

# RIYAN MUSTAFA

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## EDUCATION

**Cleveland State University**  
BS Computer Science *GPA: 3.1*

Cleveland, OH  
Aug 2020 - May 2024

## EXPERIENCE

**Best Buy**  
*Sales Representative*

Strongsville, OH  
August 2022 - Present

- Developed strong customer communication and problem-solving skills through direct sales interactions, effectively identifying customer needs and providing tech solutions that align with their expectations.
- Enhanced teamwork and collaboration abilities by working closely with colleagues to meet sales targets and contribute to a high-performing team, demonstrating adaptability and a commitment to achieving business objectives.

**Nynth Labs LLC**  
*Lead Developer / Product Manager*

Cleveland, OH  
December 2022 - October 2023

- Led the redevelopment and modernization of client websites using React and JavaScript, significantly enhancing user experience and interface functionality, which resulted in increased client satisfaction.
- Collaborated directly with clients to ascertain their design specifications, delivering tailored web solutions that aligned seamlessly with strategic business objectives, thereby enhancing client engagement and feedback mechanisms.
- Managed comprehensive project lifecycles independently, from initial concept to deployment, ensuring adherence to timelines and maintaining rigorous standards of quality and performance in all deliverables.

**U-Haul Moving Storage**  
*Customer Service Representative*

Parma, OH  
October 2020 - August 2022

- Delivered exceptional customer service by efficiently responding to inquiries about products and services, and facilitated the seamless transfer of sensitive customer data to a new database, enhancing data integrity and accessibility.
- Trained three new employees on customer service protocols and database management, improving team competency and ensuring high-quality service standards were met consistently.

## RELEVANT SKILLS

Backend Development: C, Node.js, Java, Python  
Frameworks: React, React Native, CSS, HTML, Electron.js  
Tools: Git, Visual Studio Code, Bash, Bitbucket

## PROJECTS

**Capstone Project** *Bitbucket, Javascript, Ajax* <https://bitbucket.org/devsinsivia/exploreit/src/master/>  
The Greater Cleveland Partnership (GCP) assists high school and college students in career preparation. They needed a job-search tool to guide their students effectively. Previous versions of the app were limited to Northeast Ohio. The primary objective was to enhance the search functionality by expanding to additional locations and incorporating more detailed search parameters.

**Personal Website** *CSS, JSS, Github, Json* <https://personal-website-rosy-ten.vercel.app/#projects>  
My personal portfolio website serves as a comprehensive project showcasing information about me and my ongoing and completed projects. It features details about my education, highlighting the schools I attended, as well as my proficiency in various programming languages. Through this platform, I aim to provide visitors with insights into my background, skills, and the projects I'm involved in, creating a centralized hub for my professional endeavors.

## CERTIFICATIONS // AWARDS

**Dean's List**  
Recognized for exceptional grades

Cleveland State University  
Summer 2023

**Dean's List**  
Recognized for exceptional grades

Cleveland State University  
Fall 2023