


Erica Ram

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Education

University of Alabama in Huntsville

PhD, Computer Science
August 2017 - Present

Adelphi University

*B.S., Computer Science,
Mathematics minor*
GPA: 3.76, Magna Cum
Laude with Departmental
Honors
May 2016

Academic Honors

- Adelphi University Provost Scholarship
- Adelphi University Math and Science Initiative Scholarship
- Adelphi University College of Arts and Sciences Dean's List (Fall 2012 - Fall 2015)
- Adelphi University Computer Science Departmental Honors
- University of Alabama in Huntsville Graduate Fellowship

Skills

Languages: R, Java, Python, Bash, Perl, SQL, HTML, CSS, PHP

Other: Git, Github, Data Visualization, Data Analysis, Tableau, Unix/Linux, Android

Relevant Experience

Adelphi University

Data Visualization Specialist

Design and develop effective and intuitive interactive visualizations in Tableau. Draft dashboard plots and create static visualizations in R using ggplot2. Coordinate with internal clients and database support services to meet visualization and analytics needs.

Garden City, NY/Remote

November 2016 - Present

Microsoft Research

Student Researcher

One of eight students out of 100+ applicants selected to participate. Learned and used R, Python, and Bash shell to clean, analyze, and visualize data. Collaborated as part of a four-person team on a research project using Airbnb data. Performed data organization and analysis for review data as part of final project.

New York, NY

June 2016 - August 2016

Adelphi University

System Administrator Intern

Performed system checks on networking and infrastructure equipment. Assisted with installation and maintenance of server and backup hardware and software. Created and modified internal tools written in HTML, Perl, and PHP.

Garden City, NY

March 2016 - June 2016

Undergraduate Teaching Assistant

Assisted course instructor with class CSC 172: Introduction to Algorithms and Data Structures, taught in Java. Provided students with extra help during lab tutoring hours and graded lab exercises.

February 2016 - May 2016

Incorporated Village of Garden City

IT Specialist Intern

Deployed and maintained Windows 7 and Windows 8 desktop and laptop computers in a domain environment. Assisted with setup of Datalux, PatrolPC, and Panasonic Toughbook computers for police and fire department use. Administered and maintained Windows servers hosting file shares, Microsoft Exchange, Active Directory, and police and fire terminal server software.

Garden City, NY

September 2014 - June 2016

Projects

Airbnb: Predicting Loyalty

Airbnb faces unique challenges because unlike traditional industries, this sharing-economy platform relies on the return of both their hosts and guests. Our predictive models show that reviews and interaction between hosts and guests is of great importance, as well as recency/frequency. This project was a collaboration with three other students as part of the Microsoft Research Data Science Summer School.

July 2016 - August 2016

Presented at:

- Microsoft Research New York on August 5, 2016
- Conference for Digital Experimentation at Massachusetts Institute of Technology on October 15, 2016
- ACM Richard Tapia Celebration of Diversity in Computing on September 21, 2017