



YTL Communications Sdn Bhd
One Oriental Place,
No 1, Jalan Hang Lekiu,
50100 Kuala Lumpur, Malaysia

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ACCOUNT CLOSURE REQUEST / SAC OFFER ACCEPTANCE FORM

Submission Date 06 MARCH 2018 @ 9.20 am

[A] CUSTOMER DETAILS

Full Name (as per ID) SARVINPRAN NAIR A/L K. KRISHNAN KUTTY
ID (MyKad / Passport) 870916-38-5115 Contact Number 012 5273295
Email Address vins1657@gmail.com

[B] ACCOUNT DETAILS

Account ☒ Postpaid ☐ Prepaid
Yes ID 018 5916479 @ YES.MY @yes.my
Yes Number 018 5916479 Yes Account Number 826123476

[C] SAC OFFER ACCEPTANCE

Pick one (1) ☐ Free Device + Extra Data ___ GB (Extend/Re-contract 12 months) ☐ Extra Data ___ GB (without contract)
☐ Bill Waiver

☐ I hereby confirm and declare that I wish to sign up for the SAC offer that was offered to me by YES and agree to continue to use the Service.
☐ I also confirm and declare that I have read, understood and consented to the terms below for extending/re-contracting. (applicable only if picked "Free Device + Extra Data")

Customer Signature: _____

Leave section [D] and [E] blank if consent to section [C]

[D] ACCOUNT CLOSURE

Reason for Account Closure (please tick one)
☐ Not Satisfied with Package - Pricing ☐ Better Offer from Other Telco
☐ Not Satisfied with Package - Data Tonnage ☐ Maxis
☐ Not Satisfied with Package - Data Speed ☐ Celcom
☐ Not Satisfied with Customer Service ☐ DiGi
☐ Connectivity Issue ☐ U Mobile
☒ Moving Out of Area / Overseas ☐ P1 / Webe
☐ Device Faulty ☐ TM Streamyx / Unifi
☒ Registered Another Line with Yes

[E] DECLARATION

☒ Postpaid

- I understand and agree that the service will be terminated on the submission date of this closure account request. I agree that I am liable for any and all sums remaining outstanding in my account including the Commitment Fee prorated until the termination date. I shall also be liable for any early termination charges, if applicable, in accordance with the terms of my subscription.
- I understand and agree that my deposit amount (if any) will be used to offset any outstanding balance (including any payments, charges, fee whatsoever) still owing under my last bill or the latest bill for my account, whether or not such bill has been issued and/or generated at the time of this request.
- In the event my deposit is insufficient to settle such outstanding sums, I agree to make payment of any shortfall and settle the same in accordance with my obligations under the terms of my subscription.
- In the matter of quantification, I agree that the sums stated in my final bill shall be conclusive proof of the sum owing/outstanding.

☐ Prepaid

- I am fully aware that upon closure of my account, any rebate balance and/or remaining or unutilized credits will be forfeited.

Refund Details (Postpaid only)

If there is any refund, then amount shall be made payable to me via:

☒ Giro
Bank Name : CIMB BANK
Bank Account Number : 7059290777
☐ Cheque
Mailing Address :
Note: would take a longer processing time

Customer's Signature

[E] FOR OFFICE USE ONLY

Bill Cycle ☐ 1 ☐ 3 ☐ 7 ☐ 10 ☐ 13 ☐ 16 ☐ 19 ☐ 22 ☐ 25 ☐ 28
Contract Period ☐ Naked ☐ 12 months ☐ 24 months ☐ Others: _____
Estimated Early Termination Charges ☐ No ☐ Yes : _____ Remaining Month(s) X RM _____ Monthly Fee = RM _____
Bundle Device (if still under contract) Device return: ☐ No ☐ Yes, specify: _____
Device Condition : ☐ Good ☐ Faulty
Serial Number : _____ Mac ID: _____
Collected Sum (if any) RM Yes Store
Date Accepted By
Time Service Request (SR) No



SAC Terms and Conditions

(For SAC offer with Free Device and Extra Data for 12 months extended / re-contract only)

By participating in this offer,

- You have agreed to continue with the subscription of your applicable existing Postpaid Service Plan, with a further 12 months contract term ("Extended Contract Period"). For the avoidance of doubt, the Extended Contract Period will commence (i) on your next Billing Cycle upon acceptance of this offer if your existing Service Plan is currently not subject to any Contract Period; or (ii) upon the expiry of your current Contract Period if your existing Service Plan is currently bound to an ongoing Contract Period. The Extra Data commences on your next Billing Cycle.
- You will be eligible for one (1) FREE Huddle XS. Our Limited Warranty for Products and Services available at www.yes.my/legal shall apply. Please read our warranty terms and conditions made available to you at the web address or request for a copy of the warranty terms and conditions from our sale personnel or reseller.
- If delivery is required, device will be delivered to your confirmed delivery address within ten (10) working days from the date of successful registration.
- Save and except for the variations as expressly set out in this offer, all other terms and conditions in your existing Service Plan and the Postpaid Service Terms and Conditions shall continue to be applicable.

FOR YES 49 ACCOUNT CLOSURE



FOR YES 49 ACCOUNT CLOSURE



