

PathFinder AI — Executive Summary

PathFinder AI is an agentic assistant that reduces social isolation in seniors by planning and executing community engagement tasks across voice/SMS-first channels with consent, minimisation and audit logging.

Key Features

- Proactive discovery of local activities via a service catalog.
- Autonomous booking, transport arrangement, and reminders.
- Accessible, multilingual, low-tech interfaces.
- Privacy by design: consent gates, minimal data, audit logs.

Expected Outcomes

- Faster time-to-engagement and fewer drop-offs.
- Higher participation and satisfaction among seniors.
- Reduced call-centre load; better visibility of emerging needs.