

Accessing study resources from the Chinese Mainland

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[Home](#) > [Communications and Collaboration](#) > [Remote Access](#) > [VPN](#) >

Information for students based in the Chinese mainland on how they can access study resources using a network connectivity solution.

This network connectivity solution is provided to improve your experience of accessing the activities and resources you need for your study at the University of Bristol. It is an approved solution provided through Alibaba Cloud to you as a student of the University of Bristol.

It must only be used to access the materials you need for your course. This is not an end to end virtual private network (VPN) solution; it is a VPN from your device in China to the Alibaba Cloud in China. **The service is only available to enrolled students studying from the Chinese mainland.**

Please note:

- To use this service you need to use a unique username and password. Your normal University username and password will not work. If you have not been supplied with a unique username and password, or cannot recall them, please contact the [IT Service Desk](#).
- This service is available by default to current undergraduate and postgraduate taught students.
- Current University Postgraduate Research students in China need to request access via their supervisor. The supervisor will review the request and if appropriate will make the request to the [IT Service Desk](#) on behalf of the student. ([Supervisors should read the guidance on the necessary conditions of use before approving access for their PGR students](#)).
- Only available to students in mainland China. Please do not use this service if you are outside the Chinese mainland.

Instructions for installing and connecting to the VPN

Download and install the FortiClient VPN software from <https://www.fortinet.com/support/product-downloads>

Note: Find "FortiClient VPN". Do not download Fabric Agent or Endpoint Management Server (EMS).

Please note: this download may take some time. Once the download is complete, step through the installation process. When asked, accept the licence agreement, and allow the installation.

FortiClient VPN should now be in your list of installed programs.

To set up the FortiClient VPN:

1. Start the FortiClient VPN program
2. Click the **I acknowledge** message and click **I accept**
3. Click the **Configure VPN** link
4. Enter the following details:

A. VPN type: **SSL-VPN**

B. Connection Name: UoB VPN

C. Description: (Leave blank)

D. Remote Gateway: (please try nearest city first)

- Shenzhen: 47.115.131.13

- Shanghai: 106.14.46.124

- Beijing: 39.97.216.15

E. Customize port: Tick, Port: 10443

F. Client Certificate: None

G. Authentication: Save login

H. Username: your Username

I. Do not warn invalid certificate: Tick

5. Click **Save**

6. At the login screen, enter your password. Click **Connect**

The VPN client will begin to connect. When it is complete you will see a screen that says **VPN Connected**.

To disconnect:

Go back to the FortiClient VPN window and click **Disconnect**.

Help and support

Contact IT Services

Form for students in China to use to report any problems with this service to IT Services

Related content

VPN: Connecting from off-campus (not China)

Guidance for supervisors - PGR student request for China connectivity