# RICARDO SACA

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## SUMMARY

MBA graduate with a focus in Business Analytics, curious critical thinker interested in the way data fuels financial markets and future applications of technology in business with a global perspective.

## EDUCATION

**Providence College**, Providence, RI
MBA, Certificate in Business Analytics, Anticipated                                                  July 2021
B.S. Finance, Minor Computer Science, GPA: 3.63                                                        May 2020

## SKILLS

- Spanish – Native speaker (experience in working with financial statements and terms)
- Certificate in Microsoft Office Suite, Access
- Certificate on Data Analytics (Includes: Python, Tableau, SQL, JavaScript, HTML/CSS, PHP, C++, VBA, Stat Tools)

## WORK EXPERIENCE

**Financial Research Intern**, IntelleXt, San Francisco, CA (remote)                    February 2021 – Present
- Support R&D team with analyzing financial term dependencies
- Assist UX research team to better understand customer needs, then translate those needs into platform features
- Conduct market research to gain a better understanding of how the firm can help customers

**Graduate Field Technician**, Providence College Helpdesk, Providence, RI            August 2020 – Present
- Responsible for complete device set up for staff and faculty, including imaging, updating and software installation
- Resolve basic to advanced technological issues for staff and faculty on a ticketing basis
- Ensure every individual receives personalized solutions and intentional guidance

**IT Consultant**, Providence Helpdesk, Providence, RI                                   August 2017 – May 2020
- Guided faculty, staff, and students through technological inquiries
- Developed communication skills and patience in phone calls

**Finance Analyst Intern**, Pentagono, El Salvador            May 2017 – August 2017, May 2019 – July 2019
- Audited various corporate financial merits to summarize key data metrics and aided potential client screening
- Assisted with recommending clients for approved funding at Board of Directors level meetings
- Created Excel worksheets using VBA and recommended modifications to facilitate the evaluation of client data

## CAMPUS LEADERSHIP & RELATED RESEARCH

**Blue Cross Blue Shield Consulting Project**, Providence College                              Spring 2021
- Used knowledge about Data Analytics to analyze ten related data sets of healthcare customers
- Tested various models to identify customers best suited to utilize and need a smartwatch
- Presented insights to stake holders at the end of the semester, telling the story found in the given data

**Citizens Bank Consulting Project**, Providence College                                         Fall 2020
- Applied Business Analytics concepts to a real-world data set
- Used techniques to identify insights into the firm's top talent and suggested strategies to retain them

**Student Leader**, Peer Ministry, Providence, RI                                              2018 – 2020
- Facilitated small group discussions about complex questions and contemporary issues with peers
- Counseled peers through life problems by providing strategies to implement better life decisions and habits
- Provided a safe environment using intentional listening during group discussions and one-on-one assistance