

RICARDO SACA

321-317-8040 | ricardosaca@gmail.com | ricardosaca.herokuapp.com

SUMMARY

I am an MBA graduate with a certificate in Business Analytics; A curious, critical thinker with a global perspective, interested in how data fuels financial markets and the technology's impact on business.

EDUCATION

Providence College, Providence, RI

MBA, Certificate in Business Analytics, GPA: 3.91

July 2021

B.S. Finance, Minor Computer Science, GPA: 3.63

May 2020

SKILLS

- Spanish – Native speaker (experience in working with financial statements and terms)
- Certificate in Microsoft Office Suite
- Certificate on Data Analytics (Includes: Python, Tableau, SQL, HTML/CSS, VBA, Stat Tools, JavaScript, PHP, C++)

WORK EXPERIENCE

Financial Research Intern, IntellectXt, San Francisco, CA (remote)

February 2021 – July 2021

- Supported R&D team with analyzing financial term dependencies
- Conducted market research to gain a better understanding of how the firm can tailor the product to customers
- Created a Python web scraper that automated client data extraction for developing buyer personas

Graduate Field Technician, Providence College Helpdesk, Providence, RI

August 2020 – July 2021

- Completed device set up for staff and faculty, including imaging, updating, and software installation
- Resolved technological issues for staff and faculty via tickets with intentional guidance and personalized solutions
- Created and managed technology transition process for faculty and staff, which included coordination with supervisors

Helpdesk Consultant, Providence College Helpdesk, Providence, RI

August 2017 – May 2020

- Developed communication skills and patience in phone calls
- Guided faculty, staff, and students through their technological inquiries
- Learned troubleshooting protocols and organization structure quickly solve issues

Finance Analyst Intern, Pentagono, El Salvador

May 2017 – August 2017, May 2019 – July 2019

- Audited various corporate financial merits to summarize key data metrics and aided potential client screening
- Assisted with recommending clients for approved funding at Board of Directors level meetings
- Created Excel worksheets using VBA and recommended modifications to facilitate the evaluation of client data

CAMPUS LEADERSHIP & RELATED RESEARCH

Blue Cross Blue Shield Consulting Project, Providence College

Spring 2021

- Used knowledge about Data Analytics to analyze ten related data sets of healthcare customers
- Tested various models to identify customers best suited to utilize and need a smartwatch
- Presented insights to stakeholders at the end of the semester, telling the story found in the given data

Citizens Bank Consulting Project, Providence College

Fall 2020

- Applied Business Analytics concepts to a real-world data set
- Used techniques to identify insights into the firm's top talent and suggested strategies to retain them

Student Leader, Peer Ministry, Providence, RI

2018 – 2020

- Facilitated small group discussions about complex questions and contemporary issues with peers
- Counseled peers through life problems by providing strategies to implement better life decisions and habits
- Provided a safe environment using intentional listening during group discussions and one-on-one assistance