

RICARDO SACA

321-317-8040 | ricardosaca@gmail.com | linkedin.com/in/ricardosaca

EDUCATION

Providence College

MBA, Certificate in Business Analytics, GPA: 3.91

Bachelor of Science in Finance; Minor: Computer Science, GPA: 3.63

Providence, RI

July 2021

May 2020

SKILLS

- Languages: Spanish (Native), English (Fluent)
- Certificate in Microsoft Office Excel, Word, PowerPoint
- Certificate in Data Analytics (Python, Tableau, SQL, HTML/CSS, VBA, Stat Tools, JavaScript, PHP, C++)

WORK EXPERIENCE

IntelleXt

San Francisco, CA

Research Intern

February 2021 – July 2021

- Compiled research relating to contract negotiation to provide management with insights and market trends
- Conducted competitive analysis to identify various value propositions and recommended improvements to our brand
- Developed an effective and efficient data gathering process to build buyer personas using Python

Providence College

Providence, RI

Graduate Field Technician

August 2020 – July 2021

Helpdesk Consultant

August 2017 – May 2020

- Analyzed faculty and staff technology issues to develop and implement solutions to resolve problems
- Completed device setup for staff and faculty, including imaging, updating, and software installation
- Implemented standard security and technology policies for faculty/staff and graduate students
- Trained and assisted faculty, staff, and students through various technical skills and their technological inquiries
- Provided quality and professional customer service to faculty and staff to represent information services appropriately

Factoraje Pentagono

San Salvador, El Salvador

Finance Analyst Intern

May 2017 – August 2017, May 2019 – July 2019

- Audited various corporate financial merits to summarize key data metrics and aided potential client screening
- Assisted with recommending clients for approved funding at Board of Directors level meetings
- Created Excel worksheets using VBA and recommended modifications to facilitate the evaluation of client data

CONSULTING EXPERIENCE & CAMPUS LEADERSHIP

Consulting Projects

Providence, RI

Blue Cross Blue Shield of Rhode Island

Spring 2021

- Assigned to a course project to analyze claims, customer, and health data to promote the usage of smartwatch devices
- Translated data into knowledge about health care customers using various data analytics techniques
- Tested various models to identify customers and characteristics best suited to utilize and need a smartwatch

Citizens Bank

Fall 2020

- Assigned to a course project to analyze employee and performance data to reduce employee turnover
- Applied various data analytical techniques using Python and Tableau to identify top performers
- Analyzed employee mobility data by department to identify trends that influences employee turnover

All Consulting Projects

- Assembled a formal business report to review details of our analysis and recommendations
- Compiled and presented final data analysis and recommendations to senior and mid-level management

Providence College Peer Ministry

Providence, RI

Student Leader

2018 – 2020

- Facilitated small group discussions about complex questions and contemporary issues with peers
- Counseled peers through life problems by providing strategies to implement better life decisions and habits
- Provided a safe environment using intentional listening during group discussions and one-on-one assistance