



RICARDO VIERA GONZALEZ

INFORMATION TECHNOLOGY AND SOFTWARE DEVELOPMENT

OBJECTIVE

Motivated and skilled Information Technology recent graduate looking to expand his knowledge and to quickly learn and master new technology. Equally successful in both team and self-directed settings; and proficient in a range of computer systems, languages, tools and testing methodologies. Entry level experience in most areas.

QUALIFICATIONS

- Customer Service
- Managerial Experience
- Inventory Management
- Retail
- Problem solving
- Strong analytical skills
- Leadership

LANGUAGES

- English
- Spanish

EXPERIENCE

INTERN • PUBLIC INTEREST COMPUTER & TECHNOLOGY • MAR 2015 TO NOVEMBER 2016

Assisted Senior Technicians and completed tasks such as:

- Remote Management
 - Used the MAX Focus RM tool from LogicNow in order to monitor over 20 clients with multiple sites and workstations.
- Virus removal
 - Used multiple virus removal software such as AVAST
- Software updates
 - Found a script to push updates to all clients at once.
 - Used NINITE installer to get the latest versions.
 - Microsoft Office Upgrades.
- Windows and OS installations
 - Update clients to the latest OS versions.
- Hardware replacements
 - Replaced hard drives, memory cards, peripherals and other parts.
- Network troubleshooting and repair
 - Removed old cabling.
 - Set up new devices in the network room.
 - Assisted in Windows Server installations.
 - Cable Drops.

LIQUOR ROOM ATTENDANT • DREAM NIGHTCLUB • FEB 2014 TO CURRENT

- Manage bottle sales.
- Take inventory and check for items that are out of stock.
- Fill out requisition sheets to keep inventory accurate.



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<https://www.linkedin.com/in/ricardoviera/>



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COMPUTER SKILLS

- Programming Languages
 - HTML
 - CSS
 - VB
 - Java
 - C
 - JavaScript
 - XML
 - Python
- Other
 - Web Development
 - WordPress
 - Bootstrap
 - Digital Marketing
 - Google AdWords
 - Microsoft Office
 - Google Docs
 - Virtual Machines
 - System support
 - Computer Repair
 - Databases (Mongo DB, SQL Management studio)

EXPERIENCE

LIQUOR ROOM AND INVENTORY MANAGER • BAMBOO NIGHTCLUB • FEB 2013 TO FEB 2014

- Used Microsoft Excel to keep a running inventory of the club.
- Provided sales reports with relevant data.
- Placed orders for new merchandise every week.
- Used ScannaBar software to take inventory of bars and create reports.

EDUCATION

UDACITY NANODEGREE FULL STACK WEB DEVELOPMENT (IN PROGRESS)

BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY • 2016 • FLORIDA INTERNATIONAL UNIVERSITY

MINOR E-MARKETING AND SOCIAL MEDIA ANALYTICS • 2016 • FLORIDA INTERNATIONAL UNIVERSITY

HIGH SCHOOL DIPLOMA • 2009 • BARBARA GOLEMAN SENIOR HIGH



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