

**Miele**



**en** Operating Instructions Vacuum Cleaner

**fr** Instructions d'utilisation Aspirateur

## **Classic C1**

**HS12**

M.-Nr. 10 090 391

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# **en - IMPORTANT SAFETY INSTRUCTIONS**

## **READ ALL INSTRUCTIONS BEFORE USING THIS APPLIANCE**

This vacuum cleaner complies with current safety requirements. Inappropriate use can, however, lead to personal injury and damage to property.

To avoid the risk of accidents and damage to the vacuum cleaner, please read the operating instructions carefully before using it for the first time. They contain important information on its safety, operation and maintenance.

Keep these operating instructions in a safe place and pass them on to any future user.

Always disconnect the vacuum cleaner from the power supply when you have finished using it, before changing any accessories, as well as for maintenance work and cleaning. Turn the vacuum cleaner off and unplug it.

### **Correct use**

- This vacuum cleaner is intended for cleaning flooring in domestic households and similar residential environments.
- This vacuum cleaner can be used for all normal cleaning of carpets, rugs and hard flooring.
- This vacuum cleaner is not intended for outdoor use.
- The vacuum cleaner must only be used to vacuum dry floor surfaces. Do not use on people and animals. Any other usage, modification or alteration is not supported by the manufacturer and could be dangerous.

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- Persons which lack physical, sensory or mental abilities or experience with the machine should not use it without supervision or instruction by a responsible person.

### **Safety with children**

- Danger of suffocation! Ensure that any plastic wrappings, bags, etc. are disposed of safely and kept out of the reach of children.
- Do not allow the vacuum cleaner to be used as a toy. Close attention is necessary when used near children.

### **WARNING**

#### **To reduce the risk of fire, electric shock or injury:**

- Check the voltage rating of the vacuum cleaner before connecting the power cord to an electrical outlet. Your power source should correspond with the voltage rating plate located on the underside of the vacuum. Use only household AC outlets. Never use DC power sources. If you are not sure of your home's voltage supply, consult a qualified electrician. Connecting the vacuum cleaner to a higher voltage than indicated in these instructions may result in damage to the vacuum cleaner or injury.
- To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other.) This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not alter the plug in any way.

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## Technical safety

- ▶ Before using the vacuum cleaner and its accessories, check for any visible signs of damage. Do not use a damaged appliance.
- ▶ Ensure that the connection data on the data plate of the vacuum cleaner (voltage and frequency) match the household power supply. Without modifications, the vacuum cleaner is suited for 50Hz or 60Hz.
- ▶ The electrical outlet must be fitted with a 15 A fuse.
- ▶ Reliable and safe operation of this vacuum cleaner can only be assured if it has been connected to the electricity supply.
- ▶ The socket on the vacuum cleaner (depending on model) must only be used for the Miele Powerbrushes listed in these operating instructions.
- ▶ The Miele Powerbrush is a motor driven accessory for use only with Miele vacuum cleaners. For safety reasons, the vacuum cleaner must not be used with an Powerbrush produced by another manufacturer.
- ▶ Repairs must only be performed by an authorized service agent in accordance with national and local safety regulations. Unauthorized repairs could cause injury or machine damage. Otherwise the warranty will be void.

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- ▶ Do not pull or carry the vacuum cleaner by the power cord, and be careful not to damage the cord when withdrawing the plug from the socket. Keep the cord away from sharp edges and do not let it get pinched, for example, under a door. Avoid running the vacuum cleaner over the cord. This could damage the cord, plug or socket. The appliance must not be used if any of these have suffered damage.
- ▶ Do not use the vacuum cleaner if the power cord is damaged. If the power cord is damaged it must be replaced together with the cord reel. For safety reasons this must only be done by Miele Technical Service or a Miele authorized service technician.
- ▶ When vacuuming fine dust, e.g., sawdust, sand, plaster, flour, talcum powder, etc., electrostatic charges build up naturally. Under certain conditions these charges will be released. To avoid the unpleasant effects of these discharges, a metal inlay has been incorporated into the underside of the handle. Please make sure that you keep your hand in constant contact with this metal strip during vacuuming.
- ▶ Do not allow the vacuum cleaner or Electrobrush, electric wand or electric hose to get wet. Clean only with a dry or slightly damp cloth. If any moisture gets into the appliance, danger of electric shock.
- ▶ The Electrobrush, electric wand and electric hose contain power cords. The plug connectors must not come in contact with water. Danger of electric shock. They should only be cleaned with a dry cloth.

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- Repairs should only be carried out on the vacuum cleaner, the Electrobrush, the electric wand and the electric hose by a Miele-authorized service technician. Repairs by unqualified persons can cause considerable danger to users.
- Defective components should be replaced by Miele original parts only. Only with these parts can the manufacturer guarantee the safety of the appliance.

### **Proper use**

- To avoid the risk of damage, do not use the vacuum cleaner without the FilterBag, dust compartment filter and exhaust filter in place.
- The dust compartment cover will not close without a FilterBag inserted. Do not force it.
- Do not vacuum up anything which has been burning or smoking, e.g., cigarettes, ashes or hot ash, whether glowing or apparently extinguished.
- Do not use the vacuum cleaner to vacuum up any water, liquid or damp dirt. Wait until any freshly cleaned or shampooed rugs or carpets are completely dry before attempting to vacuum.
- Do not use the vacuum cleaner to vacuum toner dust. Toner, such as that used in printers and photocopiers, can conduct electricity.
- Do not vacuum up any flammable or combustible liquids or gases and do not vacuum in areas where such substances are stored.

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- Do not vacuum at head height and do not let the suction get anywhere near a person's head.

## Accessories

- To avoid the risk of injury when vacuuming with a Miele Powerbrush or Turbobrush, do not touch the rotating roller brush.
- It is not advisable to vacuum directly with the handle, i.e., without an accessory attached, as the rim could get damaged and you could hurt yourself on sharp edges.
- Only use genuine FilterBags, filters and accessories with the Miele logo on them. Otherwise the manufacturer cannot guarantee the safety of the product.

## California Proposition 65

THE FOLLOWING WARNING IS REQUIRED BY THE STATE OF CALIFORNIA FOR CALIFORNIA RESIDENTS ONLY:



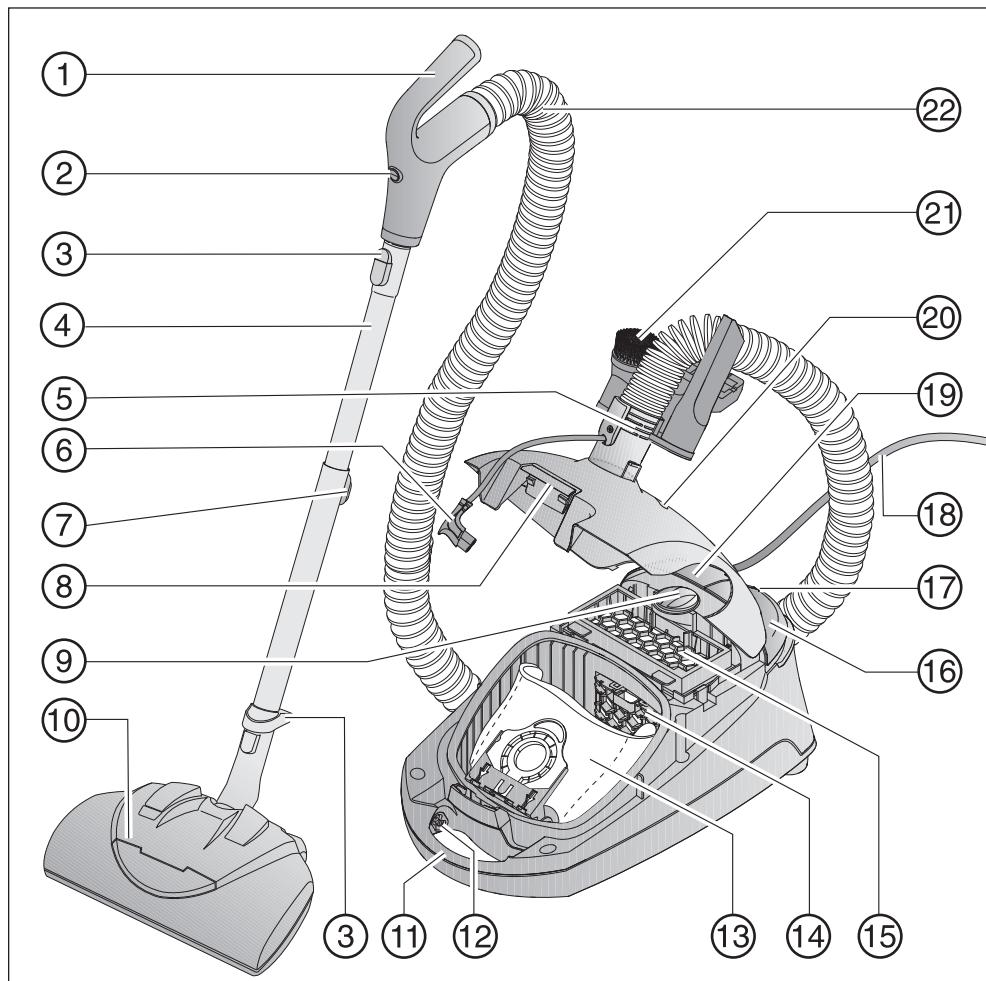
### WARNING:

Cancer and Reproductive Harm -

[www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov).

**SAVE THESE INSTRUCTIONS**

# en - Guide to the vacuum cleaner



- ① Hand piece
- ② On/Off switch for the Powerbrush
- ③ Lock release button
- ④ Electro Telescopic wand SET 220
- ⑤ Elbow
- ⑥ Plug for Electro-accessories
- ⑦ Electro Telescopic wand release button
- ⑧ Dust compartment lid release
- ⑨ Suction power selector
- ⑩ Powerbrush SEB 217-3 / EB02 (not shown in these Operating Instructions) /  
SEB 228 / EB03  
A separate Operating manual for the respective accessory is supplied with the vacuum.
- ⑪ Carrying handle
- ⑫ Socket for Electro-accessories
- ⑬ FilterBag
- ⑭ Dust compartment filter (pre-motor filter)
- ⑮ Exhaust filter
- ⑯ On/Off ① foot switch
- ⑰ Park-system
- ⑱ Power cord
- ⑲ Cord rewind switch
- ⑳ Airflow indicator
- ㉑ Accessory clip with three tools
- ㉒ Suction hose SES 116

Optional accessories are available from your Miele dealer or Miele Service

The illustrations referred to in the text are shown on the fold-out pages at the end of these operating instructions.

## Before using the vacuum cleaner

### Connecting the Electro hose (see fig. 1)

- ① Insert the elbow into the suction socket until it clicks into place.
- ② Insert the plug into the socket on the inside of the carrying handle.

### Disconnecting the Electro hose

- ③ Remove the plug from the socket.
- ④ Press the two release buttons at the sides of the elbow and lift the hose from the socket.

### Connecting the hand piece and the Electro Telescopic wand (see fig. 2)

- ① Insert the hand piece into the electro telescopic wand until it clicks into place. Use the inlet guides to direct insertion.
- ② To release the hand piece from the telescopic wand press the locking button (see arrow) and pull the hand piece away from the telescopic wand.

### Using the Powerbrush

Observe the cleaning instructions of the floor manufacturer.

The Powerbrush is particularly suitable for cleaning and restoring crushed carpet pile of wall to wall carpeting and floor coverings subject to hard wear, especially in high traffic areas.

The Powerbrush can also be used on smooth floor surfaces.

### Do not use the powerbrush on:

- (SEB 217-3 only) Floors with a variable or uneven surface. The brush could come into contact with the floor and cause damage.
- High quality, hand knotted rugs, for example Berber or Persian rugs, as well as extremely long piled area rugs and carpets. There is a danger of the threads being pulled out. Turn the Powerbrush off to vacuum these types of floor coverings and use only suction.

### Connecting the Powerbrush to the Electro Telescopic wand (see fig. 3)

- ① Insert the Electro Telescopic wand into the Powerbrush until it clicks into place.
- ② To release the parts, press the lock release button and pull the wand up and out.

For more information on use and care please refer to the instructions supplied with the Powerbrush.

## Using the standard floor brush

(depending on model)

Observe the cleaning instructions of the floor manufacturer.

The floor brush is suitable for cleaning carpets, rugs, carpeted stairs and hard surfaces that are not susceptible to scratching.

It is also suitable for vacuuming stairs (see fig. 4).

 For your own safety, always vacuum stairs from bottom to top.

## Connecting and adjusting the floor brush (see fig. 5)

(depending on model)

- ① Place the floor brush into the suction hose and twist until it clicks into place.
- ② To separate the parts, press the locking button.
- ③ To clean carpets and area rugs, press the foot switch , to clean hard flooring, press the foot switch .

Always use the floor brush with the bristles raised to clean floors with very deep joints or gaps.

## Included accessories

(see fig. 6 + 7)

- ① Dust brush
- ① Upholstery tool
- ③ Crevice nozzle
- ④ Accessory clip for the included accessories

Position the accessories as indicated.

## Accessory clip

- Press onto the elbow until it clicks into place.

## Floor brush Hardfloor -3 (see fig. 8)

(depending on model)

To vacuum sturdy hard floors, e.g. tiles and stone floors.

## Floor brush Parquet -3 (see fig. 8)

(depending on model)

Special brush with natural bristles intended for cleaning parquet and laminate floors, especially those susceptible to scratching.

## Use

### Power cord

 Unwind the cord completely to aid the vacuum in dissipating heat.

Do not pull or carry by the cord, use the cord as a handle, close a door on the cord, or pull the cord around sharp edges or corners. Do not run the appliance over the cord. Keep the cord away from heated surfaces.

Do not unplug by pulling the cord. To unplug grasp the plug, not the cord.

This appliance is equipped with a power cord reel. Hold the plug when rewinding onto cord reel. Do not allow plug to whip when rewinding.

## Unwinding / Rewinding (see fig. 9)

- ① Hold the plug and pull out the power cord.

 To reduce the risk of electric shock, the vacuum has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, contact a qualified electrician. Do not alter the plug in any way.

Danger of overheating and damage.

- Unplug the vacuum from the outlet.

- ② Press the rewind switch - the power cord will rewind automatically. Hold the plug so that it does not whip around when rewinding.

## Adjusting the Electro Telescopic suction wand (see fig. 10)

One part of the electro telescopic wand is fitted inside the other and can be adjusted to your height for comfortable vacuum cleaning.

- Press the telescopic wand release button to release the tubes and adjust to the desired height.

## Turning the vacuum On/Off (see fig. 11)

- Press the On/Off foot switch ①.

## Adjusting the suction (see fig. 12 + 13)

 To prevent static electricity your hand must touch the metal inlay on the underside of the vacuum hand piece. Be certain to continuously touch this inlay when vacuuming fine dust, flour or sawdust as these materials are more likely to create a static discharge. To further prevent static discharge while vacuuming, pull the vacuum along by the hose with one hand while continuing to hold the hand piece in the other hand.

You can adjust the suction power to suit the type of flooring. By reducing the suction power the floor brush can be pushed easier.

The symbols on the controls indicate the type of use the settings are suitable for.

-  curtains, lightweight fabrics
-  upholstery, cushions
-  thick pile carpets, rugs and runners
-  energy saving, daily vacuuming with low noise level
-  low pile carpets
-  hard flooring and intensive cleaning of carpets
- Turn the suction power selector to the desired setting.

## Turning the Powerbrush On/Off (see fig. 14)

The Powerbrush is turned on and off separately from the vacuum using the hand piece.

The button allows you to turn off the Powerbrush, e.g. when moving from wall-to-wall carpeting to a persian rug.

## Parking, transport and storage

### Park system (see fig. 15)

(Cannot be used with the Powerbrush SEB 228 / EB03.)

The Park system allows you to conveniently park the telescopic wand on the vacuum cleaner during brief pauses.

- Insert the lower clip on the floor brush into the slot on the end of the vacuum cleaner from above.

When vacuuming on a sloping surface, e.g. on a ramp, push all telescopic tubing parts completely together.

### Transport and storage (see fig. 16)

- For easier transportation and storage stand the vacuum cleaner vertically.
- Insert the parking clip attachment on the floor tool or floor brush into the parking slot from above (does not apply to Powerbrush SEB 228 / EB03).
- To save space, completely collapse the tubes in the telescopic wand.

## Maintenance and care

 Turn off and unplug the vacuum cleaner before performing any maintenance work.

The Miele filter system consists of the following three components.

- FilterBag
- Exhaust filter
- Dust compartment filter

Each of these components must be changed periodically to maintain the vacuum cleaner's efficiency.

Only use Miele FilterBags, filters and accessories with the Miele logo.

Only then can the suction power of the vacuum cleaner reach its optimum potential creating the best possible cleaning results.

 The use of FilterBags made of paper or a similar material, or FilterBags with a cardboard retaining plate can lead to serious damage to the vacuum cleaner and possibly voiding the warranty, just as with the use of FilterBags without the Miele logo.

### Purchasing new FilterBags and filters

Original Miele FilterBags and filters can be purchased from an authorized Miele vacuum dealer or by visiting the Miele store at <http://store.miele.com>.

## Which FilterBags and filters are the right ones?

This vacuum cleaner uses Original Miele FilterBags Type **G/N** and an Original Miele filters, the Miele logo will appear on the packaging or directly on the FilterBag.



An "AirClean" exhaust filter and a dust compartment filter are supplied with every box of Miele FilterBags.

If you would like to purchase additional Miele filters separately, contact your vacuum dealer or Miele, please quote the model number of your Miele vacuum cleaner to ensure correct parts are ordered. These parts are also available to order from the online Miele store.

The exhaust filter supplied with the vacuum cleaner can be exchanged with another type of Original Miele filter (see "Exchanging exhaust filters").

## When to change the FilterBag (see fig. 17)

Change the FilterBag when the colored marker in the airflow indicator fills the display.

Miele FilterBags are disposable and made to be used only once. Do not attempt to reuse.

## Checking the airflow indicator

- Attach the standard floor brush (depending on model) to the vacuum cleaner. Perform this test with the floor brush only, other attachments can affect the function of the airflow indicator.
- Turn the vacuum cleaner on and select the highest power setting.
- Lift the floor brush slightly off the floor. If the marker completely fills the indicator window, the FilterBag needs to be changed.

## How the airflow indicator works

The airflow indicator is designed to show when the bag is full of common household dust and measures the amount of air flow through the FilterBag. Normal household dust is a mixture of dust, hair, carpet fluff, threads, sand, etc.

However, if fine dust, such as drill dust, sand, plaster or flour is vacuumed, the pores of the FilterBag may become blocked. The marker will indicate that the bag is "full" even when it is not. The FilterBag should be changed as the suction power is greatly reduced.

If the bag is bulging with pet fur, hair, carpet fluff, etc. the indicator may not register "full". This is because the air flow of the FilterBag may still be high enough not to activate the marker to show maximum. The FilterBag should still be changed.

## Replacing the FilterBag (see fig. 18 + 19)

- ① Pull the plug from the socket
- ② Open the dust compartment lid and raise until it clicks into place.

The FilterBag has a closing flap which closes automatically when the dust compartment lid is raised to prevent any dust from escaping.

- ① Grasp the finger grip and pull the FilterBag out of the holder.
  - ② Insert the new FilterBag as far as it will go into the FilterBag holder. Do not unfold the FilterBag when taking it out of the box.
- Unfold the FilterBag in the dust compartment.
  - Close the dust compartment lid until it clicks into place. Take care not to jam the FilterBag in the lid.

 An empty-operation-barrier blocks the dust compartment lid from closing if no FilterBag is inserted. Do not force it closed.

## When to change the dust compartment filter (Pre-motor filter)

Change the filter each time you open a new box of genuine Miele FilterBags. A dust compartment filter is supplied with each box.

## Replacing the dust compartment filter (Pre-motor filter) (see fig. 20)

- Open the dust compartment lid.
- Open the filter frame, remove the old filter, and insert a new filter.

- Close the filter frame.
- Close the dust compartment lid.

## When to replace the AirClean exhaust filter

Each time a new box of Miele FilterBags is opened, this filter should be changed. A new Air Clean exhaust filter is included in every box of Miele FilterBags.

## Replacing the AirClean filter (see fig. 21)

Do not use more than one filter at a time.

- Open the dust compartment lid.
- ① Open the filter frame until it clicks, grasp the clean corner (see arrow) and remove the used filter.
- ② Insert the new filter.
- Close the filter frame.
- Close the dust compartment lid.

## Exchanging exhaust filters

Depending on the model, there may also be an Active AirClean 30 or a HEPA AirClean 30 exhaust filter included which can be used instead of the standard AirClean exhaust filter.

In order to use the Active AirClean 30 or the HEPA AirClean 30 filter the AirClean filter and filter frame must be removed. The exhaust filter change indicator must also be activated (see fig. 22).

After about 10-15 seconds, a small red marker will appear in the left-hand side of the display (see fig. 23).

## When to change the Active AirClean 30 or HEPA AirClean 30 exhaust filter (see fig. 24)

(depending on model)

If the display of the exhaust filter change indicator has turned fully red. The indicator light will come on after approx. 50 hours of operation, which is equivalent to one year of average use. The vacuum cleaner can still be used however, the filter performance and suction power will be reduced.

## Replacing the Active AirClean 30 or HEPA AirClean 30 exhaust filter (see fig. 25)

(depending on model)

- ① Remove the used exhaust filter.
  - ② Insert a new filter.
- Activate the exhaust filter change indicator (see fig. 22).

## When to change the thread catcher on the standard floor brush

(depending on model)

The thread catcher on the floor brush should be replaced as soon as they appear worn.

## Replacing the thread catchers (see fig. 26)

(depending on model)

- Use a screwdriver or similar object to remove the thread catchers from the slots.
- Insert the new thread catchers.

Spare parts are available from your Miele dealer or from Miele.

## Cleaning the floor roller of the floor brush AllTeQ SBD 285-3 (see fig. 27) (depending on model)

- ① Unlock the roller pin with a coin.
  - ② Push the pin out and remove it.
  - ③ Remove the roller.
- Remove any threads and hair from the roller.

Replace roller in the reverse order.

## Cleaning and care

 Turn off the vacuum and unplug it from the outlet before performing any maintenance work.

## Vacuum cleaner and accessories

The vacuum cleaner and other plastic accessories can be cleaned with a damp cloth or a cleaner suitable for plastics.

 Do not use abrasive, glass or all purpose cleaners, or oil-based conditioning agents! They will damage the surface.

## Dust compartment

The dust compartment can, if necessary, be cleaned using a **dry** cloth, dusting brush or a second vacuum to remove any dust.

Monitor the airflow indicator and inspect all filters regularly. Clean or replace them when necessary according to these Operating Instructions.

 Do not submerge the vacuum in water. If moisture gets into the appliance there is the risk of an electric shock.

## Frequently asked questions

 Turn off and unplug the vacuum cleaner before performing any maintenance work.

### What if the vacuum turns off automatically?

The vacuum has overheated. The temperature limiter automatically turns the vacuum off.

This can occur if, for instance, large articles block the suction tube or when the FilterBag is full or contains particles of fine dust. A heavily soiled exhaust or dust compartment filter can also be the cause of overheating. Turn the vacuum off and pull the plug from the outlet.

Check for any blockages and allow the vacuum to cool for 30 minutes.

## Customer Service

In the event of a fault which you cannot fix yourself, please contact Miele Service or your Miele dealer.

- Please quote the model type of your appliance.

The telephone number for the Miele Service can be found at the end of this document.

## Optional accessories

Observe the cleaning instructions of the floor manufacturer.

Many of these accessories as well as other products can be ordered from the Miele Webstore, Miele Service or from your Miele dealer.

Some models come standard with one or more of the following accessories.

### Turbo / Floor brushes

#### Turbobrush Turbo Comfort - 3

Intended for cleaning short to medium pile carpeting.

#### Hand Turbobrush Turbo Mini

Intended for vacuuming upholstery, mattresses, car seats, carpeted stairs and other areas inaccessible with the standard Turbobrush.

#### Floor brush Hard floor - 3

To vacuum sturdy hard floors, e.g. tiles and stone floors.

#### Floor brush Parquet - 3

Special brush with natural bristles intended for cleaning parquet and laminate floors, especially those susceptible to scratching.

### **Floor brush Parquet Twister with swiveling head**

For cleaning all hard flooring, e.g. parquet and tiles. Especially suitable for vacuuming niches and tight spaces.

### **Floor brush Parquet Twister XL with swiveling head**

For cleaning large areas of hard flooring, e.g. parquet and tiles.

### **Other accessories**

#### **Universal brush**

For dusting bookshelves, mantles, molding, ceiling fans, sculptures, etc.

#### **Radiator brush**

For cleaning radiators, vents, refrigerator coils, air conditioners, decorative vases, etc.

#### **Mattress tool**

For cleaning deep crevices, mattresses and upholstery.

#### **Crevice nozzle 12" (300 mm)**

For cleaning in folds, crevices, corners, etc.

### **Crevice nozzle 22" (560 mm)**

For cleaning hard to reach areas.

### **Upholstery tool 7 ½" (190 mm)**

For cleaning upholstered furniture, mattresses and pillows.

## **Caring for the environment**

### **Disposal of the packing material**

The cardboard box and packaging protect the vacuum cleaner during shipping. These materials are recyclable. Please recycle.

Ensure that any plastic wrappings, bags etc. are disposed of safely and kept out of the reach of children.

Danger of suffocation!

### **Disposal of an old machine**

Old vacuum cleaners may contain materials that can be recycled. Please contact your local recycling authority about the possibility of recycling these materials.

# en - LIMITED WARRANTY - Vacuum Cleaners USA

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## What This Warranty Covers and For What Period The Coverage Extends

Miele, Inc. (hereinafter "Miele") warrants to the original purchaser of this product, living in the United States of America, who purchased their vacuum from a Miele Authorized Dealer:

- a. That this product, including all of its Miele authorized parts is free of defects in material and workmanship.
- b. That this product, if found to be defective within the stated warranty period, will be repaired free of charge to the consumer (both parts and labor) by an authorized Miele service agent.
- c. The warranty period for vacuum cleaners, with the exception of "HomeCare" sub-models, is as follows:

Vacuum Series	Term
Classic Series Canister Vacuums	1 year
Swing Series H1 Vacuums	1 year
Compact Series Canister Vacuums	2 years
Scout Robotic Vacuums	2 years
Triflex HX1 Series Cordless Vacuums	2 years
Complete Series Canister Vacuums	3 years
Dynamic Series Upright Vacuums	3 years
Blizzard Bagless Series Canister Vacuums	3 years
Boost CX1 Bagless Series Canister Vacuums	3 years

- d. The warranty period for all "HomeCare" sub-model types is 5 (five) full years from the date of purchase, while the Triflex HX1 HomeCare is 3 (three) full years from the date of purchase.
- e. This warranty only applies while the product remains within the United States, and is null and void in any other US territories, possessions, or foreign countries.

## Commercial Use

Vacuum cleaners other than the Scout RX1 and Scout RX2 used for commercial purposes will be warranted for a period of six (6) months from the date of purchase. There is no warranty for the Scout RX1 or Scout RX2 used for commercial purposes. Thereafter this Limited Warranty shall be null and void.

## What is not covered by this Warranty

This warranty does not cover damage or defects caused by or resulting from repairs, service or alterations to the product or any of its parts or accessories which have been performed by service centers or repairmen not authorized by Miele, or damage or defects caused by negligence, accident, abuse, misuse, improper or abnormal usage or maintenance of the product, its parts or accessories, or damages caused by the use or installation of non-genuine Miele parts. Ordinary wear and tear or cosmetic damage (scuffs, scratches, gouges, dents, etc.) shall not be considered a defect in materials or workmanship.

## Exclusion of Other Warranties

Except for the limited warranty provided herein, Miele disclaims any and all other express warranties with respect to the product. Any warranty of merchantability or fitness for a particular purpose is limited in its duration to the term of the limited warranty provided herein.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

## Limitation of Liability for Special, Incidental or Consequential Damages

Miele will assume no liability, or other obligation with respect to any personal injury or property damage resulting from the use of a vacuum cleaner, or its accessories, replacement parts, etc., which has not been purchased from, or serviced by an Authorized Miele Dealer. Any purchaser who obtains a vacuum cleaner, accessories, replacement parts, etc., from someone other than an Authorized Miele dealer proceeds at their own risk.

Miele specifically disclaims any and all liability, whether directly or by way of indemnity, for special incidental, consequential or other damages, whether based on breach of contract, tort, strict or product liability, or any other legal theory.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

## Special State Laws

This Limited Warranty gives you specific legal rights; you may have other rights, which vary, from state to state.

## Service

For service under this Limited Warranty, or to find an Authorized Miele Dealer in your area, please visit the "Find a Miele Partner Near You" section at [mieleusa.com](http://mieleusa.com).

Effective Date: August 1, 2023

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