

# **SAMSUNG**

## **Galaxy Buds3 | Buds3 Pro**

**User guide**



# Contents

---

## Getting started

**Device Layout:** [Galaxy Buds3](#) | [Galaxy Buds3 Pro](#)

**Set up your device:** [Charge the battery](#) | [Maintaining water and dust resistance](#) | [Check the charge status](#) | [Wireless power sharing](#) | [Earbud lights](#) | [Get the best fit](#) | [Coupling earbuds](#)

**Start using your device** [Connect the earbuds to your mobile device](#) | [Use earbud controls](#) | [Music features](#) | [Call features](#)

## Galaxy Wearable app

[Battery level](#) | [Noise controls](#) | [Sound quality and effects](#) | [Earbud controls](#) | [Earbuds settings](#) | [Find my earbuds](#) | [Tips and user guide](#)

## Learn More

[Videos](#) | [Samsung Care](#) | [Talk to an agent](#)

## Legal information

[Restricting children's access to your mobile device](#)

# Getting started

---

Galaxy Buds3

Galaxy Buds3 Pro

Set up your device

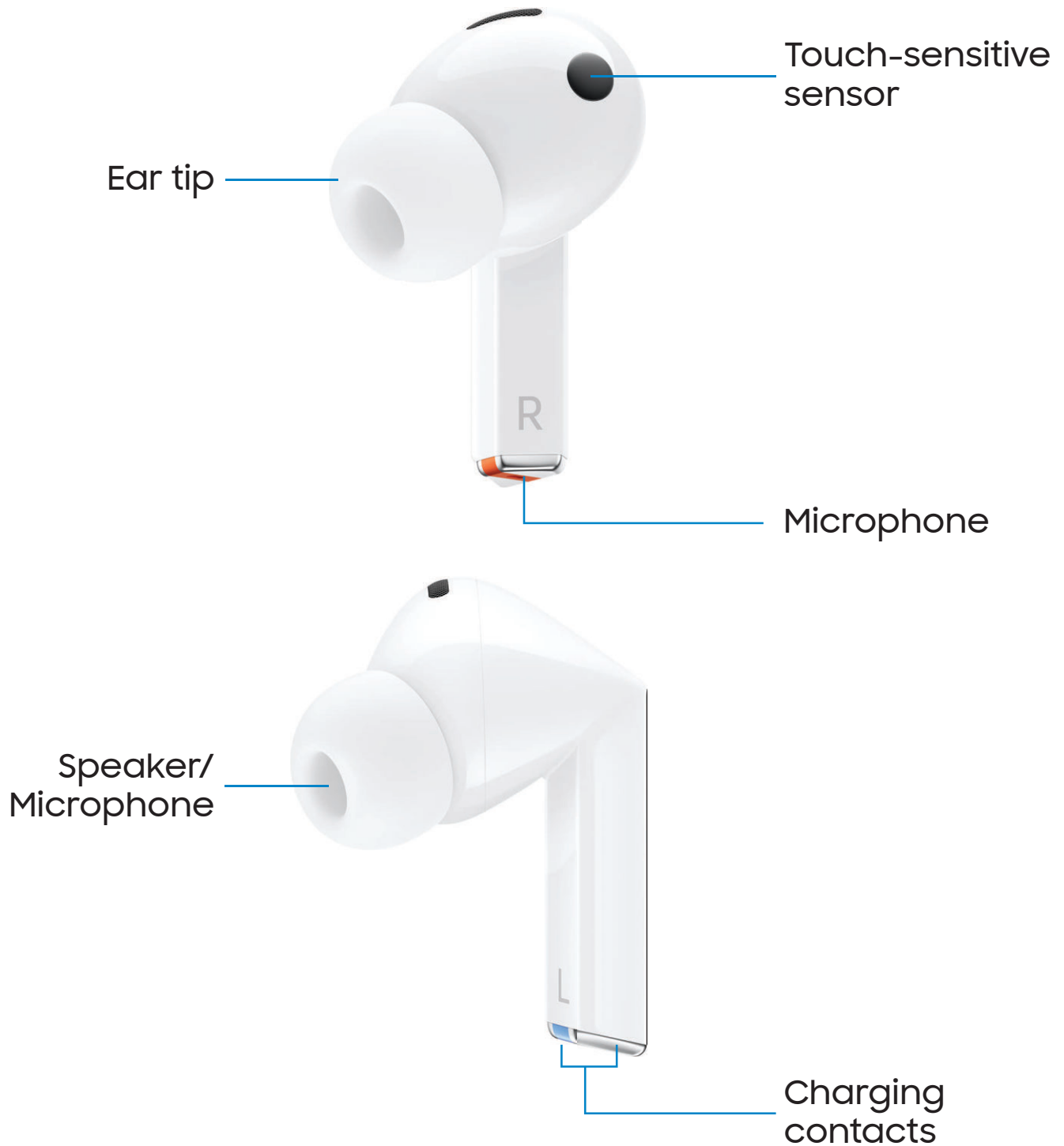
Start using your device



# Galaxy Buds3



# Galaxy Buds3 Pro



# Set up your device

Learn more about your device hardware, assembling and charging, and how to get started using your new device.


[Charge the battery](#) | [Maintaining water and dust resistance](#) | [Check the charge status](#) | [Wireless power sharing](#) | [Earbud lights](#) | [Get the best fit](#) | [Coupling earbuds](#)

## Charge the battery

Your device case is also the charger.




1. Place the earbuds into the charging case. For best results, do not insert earbuds in the charging case if they are wet or dirty.
2. Close the charging case, and either connect the USB cable as shown, or place the charging case on a wireless charger. The earbuds and charging case are charged simultaneously.

 **CAUTION** The charging head for plugging the USB cable into a wall outlet is not included. Use only Samsung charging devices rated with an output voltage of 5 V and an output current of over 150 mA (sold separately). Samsung accessories are designed for your device to maximize battery life. Using other accessories may cause damage, and damage may not be covered by warranty.

While charging, the device and the charger may become hot. This does not affect the device's lifespan or performance and is in the device's normal range of operation.

Remove the device from the charger and wait for the device to cool down.

Learn more: <https://www.samsung.com/us/support/answer/ANS00076952>


 **NOTE** Do not disassemble, modify, or repair your device. Placing objects, such as magnetic stripe cards, including credit cards, phone cards, passbooks, and boarding passes, next to the device or charger may cause damage from the charger or device's magnetic field.

## Maintaining water and dust resistance

The device is not impervious to dust and water damage in any situation. It is important that all compartments are closed tightly.

Learn more: **Mobile Terms and Conditions**

Follow these tips carefully to prevent damage to the device and maintain dust and water resistance performance:

 **CAUTION** To avoid electric shock and damage to your device, do not charge device while it is wet or in an area where it could get wet. Do not handle device, charger or cords with wet hands while charging.

Water resistant based on IP57 rating, which means submersion in up to 1 meter of fresh water for up to 30 minutes based on international standard ISO 60529. Not advised for beach or pool use. Charging case is not water resistant. If the earbuds are damaged, they are not guaranteed to be water resistant. If the earbuds or your hands are wet, they must be dried thoroughly prior to handling.

- Whenever your device gets wet, dry it thoroughly with a clean, soft cloth. Failure to rinse the device in fresh water and dry it as instructed may cause the device to suffer from operability or cosmetic issues.
- Do not expose the device to water at high pressure.
- If the device is dropped or receives an impact that causes physical damage to the device, the water and dust resistant features of the device may be affected. If you suspect your device has been damaged because of a fall or impact, take it to a Samsung-authorized service center for inspection.



## Check the charge status

When you connect the earbuds and the charger case the LED indicators flash certain colors to indicate the battery status.



- **Green:** Fully charged.
- **Yellow:** Between 30 and 60% battery.
- **Red:** Charging.
- **Flashing Red:** Charging error. Reconnect the case and earbuds. If the error occurs again, contact a Samsung Service Center for service support.


 **NOTE** You can check the battery level for the case and earbuds in the Galaxy Wearable app. Learn more: [Battery level](#)

## Wireless power sharing

Wirelessly charge your device using a supported Samsung mobile device. Some features are not available while sharing power.



1. From your mobile device, enable the Wireless power sharing feature.
2. With the mobile device face down, place the compatible device on the back of the mobile device to charge. A notification sound or vibration occurs when charging begins.

 **NOTE** Wireless power sharing works with most Qi-Certified devices. Requires minimum 30% battery to share. Speed and power efficiency of charge varies by device. May not work with some accessories, covers, or other manufacturer's devices. If you have trouble connecting or charging is slow, remove any cover from each device.

For best results when using Wireless power sharing, please note:

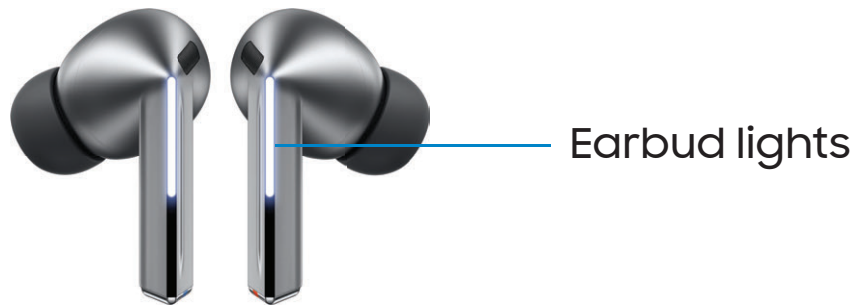
- Remove any accessories or cover before using the feature. Depending on the type of accessory or cover, Wireless power sharing may not work properly.
- The location of the wireless charging coil may vary by device, so you may need to adjust the placement to make a connection. When charging starts, a notification or vibration will occur, so the notification will help you know you've made a connection. During charging, do not move or use either device.
- Call reception or data services may be affected, depending on your network environment.
- Charging speed or efficiency can vary depending on device condition or surrounding environment.
- Do not use headphones.

## Earbud lights

You can check the status of your earbuds using the lights (Galaxy Buds3 Pro only). This feature is only available when the battery levels in both earbuds are at least 30%.

- When the earbuds are put in the charging case and closed there is a single flash of light.
- When the earbuds are in Bluetooth pairing mode, the light stays on.

Galaxy Buds3 Pro shown

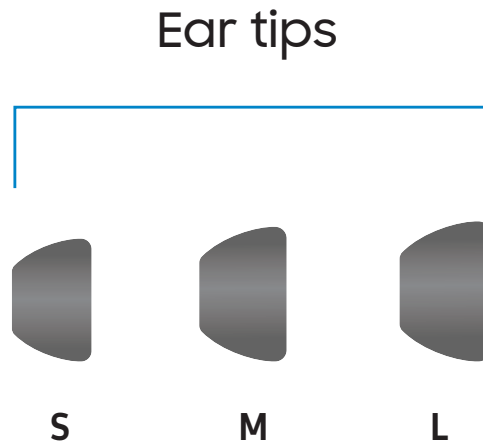


To choose the lighting style:

1. From  **Galaxy Wearable**, tap  **Earbud controls** > **Earbud lights controls**.
2. Tap **Blinking**, **Fade in and out**, or **Steady** to set the lighting style.

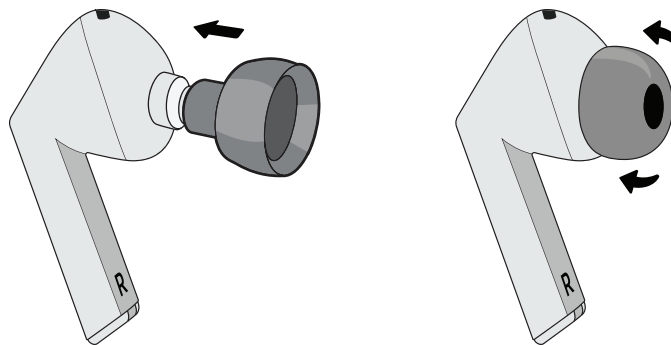
## Get the best fit

Your device comes with ear tips (Galaxy Buds3 Pro only) attached, and you can use the included accessories to customize the fit for best comfort and performance. Locate the accessories box to switch to a different size.



## Attach the ear tip

Before wearing the earbuds, be sure to attach the ear tips (Galaxy Buds3 Pro only). Wearing the earbuds without ear tips may hurt your ears.



1. Select the ear tip size that best fits your ear.
2. Flip the ear tip inside out, and align the notches on the ear tip with the protruding part on the earbud speaker.

3. Push the ear tip back to fit snug around the speaker. Do not pull the ear tip excessively when you attach or detach it because it may tear.

To remove the ear tip:

- Flip the ear tip inside out and gently pull from the middle of the ear tip away from the earbud.

## Wear the earbuds

Place the earbuds in your ears correctly for a comfortable fit. Some features may not work if the buds are not positioned correctly.



**NOTE** You can optimize your earbud fit in the Galaxy Wearable app.  
Learn more: [Earbud fit test](#)

## Coupling earbuds

Should you lose one of the earbuds, you can buy a replacement and couple the old and new earbuds together.

1. Insert the earbuds into the charging case. The charging case battery indicator light will flash red to indicate that the earbuds are not coupled.
2. Pinch and hold the touch pad on both earbuds for seven seconds or more. When the charging case battery indicator light flashes green and then turns off, the earbuds are coupled and ready for use.

# Start using your device

[Connect the earbuds to your mobile device](#) | [Use earbud controls](#) | [Music features](#) | [Call features](#)

## Connect the earbuds to your mobile device

To connect your earbuds to a mobile device, install the Galaxy Wearable app on the device. You can download the app from the Galaxy Store or the Google Play™ store.


Galaxy Wearable is compatible with select devices using Android 11 One UI version 3.1 and later with at least 1.5 GB RAM. Supported devices may vary by carrier and device. Some features may not be available. For best results, connect with compatible Samsung Galaxy devices.

Learn more: [samsung.com/us/support/owners/app/galaxy-wearable-watch](https://samsung.com/us/support/owners/app/galaxy-wearable-watch)






1. From your mobile device, tap  **Galaxy Wearable**. If necessary, update the app to the latest version.
2. With the earbuds in the case, open the case and press the **Pairing** button on the bottom of the charging case.
3. Follow the prompts to complete the connection.



 **NOTE** When connecting earbuds with a mobile device that has a Samsung account, the earbud pairing information will be synced to other devices that use the same Samsung account.

## Disconnect

To disconnect the earbuds from your mobile device:

1. From  **Galaxy Wearable**, tap  **Menu**.
2. Tap  **Disconnect** by the name of your earbuds.

## Use earbud controls

Use the touch pad on the earbuds to control your music, phone calls, and other useful shortcuts without getting out your phone.

Galaxy Buds3 Pro shown



### Pinch

Lightly pinch the touch pad one time for the following options:

- Play or pause a track
- Answer or end a call

### Double pinch

Quickly pinch the touch pad two times for the following options:

- Play the next track

### Triple pinch

Quickly pinch the touch pad three times for the following options:

- Play previous track (if done in the first three seconds of a track)
- Start the current track over at the beginning (if done after the first three seconds of a track)

### Pinch and hold

Pinch and hold the touch pad for the following options:

- Activate a custom shortcut. Learn more: [Customize the pinch and hold shortcuts](#)
- Decline incoming calls
- Turn earbud lights on or off (Galaxy Buds3 Pro only when both earbuds are out of the case and not in your ears)

### Swipe

Swipe up or down on the touch pad to adjust the volume. Adjust the volume on your mobile device if the sound is low while at full volume on the earbuds.

- Swipe up to turn the volume up
- Swipe down to turn the volume down

## Music features

Once connected to your mobile device, when you play music, videos, or other audio files the sound will come through your earbuds. You can use the touch pad on the earbuds to control how the audio is played.

### Playback controls

Navigate your playlist using the touch pad on your earbuds.

Pinch	Play or pause
Double pinch	Next track
Triple pinch	Previous track
Swipe	Adjust the volume up or down

## Call features

Answer and control calls using your earbuds.

### Phone controls

Manage calls using the touch pad on your earbuds.

Pinch	Answer or end a call
Pinch and hold	Decline incoming calls

### Call waiting

If you receive an incoming call while already on a call, the earbuds will emit a sound.

- To reject the incoming call and stay on the current call, pinch and hold the touch pad.
- To answer the incoming call and place the current call on hold, pinch the touch pad.
- To switch between the current call and one placed on hold, pinch the touch pad.

# Galaxy Wearable app

---

Battery level

Noise controls

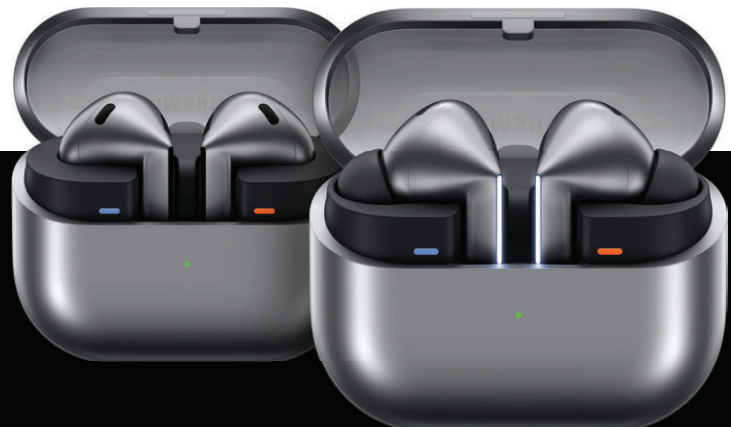
Sound quality and effects

Earbud controls

Earbuds settings

Find my earbuds

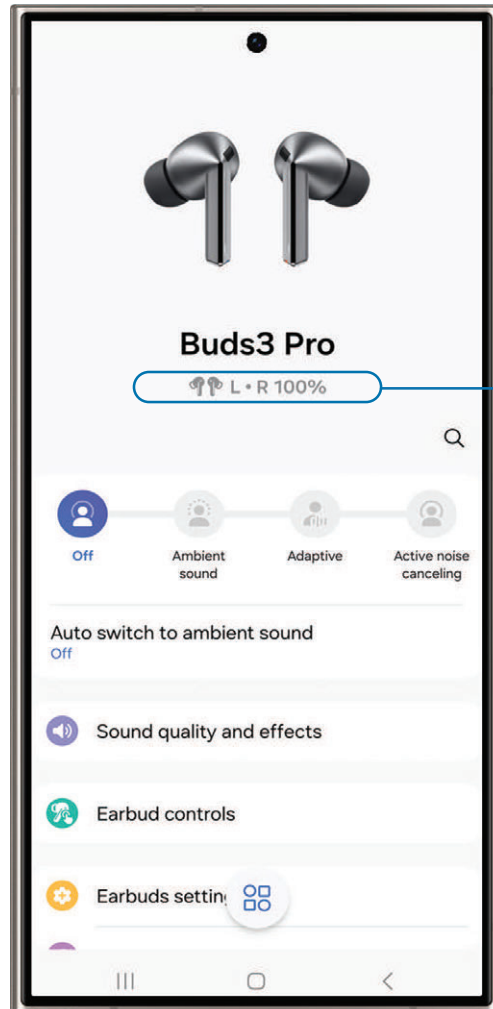
Tips and user guide



# Battery level

The Galaxy Wearable app displays the battery level for the earbuds at the top of the screen. When the battery is low a notification will display on your mobile device.

- Open  **Galaxy Wearable** to view the battery percentage for the earbuds.



Battery levels

# Noise controls

Use intelligent noise controls to enhance your listening experience. Change your noise control settings using your Galaxy Wearable app or by using the touch pad on your earbuds.

Learn more: [Earbud controls](#)



**TIP** To avoid feedback when noise controls are activated, make sure the microphone area of the earbuds are not covered.



## Turn off noise controls

Disable all noise canceling and ambient sound features (Galaxy Buds3 Pro only).

- From  **Galaxy Wearable**, tap  **Off**.

## Ambient sound

Enable ambient sound while wearing the earbuds (Galaxy Buds3 Pro only).

- From  **Galaxy Wearable**, tap  **Ambient sound**.
  - Tap and drag the **Ambient sound volume** slider to adjust the volume (Galaxy Buds3 Pro only).
  - Tap **Auto switch to ambient sound** to turn on the feature (Galaxy Buds3 Pro only).

## Adaptive



Make calls or play media with optimized sound quality (Galaxy Buds3 Pro only). This feature is only available when wearing both earbuds.

- From  **Galaxy Wearable**, tap  **Adaptive**.



## Active noise canceling

Quiet unwanted background noise and ambient sounds. This feature is only available when wearing both earbuds.

- From  **Galaxy Wearable**, tap  **Active noise canceling**.
  - Tap and drag the **Active noise canceling level** slider to adjust.
  - Tap **Auto switch to ambient sound** to turn on the feature.

## Sound quality and effects

Learn more about your device's sound quality and effects options.

### Sound effects

Customize sound effects for all apps or set custom sound effects for each app.



### 360 audio

Hear vivid, immersive sound coming from all directions so you feel like you are right in the action when you watch videos or listen to music.

- From  **Galaxy Wearable**, tap  **Sound quality and effects** > **360 audio**.

### Equalizer

Select from several different equalizer presets for a unique sound.

1. From  **Galaxy Wearable**, tap  **Sound quality and effects** > **Equalizer**.
2. Select an available option to change the sound settings.

## Adjust sound to fit

Adjust sounds automatically to deliver the best audio based on your ear shape and how you are wearing your earbuds. This feature works best when both earbuds are worn.

- From  **Galaxy Wearable**, tap  **Sound quality and effects** > **Adjust sound to fit**.

## Earbud fit test



Check your earbud fit to make sure you are getting the best sound and active noise canceling (Galaxy Buds3 Pro only).

1. From  **Galaxy Wearable**, tap  **Sound quality and effects** > **Earbud fit test**.
2. Tap **Start** to begin and follow the prompts.

## Earbud controls



Use the touch pad on your earbuds to activate different controls.

Learn more: [Use earbud controls](#)

1. From  **Galaxy Wearable**, tap  **Earbud controls**.
2. Tap an option to enable the earbud control feature and customize options.
  - Media controls
  - Left (Pinch and hold controls)
  - Right (Pinch and hold controls)
  - Answer call or end call
  - Decline call
  - Earbud lights controls (Galaxy Buds3 Pro only)

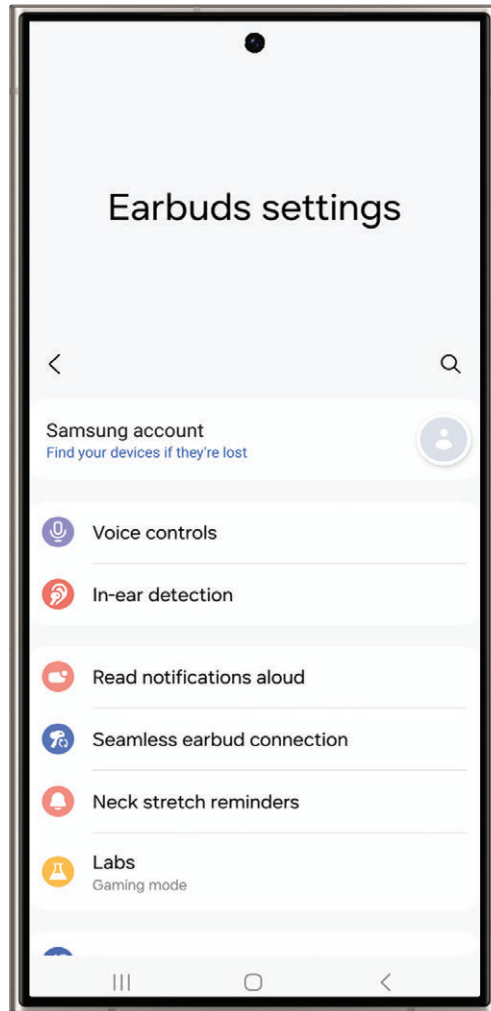
## Customize the pinch and hold shortcuts

The left and right earbuds can be assigned different shortcuts.

1. From  **Galaxy Wearable**, tap  **Earbud controls**.
2. Tap **Left** or **Right** under Pinch and hold controls, and tap an option to set a shortcut:
  - **Switch noise controls** (default): Enable or disable the following noise controls: Ambient sound (Galaxy Buds3 Pro only), Adaptive (Galaxy Buds3 Pro only), and Active noise canceling. Learn more: [Noise controls](#)
  - **Voice command**: Say commands to change settings on your earbuds.
  - **Bixby**: Activate the Bixby feature.
  - **Spotify**: Launch the Spotify app.





# Earbuds settings

Learn more about your device's settings and options.







## Voice controls

Activate Bixby by saying "Hi Bixby" while wearing your earbuds. Not all Bixby functions are available. This option is available only when connected to Bixby-enabled Samsung phones. You can also use voice commands to perform desired actions without calling Bixby. This feature does not support some languages.

1. From  **Galaxy Wearable**, tap  **Earbuds settings** >  **Voice controls**
2. Tap an option to  to enable the feature:
  - **Bixby voice wake-up:** Activate Bixby by saying "Hi Bixby" while wearing your earbuds.
  - **Voice commands:** Use voice commands to control music, adjust the volume and answer or reject phone calls.





## In-ear detection

Play calls through your earbuds when they are in your ears and through your phone when they are not. Turn this off to play calls through your earbuds even when they are not in your ears.

1. From  **Galaxy Wearable**, tap  **Earbuds settings** >  **In-ear detection**.
2. Tap  to enable the feature.
  - When the **Switch calls to phone when both earbuds removed** is turned off the caller's voice is played through the earbuds even if they are not worn.
  - Tap **Pause media when one earbud removed** to turn on the feature. If this feature is turned off, media playback will only pause when both earbuds are not worn.





## Read notifications aloud

Have text notifications from your phone read aloud on your earbuds.

1. From  **Galaxy Wearable**, tap  **Earbuds settings** >  **Read notifications aloud**.
2. Tap  to enable the feature.
  - To hear notifications from your phone on your earbuds, even while using your phone, tap **Read aloud while using phone**.
  - To choose which app notifications are read aloud, tap an app in the list.





## Seamless earbud connection

Switch quickly to nearby devices without disconnecting your earbuds or turning on pairing mode. This works with any nearby device that's signed in to your Samsung account, even if it has never paired with your earbuds before.

1. From  **Galaxy Wearable**, tap  **Earbuds settings** >  **Seamless earbud connection**.
2. Tap  to enable the feature.

## Neck stretch reminders

Your earbuds can detect your head position and notify you when you have bent your head down for ten minutes.

1. From  **Galaxy Wearable**, tap  **Earbuds settings** >  **Neck stretch reminders**.
2. Tap  to enable the feature, and follow the prompts to calibrate your earbuds.

## Labs

Explore the earbud's experimental features.




## Gaming mode

Minimize the audio delay for vivid, synchronized gaming sound. For the best experience, keep your earbuds near your mobile device. This feature is only available when connected with a Samsung mobile device.

1. From  **Galaxy Wearable**, tap  **Earbuds settings** >  **Labs**.
2. Tap **Gaming mode**, then tap  to enable the feature.




## Reset

Reset settings to their factory default values and delete all data.

1. From  **Galaxy Wearable**, tap  **Earbuds settings** >  **Reset**.
2. Tap **Reset** again to confirm and start the reset.




## Accessibility

Customize the sound accessibility features of your device.

1. From  **Galaxy Wearable**, tap  **Earbuds settings** >  **Accessibility**.
2. Tap an option to customize:
  - Drag the slider to customize the right and left sound balance.
  - **Noise controls with one earbud:** Use noise controls like ambient sound and noise canceling when only wearing one earbud.
  - **Hearing enhancements for ambient sound:** Adjust the ambient sound volume and tone. You can also boost voices in front of you (Galaxy Buds3 Pro only).




## Earbuds software update

Update your earbud's software for the latest features.

- From  **Galaxy Wearable**, tap  **Earbuds settings** >  **Earbuds software update**.
  - **Download and install:** Check for software updates for your earbuds.
  - **Auto update:** Choose to automatically update software never, using Wi-Fi, or using Wi-Fi and mobile data when the earbuds are in the case.

## About earbuds

View information about the earbuds.

- From  **Galaxy Wearable**, tap  **Earbuds settings** >  **About earbuds** for the following information:
  - Product name, model, and serial number
  - Legal information
  - Software information
  - Battery information




# Find my earbuds

If you misplace your earbuds, your mobile device can help you find them.

- From  Galaxy Wearable, tap  Find my earbuds.

# Tips and user guide

Learn useful tips to get the most out of your device, and view the user guide.

- From  Galaxy Wearable, tap  Tips and user guide.
  - Swipe right and left to view useful tips.
  - Tap  More options > User guide to view the guide.

# Learn more

---

## Videos

[youtube.com/samsungcare](https://youtube.com/samsungcare)

## Samsung Care

[samsung.com/us/support](https://samsung.com/us/support)

## Talk to an agent

Contact us on Facebook Messenger: [m.me/samsungsupport](https://m.me/samsungsupport)

Find us on Facebook: [facebook.com/samsungsupport](https://facebook.com/samsungsupport)

Follow us on X (formerly Twitter): [x.com/samsungsupport](https://x.com/samsungsupport)



# Legal information

---

READ THIS INFORMATION BEFORE USING YOUR MOBILE DEVICE.


**Dispute Resolution Agreement** – This Product is subject to a binding dispute resolution agreement between you and SAMSUNG ELECTRONICS AMERICA, INC. (“Samsung”). You can opt out of the agreement within 30 calendar days of the first consumer purchase by emailing [optout@sea.samsung.com](mailto:optout@sea.samsung.com) or calling 1-800-SAMSUNG (726-7864) and providing the applicable information.

The full Dispute Resolution Agreement, Standard One-year Limited Warranty, End User License Agreement (EULA), and Health & Safety Information for your device are available online at <https://www.samsung.com/us/Legal/Gear-HSGuide>.

## Restricting children’s access to your mobile device

Your device is not a toy. Do not allow children to play with it because they could hurt themselves and others, or damage the device, or make calls that increase your device bill. Keep the device and all its parts and accessories out of the reach of small children.

## Interference from Magnets

 **WARNING: Potential Interference with Medical Devices from Magnets.** The device contains magnets which may interfere with medical devices such as pacemakers, implantable cardioverter defibrillator, or insulin pumps. IF YOU ARE A USER OF ANY OF THESE MEDICAL DEVICES, PLEASE CONSULT WITH YOUR PHYSICIAN.

Do not store or place your device near magnetic fields. Magnetic stripe cards, including credit cards, phone cards, passbooks, hotel keys, and boarding passes, may be damaged by the magnets in the device.

# Samsung Electronics America, Inc.

Address:

85 Challenger Road  
Ridgefield Park  
New Jersey 07660

Phone: 1-800-SAMSUNG (726-7864)

Internet: **samsung.com**

©2024 Samsung Electronics America, Inc. Samsung, Samsung Galaxy, and Samsung Health are all trademarks of Samsung Electronics Co., Ltd.

Other marks are the property of their respective owners.



Some multimedia (audio/video) files contain Digital Rights Management (DRM) technology to verify you have the right to use the files. Preloaded apps on your device may not be compatible with DRM-protected files.

Screen images are simulated. Appearance of device may vary.

Descriptions are based on the device's default settings. Some content may differ depending on carrier, model, or software.

The actual available capacity of the internal storage is less than the specified capacity because the operating system and default applications occupy part of the memory. The available capacity may change when you upgrade the device.

Please check with your service provider to verify qualifying services/features.