Eric Liao

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Experience

FEB 2024 - NOW
AI Trainer / Dataannotation, Remote
- Trained generative AI by providing diverse coding problems and ensuring high-quality answers by testing programs and evaluating performance, readability and idiomatic design
- Utilized proficiency in Python, JavaScript, HTML, Java, C, Rust and SQL to refactor/ correct responses and explain solutions

MAR 2022 - NOV 2022
Guest Services Attendant / Timezone, Sydney
- Operated point of sale (POS) system, facilitating seamless transactions for customers both in-person and over the phone
- Resolved technical issues with arcade machines, ensuring optimal functionality for customers' enjoyment

FEB 2016 - JAN 2022
Assistant Manager / Best Hiking Tents, Brisbane
- Managed Amazon and eBay listings to optimize product visibility and drive sales
- Maintained inventory records and managed customer shipments, ensuring accurate and timely deliveries
- Addressed customer inquiries and resolved complaints, providing service via both email and phone

JAN 2018 - FEB 2020
Private Tutor / Self-employed, Brisbane
- Helped various students from grades 4 to 12 in Maths, English and science in one-on-one arrangements
- Prepared students for exams with exam tips, study strategies and personalized worksheets/ practice exams

Education

FEB 2022 - NOW
Computer Science / UNSW, Sydney
Third year at UNSW doing a Bachelor of Computer Science. Expected Graduation: Dec 2025

Relevant Coursework: Data Structures, Algorithms, Object Oriented Design, Networks, Databases, Frontend Web development, Software Engineering, Operating Systems.

Projects

unsw-memes backend
The backend for the chat app, unsw-memes, utilizes Node.js with TypeScript, Express framework with RESTful API, and SQLite3 database engine for storing messages, user info and analytics.

Personal Website - https://ricel123.netlify.com
This static website uses React and Tailwind CSS to showcase personal information and projects.

Skills

Software: TypeScript, JavaScript, Python, C, Java, Rust, SQL, Unix, Bash, HTML, CSS