Bryan Li

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EDUCATION

Temple University, College of Science & Technology, Philadelphia, PA

Bachelor of Science in Information Science & Technology

Major*: Computer Science*

GPA: 3.73| Dean's List Fall 2021 - Present

RELEVANT COURSEWORK

Intro to Programming and Problem-Solving in Python, Program Design & Abstraction, Discrete Math, Object Oriented Programming, Data Structures

TECHNICAL SKILLS

HTML & CSS	Python	Java	JUnit Testing
Visual Studio Code	IntelliJ	Git	GitHub
Bloomberg	Nessus		

WORK EXPERIENCE

Virtual COVID - 19 Test Supervisor   January 2022 - Present

Vault Health | Philadelphia Pa

- Assist over 10,000 patients by facilitating virtual support for COVID-19 saliva test collection and processing, while remaining courteous and calm even during moments of customer dissatisfaction.
- Manage Electronics Health Records for corporations like the NBA, NJ Transit, and UPS.
- Receive an average 95% customer satisfaction rating to date in processing tests, 10% higher than the company average.

Computer Technician & Project Lead   June 2019 - Present

Peak System Inc. |Philadelphia, Pa

- Collaborate with a group of 3-5 team members in completing a Deployment Project.
- Provide Tech-Support in any tech support-related issues and how to manage new finance tools incorporated with the new operating system.
- Develop a roadmap for each project dedicated to solving individual customer needs and complete with minimal error with great customer satisfaction.
- Maintain clear connection throughout projects with both customer and internal IT team for a smooth transfer between Windows 7 to Windows 10.
- Manage the installation, design, and network infrastructure of 50+ computers and minimize downtime of clients by 30 percent.

CERTIFICATION

JPMorgan Software Engineering Virtual Experience Program on Forage   August 2022

- Used Perspective data visualization software and Python to monitor stock price trends and create trading strategies.

TECHNICAL PROJECTS

Trading Bot

- Developed an algorithm in Python to trade SPY contracts using moving averages.
- Automated trades using the Alpaca API.
- Implemented the moving averages crossover strategies.
- Produced a 48% win rate from 100 trades.