

Good afternoon Marcelo,

I am in charge with a request from Yenny Garcia from Customer Service. I would like to ask you for help with some insurance modifications that we have to implement.

To begin with, we need to make an addition to our NA42002569 insurance policy that covers our activities in the Third Ward of Santa Fe. I think the procedure went smoothly, but I appreciate your support in ensuring that all the details are handled correctly.

Second, we require the cancellation of an insurance we currently have for our 2015 JEEP Grand Cherokee unit, model SRT 4x4. This insurance is registered in the name of Intermil. I ask you to arrange a partial refund of the insurance we have already paid for this vehicle.

In addition, we have attached documents for the renewal of the insurance of the Jeep Grand Cherokee for the period 2022-2023. We want to compare prices and terms with other insurers, so we've included a quote from the three companies that seem to offer the best terms for us.

Finally, Maggie is waiting for an answer on the Banorte policy. Can you give me an estimate of when can we expect a follow-up on this?

Thank you very much for your help with these matters. I look forward to your reply.

Best regards,

[Your name]