

Dear Recipient,

I hope you're doing well. This email refers to various requests received through your platform. We are trying to make the necessary corrections and adjustments to our clients' insurance policies and require your kind cooperation in resolving the concerns presented below.

First, we refer to the issuance of an insurance policy for one of our clients, scheduled to take effect on September 7, 2022. This policy has been reviewed by Fabian Rocha, our CoE Supervisor at Lockton Mexico, and Ms. Sugey Karime Hernandez Ramos, Sales Executive at Brokers. We request that you assist with the issuance of the policy in accordance with the quote provided and appreciate your confirmation in this regard.

Secondly, it is important to point out an error with the insurance policy I442002238 issued to Lilia Esmeralda Vel zquez Luna. The vehicle mentioned in this question is not a Jetta Europa as mentioned, but a Trendline. This problem was highlighted by our Administrative Assistant, Alexandra J. Garc a Garibay of UCMA Seguros. We would appreciate it if you could make the necessary corrections.

Finally, we would like to ask that agency repair coverage be added to the QV42008221 insurance policy. In addition, we must confirm whether it is possible to coordinate an inspection process of the vehicle, whether it is in Uber taxi service, to ensure the integrity of the coverage offered. Similarly, we need to confirm whether the policy is automatically renewed at maturity.

These changes and corrections are of the utmost importance to our customers and we appreciate your attention and prompt response to them.

Kind regards
[Your Name]