## Dear recipient,

I appeal for your timely assistance in a number of problems that require your urgent attention. Primarily, we need to proceed with the activation of three units with the code: KB42114304, under AT&T UTI OT A0018. Activations are expected to be made in accordance with the delivery agreements we have already put in place. For more details you will find attached the design of the OT and the corresponding invoices.

In addition, we identified a discrepancy with the invoice issued to CONSTRUALMAR with RFC: HI42004120, related to its application of the same number. We ask for your help in resolving this situation, especially in the aspect of the payment method on the invoice. This duty corresponds to a transfer (03) instead of the current method 01. We appreciate your specific guidance to avoid reprocessing procedures.

Finally, for a case related to the Mirasol Group, we require correction of the model number of the Infiniti QX60 Sensory AWD vehicle. In subsection 311 it is erroneously referred to as a 2023 model, being actually a 2019 model. In addition, we need the corrections for the serial series and license plates for the subsection 301 vehicle.

We trust that you understand the urgency and importance of these requests. We look forward to your prompt response and are on hand to provide you with further details if needed.

I look forward to your comments,

Wendy Mondragon L.
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High Importance.