

Dear Customer,

We trust that this message will find you well. On behalf of Lourdes Hernandez, Administration Executive at our office at Krakow 72, Tower B, Office 113, in Colonia San Angel, Mexico City, I ask you for a great favor.

We have noticed an error in the wording of the surname of the insured, David Silva González, in the insurance policy number F5 43002105. The last name was incorrectly recorded as "Gonzales". We need your support to issue an endorsement to correct this inaccuracy in the above policy.

Both on the cover sheet and on the invoices, the name of the insured must appear correctly as David Silva González. This update is necessary for us to be able to process the policy's payments properly.

We thank you in advance for your attention in this matter and apologize for any inconvenience this error may have caused.

Finally, we inform you that we have clearly and completely received your Certificate of Tax Status with the RFC ZUFE741204B95 in the name of ERNESTO ZUMAYA DE LA FUENTE. We appreciate your attention to keeping your information up to date.

Have a great day. Without further ado, we remain at your service for any other eventuality.

Best regards,  
Lourdes Hernandez  
Management Executive  
.mex Tel 5523 1100  
Krakow 72 Tower B Office 113  
Col. San Ángel Del. Ivaró Obregón  
Mexico City 01000