Good day,

I am writing to bring to your attention a number of issues relating to various policies in our database.

First, Gabriel Delgado Alonso requests the cancellation of his GJ42008605 policy, given that his vehicle is out of use. You can contact Monica Aceves who will be in charge of future communications.

In addition, we need help correcting the plaques in the DP42002939 line. Attached is the necessary documents for review and change. Thank you for your quick action in this matter.

Finally, José Luis has informed us of an error in the serial number of the A140120002 INCISO 320 page of his Nissan Sentra. It has provided the correct serial number and a photograph of the circulation card to rectify this matter. Nelly Castillo has provided additional information and confirmed this error.

We would appreciate it for reviewing and correcting these issues in a timely manner to ensure the satisfaction of our customers. As always, I am at your disposal for any additional information you may require.

I look forward to your comments,

Wendy Mondragon L. Operations EstarSeguro

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High Importance