

Francisco Hernández has requested a follow-up on the modification of the RFC 42007575, which was previously sent last Thursday from a provisional email. The modification should reflect a change to the new RFC, which is RAQO950306E31. On an additional note, Alejandro Mac has also requested help for a correction in his PV41006166 policy. Currently, the description of the vehicle on the page is incorrect, which is listed as MAZDA CX 3, when in fact it should be a HYUNDAI CRETA GLS PREMIUM. Alejandro mentioned that he would be willing to take care of any payment differential that was needed for this correction, and requested that, in case there is a balance in his favor, the corresponding credit note be generated.

I remain attentive to proceed with the appropriate corrections.

Best regards

María José Hernández Ramos

Hermosillo Sales

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E ACE and Chubb are now one.