URGENT POLICY CORRECTIONS AND CANCELLATIONS - Contoso SEGUROS MOVIS S.A. DE C.V. PLEASE ATTEND IMMEDIATELY

Please, I require immediate attention in the following tasks related to the Contoso SEGUROS MOVIS S.A. DE C.V. policies.

- 1. Correction of errors in the INC 9 series to immediately issue the duly rectified policy.
- 2. Change in the modality of payments in Laura's pages to semi-annual, and this without any type of surcharge.
- 3. Cancellation of several meetings scheduled for Thursday, December 23. The letters that we need to cancel immediately belong to José Ángel Tovar Palacios, Mario Uribe Rodríguez and Arturo Garza Lara, among others.

We also require a complete update on the process of renewing policies and customer services.

Please confirm that you have received this message and that the above tasks will be completed by the required date. Sending of letters for registration and collection.

CONTACT: VICTOR ROSALES TEL 8261271851.

Best regards!

Yadira Mondaca Coronado

Dynamic Alternatives at Risk

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