

## INCREASE IN DISCOUNT AND CANCELLATION OF THE POLICY OF THE CONTRACTING INSURED OWNER OF THE GK41005339 AND TO41000101 POLICIES

It is with pleasure that we greet you, and we are writing to you in the desire to request a couple of changes to the insurance policies. According to our references, José Manuel Crisanto Bautista, owner of the GK41005339 company, is requesting an increase in his discount to 40%. He has provided his phone and cell phone numbers for any necessary queries.

On the other hand, we sought assistance for the cancellation of the second insurance policy, TO41000101, which is quoted in the name of Miguel Terán. We look forward to your welcome response so that we can continue with the proceedings.

Please, if you have any comments or clarifications, would you like to respond to our customer satisfaction survey? <https://forms.gle/JauVSLXxhXBnetid6>

And yes, our news is true! Soltero Seguros has been transformed and now we reinvent ourselves as Single, our vibrant and renewed brand. We invite you to watch this informative video to learn more about our evolution: [watch?v=dSMzKq99o9M](https://www.youtube.com/watch?v=dSMzKq99o9M). You can also explore the following website with Frequently Asked Questions and their respective answers: [https://www.singlebroker.mx/single\\_broker](https://www.singlebroker.mx/single_broker).

We appreciate your understanding in advance and look forward to continuing to provide you with the quality service that has always characterized us. The future is with you!

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