

Good afternoon Marcelo, I am writing to you with three important requests.

First, with reference to the renewed B8 43002159 line, we have forgotten to include type B cargo coverage in subsection no. 1. I would appreciate it if you could support me with guidance on how to add this coverage.

Second, we need your support with an adjustment to an existing policy. Ms. Amalia Bernadette Cortez Fern n, from Insurer, is requesting a change in the discount to 30% on the EI43001421 policy for her client. The client wishes to make the payment in interest-free months as soon as possible, and we are looking to ensure that everything is in order.

Finally, we need your help with an incorrect serial number on the DICE portal. Carlos A. Ib ez Gasca has asked us to correct the serial number on a page, as he does not have the necessary permissions to do so. Thank you in advance for any assistance you can provide with this topic.

Thank you for your support and I look forward to your response.