## PAYMENT CHANGE AND POLICY CONSULTATION M943001485

Marcela, I need your support to change the payment method of the M943001485 loan belonging to Laura Paulina L pez Garc a. We want to change the payment system from annual to semi-annual. Also, I would like to learn more about the reason for the 12% increase in renewal.

Could it be due to an unreported claim? In addition, we ask for an endorsement, if possible, for an additional 10% discount. At the same time, I would like to highlight the services provided by Ruis nchez Seguros, including insurance and surety bonds among other services.

We continue to work on quality control and promotion of our new services. We thank you in advance for your help with these issues.

I look forward to hearing from you.

Best regards

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