

LOGO REQUEST FOR CHANGES IN FLEET UNITS

We express our gratitude for your help in resolving some key issues related to our insurance policies.

Consider the following:

1. CORRECTION: We request your attention to fix an error in the boards of the E5 42008316. We appreciate your prompt response.

2. POLICY CANCELLATION: We would like to proceed with the cancellation of the KD42004794 policy, for Contoso Servima S.A. de C.V. JETTA 2009. The cancellation request was rejected and we were advised to contact an executive to carry out the request. We have informed Mar a del Carmen Sánchez de la Vega Sierra about this matter. We have given you 48 calendar hours to confirm the decision.

3. CHANGE OF PAYMENT METHOD: Please help us change the payment method of the LK41001476 of the insured Jos Alvaro Gonzalez Rodriguez to quarterly without surcharge. In addition, we suggest that you adopt the practical use of a mobile application that allows you to carry all the letters on your cell phone and establish direct communication with us and the insurers.

We look forward to your attention and acting accordingly.

Best regards.