

Dear

The reason for this email is to deal with several pending issues. First of all, the customer with the 41003130 has requested an amendment to his surname: instead of Zu iga, it should be Zuniga. Please make the appropriate correction so that it is reflected in all official documents of the policy.

On another topic, Alma Mejía a Olvera, of Contoso Seguros México SA, has informed us that she is still awaiting the corresponding description endorsement. It is essential to remember that the policy in question will not be issued until next Monday, the 13th, mainly due to the nature of the vehicle to be insured and the area of operations.

Finally, we have received a request to add a vehicle to the fleet of DP42000452 FILTRALUB SA DE CV. This request has been made under insurance policy number DP42000452, issued by Contoso SEGUROS MEXICO S.A. DE C.V. We believe it is important to understand how to handle these types of requests, so that we can respond quickly and efficiently to the needs of our clients.

I look forward to the resolution of these matters and any other queries you may have. Please make it a priority.

Best regards,