

Dear Team,

I am writing to ask for your support with a number of issues related to our insurance policies.

First, Ms. Guadalupe Gonzalez Medina wants to apply a 35% discount on AARCO TAMPICO, which now has a total premium of 12,342.48. You have indicated that you have submitted authorization to obtain a PDF with the total with the discount applied. Please follow up with us.

On the other hand, Vernica Flores requires assistance to make an endorsement in the KD41002660 policy, in accordance with the Work Order and the attached documents. We need to comply with this request as soon as possible.

Finally, Eduardo Márquez González, who is a Wealth and Insurance Advisor at MGe Seguros, asks Erika to make the adjustment so that all units of the Smart Industries fleet of the same year and description have the discounted rate of 11,817.79.

Prompt attention to these matters is greatly appreciated. Thank you very much in advance.

Best regards

Andrés M. Gutiérrez