

I hope this message finds you well.

We've been keeping busy with new applications and changes to insurance policies over the course of the week. Carlos Martínez, Human Capital Manager at Multiceras S.A. de C.V., has requested the cancellation of the insurance of a 2017 XTrail that is part of the company's fleet and that is in his name. Although the desired deactivation date is September 30, 2022, if it cannot be done by that date, you agree that it will be done immediately.

In another instance, Georgina Viridiana Zaldívar Santana, our underwriting assistant, needs support with the issuance of a warrant for a 2019 Italika DT 150 motorcycle. You noticed that an incorrect line number was entered during the creation of the line and provided the correct details. In addition, it has requested a quotation for the policy.

Finally, we have an update from Elizabeth LLiteras Lén from Grupo Ocampo Seguros. He informed María José Hernández Ramos of Contoso that one of his clients has decided to switch to Primero Seguros because of its better coverage. Previously, Elizabeth had asked Maria Jose to procure a discount on the current policy to avoid this change.

I know you have a busy schedule, so I appreciate your time and attention to these issues. I look forward to your feedback soon so that we can proceed with the necessary adjustments.

Thank you and regards,  
Eng. Gerardo A. Arrubarrena Tame  
Office 3336870855  
Cel 3323842866  
Virus-free.