

## Request for Changes to Policies

Hello, I require your support in making some adjustments to our auto insurance policies. First of all, Ivonne Hernández Aguila, our customer service analyst, requests to change the payment method of the QV42006578 policy from annual to monthly. In addition, we need to include additional information on bank deposits, vehicle inspection, vehicle usage for taxi services such as Uber, and the automatic policy renewal process.

In addition, I would like to let you know that the insurance company Contoso has requested the cancellation of the JD41014921 policy. We remind you that the responsibility for the information provided in this email lies exclusively with the sender and the service operator.

Our goal is to continue offering quality service to John Deere Industries in Monterrey, Nuevo Leon. As always, we appreciate your support and collaboration in this matter.

Best regards,  
Jose Luis Zamora  
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