CRISA POLICY DD42115091 42 AND DUSTER ZEN L4 ASSISTANCE POLICY

Dear Sirs,

Please provide your support in the following required actions:

- 1. Cancellation of Work Order (WO) number 2824384 belonging to the ABA insured by Contoso, on behalf of Norma Anglica Hernandez Hip lito, is required. Attached you will find more information concerning this request.
- 2. Assistance is requested for the issuance of an insurance policy for a DUSTER ZEN L4, belonging to the contracting party KATIA GABRIELA MOYA and/or MARITZA KATIA MARIA SALUD MARTINEZ TREJO JOSE FRANCISCO GUERRA OCHOA. In this case, we have experienced difficulties due to an existing policy, requiring verification to determine whether there is already a policy in place with Qu litas.
- 3. Finally, we need to make a Preferred Beneficiary endorsement in favor of Tania Itzel Jaramillo Recillas, who has been identified as the owner of a total loss. We are ready to proceed with the payment of this loss.

Looking forward to your prompt reply,

Francisca Ben tez Oliva
Territory Auto Account Executive
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