

## SUPPORT IN THE UPDATING OF INSURANCE POLICIES OF FLOSOL HOTEL OPERATOR

Dear Gerardo and Sergio,

I hope this email finds you well. In the lines below, I present you with several requests that require your support to carry out the necessary updates.

From Gladys Guerra, we received a request to amend our current insurance policy. Given the recent adaptation of armor on some of our vehicles, the need to add Civil Liability to the existing policy has arisen, which by definition, will increase the premium. In addition, Gladys has requested the preparation of a special endorsement to clearly specify that these vehicles are being armored.

On the other hand, Mrs. Jessica Monsivis Reyes has requested the incorporation of a new unit to our F242200003 insurance fleet with the insurance company Cipr s. All unit and contact details are provided for your reference. Jessica specifically asks for your help in this process and says she will follow his response closely.

Finally, Ms. Karina Almaraz, a noted customer service analyst, has expressed the need for your support in carrying out an endorsement in the KD42007215 policy. She has provided the Work Order and the necessary documents for this purpose.

We appreciate your continued assistance in these matters and appreciate your attention and prompt response to these requests.

Best regards,

Carlos Bárcenas  
Commercial Manager, MG Manzanillo  
Operadora de Hoteles Flosol SA de CV