

Dear Customer,

I am writing to you with the same cordiality as always to deal with a couple of matters that we consider to be of importance. First, we have received your request to make a correction to the serial number of your insurance policy. We thank you for providing the correct information and relevant documentation. We will make the necessary changes immediately and ensure that they are reflected both on the cover sheet and on the corresponding invoices.

On the other hand, we have observed that you have requested a registration for RYDER CAPITAL S DE RL DE CV. We understand that you are considering canceling your current policy and that this decision depends on when your discount will begin to apply. In order to provide you with optimal service and help you through this transition, we would like to have more details on this.

In addition, you have attached details of a Nissan Tsuru car and we understand that you are looking for a possible new insurance policy for this vehicle. Our car insurance policies are flexible and tailored to the needs of each customer. Let us work on a tailor-made proposal for you.

As always, we are at your complete disposal for any questions you may have. Let us assist you in this transition process and ensure that you enjoy the peace of mind that comes with adequate insurance coverage.

Without further ado, I remain at your command.

Thank you so much,  
Lourdes Hernandez  
Administration Executive .mx  
Tel: 5523 1100  
Krakow 72 Tower B Office 113  
Col. San Ángel Del. Ivaró Obregón  
Mexico City 01000