## SERIES CHANGE AND A O Grey

Hello friend, I ask for your support to make several corrections and adjustments in our policies, according to the emails that our policyholders have sent us.

First, I require your help to activate the Work Order (WO) 2035898. I request that the issue be sent with the invoice and the xml file in cases of endorsements of increase or cancellations in company fleets, (not applicable to employees). This is the case of SUSANA MAYTE REYES MUÑOZ, with her 2018 VOLKSWAGEN VENTO 4-DOOR vehicle, insured by ABA BY Contoso.

In addition, Vanessa Margarita Posada López has requested to change the payment method of her GP42004316 policy from semi-annual to cash payment. It requires your confirmation of this change.

Another important update is the transition from Soltero Seguros to our new Single brand. I invite you to watch a video and visit the website where you can find a FAQ about this change.

Finally, I ask you to cancel the preferential endorsement of Ma Elena Lomeli Mu oz (230098 partner) because she has finalized the payment of her outstanding credit. In addition, we will need to check the engine and series of the 2015 TRAX vehicle for the enclosed renewal.

I thank you in advance for your attention and support in these matters. I remain at your service for any validation required.

Please confirm receipt of this email.

Best regards

[Name]

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