

Dear Team,

We have just received a request from Fernando Tello of Customer Service to modify the billing of the policy of AGRICOLA GANADERA LOS SAUCES S. DE P.R. DE R.L. to AGROINSUMOS SAN MIGUEL SA DE CV. It also asks for their support to change the use from private to commercial. We look forward to your comments regarding these changes.

In addition, Emma Alejandra González, one of our insurance advisors, has informed us about the cancellation of the renewal of Contoso's KD42001061 policy in the name of Jessica Eslava Monroy. We are informed that Jessica has decided to insure her car in a fleet in order to enjoy the economic benefits of this plan. Nonetheless, Jessica wants to stay in touch for health insurance due next month. Please take note of this information and proceed according to our policies.

I am grateful for your attention and cooperation in carrying out these tasks.

Thank you and regards,

[Name]

[Contact Information]