

Dear Support Department,

I refer to a couple of situations with which we need your help. The first is in relation to the N142011743 of Reyna del Roc or Lopez Martin y Servelect S.A. de C.V. There has been a 15-day delay in issuing an invoice and the customer is quite unhappy. It will be of great help if we can speed up this process and solve the problem as soon as possible.

In addition, I have a request for a change of plates for the insurance KD43005087 of a 2003 Vectra. To facilitate the process, I enclose a copy of the circulation card.

As always, thank you for your attendance. Please let me know about any progress on these matters.

Best regards,
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