

Best regards

We have just issued a new insurance policy with DILO Seguros with the number I241000066 for our insured Eliel Abelardo Ruiz Pruneda. However, there are some changes we need to make. The first is the correction of the serial number of the policy. Daniel Ibarra, our insurance advisor, kindly asks for your help in making this change.

In addition, Laura Jaqueline Cort s Gallardo, another of our policyholders, has recently made a change of license plates on her vehicle and a modification to her insurance policy is necessary to reflect the changes. As an office of DILO Seguros, we turned to the Contoso Contact Center in Monterrey, Mexico, to request their additional assistance in locating the data sets needed for these changes and providing appropriate assistance.

We look forward to your feedback and help in resolving these matters. We thank you in advance for your time and cooperation.

Thank you and regards,
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Virus-free.