

Good morning Rodri,

I hope this email finds you well. I am writing to you regarding certain issues on which I would like us to work together. To begin with, I need your help to correct the problem we are experiencing with the GJ42011778 receipt and receipt from CARNICOS ZAPOPAN SA DE CV. We have noticed that the RFC does not appear on the invoice that is automatically generated when the application is issued. I'd be fantastic if you could help us solve this issue.

In addition, I would like to discuss with you the renewal of the AI 41002109 policy. We have found that the cost of renewal is higher than last year's policy, and we believe that applying a pool discount could go a long way in reducing the cost. We are considering cancelling and reissuing the policy in order to apply the discount. We would greatly appreciate it if you could guide us through this process.

Ultimately, I would like to verify a change of address for the insured of the aforementioned policy, since it is from a different circulation area. In addition, I would like to reduce the discount to 30 in order to be able to pay in months without interest, although I think I can do that operation myself.

Thank you very much for your attention to these matters and I look forward to hearing from you.

Best regards

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