

SUBJECT: Requests for GP42007312 RA Policy Changes

Cordial greetings to all,

On this occasion I am writing to ask for your support in the following amendments to the GP42007312 Policy:

- Rogelio Martínez, Account Executive, requests assistance for the decommissioning of units and the migration of three tractors from the D442000097 line to the UF42100030. Details are in the attached file and will be appreciated for a prompt handling of this management.

- Viridiana Alvarado, representative of the company ABA PTAH SOLUCIONES FABRICANTES Y COMERCIALIZADORES SA DE CV, wishes to make a change of conduit and issue a new policy. You have provided an attached change letter for your review.

- Finally, Moni has requested a change in the form of payment of the EI43001872 insurance policy of Neftal.S.A DE C.V, and has requested that it be changed to a semi-annual payment without surcharges. Confirmation of receipt of this request is also required.

I thank you in advance for your attention to these matters. Do you have any comments? Please do not hesitate to complete our customer satisfaction survey on <https://forms.gle/JauVSLXxhXBnetid6> so that we can continuously improve our service.

Remember, Soltero Seguros has evolved and now we are Single, our new brand. I invite you to watch this video to learn more about our transformation in <https://www.youtube.com/watch?v=dSMzKq99o9M>. We also have a website with frequently asked questions and their answers about the change in <https://www.singlebroker.mx>.

We continue to lead with a new face and the future is with you!

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Thank you and regards,

[Your name]