

Title: Policy Correction and Cancellation Request.

Dear Arthur,

Serve this email as a communication to address two important issues. First of all, Sandra Espitia Arce, from our Production team, requires your support to cancel the KD42900002 92 issue for a 2007 Sentra. We ask that once this cancellation has been made, we can be provided with the respective endorsement. Sandra thanks you in advance for your attention to this issue and looks forward to your prompt response.

The second problem is with regard to the A3 42001674 plan. We request a change of contractor in favor of COMERCIO LA ESTRELLA POLARIS DE MTY S.A DE CV. However, during the attempt to make this change, we encountered a technical error. We would be very grateful if you could investigate this issue and resolve it in favor of the aforementioned company.

It is important to mention that both requests arise from the need to correct previous errors, in order to better serve our customers. If you require more information, I am at your disposal to provide it.

Appreciating your support and attention to these matters, I look forward to your comments.

Best regards,

Wendy Mondrag n L.  
Operations EstarSeguro  
Auriga No. 8 Local 13  
Col. Prado Churubusco  
Coyoac N 04230  
Mexico City.  
55 5544 1800  
800 3 MI AUTO  
55 4570 5513  
wmondragon@estarseguro.mx  
Monday to Friday from 9:00 a.m. to 6:00 p.m.  
High Importance