



## Statement and tax invoice

### Watercare Services Limited

info@water.co.nz  
[www.watercare.co.nz](http://www.watercare.co.nz)

Private Bag 94010  
Auckland 2241

#### Customer service line

Mon to Fri 7.30am to 6pm  
09 442 2222



#### Fault line

24 hours  
09 442 2222

#### Account number:

5015927-01

#### Invoice date:

31 Jul 2014

#### GST number:

56-892-397

#### Due date:

21 Aug 2014

#### Total due:

\$ 152.77



Ministry of Education  
C/- Darroch Ltd  
PO Box 1545  
Wellington 6140

**OVERDUE  
ACCOUNT**

PLEASE PAY IMMEDIATELY  
TO AVOID FURTHER ACTION

### Summary

**Property location** 30A Foundry Rd Silverdale  
**Account type** Domestic

#### Previous statement

Opening balance	\$ 130.85
Payments received	\$ 0.00
<b>Balance still owing, now overdue</b>	<b>\$ 130.85</b>

If you recently made a payment, it will appear on your next bill.

#### Current charges Refer overleaf for details

Water volumetric charges	\$ 0.00
Wastewater volumetric charges	\$ 0.00
Fixed charges	\$ 14.92
Other transactions	\$ 7.00
<b>Balance of current charges</b>	<b>\$ 21.92</b>

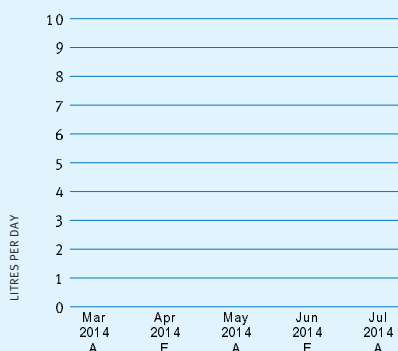
All current charges are inclusive of 15% GST: \$ 2.86

#### Total amount due

**\$ 152.77**

Any balance unpaid after the due date may incur a late payment charge of \$7 or 1% of the overdue balance, per month or part of a month, whichever is greater.

### Usage history



Average daily usage in Jul **0 L**  
A = Actual read E = Estimated read



WSLAC50159270130000015277



**Account number:** 5015927-01  
**Property location:** 30A Foundry Rd Silverdale  
**Invoice date:** 31 Jul 2014  
**Due date:** 21 Aug 2014

## Payment slip

Please detach and return this slip when making a payment

**PAY NOW**

**OVERDUE - PLEASE PAY IMMEDIATELY**

**\$ 130.85**

**Total amount to pay**

**\$ 152.77**



WSLAC50159270130000015277

## Details

### Charge details

Fixed charges		Unit rate	
Wastewater (28.06-30.06)	3 days	\$190.000 pa	\$ 1.56
Wastewater (01.07-25.07)	25 days	\$195.000 pa	\$ 13.36
			\$ 14.92

### Other transactions


Late payment charge	\$ 7.00
	\$ 7.00

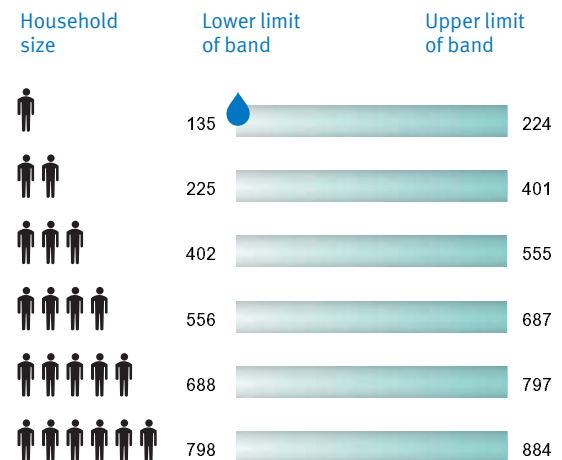
### Consumption details

<b>Meter no. R01A144304</b> - Consumption period 28 days			
This reading	25-Jul-14	877	Actual
Last reading	27-Jun-14	877	Estimate
Consumption		0.00kL	

## Usage comparison

Average daily consumption in litres per day\*

 The droplet shows you where your household falls



\* these figures are based on average usage according to the 2008 BRANZ Water Use in Auckland Households Study and are indicative only. If your usage puts you into a household bracket with more people than are currently residing in your household your usage is more than average. Outdoor usage, for example an irrigation system, will influence your consumption towards the upper end of the band.

## What else should I know?

### Water and wastewater charges

Watercare's website, [www.watercare.co.nz](http://www.watercare.co.nz), has information on water and wastewater charges as well as other charges, such as special meter-reading costs.

### Water leaks

If your bill is higher than usual, you may have a water leak. If you repair leaks promptly you may be eligible for a leak rebate. Information about how to check for leaks is available on our website.

### Water meter readings

The volume charges on your bill may be based on actual or estimated water meter readings. Estimated readings take into account your household's recent water consumption. If the estimate differs from your actual consumption, your next bill will be adjusted automatically.

### Customer contract

By receiving our water and wastewater services, you are deemed to have accepted our customer contract. A copy of the contract is available on our website.

### E-billing

Sign up for e-billing to receive your bills quickly by email. You can register online at [www.watercare.co.nz](http://www.watercare.co.nz).

### Disclaimer

This bill excepts errors and omissions and may be subject to final adjustment and corrections.

### Having difficulty paying?

Please contact us on 09 442 2222. Assistance is also available from the Water Utility Consumer Assistance Trust. [www.waterassistance.org.nz](http://www.waterassistance.org.nz)

## How can I pay?

### Direct debit

Set up a direct debit payment and we'll take the amount owing from your bank account on the due date. It's the easiest way to pay your bill. You can sign up on our website or by phoning us. We'll then send you a written confirmation by post.

### Credit card

Set up a recurring credit card payment and we'll take the amount owing from your credit card account on the due date. You can sign up on our website or by phoning us. You can also make a one-off payment using your credit card on our website or by phoning us.

### Internet and phone banking

Call your bank or log onto its website on or before the due date to pay the full amount owing on your bill. Watercare is set up as a pre-loaded payee at all major banks.

If your bank does not have Watercare set up as a payee, you will need these details:

**Bank account name:**  
Watercare Services Limited  
**Bank:** BNZ  
**Account number:** 02-0192-0115055-02  
**Reference number:** 5015927-01

### Automatic payment

You can pay a fixed amount each week, fortnight or month. If there is still an amount owing when you receive your bill, you can adjust your next payment to cover the shortfall by the due date. Phone us to request a form or download one from our website.

### Cheque

Make a cheque out to 'Watercare Services Limited' and post it, along with the payment slip, in the reusable envelope that came with this bill.

### In person

Take your payment slip to any PostShop or BNZ branch where you can pay by cash, cheque or EFTPOS.