

**RICHARD EUGENE SYVERSON**

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**PROFESSIONAL SUMMARY**

Veteran Emergency Response Professional and Air Force Veteran with over four years of experience in Explosive Ordnance Disposal, holding a Top-Secret (SCI eligible) Security Clearance. Specializes in emergency management and logistics coordination in high-pressure environments, proficient in leading complex safety operations and large-scale logistics for operational efficiency and team readiness. Demonstrates expertise in advanced robotics and emergency response, with a significant track record in securing critical assets and facilities. Skilled in process optimization, effectively reducing resource waste and enhancing productivity, and committed to fostering communication and collaboration across diverse teams, upholding the highest safety and operational standards. Participant of the Microsoft MSSA (Microsoft Software & Systems Academy) program, specifically the SCA (Software & Cloud Administrator) Learning Path. This is a 17-week remote program offering comprehensive training in cloud technologies, software development, and system administration, equipping participants to manage and secure cloud environments, deploy cloud solutions, and perform system administration tasks along with being prepared to optimize cloud performance and support IT operations, transitioning effectively into roles such as a Cloud Administrator. Open to work in the following areas: Texas, Florida, Illinois, Colorado, and Washington.

**TECHNICAL COMPETENCIES**

Software: Microsoft Office Suite | Hyper-V | Fail Over Cluster Manager | Microsoft Azure |  
Operating Systems: Mac OS | Microsoft Windows | Windows Server 2022 |

- TS/SCI Secret Clearance
- Team Leadership
- Safety Protocols/Compliance
- Training and Development
- Problem-Solving
- Risk Assessment
- Operational Planning
- Stress Management
- Technical Proficiency
- Explosive Safety
- Explosive Handling
- Effects of ionizing Radiation
- Program Management
- Performance Improvement
- Information Security
- Server Administration
- Cloud Administration
- PowerShell
- AI Foundational Concepts
- Microsoft Server 2022
- Fail Over Clustering
- Virtualization
- Containers
- Emergency Management

**PROFESSIONAL EXPERIENCE****Microsoft –****7/2024– Present****Current MSSA Student**

Current Microsoft Software & Systems Academy student. Microsoft Software and Systems Academy (MSSA) is a full-time, 17-week technical training program leading to in-demand careers in cloud development, cloud administration, and related fields. Microsoft's proven training model incorporates live instruction, hands-on virtual labs, real-life application scenarios, and opportunities to obtain industry-recognized certifications to prepare our participants for rewarding tech jobs in any industry. Upon completion of the Microsoft MSSA SCA Learning Path, will be equipped to manage and secure cloud environments, deploy cloud solutions, and perform system administration tasks. will also be prepared to optimize cloud performance and support IT operations, transitioning effectively into roles such as Cloud Administrator or Systems Administrator.

**United States Air Force – Various Locations****7/2020– 11/2024****Explosive Ordnance Disposal (EOD) Team Member**

Provided guidance and training to junior EOD technicians, enhancing team skills in ordnance disposal techniques, and promoting a culture of safety and excellence within the unit.

- Oversaw maintenance and safety compliance for a diverse fleet of 19 vehicles and equipment worth \$1.5 million, resolving critical safety issues to ensure full operational readiness.

- Cleared unexploded ordnance over a 1.5 million-acre range, facilitating over 4,400 annual high-intensity training exercises, thereby enhancing operational safety and training effectiveness.
- Revitalized asset management procedures, efficiently clearing a long-standing backlog and optimizing storage space by 2,800 square feet, significantly reducing excess inventory by 87%.
- Contributed to a \$233,000 budget, effectively allocating resources to maintain team readiness and operational efficiency for a 13-person emergency response team.
- Identified and corrected 28 discrepancies, filling a Non-Commissioned Officer in Charge position as an E-4.

### **EOD Technician**

Performed critical Explosive Ordnance Disposal operations, skillfully identifying and neutralizing a variety of explosive threats, thereby ensuring the safety of personnel and assets in high-risk scenarios.

- Managed a diverse array of assets totaling over \$3.3 million, including advanced robotics and communication systems, ensuring seamless operational support for Indo-Pacific region missions.
- Maintained operational readiness of critical equipment and resources, ensuring the team's consistent preparedness for emergency response and crisis management situations.
- Acted as a team member for Improvised Explosive Device (IED) response, utilizing robotics for remote threat reconnaissance, securing a 250-personnel medical facility worth \$157.1 million, with operations restored in less than an hour.
- Coordinated logistics for large-scale training exercises, handling the transportation of 20,000 lbs of cargo and clearing extensive areas of hazardous materials, facilitating over 4,400 training sorties.
- Provided US Secret Service/State Dept. with support during the United Nations General Assembly 77 and APEC 2023. To effectively protect POTUS, VPOTUS, and 226 foreign dignitaries, by clearing over 69,806,000 square feet.

### **EDUCATION**

Bachelor of Natural Science, Concentration in Biology | American Military University (In Progress)

Explosive Ordnance Disposal Preliminary Course (160 HOURS) | Sheppard AFB - 20 September 2019

Naval School Explosive Ordnance Disposal (1,072 HOURS) | Eglin AFB - 31<sup>st</sup> July 2020

### **CERTIFICATIONS**

PHTLS (Prehospital Trauma Life Support) | Nelis AFB - June 2021

TCCC (Tactical Casualty Combat Care) | Nelis AFB - June 2021

MTRs Inc II Operator Course (16 HOURS) | Eielson AFB - July 2021

CIED Electronics and Diagnostics (40 HOURS) | Eielson AFB - October 2020

ATF Homemade Explosives Course (40 HOURS) | Redstone Arsenal - August 2022

Advanced Diagnostics Training I (40 HOURS) | Kirtland AFB - December 2023

Advanced Diagnostics Training II (40 HOURS) | Kirtland AFB - December 2023

LinkedIn Networking Fundamentals (20 HOURS) | Online – April 2024

HTML Essential Training (2.75 HOURS) | Online – July 2024

