RICHARD GABRIEL

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<u>Instagram : @o.richard.</u> Portfolio: <u>https://richardgabriel2903.github.io/</u>

OBJECTIVES

 A dedicated professional working in Software Testing and Development, experienced in automation, quality analysis, and supporting the system development lifecycle. I aim to consolidate my career in the technology sector, expanding my knowledge in development, test automation, and data analysis, always focused on innovation, efficiency, and delivering results for the organization.

PROFESSIONAL EXPERIENCE

Software Test and Development Analyst - QA

- QW Software Sep/2025 Present
- Involved in software automation and testing (functional, integration, and regression), test case design, and bug reporting.
- · Developed and maintained systems using Java.
- Implemented unit and integration tests using JUnit and Mockito.
- Collaborated effectively with development teams.
- Applied Agile methodologies (SCRUM) and Software Quality Assurance (QA) practices.
- BRB Serviços May/2025 Sep/2025
- Level 1 Support Technician
- Provided user support (L1/L2) for diagnosing and resolving issues across multiples OS.
- Utilized the ITIL methodology to manage support processes.

EDUCATION

- Degree (Jan 2023 Jun 2025)
- Technology in Systems Analysis and Development (Faculdade Projeção)
- Postgraduate Studies (Aug 2025 Feb 2026)
- Software Development and Testing Lato Sensu (GRAN CURSOS)
- Artificial Intelligence and Technology in Public Management (GRAN CURSOS)

CERTIFICATES

- SCRUM Fundamentals (SCRUMStudy)
- Python Programming, Introduction to HTML5, Basic CSS (Prime Cursos)
- English B2 EF SET
- HTML & CSS, JavaScript, and React (Hashtag Treinamentos)
- Java Unit Testing with Spring Boot 3: TDD, JUnit 5, and Mockito (Udemy)

LANGUAGES

English: AdvancedSpanish: Basic

SKILLS

- Software Testing: Functional, Integration, and Regression Testing; Unit and Integration Testing with JUnit; Test Case Design and Bug Reporting.
- Development & Databases: Basic knowledge of Java and fundamentals of SQL and data modeling.
- Infrastructure & Operations: Administration (Setup and Maintenance) of Windows and Linux environments, with basic knowledge of Networking and Security.
- Methodologies: Experience with SCRUM (Agile) practices and ITIL (IT Service Management).