

RICHARD GABRIEL

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Instagram : [@o.richard.](#)

Portfolio: <https://richardgabriel2903.github.io/>

OBJECTIVES

- A dedicated professional working in Software Testing and Development, experienced in automation, quality analysis, and supporting the system development lifecycle. I aim to consolidate my career in the technology sector, expanding my knowledge in development, test automation, and data analysis, always focused on innovation, efficiency, and delivering results for the organization.
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PROFESSIONAL EXPERIENCE

Software Test and Development Analyst - QA

- **QW Software – Sep/2025 – Present**
 - Involved in software automation and testing (functional, integration, and regression), test case design, and bug reporting.
 - Developed and maintained systems using Java.
 - Implemented unit and integration tests using JUnit and Mockito.
 - Collaborated effectively with development teams.
 - Applied Agile methodologies (SCRUM) and Software Quality Assurance (QA) practices.
 - **BRB Serviços - May/2025 - Sep/2025**
 - Level 1 Support Technician
 - Provided user support (L1/L2) for diagnosing and resolving issues across multiples OS.
 - Utilized the ITIL methodology to manage support processes.
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EDUCATION

- **Degree (Jan 2023 – Jun 2025)**
 - Technology in Systems Analysis and Development (Faculdade Projeção)
 - **Postgraduate Studies (Aug 2025 – Feb 2026)**
 - Software Development and Testing – Lato Sensu (GRAN CURSOS)
 - Artificial Intelligence and Technology in Public Management (GRAN CURSOS)
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CERTIFICATES

- SCRUM Fundamentals (SCRUMStudy)
 - Python Programming, Introduction to HTML5, Basic CSS (Prime Cursos)
 - English B2 – EF SET
 - HTML & CSS, JavaScript, and React (Hashtag Treinamentos)
 - Java Unit Testing with Spring Boot 3: TDD, JUnit 5, and Mockito (Udemy)
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LANGUAGES

- English: Advanced
 - Spanish: Basic
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SKILLS

- Software Testing: Functional, Integration, and Regression Testing; Unit and Integration Testing with JUnit; Test Case Design and Bug Reporting.
- Development & Databases: Basic knowledge of Java and fundamentals of SQL and data modeling.
- Infrastructure & Operations: Administration (Setup and Maintenance) of Windows and Linux environments, with basic knowledge of Networking and Security.
- Methodologies: Experience with SCRUM (Agile) practices and ITIL (IT Service Management).