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online resume: <https://richardjohnnowell.github.io/Resume/index.html>

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### **Personal Summary**

I am looking for employment in the IT industry including cyber security or programming work. Since 2022 I have been taking IT courses that have helped me upskill and gain qualifications in subjects I am familiar with but not got a certificate for. These include cybersecurity, web design, IT fundamentals and customer service. (The online resume I made myself shows a much more detailed summary).

### **Relevant Skills & Education**

- CompTIA Information Technology Fundamentals+ (Jan. 2025).
- Cyber security technician (level 3 July 2024).
- Diploma in Web Application Development (level 5 Sept. 2023).
- City & Guilds Introduction to Customer Service (level 1 Nov. 2024).
- Programming languages: HTML5, CSS3, Python3, Javascript ES6, SQL.
- Microsoft and Libre Office.

### **Qualities**

- Punctual and sure to turn up for work.
- Willing to do the boring, menial or awkward tasks.
- Good social skills: I'm able to get on with most people and believe that good relations with customers goes a long way towards sales. Through self-employment I have found that being able to talk about many different subjects is a good way to engage with a potential customer.
- I prefer writing rather than relying on AI. While there are benefits to using AI, the human touch enables a more user-friendly result.

### **Employment**

- Self-employment as a woodworker (2013 - 2024).
- Teaching English to foreign students that have included air-traffic controllers from many countries (2007 - 2013).
- Music studios design & build and production of recordings (1995 - 2007).

### **Hobbies**

- Playing the piano and guitar.
- Astronomy.
- The conservation of the California Condor.