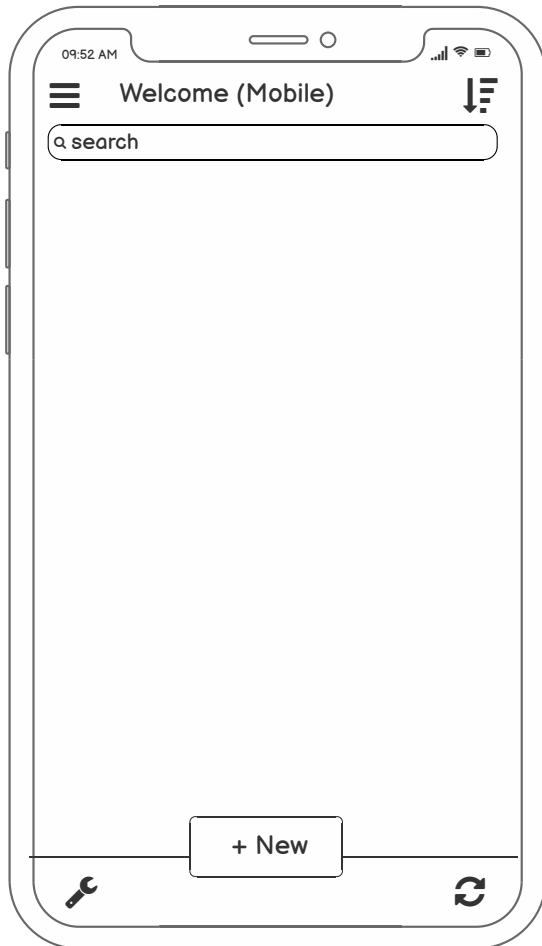
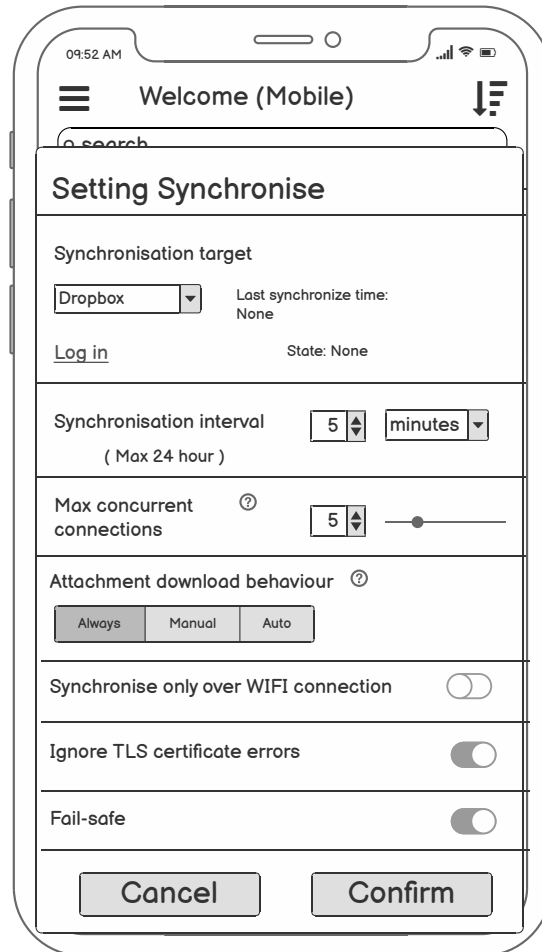


Job story 1:

When I need to recall some key information, I want to view the notes I made on my desktop using my phone, so I can access the information I need. setup sync on mobile device right after a fresh install of Joplin



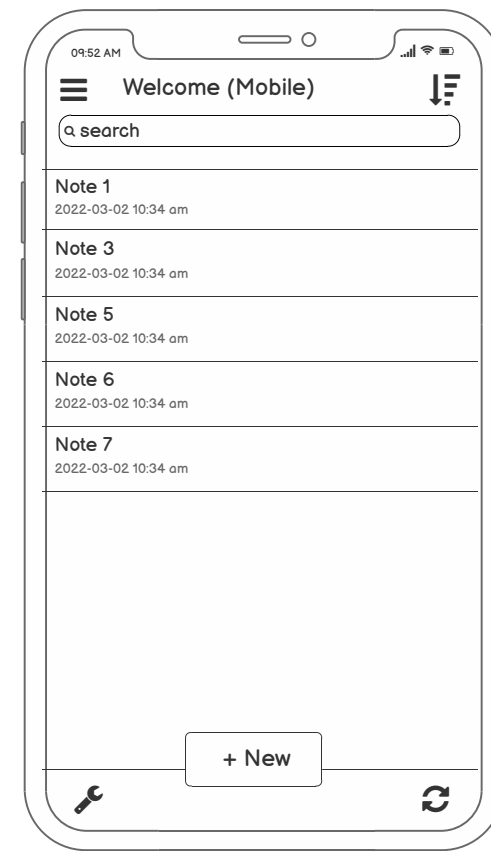
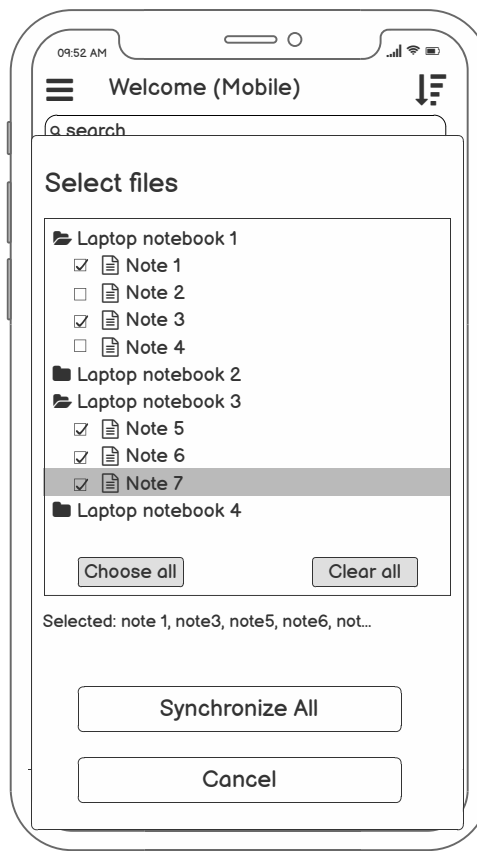
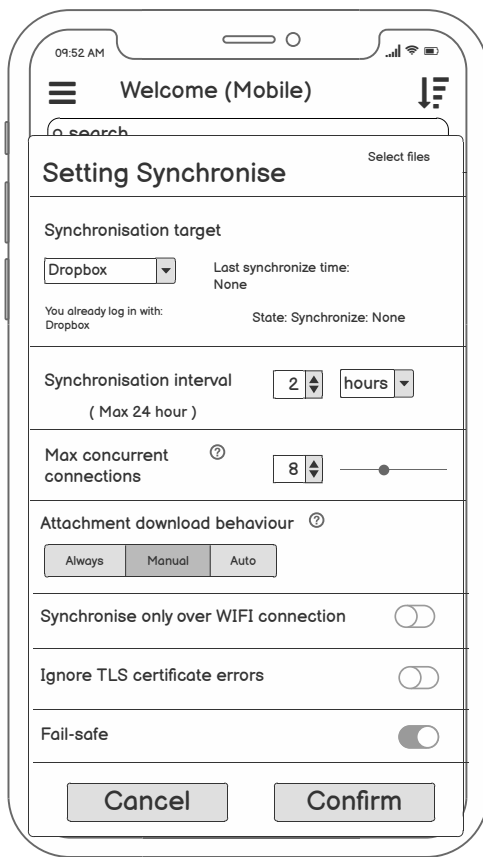
User action: Tap on the wrench icon for setting synchronize or tap on synchronize icon without setting synchronisation target



User action: Choose the appropriate target and tap on log in



User action: Enter username and password. Log in with the target could



User action:

- Set appropriate Synchronisation interval
- Set appropriate Max concurrent connections
- Choose the suitable attachment download behaviour
- Turn off the ignore TLS certification errors option

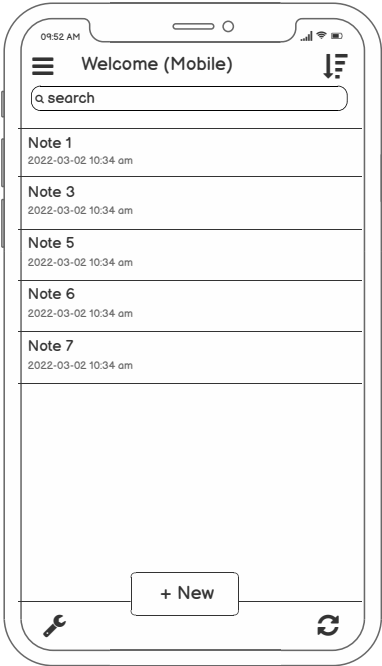
User action:

- Tap on synchronize icon located at the right bottom corner
- Choose all files that users want to synchronize
- Tap on "Synchronize All" button to confirm

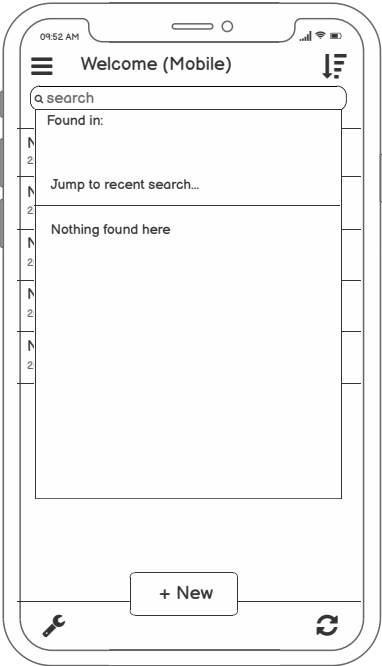
Final state

Job story 2:

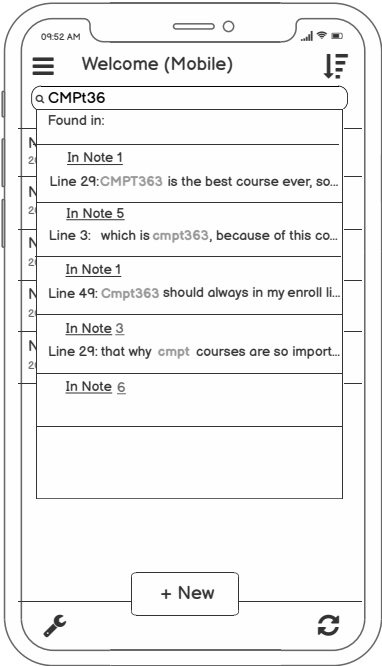
When I need to recall some important information, I want to be able to quickly search my existing notes, so I can see the information I need. search for some text, view results, and view one of the found notes



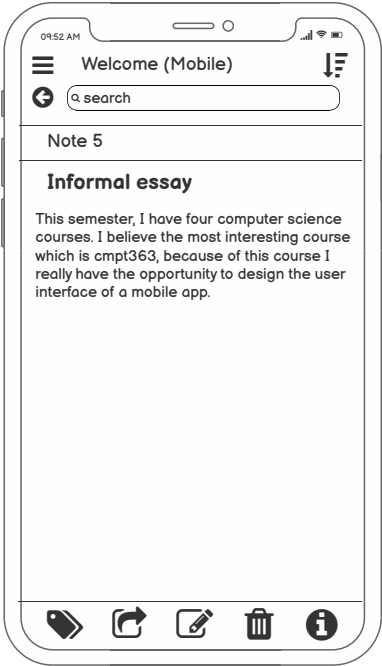
User action: Tap on the search bar field



User action: Type some search key into the search bar field



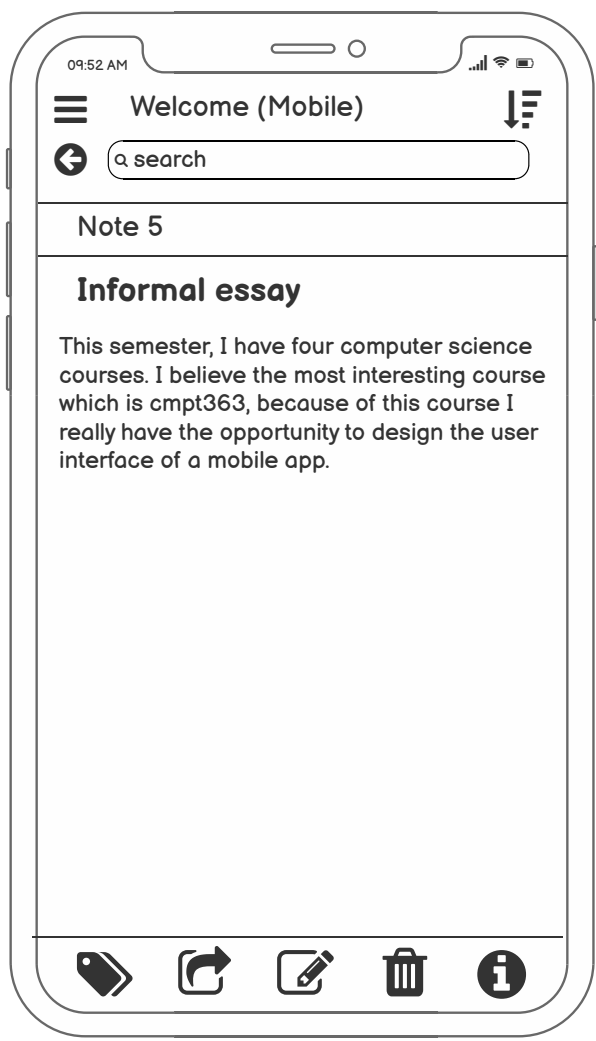
User action: Tap on the second search result. (Note 5)



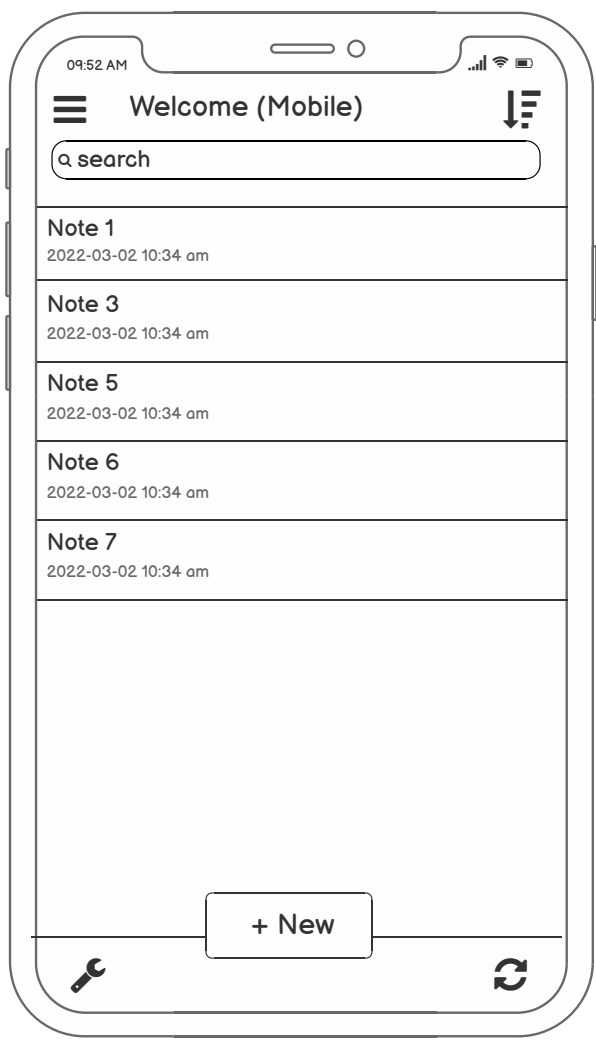
Final state

Job story 3:

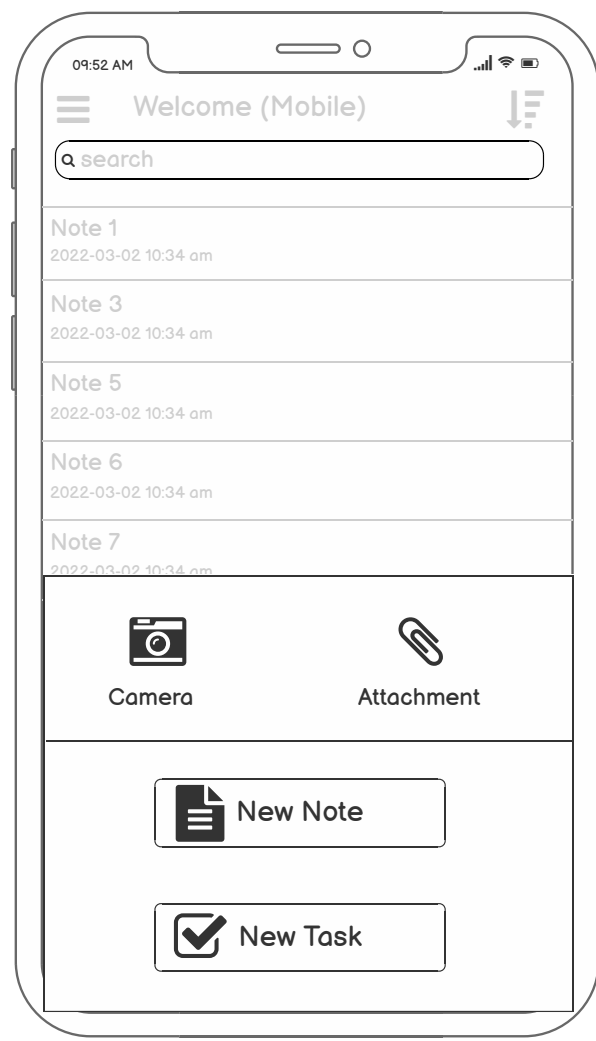
When I remember a number of important tasks I need to complete, I want to make note of them on my mobile phone, so I can both remember them and mark them as complete. create two tasks, choose first task and mark it complete



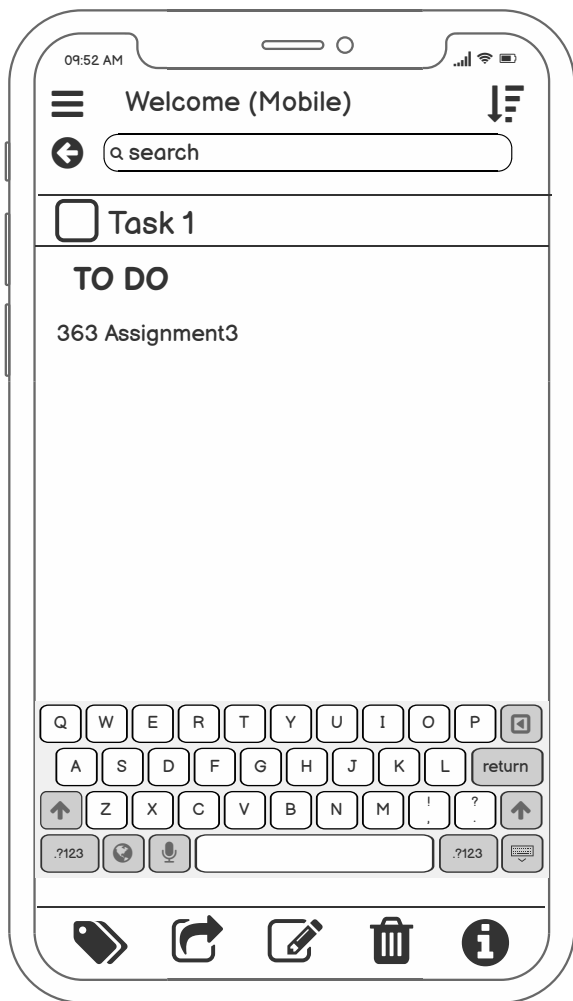
User action: Tap on the back arrow icon located at left top corner



User action: Tap on the "+ New" button located at mid bottom

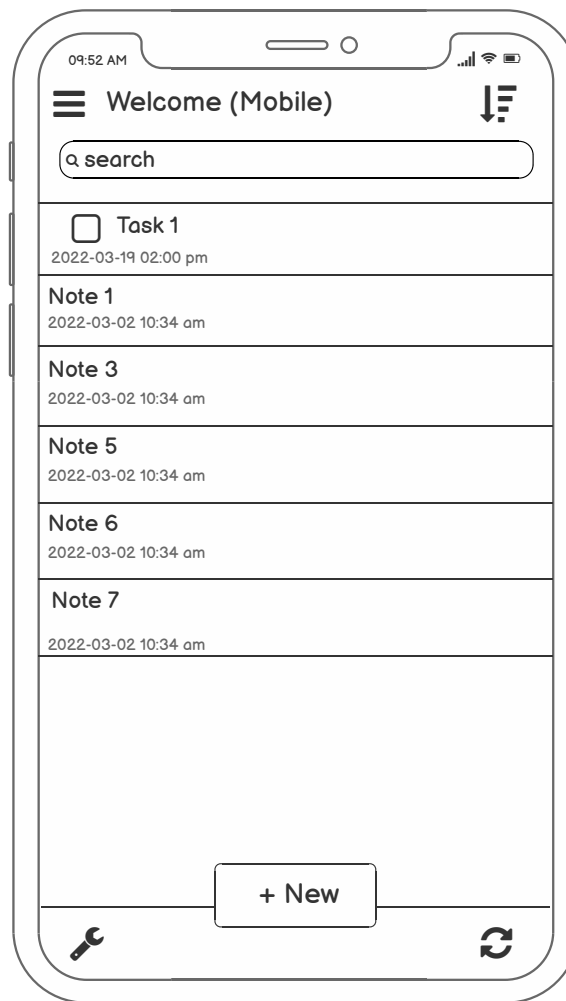


User action: Tap on the "New task" button located at mid bottom

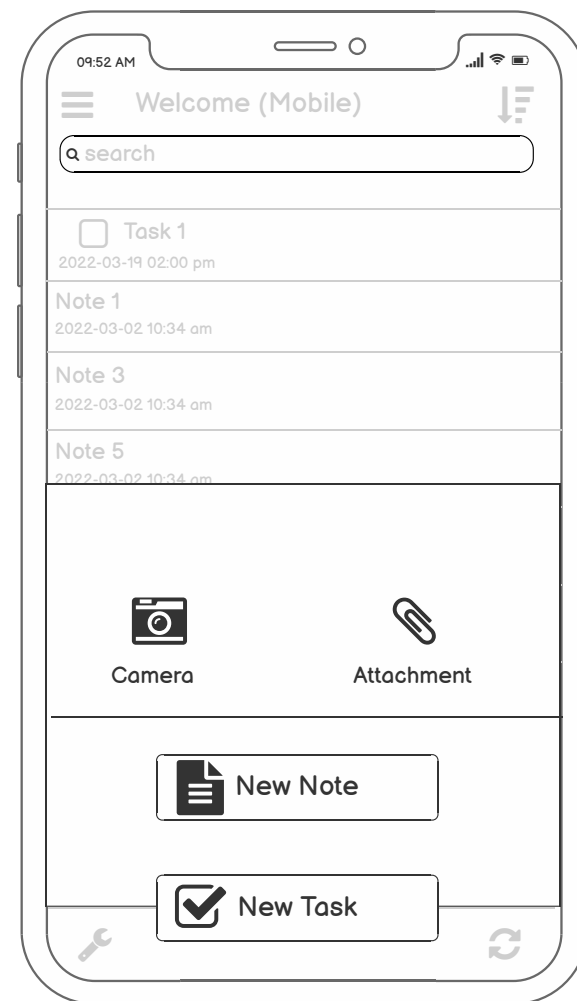


User action:

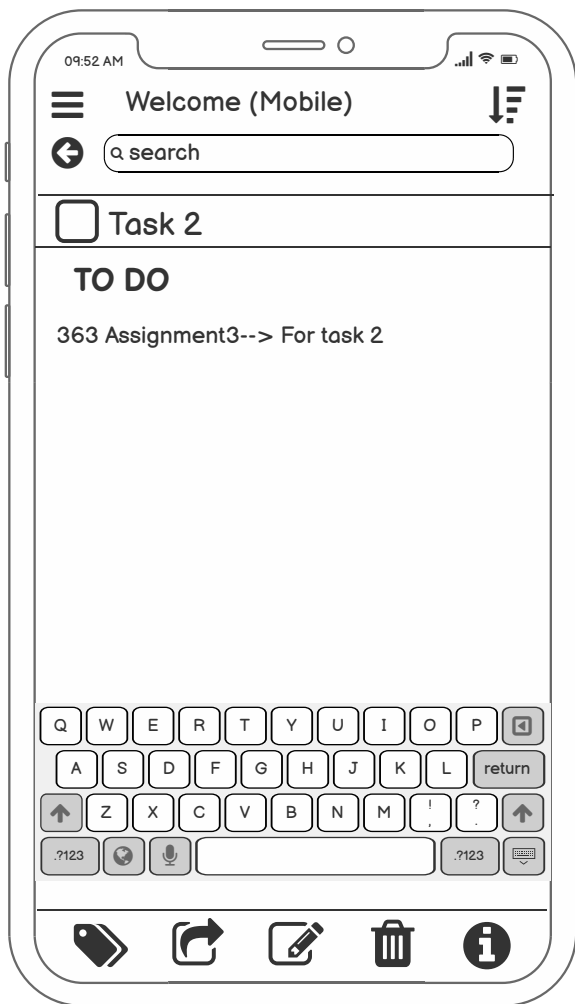
- Edit the note title and note body
- Tap on the back arrow located at the left-top corner



User action: Tap on the "+ New" button located at mid bottom

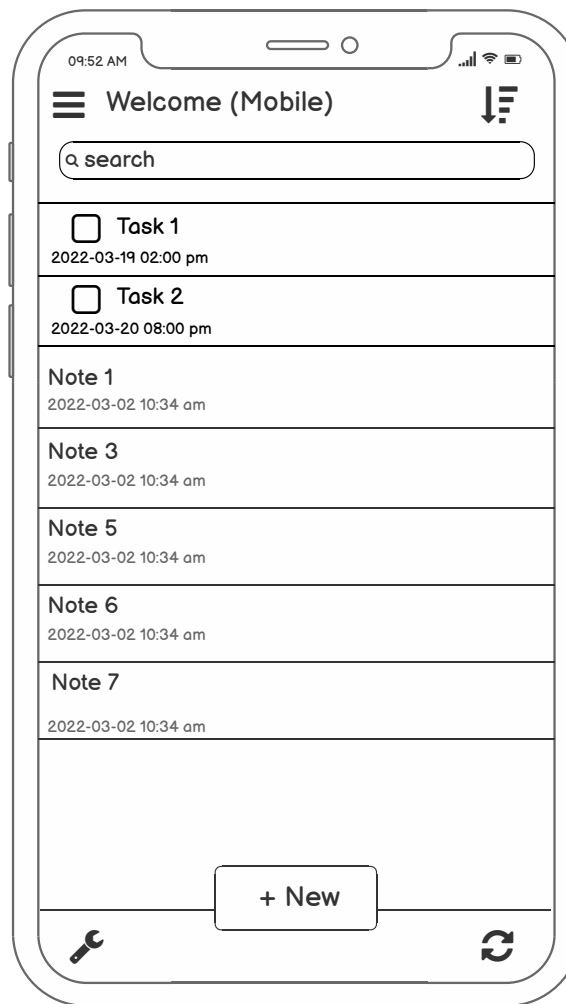


User action: Tap on the "New task" button located at mid bottom

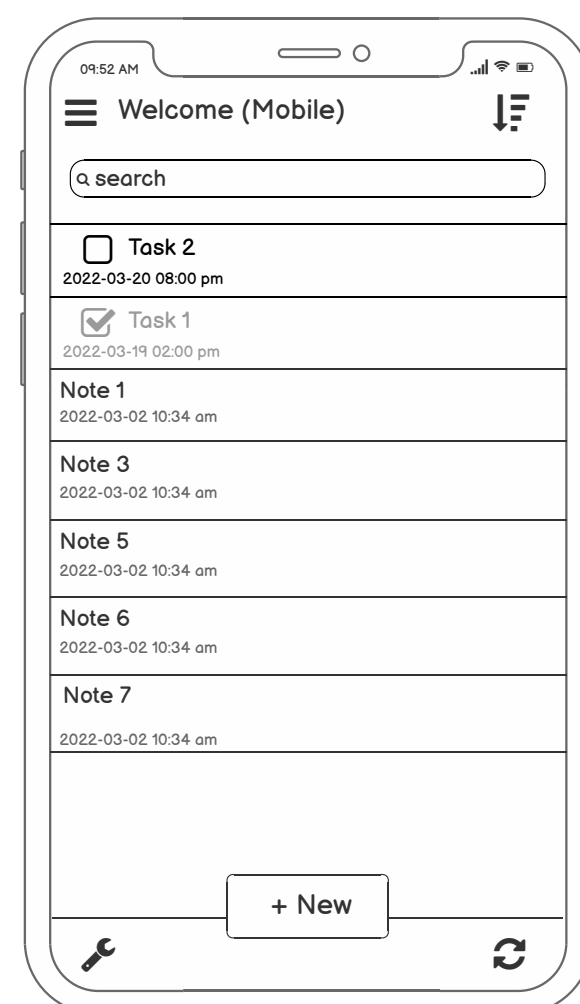


User action:

- Edit the note title and note body
- Tap on the back arrow located at the left-top corner



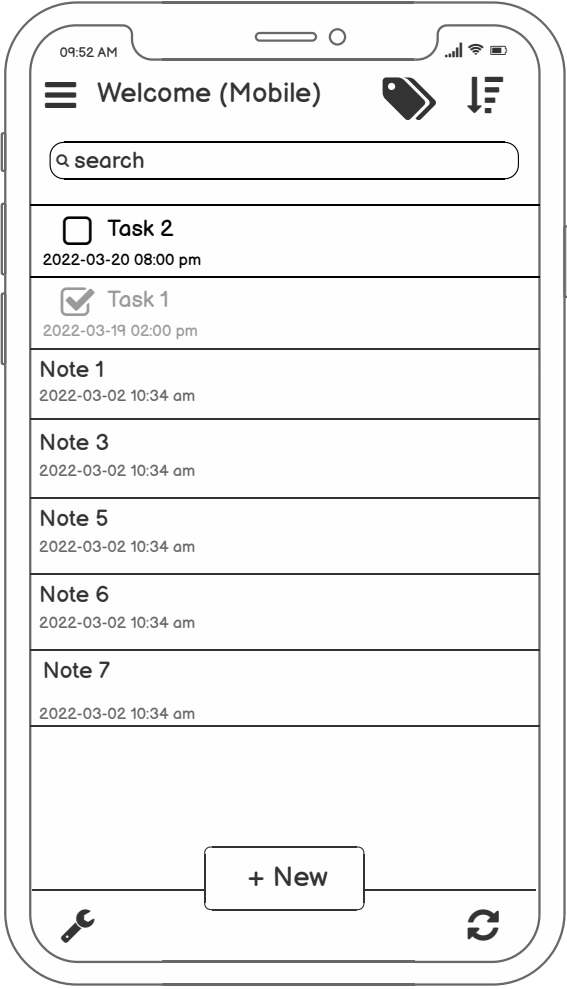
User action: Click on the blank box to "✓" to indicate that it is done for the "Task 1"



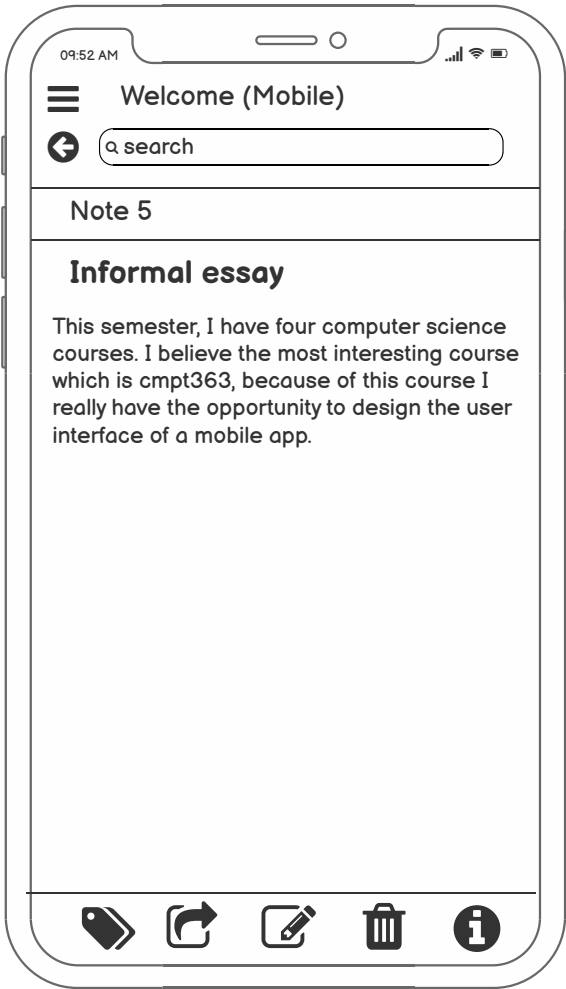
Final state

Job story 4:

When I need to view certain types of information quickly, I want to meaningfully tag my notes, so that I can use the tags to find similar information later. choose note with an existing tag, add two new tags and view all tags of chosen note



User action: User chooses one note and tap on it



User action: Tap the first icon (the tag icon) located at the left-bottom



User action:
Click on "Create a new tag" button.
If no tags, both two options will
create a new tag for user



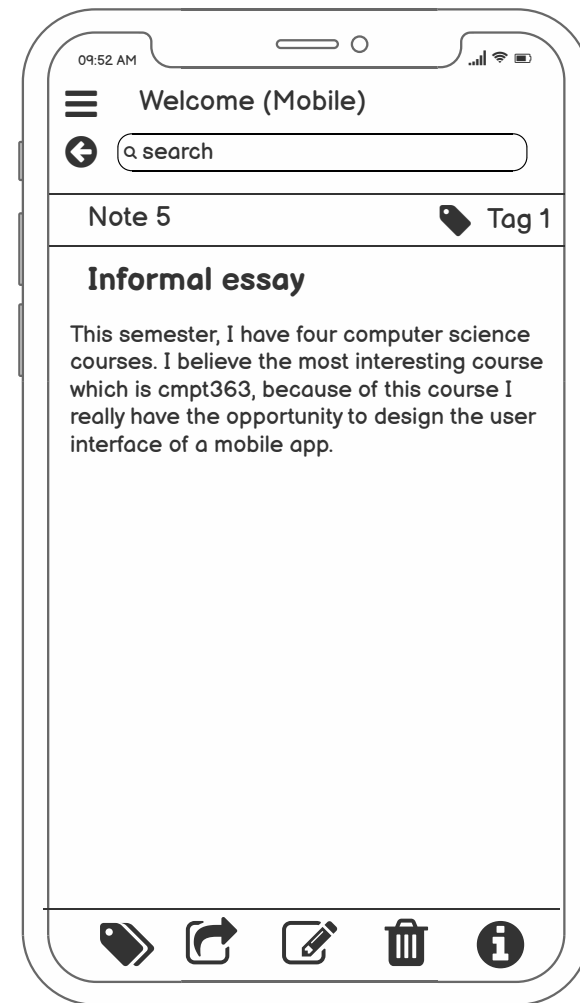
User action:

- Input a name for new tag
- Tap on create button

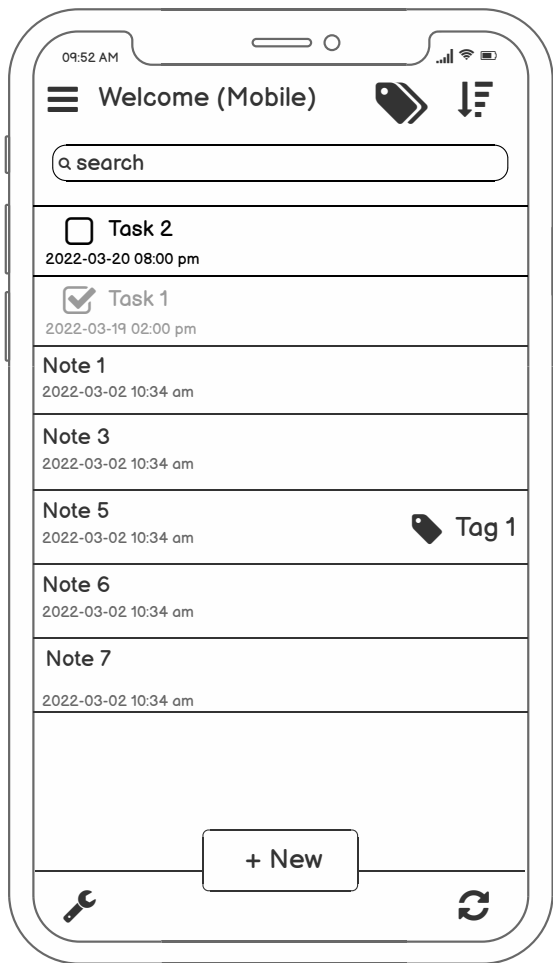


User action:

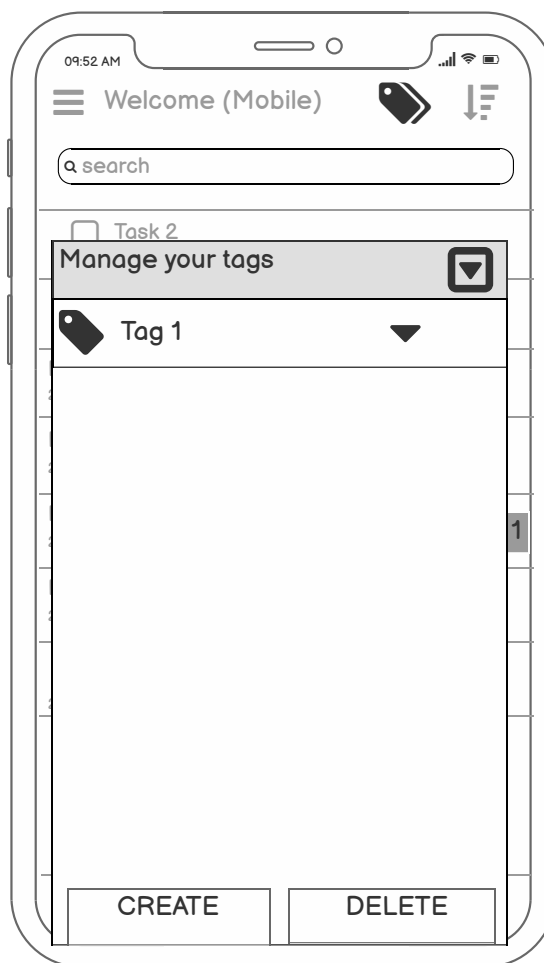
- Click on the blank box to "✓"
- Tap on "Add in" button to add this note into tag



User action: Tap on the back arrow located at left-top corner.



User action: Tap on the upper right tag button

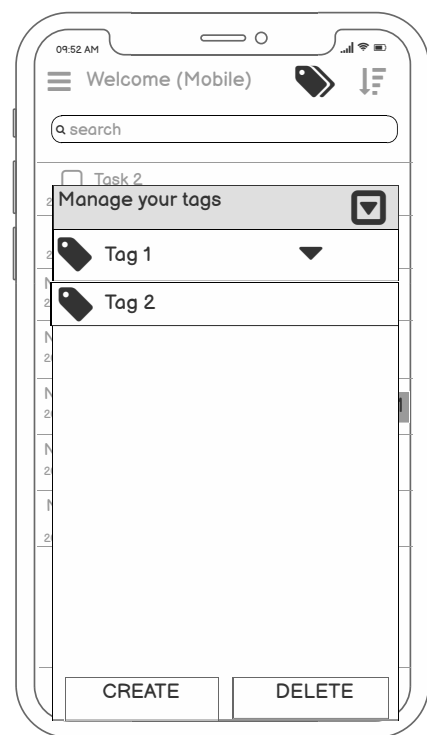


User action: Click the create button

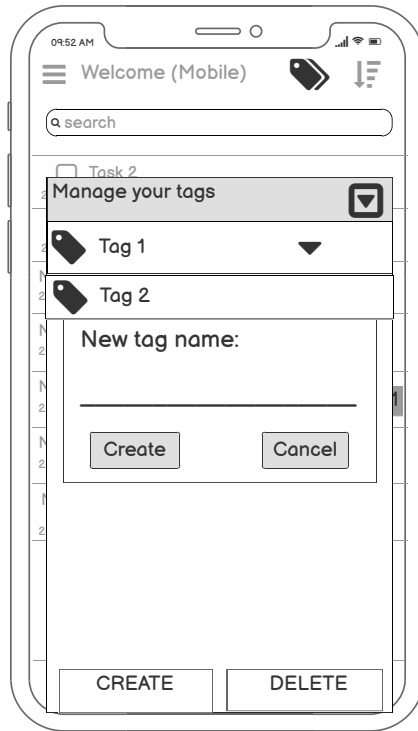


User action:

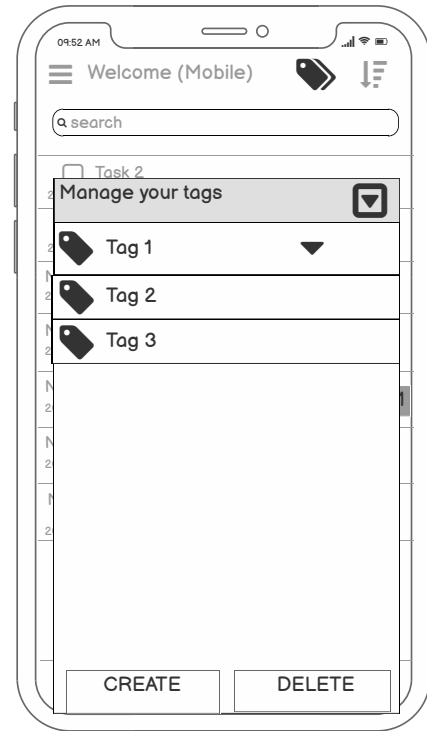
- Input the new tag name
- Click on create button



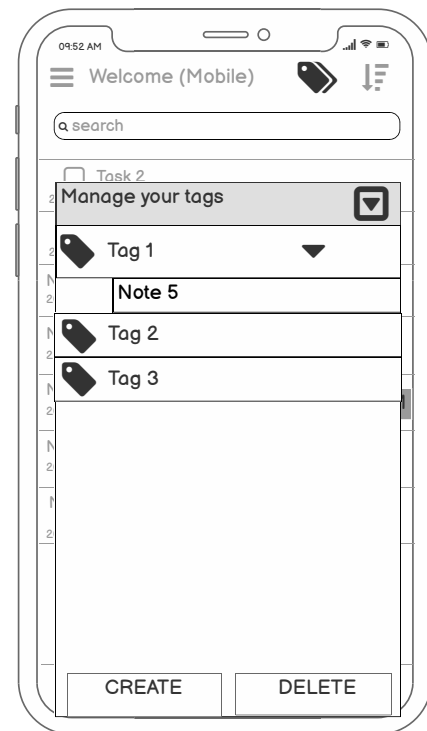
User action: Click on the "CREATE" button to create tag2



- User action:
- Input the new tag name for second tag
 - Click on create button



User action: Click on the caret down icon located at tag 1



Final State

Appendix

25 Jan 2021 Kevin Sonney (Correspondent) Feed52up1 comment, (Correspondent), K. S., Nesbitt, S., & Cozic, L. (n.d.). *Use Joplin to find your notes faster*. Opensource.com. Retrieved February 27, 2022, from <https://opensource.com/article/21/1/notes-joplin>

R/opensource - a review of Joplin, an open-source note-taking application. reddit. (n.d.). Retrieved February 27, 2022, from https://www.reddit.com/r/opensource/comments/k6v0cb/a_review_of_joplin_an_opensource_note-taking/

World Leaders in Research-Based User Experience. (n.d.). *User need statements*. Nielsen Norman Group. Retrieved February 27, 2022, from <https://www.nngroup.com/articles/user-need-statements/>

Google. (n.d.). *Joplin – Apps on Google Play*. Google. Retrieved February 27, 2022, from https://play.google.com/store/apps/details?id=net.cozic.joplin&hl=en_CA&gl=US&showAllReviews=true