## Nurse scheduling

June 9, 2019

## 1 Problem statement

Companies that operate 24 hours a day, seven days a week, such as factories or hospitals, need to solve a common problem: how to schedule workers in multiple daily shifts so that each shift is staffed by enough workers to maintain operations. In this next example, a hospital supervisor needs to create a weekly schedule for four nurses, subject to the following conditions:

- Each day is divided into three 8-hour shifts.
- On each day, all nurses are assigned to different shifts and one nurse has the day off.
- Each nurse works five or six days a week.
- No shift is staffed by more than two different nurses in a week.
- If a nurse works shifts 2 or 3 on a given day, he must also work the same shift either the previous day or the following day.

## 2 Tasks

- 1. Formulate and solve the nurse scheduling problem stated above.
- 2. So far, this has been a feasibility problem (there was no objective function). However, now we have the personnel data in Table ??. What is the best schedule while incorporating the information in the table?
- 3. Finally, consider a second set of nurses in Table ??. We now have to have two nurses per shift and at most 4 different nurses in a week, but there are some nurses that don't

like to work with other nurses (see Table ?? in the appropriate column). Find the best schedule.

Table 1: The initial data for the schedule.

| Name   | Regular rate per shift [DKK/hr] | Max number of shifts<br>per week at regular<br>rate | Overtime rate per shift [DKK/hr] |
|--------|---------------------------------|---|----------------------------------|
| Anne   | 4000                            | 4   | 8000                             |
| Martin | 3800                            | 6   | 7000                             |
| Julie  | 5500                            | 5   | 10000                            |
| David  | 6000                            | 5   | 7000                             |

Table 2: Additional data for the schedule.

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|--------|------------------------------------|---|-------------------------------------|-------------------|
| Name   | Regular rate per<br>shift [DKK/hr] | Max number of<br>shifts per week at<br>regular rate | Overtime rate per<br>shift [DKK/hr] | Incompatibilities |
| Jenny  | 5000                               | 3   | -                                   | Anne, Julie       |
| Patrik | 6500                               | 6   | 9000                                | Mie, David        |
| Mie    | 4500                               | 7   | 8000                                | Patrik            |
| Rasmus | 6000                               | 6   | 9000                                | Jenny, Anne       |