Richard Raponi

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Objective

Apply professional experience as researcher and business analyst to software design and development in a dynamic, fast-paced environment.

Technology Summary

Markup/Programming/Scripting Languages: C#, HTML/CSS, JavaScript, SQL

Databases: SQL Server, MS Access

Development & IDE Tools: ASP.Net, Visual Studio

Office Tools: MS Word, Excel, PowerPoint, Outlook, Visio, Monarch

Projects

Work Projects

- Developed procedures to compare system records against 3rd party data using MS Access and internal ODBC interface. Consistently receive over 99% accuracy ratings during external and internal quality assurance audits.
- Interpreted and consolidated daily, weekly, and monthly reports to create department dashboard reports.
- Create web content for local history website and mobile application.

Significant School Projects

- Created desktop C# applications to simulate user input and exception handling. Experience with front and back end design utilizing ASP.Net, C#, JavaScript and Bootstrap for Web development.
- Developed databases and user interface to replicate data comparison between two systems of record using SQL queries. Automated comparison and formatting of address, name, and object details.

Education

Certified Software Engineer
We Can Code IT; Cleveland, Ohio

Master of Arts, History
Cleveland State University; Cleveland, Ohio

Professional Experience

Center for Public History + Digital Humanities

Cleveland State University – Cleveland, Ohio   *June 2010—current*

Research Associate

- Develop content for Cleveland Historical mobile application and website. Research, write and edit concise essays related to Cleveland history. Create and edit audio clips and short movies. Schedule, facilitate, perform and log interviews for oral history projects.
- Organized, researched and authored a series of 20 historical essays as part of collaboration between Cleveland Historical and Cleveland Metroparks, to be released incrementally through the summer of 2017.

New York Community Bank --NYCB Mortgage LLC -AmTrust Bank-- Cleveland, Ohio   *April 2006—current*

Business Analyst II
Business Data Specialist
Investor Delivery Specialist, Lead
Investor Delivery Specialist

- Service and maintain 3rd party database/registry for New York Community Bank. Ensure all data fields in registry correspond to New York Community Bank records. Act as primary contact for brokers, investors and bank employees concerning registry issues.
- Developed, implemented, automated and managed New York Community Bank procedures to ensure registry data meets internal and external quality assurance standards. External audit results of over 100,000 active loan portfolio reflected above 99% accuracy for approximately 40 unique data fields in 2015.
- Prepare and maintain department reporting for senior management.