Modeling Workflows

Using Event Driven Deterministic Finite Automata (DFA)

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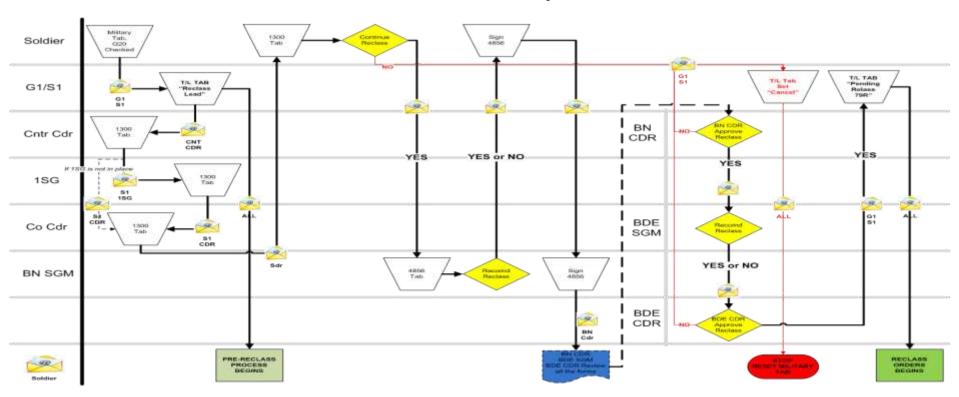


Speaker Introduction

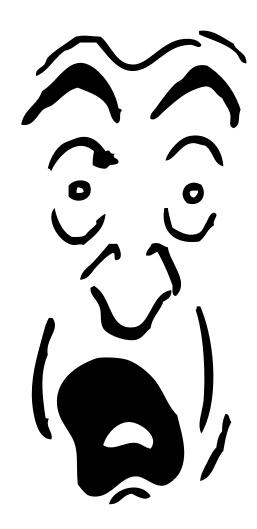
- Richard Roda's linked in profile: http://www.linkedin.com/in/richardroda
- Over 15 years of IT experience.
- Sr. Software Engineer for Hewlett Packard for the Army at Ft. Knox
- Headquarters Support Structure application Technical Lead.
- Certifications: Security+, ITILv3 Foundation
- BA Business with minor in Computer Science from Warren Wilson College

Motivation

 Customer wants over 25 long running complex workflows like this one implemented.

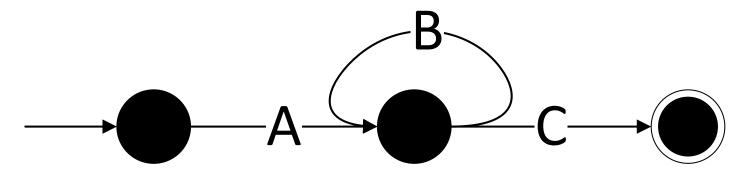


My Initial Reaction



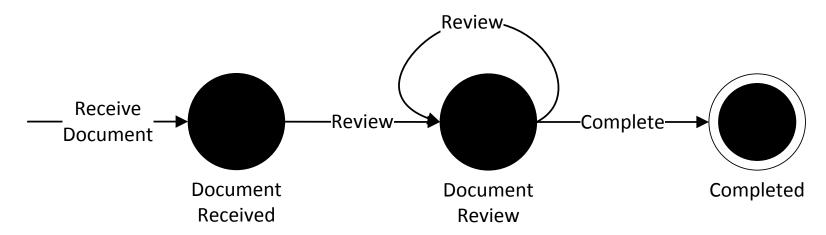
Finite State Machine (FSM)

- FSM is a mathematical construct that processes symbols using states and vertices
- A Deterministic Finite Automaton (DFA) is a FSM where any symbol has 0 or 1 vertices.
- Example: Classical DFA that accepts AB*C (A followed by 0 or more Bs followed by C).



Event Driven Deterministic Finite Automaton (DFA)

- Uses events instead of symbols.
- Commonly used in embedded systems and networking to track state.
- Example DFA that models a review process that requires one or more reviewers.



Why Store and Manipulate the DFA in a Database?

- Design advantages.
 - Platform and language agnostic.
 - Implicitly keeps historical data
 - Handles long running workflows with many event sources.
- Runtime Advantages (Scalability)
 - Number of states does not make program larger.
 - Direct database operation avoids network overhead.

Design Advantage: Platform and Language Agnostic

- As long as the client can connect and use the database, it will work.
- In my current project, we have both our Java web project and DataStage ETL (Extract, Transform and Load) tool manipulating the DFA through its stored procedure interface.
- Other sources could be added, such as web services or ESB (Enterprise Service Bus) calls.

Design Advantage: Historical Persistence

- DFA collects and make available historical data
- Enables analytics reports to identify slow points and pain points in workflows.
- Workflow may be long running between events (not session bound). Days, weeks, months or years may pass between events.
- Events may be sent to the workflow from many sources.

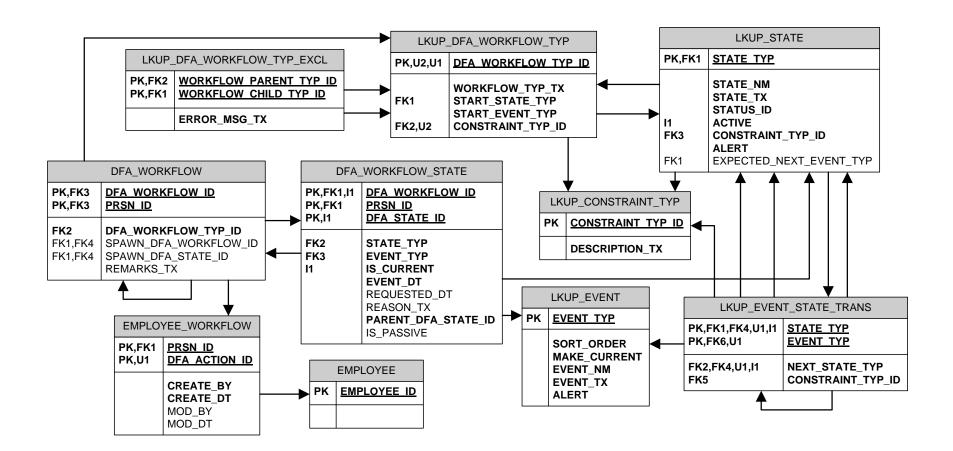
Database DFA Scalability

- A large number of states and transitions may be manipulated by a relatively small program. Adding states and transitions does not increase program size.
- An interactive program only has to load information about the current state.
- An event source only needs to send its event.
- A stored procedure processes events sent to it directly on the database without network overhead.
- For a given set of states and transitions, the next state for a given event is computed in constant O(1) time.

Theoretical Graph Model

- All of the DFA states exist in a graph of states with vertices labelled with events.
- Each DFA state may connect to zero or more states (including itself).
- A state uses an event no more than once.
- A workflow defines a start state.
- Closure: the state, its events, vertices and neighbors, and the neighbors closure.
- Workflow is defined by its start state's closure.

Database DFA Schema



LKUP_EVENT

- The elements in this table define the events.
- Defines the default display name (or resource key) and if the event is passive.
- When an event is passive, the resulting state does not become the current state.
- Passive events are useful for features such as leaving comments.

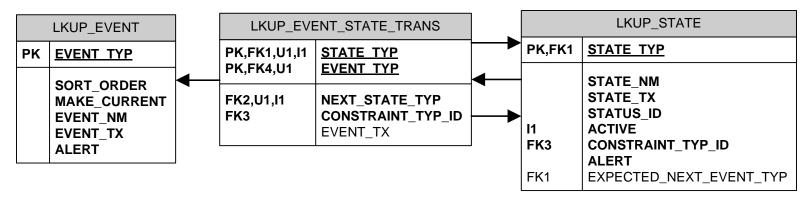
Event Sources

- Direct User Input to apply an event (action) to a specific workflow. Example: Manager approves pay raise.
- Application updates. Example: Employee salary update results in a SALARY INCREASE event.
- Services (SOA). Example: A request to a notification system may be sent due to a salary change resulting in a EMPLOYEE NOTIFY event.
- Extract, Transform and Load (ETL) system.
- Another workflow, especially a parent workflow.

LKUP_STATE

- Defines the DFA states.
- Defines display name (or key).
- May define an expected event.
- Has constraints that must be satisfied to enter.
- May define an alternate state that is tried if constraints are unsatisfied.
- Constraints + alternate states are a way to implement conditional branching in the DFA.

LKUP_STATE_EVENT_TRANS



- Defines the transitions or vertices between the states.
- Is also the foreign key to the expected next event type defined in LKUP_STATE.
- The expected next event corresponds to the "normal" path of a use case.

LKUP_WORKFLOW_TYP

LKUP_STATE					
PK,FK1	STATE TYP				
I1 FK2 FK1	STATE_NM STATE_TX STATUS_ID ACTIVE CONSTRAINT_TYP_ID ALERT EXPECTED_NEXT_EVENT_T		NT_TYP		
<u> </u>					
LKUP_DFA_WORKFLOW_TYP					
PK,U2,U	J1 <u>[</u>	DFA WORKFLOW T	YP ID		
FK1 FK3 FK2,U2	5	WORKFLOW_TYP_TX START_STATE_TYP START_EVENT_TYP CONSTRAINT_TYP_I			
LKUP_EVENT					
	PK	EVENT TYP			
		SORT_ORDER MAKE_CURRENT EVENT_NM EVENT_TX			

ALERT

- Defines the start state within the DFA graph.
- Multiple workflows may share the same state.
- The entire workflow is the closure of the DFA graph from the START EVENT TYP.

Examples of Workflows That Share States

- Workflows for various employee awards at the same level may share the same workflow for review and approval.
- There could be workflows for both approving a new salary and hiring a new employee. The hiring a new employee could use (transition into) the approving a new salary workflow.

DFA_WORKFLOW

- Has its type (name) defined by LKUP_DFA_WORKFLOW_TYP.
- Has 1..N states, with exactly 1 current state. Start state is defined by LKUP_DFA_WORKFLOW_TYP.
- Can be spawned by a parent workflow state. Spawned workflows are only valid while their spawned state is current.

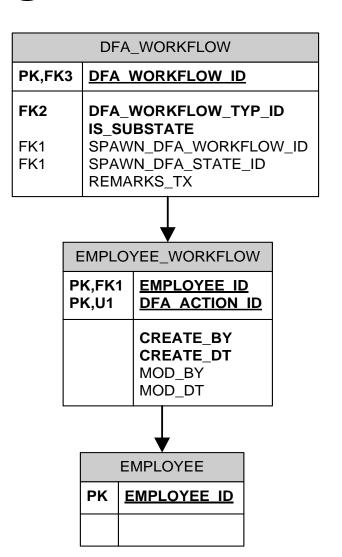
	LKUP_DFA_WORKFLOW_TYP				
	PK,U2,U1		DFA WORKFLOW TYP ID		
	FK1 FK3 FK2,U2		WORKFLOW_TYP_TX START_STATE_TYP START_EVENT_TYP CONSTRAINT_TYP_ID		
DFA_WORKFLOW					
PK,FK3 DF		<u>DF</u>	A WORKFLOW ID		
FK1 SP		IS. SF	FA_WORKFLOW_TYP_ID _SUBSTATE PAWN_DFA_WORKFLOW_ID PAWN_DFA_STATE_ID		
		RE	EMARKS_TX		
DFA_WORKFLOW_STATE					
			DFA WORKFLOW ID DFA STATE ID		
FK3 I			STATE_TYP EVENT_TYP IS_CURRENT EVENT_DT REQUESTED_DT REASON_TX PARENT_DFA_STATE_ID IS_PASSIVE		

DFA_WORKFLOW_STATE

- Defines workflow states, including the current workflow state.
- Each workflow has 1 current workflow state.
- May spawn DFA sub-workflows. This is used to model parallel paths in workflows.
- Has comments that apply to the particular state.

Entity Binding Table

- Exists outside of the dfa database (schema).
- Associates 1 or more entities to DFA_WORKFLOW.
- For the EMPLOYEE table, the entity binding table is EMPLOYEE_WORKFLOW.
- Allows only 1 employee per DFA action.



Temporary Table DFA_WORKFLOW_ENTITY

- Before invocation of DFA stored procedure, this table is populated with all DFA_WORKFLOW ids associated with the entity.
- After invocation, this table includes any new states and workflows that were created as a result of the DFA operation.

Entity Procedures

- 1. Check any additional constraints that apply to the entity for the DFA call.
- 2. Populate DFA_WORKFLOW_ENTITY with all of the WORKFLOW IDs that are bound (associated) to the entity.
- 3. Execute the DFA stored proc.
- 4. Check any additional constraints against the result (held in DFA_WORKFLOW_ENTITY).
- 5. Bind any new DFA_WORKFLOW_IDs found in DFA_WORKFLOW_ENTITY to the entity binding table.

Employee Demo

Demonstration of DFA used to track workflow of hiring a new employee.

Is DFA Workflow the Right Choice?

- Sometimes when you are given a hammer, everything looks like a nail, but sometimes this is not the best choice when...
- An objective does not have a well defined order (which means it isn't actually a workflow...)
- A workflow is data centric as opposed to process centric. Computed/generated columns coupled with triggers work well for this case.

Questions

(and Hopefully Answers)