

Richard Bekhazi

 RichardBekhazi@gmail.com
 (613) 794-9339
 18 May 1989
 484 Woodland Avenue, Ottawa, ON

PROFESSIONAL EXPERIENCE

BANK OF CANADA

November 2021 – Present

Business System Developer

Develop code using Python, Julia, and MATLAB to help Economist monitor Canada inflation rate

- Conduct and manage sprint meetings including development and testing
- Deliver and Create trainings for bank employees and clients
- Improve, replace, and maintain current bank software
- Assessed, determined, negotiated, and agreed on software procedures, specifications, and customer requirements

UNILOG

March 2019 – August 2021

Project Consultant Engineer

Strong project organization in sales, finance, and software sectors

- Handled customer complaints with excellent interpersonal skills
- Worked on projects in Canada, South Africa, Dubai, Egypt & Lebanon; fluent in English, French & Arabic
- Improved projects through data analysis & system enhancements
- Provided on-site support & user training
- Offered after-hours & holiday support for optimal client satisfaction.

BANK EL MAWARID

July 2017 – February 2019

MIS System Engineer

Investigated client complaints and submitted reports to Operations, Compliance and Management

- Improved bank processes and addressed data integrity concerns
- Implemented programs per management and regulatory requirements
- Generated daily, weekly, and monthly reports and audits.

SUPPLY NETWORK SOLUTION (SNS)

September 2013 – July 2016

Technical Consultant Engineer

Implemented ERP and WMS in KSA, UAE, Qatar and Lebanon

- Integrated products with third-party apps using APIs
- Customized Java code per client needs
- Developed reports with Eclipse and Infor
- Conducted technical training
- Resolved software defects and troubleshoot code.

ADDITIONAL EXPERIENCE

PROMAXIS IT TRAINING

October 2022 – Present

Technology Instructor

Instructed VBA, Excel, Power BI and Access courses for diverse clientele.

C'EST BON OTTAWA

April 2022 – Present

Food Tour Guide

Guided international visitors on culinary tours, showcasing local restaurants and cuisine.

WEBSITE DEVELOPER

September 2007 – Present

Various Clients

EDUCATION

American University of Beirut Masters in engineering management	September 2014 – June 2018
American University of Beirut Bachelor of Engineering in Computer and Communication (CCE)	September 2007 – June 2012
College Saint Joseph Antoura Lebanese and French Baccalaureate in General Science	September 2004 – June 2007

TRAINING & INTERNSHIP

PATH SOLUTIONS	January 2017 – April 2017
Master Training in Non-Interest Banking Coordinate with customers, employees, and management to analyze data, resolve conflicts and implement cost efficient solutions, ensuring that all projects, updates, or implementations are delivered on time within scope and within budget.	
MUREX SYSTEMS	August 2016 – November 2016
Master Training in Conventional Banking Analyze and efficiently interpret data, provide input on test plans, test assessments and risk analysis. Report and present a high-level analysis of results and risks, as well as suggesting required actions. Agree with associated stakeholders on forward and future testing strategies.	
ACTEOS GROUP	July 2010 - August 2010
Internship in Software development Java Programmer, Website developer.	

COMPUTER SKILLS

Microsoft Office: Word • Excel • PowerPoint • Visio • Access • Project • Publisher

Languages: Java • C# • C++ • Python • R • HTML • CSS • JavaScript • MATLAB

Databases: SQL Developer • MySQL • Microsoft Access • ORACLE SQL • Sybase • BI

Operating System and Networking: Microsoft Windows • Linux/Unix • TCP/IP

LANGUAGES	Fluent in English	Fluent in French	Fluent in Arabic
SOFT SKILL	Strong analytical skills Organizational skills Quality Assurance	Problem Solver Strategic Planner Reliable	Attention to details Dedicated Leader

EXTRACURRICULAR ACTIVITES

RED CROSS YOUTH	September 2007 – June 2012
Created Public School Development Program (PSD) by involving children from public school in academic, social, awareness and environmental activities • Organizing social and awareness events, camping, renovating houses, donating food and clothes, helping people in need.	