# RUICHUN LIU

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#### **EDUCATION**

University of Illinois at Urbana-Champaign Ph.D. Student in Marketing Minor in Economics	2020 - 2025 (expected)
University of Oklahoma M.A. in Applied Economics	2018-2020
Shandong University M.A. in Applied Statistics	2015-2018
Beijing Jiaotong University B.S. in Civil Engineering	2011-2015

#### RESEARCH INTERESTS

Substantive: New Technologies, Consumer Mobility, Artificial Intelligence

Methodological: Causal Modeling, Applied Econometrics, Machine Learning, Deep Learning

#### PAPERS UNDER REVIEW/REVISION

Liu, Ruichun and Unnati Narang, "The Dual and Asymmetric Impact of E-Scooters on Shared Mobility, Retailing, and Consumer Safety," major and risky revision, *Journal of Marketing*.

• Best Paper in the Innovation and New Product Development Track (2022 AMA Summer Conference)

Sachdev, Vishal, Unnati Narang and Ruichun Liu "Generative Artificial Intelligence in Marketing Education: A Conceptual Framework and Research Agenda," under review, Journal of Public Policy & Marketing.

### SELECTED RESEARCH IN PROGRESS

Liu, Ruichun, Unnati Narang, Dan McCarthy and Aric Rindfleisch, "How Electric Vehicle Charging Networks Impact Consumers' Auto Purchases," working paper.

Bao, Ying and Ruichun Liu, "Nutrition Label and Price Elasticity: The Impact of Health Claims on Price Sensitivity in the Yogurt Industry," work in progress.

### HONORS AND AWARDS

2024 AMA-Sheth Doctoral Consortium Fellow, University of Manchester (scheduled)	2024
Joseph E. Zwisler and Ouida Wald Zwisler Summer Doctoral Fellowship, UIUC	2023
Haring Symposium Fellow, Indiana University Bloomington	2023
Business Administration PhD Block Fellowship Award, UIUC	2023, 2024
Business Administration Doctoral Workshop Best Presentation Award, UIUC	2023
AMA Summer Academic Conference Best-in-Track Award	2022
PDMA Doctoral Consortium Fellow, University of Tennessee, Knoxville	2022
Mittelstaedt & Gentry Doctoral Symposium Fellow, University of Nebraska–Lincoln	2022
Junior Faculty Council (JFC) Grant, UIUC	2021, 2022
Sheth Doctoral Fellowship, UIUC	2020

Stellner Research Scholarship, UTUC	1 4 A 1 II	20	
Chong Liew Outstanding 1st Year Graduate Studentee Excellence Award in the 6th National College Studentee		20 20	
Excellence Award in the oth National College 50	idents Structural Design Competition	20	
EACHING			
Instructor	University of Illinois at Urba	${\it University~of~Illinois~at~Urbana-Champaign}$	
International Marketing (B.S.) (4.1/5.0)		Fall 20	
Teaching Assistant	University of Oklahoma		
Seminar-Macro & Growth Theory (Ph.D.)		Spring 20	
Intermediate Macroeconomic Theory (B.S.)		Spring 20	
Advanced Macro & Growth Theory (Ph.D.)		Fall 20	
Intermediate Macroeconomic Theory (B.S.)		Fall 20	
Behavioral and Experimental Economics (B.S.)		Spring 20	
Governmental Relations to Business (B.S.)		Spring 20	
Intermediate Microeconomics (B.S.)		Fall 20	
Managerial Economics (B.S.)		Fall 20	
RESENTATIONS			
"The Dual and Asymmetric Impact of E-Scooter	s on Shared Mobility, Retailing, and Con	nsumer Safety"	
• 2024 Theory + Practice of Marketing (T.	PM) Conference (scheduled)	May 20	
• 4th Business Administration Doctoral W		Mar. 20	
"The Impact of Micromobility on Retailing: Evic	lence from the Entry of E-Scooters"		
• 2023 Marketing Strategy Consortium		Jun. 20	
• 2023 Haring Symposium		Apr. 20	
"The Impact of E-Scooters on Retail Visits: Emp	pirical Analysis using Graph Neural Net	•	
2002 INFORMS Annual Masting	, G <u>-</u>	Oct. 20	
<ul><li>2022 INFORMS Annual Meeting</li><li>2022 AMA Summer Academic Conference</li></ul>	0	Aug. 20	
• 2nd Annual AIM Virtual Workshop and		Jul. 20	
• 2022 Theory + Practice in Marketing (T		May 20	
• Seminar at University of Wisconsin-Madi		Apr. 20	
• Seminar at Texas A&M University (prese		Apr. 20	
Mittelstaedt & Gentry Doctoral Symposi     2021 AIML Conference	um	Mar. 20 Dec. 20	
• 2021 AIML Conference  "The Effects of E-scooters on Commute and Reta	oil Vigita: Empirical Evidence from Chic		
	in visits. Empirical Evidence from Chic	_	
<ul><li> ISMS Marketing Science Conference</li><li> Business Administration New Generation</li></ul>	Dh D. Congortium	Jun. 20 Apr. 20	
"Halo or Hype? How the Expansion of Electric V		_	
•	•		
2nd Business Administration Doctoral W  "How Floating Vehicle Changing Naturally Impact  "How Floating Natural Impact  "How	•	Apr. 20	
"How Electric Vehicle Charging Networks Impact		4 00	
• 3rd Business Administration Doctoral W	-	Apr. 20	
"Two Essays on the Impact of Micromobility and	d Electric Vehicle (EV) Innovations on	Consumer Vis	

2020

Jul. 2022

Stellner Research Scholarship, UIUC

and Purchases"

• 2022 PDMA Doctoral Consortium

# SELECTED PH.D. COURSEWORK

Marketing: Empirical Research Methods in Business Administration, Research Seminar in Consumer Behavior, Math Models in Marketing, Advanced Topics in Marketing

**Economics:** \*Mathematical Economics I, \*Advanced Econometrics, \*Econometrics III, \*Econometrics III, Econometric Analysis I, Econometric Analysis II, Applied Microeconometrics I, \*Advanced Industrial Organization, \*Seminar in Industrial Organization, \*Advanced Price/Welfare Theory, \*Seminar in Price & Welfare Theory

Computer Science & Statistics: Machine Learning, Fundamentals of Deep Learning, Bayesian Analysis & Computation

Operations Management: Research Designs for Causal Inference

\* Completed at University of Oklahoma

#### SERVICES

Session Chair: 2022 INFORMS Annual Meeting, 2022 AMA Summer Academic Conference, 2021 AIML

Conference, UIUC BA Doctoral Workshop (2021, 2022, 2023, 2024)

Member: AMA, INFORMS ISMS

Ad Hoc Reviewer: 2024 AMA Summer Academic Conference

### SKILLS & LANGUAGES

Programming Skills: Python, R, STATA, Maple, Matlab

Languages: Mandarin (Native), English (Fluent)

#### REFERENCES

## Aric Rindfleisch (Co-Chair)

John M. Jones Professor of Marketing

Area Chair of Marketing Gies College of Business

University of Illinois Urbana-Champaign

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# Yunchuan (Frank) Liu

Associate Professor of Marketing

Gies College of Business

University of Illinois Urbana-Champaign

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## Unnati Narang (Co-Chair)

Assistant Professor of Marketing

John M. Jones Fellow of Marketing

Gies College of Business

University of Illinois Urbana-Champaign

Champaign, IL 61820 Email: unnati@illinois.edu

# Daniel M. McCarthy

Assistant Professor of Marketing

Goizueta Business School

Emory University

Atlanta, GA 30322

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# 1. The Dual and Asymmetric Impact of E-Scooters on Shared Mobility, Retailing, and Consumer Safety

Status: Major and risky revision, Journal of Marketing

**Abstract:** Shared micromobility services have grown rapidly in recent years. Within micromobility, electric scooters (e-scooters) have expanded in usage and account for 63% of shared micromobility trips in the U.S. While research in marketing has examined how e-scooters affect restaurant spending, their effects on firms, consumers, and society beyond the restaurant industry are unclear. Using the quasiexperimental entry of e-scooters in parts of Chicago in 2019, we examine how e-scooters impact other shared mobility (i.e., rideshare and bikeshare trips), retail visits (i.e., visits to restaurants and retail stores), and consumer safety (i.e., crimes and crashes). The results from a difference-in-differences analysis reveal the dual impact of e-scooters; while the entry of e-scooters improves economic activity, it adversely impacts consumer safety and other forms of micromobility. First, the entry of e-scooters increases the number of short rideshare trips by 3.01%, but decreases the number of bikeshare trips by 24.98% in the 18 weeks after the entry of e-scooters. Second, the entry of e-scooters increases consumer visits to restaurants by 1.77% and retail stores by 8.37%. Third, the entry of e-scooters increases the number of crimes (e.g., break-ins) by 12.16% and crashes (e.g., bike crash) by 62.74%. The underlying mechanisms are consistent with increased hedonic and tourist activities. Importantly, the effects are heterogeneous by the age and racial composition of a neighborhood; the benefits of e-scooters are attenuated and their downsides are aggravated in neighborhoods with relatively higher older population and people of color, revealing important asymmetries in the impact of e-scooters. Our research offers key implications and includes a research app companion for consumers, firms, and policymakers.

# 2. Generative Artificial Intelligence in Marketing Education: A Conceptual Framework and Research Agenda

Status: Under review, Journal of Public Policy & Marketing

Abstract: The rapid advancement of Generative Artificial Intelligence (GenAI) technologies has created both opportunities and challenges for marketing educators. While GenAI tools can facilitate learner engagement and job readiness in marketing programs, their unregulated use can raise significant concerns about academic integrity and ethics. To address these issues, we propose a framework for integrating GenAI into marketing education from the perspective of marketing educators. Specifically, our framework draws from multidisciplinary streams of literature and proposes factors that determine the use of AI by marketing educators and its consequences for learner performance and job outcomes. We posit that the use of GenAI by marketing educators is driven by individual, functional, technological, institutional, and societal factors. Based on our framework, we highlight practical implications for marketing educators and policymakers. Finally, we delineate areas for future research at the intersection of marketing, AI, and education policy.

# 3. How Electric Vehicle Charging Networks Impact Consumers' Auto Purchases Status: Working paper

Abstract: In recent years, environmental concerns have motivated governments and companies to promote and invest in sustainable innovations, such as electric vehicles (EV) and electric charging networks. There is also an impetus to completely phase out gas-powered vehicles in many parts of the world by 2035. However, consumers have been slow to adopt EVs due to their high upfront cost and low availability of charging stations, among other reasons. The goal of this research is to examine whether the entry and expansion of EV charging stations will impact consumers' auto purchase decisions for EVs and non-EVs and why. Specifically, we empirically examine the effects of the entry of EV charging stations in Texas between 2015-2019 on individual consumers' purchase of both EVs (of the focal brand

and of brands other than the charging station's brand) and non-EVs. We use a staggered difference-indifferences (DID) model combined with selection approaches to correct for endogeneity. Our preliminary results show that the entry of charging stations significantly increases the purchases of EVs but does not affect the purchases of non-EVs. Drawing from four streams of literature, we posit that the effects could come from one or more of the following theoretical perspectives: network effect, advertising effect, cannibalization effect, and environmental salience. We propose and test these alternative explanations. Relative to the extant research that has primarily examined policy incentives and public charging stations, our research addresses how branded EV stations affect auto purchase for both EVs and non-EVs as well as heterogeneity in terms of EV brands, charger types, location, and individual home distances to the stations. Our research has implications for EV manufacturers and policymakers.

# 4. Nutrition Label and Price Elasticity: The Impact of Health Claims on Price Sensitivity in the Yogurt Industry

Status: Working in progress

Abstract: In recent years, consumer awareness and preferences for healthy and sustainable food products have dramatically shifted, leading manufacturers to increasingly highlight nutritional attributes through various labeling claims such as non-GMO, fat-free, sugar-free, organic, gluten-free, and locally sourced. These claims are intended not only to inform consumers but also to influence their purchasing decisions. This study leverages a rich dataset from Nielsen to investigate how these nutrition labels affect consumer price elasticity within the yogurt industry. This paper hypothesizes that consumer price sensitivity varies significantly across different claims, with some unexpected instances where labels might paradoxically backfire, potentially due to factors like over-saturation in the market or consumer skepticism. This research contributes to the literature on nutritional information and price elasticity, offering implications that could assist marketers and policymakers in effectively shaping consumer choices towards healthier and more sustainable consumption patterns.

Last Updated: April 25, 2024