

RICARDO OLGUÍN MONTERRUBIO

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PROFESSIONAL RESUME

I graduated in Oil and Gas Engineering, enthusiastic about work experience in the Hydrocarbons sector. I worked at Gas Uribe company as a management trainee also as a sales manager in food and beverages department at KidZania, and as a primary support at TTEC México and Teleperformance customer service. Currently a student in the Oracle Next Education Program

WORK EXPERIENCE

Bilingual Customer Service Representative · Teleperformance CDMX.

Mexico City, CDMX – October 2021 – December 2022

- International Customer Services, for the company CENTENE Corporation through a digital platform.

Bilingual Customer Service Representative · TTEC Mexico.

Mexico City, CDMX – October 2020 - January 2021.

- International Customer Services, for the company Best Buy through a digital platform.

Internship at Gas Uribe · Gas Licuado de México S.A. de C.V.

Mexico City, CDMX – August 2019 - December 2019.

- Perform activities within L.P. Gas Plant to know the process and how the different areas of work are directed, to lead a manager position.
- Trained to lead a L.P. Gas Plant
- Trained to be Manager of an L.P. Gas Plant.

Formation

Software Developer · Oracle Next Education, Alura

Mexico City, CDMX – April 2023 - September 2023.

Oil & Gas Engineering · UVM University of Mexico Valley Campus Coyoacán CDMX, Mexico. August 2015 - December 2019

- Specialization in Oil and Gas.
- Degree in process

High School **Certificate** · UVM University of Mexico Valley Campus Tlalpan CDMX, Mexico 2015.

Languages

Spanish - Native

English - Advanced Level Course - (C1) · The Anglo, CDMX, Mexico City. (currently) (Certification B2 First)

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Courses or Certifications

Certificate in Course Rig Pass (2018) Industrial Safety CAPINSER Industrial Training and Services of Veracruz S.A. of C.V.

- Implementation of FireFighting.
- Implementation of First Aid.
- Implementation of Personal Protection Equipment in Petroleum Platform.

Certificate in Gas Checker. (2017) Petrochemicals · CAPINSER Industrial Training and Services of Veracruz S.A. of C.V.

- Gas checker vocational training certificate.
- Gas checker in confined spaces.
- Implementation of Autonomous Air Team.

L.P. Gas Company Directors and Managers Update and Training Seminary Course (2019) Mexico Gas - City of Mexico

Programing Course: Languages HTML, CSS and JavaScript for Web design.
(currently)

Other Courses:

- AutoCAD Basic.
- Intermediate Excel
- Intermediate Word.
- Intermediate Power Point