Richa Bhatia

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EDUCATION

- **Northeastern University**, Boston, MA
  Master of Science- Information Systems (**GPA 3.7**)   May 2018
  - *Relevant Courses: Application Engineering and Development,
    Web Design and User Experience Engineering,
    Web Development Tools and Methods,
    Network Structures and Cloud Computing*

- **University of Mumbai**, Mumbai, India
  Bachelor of Engineering- Computer Engineering   May 2013
  - *Relevant Courses: Data Structures and Files, Analysis of Algorithms and Design,
    System Programming and Compiler Construction,
    Object Oriented Software Engineering, Advanced Databases*
  - *Graduated with First Class and Distinction, Granted Academic Merit Scholarship*

TECHNICAL SKILLS

- Languages: Java J2EE, C++, HTML5, CSS3, JavaScript, jQuery, SQL, Spring MVC
- Frameworks: JAX- RS, JAX- WS, Jersey, Apache AXIS 2
- Database: MySQL, Oracle 10g, Hibernate
- Platforms: Web, Android, iOS, Windows Phone
- Tools: Eclipse IDE, NetBeans IDE, IBM Worklight, Poster, PL/SQL Developer

WORK EXPERIENCE

- **Tata Consultancy Services Ltd.,** Mumbai, India   Dec. 2013 – July 2016
  Systems Engineer
  - Developed the front end of the Mobile Applications using HTML5, CSS 3, jQuery, Bootstrap and Middle-ware using RESTful and SOAP based web services using Jersey and Apache Axis 2 frameworks and JSON format for data passing
  - Delivered mobile applications for Android, iOS and Windows Phone platforms
  - Implemented advanced features in the mobile applications like sending SMS, call blocking, Bluetooth printer interfacing
  - Analyzed requirements and held meetings with stakeholders, vendor product teams and customers
  - Performed functional, non-functional, regression and performance testing of the mobile applications
  - Received a 100% rate of customer satisfaction for the projects consistently
  - Contributed to several reusable components which were adopted by other developers
- **CCS Computers Pvt. Ltd.,** New Delhi, India   Dec. 2011 – Jan. 2012
  Software Intern
  - Analyzed the performance of billing module for Vendor Purchase Management System and optimized the page load time
  - Designed the feedback form webpage for Vendor Satisfaction Survey using HTML, CSS and JavaScript