Richard Akintunde

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Professional Summary

Detail-oriented and analytical **Manual QA Engineer** with **over 3 years of experience** in software quality assurance, functional testing, and API testing. Adept at creating and executing **comprehensive test plans** and test cases to ensure software reliability and performance. Proficient in **manual and automated testing**, defect tracking, and regression testing, with a strong foundation in **front-end development** and **UX design** to enhance user experience. Passionate about identifying issues early in the development cycle and collaborating with cross-functional teams to deliver **high-quality software products**.

Technical Skills & Tools

- **Testing & QA:** Test Case Development, Test Execution, Regression Testing, Defect Tracking, UAT, API Testing (Postman), Integration Testing
- Automation & Scripting: Selenium, Cypress
- Development & Database: HTML, CSS, JavaScript, PHP, Laravel, MySQL
- Project Management & Collaboration: JIRA, TestRail
- Operating Systems: Windows, Linux

Work Experience

Quality Assurance Engineer

IBS Business School, Lagos State, Nigeria June 2023 – Present

- Review and analyze **requirements**, **specifications**, and **technical design documents** to ensure clarity and completeness.
- Develop and execute **detailed test plans** and test cases for functional, regression, and UAT testing.
- Identify, document, and track defects using JIRA, collaborating with developers to resolve issues.
- Conduct API testing using Postman to validate endpoints, responses, and system integration.
- Perform white-box testing techniques to evaluate system architecture and backend logic.

• Provide **comprehensive test reports** to stakeholders, ensuring transparency and continuous improvement.

Freelance Software Tester

Remote

April 2022 - Present

- Conduct **manual testing** of web applications, ensuring functionality and usability meet client expectations.
- Perform integration testing to validate seamless communication between software components.
- Execute **performance testing** to assess system responsiveness and stability.
- Collaborate with developers and product owners to prioritize testing activities and improve software quality.

Frontend Developer

MEGA SPACE COMPUTERS PVT LTD, Nigeria March 2024 – Present

- Developed and optimized responsive, **user-friendly web interfaces**, ensuring seamless cross-browser compatibility.
- Conducted thorough performance assessments, enhancing page load speed and user experience.
- Collaborated with UX designers and backend developers to create cohesive, scalable applications.
- Applied version control (Git) for effective code management and deployment.

Education & Certifications

- Master's Degree in Information Technology National Open University of Nigeria (2010 2014)
- Software Automation Testing Test Automation University (April 2024 September 2024)
- Quality Assurance Engineering Udemy (March 2024 August 2024)
- UX Design Coursera (May 2023 October 2023)
- Google IT Support Specialization Coursera
- Cisco Certifications Internet of Everything, Get Connected, Packet Tracer 101

Projects & Contributions

- **Performed API Testing & Automation**: Created automated test scripts using **Postman and Cypress** for API and UI validation.
- **Developed Test Suites**: Designed structured test plans for manual and regression testing across multiple projects.
- **Improved Software Quality**: Identified and resolved **critical defects**, ensuring software met functional and non-functional requirements.
- **Collaborated with UX Designers**: Applied **usability testing** principles to enhance user experience and accessibility.

Languages

• English (Upper-Intermediate+)

Professional Interests

- Software Quality Assurance
- Test Automation
- UX Testing & Accessibility
- Continuous Integration & Deployment (CI/CD)