

External Database Read/Write Access Waiver

CLIENT has requested read and write access to CLIENT's Moodle database, supported and hosted by Remote-Learner, from external sources, in order to run CLIENT's own queries for CLIENT's purposes.

Because this type of access is non-standard and not supported by Remote-Learner, Remote-Learner requires CLIENT to sign this waiver with the following conditions:

1. CLIENT accepts any and all security risks, and takes sole responsibility for any security issues caused by the use of this function. CLIENT absolves Remote-Learner from any security responsibility for issues caused by this function.
2. CLIENT accepts any and all performance risks, and takes sole responsibility for any performance issues caused by the use of this function. CLIENT absolves Remote-Learner from any performance responsibility for issues caused by this function.
3. CLIENT accepts sole responsibility for any loss, modification or functional loss of data, as well as any downtime occurrences which are related to loss or manipulation of data, caused by use of this function. CLIENT absolves Remote-learner from any data function issues and data loss caused by use of this function.
4. CLIENT accepts sole responsibility for all maintenance and support of the identified function. CLIENT accepts that Remote-Learner cannot support any issues involving the use of or any issues caused by the identified function.
5. CLIENT accepts that Remote-Learner's standard day to day support and maintenance could at any time break, disable or change the functionality of the identified function. If such events happen, CLIENT has the sole responsibility to identify and provide the required fixes.

If CLIENT accepts the above terms, indicate acceptance by signing below. Once signed, Remote-Learner will enable the identified functions.

CLIENT Name - Richmond Community College

CLIENT Authority - Brent Barber, Executive VP + CFO

Signature - Brent Barber

Date - 1-23-15