











RICHMUND GARCES ALLORDE

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SUMMARY

Analytical and forward-thinking BI professional with expertise in Power BI dashboarding, data modeling, and automated ETL pipelines. Skilled at transforming complex data into actionable insights that drive strategic decisions and operational efficiency. Passionate about innovation, collaboration, and creating sustainable value.

EXPERIENCE

Business Intelligence Developer

SM Prime Holdings, Inc. (Pasay City)

November 2024 – present

- Automated API data extraction with Python, expanding data sources for analytics and increasing reporting coverage.
- Designed and implemented reporting processes using dynamic SQL in SSIS, while progressively adopting modern data practices—including data lakehouse architectures (ETL, ELTL, medallion, hybrid) and Airflow workflows—to enhance pipeline efficiency, governance, and scalability.
- Developed ETL pipelines, interactive dashboards, and Power BI reports, delivering actionable insights.
- Implemented parallel run of AMLA sanction screening using small-batch processing with Levenshtein distance matching, reducing turnaround time from 5 days to 1 day.
- Resolved business intelligence-related issues, optimized reporting processes, and provided support to end-users with data-driven solutions.

Data Management Analyst

Information Professionals, Inc. (Quezon City)

August 2023 – October 2024

- Assigned to UNILAB, Inc.
- Delivered 2 end-to-end reporting projects within 6 months, consolidating multiple data sources from SQL backend through SSIS into user-friendly Tableau dashboards and accelerating report availability from Month-1 to Day-2.
- Designed SQL data models, developed SSIS ETL workflows, and built Excel and Tableau dashboards, consolidating multiple data sources into interactive views of regional performance, branch KPIs, stockouts, days of supply, and shelf availability.
- Developed Excel VBA/macros to automate monthly consolidation, reducing processing time from 2 days to under 30 minutes.
- Implemented data quality checks using dynamic SQL, producing Excel reports with validation remarks that reduced manual review time and improved data accuracy.

Instruction Specialist

Fame Academy of Science and Technology, Inc. (Taal, Batangas)

March 2021 – June 2023

- Applied optical mark recognition in checking assessments.
- Automated tasks using macro scripts.
- Coached Quiz Bee teams.
- Created educational contents (PowerPoint and Videos).
- Designed electronic templates of forms.
- Handled Analytic Geometry, Calculus, and General Physics.
- Lead a team in conducting a series of quiz bee eliminations.

EDUCATION

Bachelor of Science in Electronics and Communications Engineering (BSECE)

Rizal Technological University

SKILLS

- Adaptable, analytical, and a continuous learner, with strong critical thinking and problem-solving skills.
- Airflow
- Artificial Intelligence
- AutoCAD
- Data Lakehouse Management
- Data Warehousing
- MS Office – Excel, PowerPoint, Word
- Power BI
- Python Programming
- SQL
- SSIS
- Tableau

CERTIFICATIONS & QUALIFICATIONS

- Autodesk Certified User in AutoCAD – Certiport
- Class C Amateur Radio Operator – NTC
- Google Data Analytics – Coursera
- National Quizzzer – ASEP, IECEP, National Super Quiz Bee
- Power BI Masterclass – DataSense Analytics

PREVIOUS EXPERIENCE

Intern Technical Staff

PLDT (Mandaluyong City)

May 2019 – July 2019

Intern IT Support

Inspiro formerly known as SPiCRM (Mandaluyong City)

June 2017 – March 2018

PROJECTS

Business Intelligence & Dashboarding

- CapEx Dashboard (Power BI) – Delivered visualizations for budget tracking and project status monitoring.
- Daily Offtake & On-Shelf Availability Reports (Excel + Tableau) – Monitored inventory and sales for a pharmaceutical company partnered with a drugstore chain and a retail company.
- Power BI Report Server Upgrade - Upgraded the Power BI Report Server environment to improve performance, security, and user experience.
- SM PRIME IT Operations Dashboard (Power BI) – Improved IT asset visibility and compliance by centralizing real-time device and software insights.
- Reservation Analytics Dashboard and Reports (Power BI) – Tracked net reservation sales, remaining property inventory, and buyer demographics.
- Security Management Dashboard (Power BI) – Monitored user access details and usage for ArcBI and Power BI Report Server across DEV and PROD environments.
- SMLIFE Kudos Dashboard (Power BI) – Summarized application activities and trends through interactive data visualizations.

Power BI Masterclass & Google Data Analytics Capstone

- Adventure Works Sales Dashboard (Power BI) – Provided regional, sales, and product performance analysis.
- Cyclicistic Bike-Share Analysis (Google Data Analytics Capstone + Tableau) – Analyzed customer usage patterns to inform business strategies.
- Instructor Dashboard (Power BI) – Summarized student details and assessment results for academic tracking.
- Market Analysis Dashboard (Power BI) – Delivered revenue insights by country, product, and manufacturer.
- Performance of Qatar – FIFA 2022 (Power BI) – Analyzed match performance metrics and trends.
- Personal Finance Dashboard (Excel) – Tracked income, expenses, and budget performance.
- UN SDG Tracker – SDG 7: Affordable and Clean Energy (Power BI) – Final project focused on sustainable energy indicators.

Data Engineering & Automation

- Airflow & Dell Data Lakehouse Orchestration – Automated ETL pipelines, refreshed materialized views, and orchestrated aggregated/dimensional data loads within Dell Data Lakehouse.
- AMLA Screening Optimization (Python Scripts) – Enhanced sanction screening processes for improved compliance and risk mitigation.
- API Data Pull Implementation (Python Scripts) – Automated data ingestion through API integrations.
- MS Electronic Templates (Excel + VBA Macros) – Developed macro-enabled forms and templates to improve operational efficiency.
- SSIS Pipelines – Built automated ETL processes to support timely and reliable reporting.

CHARACTER REFERENCES

Engr. Jaime P. Licuanan

Tier 3 Network Engineer

Intrado Corp, US

Ms. Raphaella Bianca S. Valencia, RPM

Guidance Counselor / Instruction Specialist

Fame Academy of Science and Technology, Inc.

Engr. Rufino O. Ochoco, Jr.

Radio-TV Operations Engineer / Technical Director

ABS-CBN Corporation

Mr. Joseph C. Sanchez

Tableau Developer

MISNet