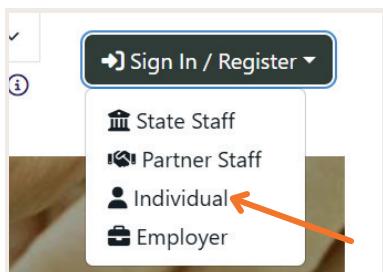


How to Retrieve Your CACTUS Username and Create Your Password



- 1** Go to the CACTUS login page. Click “Sign In/Register” and choose “Individual.”



- 2** Click “Retrieve User Name or Password.”

- 3** On the next page, scroll down and click on “retrieve User Name and Password.”

- 4** Select “Individual” and enter the requested personal information.*

- 5** Some users might be directed to [ID.me](#) for further verification. Once you are verified, you will be directed back to retrieve your username and create a new password.

- 6** View your username.** Write it down and save it in a safe place.

- 7** Create a new password. *** Follow the password rules and click Save.

Watch a video for how to retrieve your username and password:



English:



Español: