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INTRODUCTION=====

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I am mallikarjuna

I completed my under graduation in 2018.

and got an opportunity, in the GEMSONICS PRIVATE LIMITED, as a linux admin.

I have 3 years of experience as a Linux Administrator and

We have almost 2000+ servers, in that, 40% we maintain in cloud,
and remaining 60% in vmware.

Here, we handle all the mêmory, cpu, swap alerts, and disk is full alerts using the solar winds
monitoring tool...

=====((IF YOU HAVE MORE THAN 2 YEARS OF

EXPERIENCE))=====

We also have L1 team, they monitor all the alerts, and we give shadow to them if they stuck
somewhere or if they are struggling with the major incidents..

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we also Collect java thread dumps using JSTACK command and

heap dumps using JMAP command

and application logs

and put them in the SFTP location for analysing by the app team to find the RCA or fix when
there is any application issue...

We support 24/7 here...I am aware of the ITIL process....

I worked on the INCIDENT MANAGEMENT like

- server is not responding to commands

- server performance has been degraded

- User is unable to login to server

- users unable to access NFS share drive

- couldn't able to use any of partition AND file or directory

- network connectivity issues.

- application is not accessible

- partition is full

- something like this.....

I also worked on CHANGE MANAGEMENT when any request comes in like...

- creating a new partiton
- extending an existing partition space
- de-commissioning a partition
- installing/un-installing/upgrading packages
- user creations/deletions
- scheduling cron jobs
- providing sudo privileges
- exporting nfs shares
- configure ftp servers
- upgrading RAM/CPU/Hard Disk
- something like this.....

I have also involved in the patching of our redhat servers..

I also have exposure on the AWS. I worked on EC2,and VPC, S3, EFS, snapshots, volumes, load balancers, security groups, and all of those..

We internally co-ordinate with multiple teams like Application team, database team, vmware team,and network team..
and yeah.. this is my current role here...

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