RICK BARENDSE

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PROCESS-CENTRIC SENIOR BUSINESS ANALYST / PRODUCT OWNER

Accomplished Senior Business Analyst with a track record of leading and supporting software development, deployment, and improvement projects to advance business strategic priorities, promote operational efficiencies, and improve user experience.

A loyal, team-oriented technology professional with a strong background in end-to-end ERP business processes and custom application development.

- Lead strategic level programs
- Integrate process and technology
- Deploy enterprise-wide solutions
- Optimize end user efficiency
- Expert-level SAP functional knowledge

- Experienced Software Development Lifecycle (SDLC) leader
- Requirements gathering and documentation master
- Skilled written and verbal communicator

PROFESSIONAL EXPERIENCE

NIKE INC., Beaverton, Oregon   1996 - 2021

Expert It Consultant / Business Analyst / Product Owner
Key Responsibilities:
- Partnered with product owner to develop project scope and timelines. Identified, clarified, and prioritized user stories. Organized user acceptance testing for delivered solutions. Partnered with technical teams to resolve defects. Monitored project progress and reported on status.
- Represented business as process Subject Matter Expert (SME) in cross-functional tech projects. Acted as SAP process expert for purchasing, inventory management, production planning, sales & delivery, finance, controlling, and plant maintenance.
- Developed and reviewed functional and tech specifications for system improvements. Obtained end user signoff and coordinated with technical teams to bring solutions to fruition. Wrote and reviewed test scripts to be used in SIT and UAT. Documented current and future state process flows.

EDUCATION

Post Baccalaureate Certificate, Accounting, Portland State University-Portland, Oregon, 2000
Bachelor of Arts, English and History, Willamette University-Salem, Oregon, 1994

SELECTED ACCOMPLISHMENTS

Strategic Program Management
- Coordinated legal entity and new company code creation with corporate partners in Legal, Treasury, Finance, Tax, and technology teams delivering groundwork for a new factory in Vietnam
- Led SAP implementation efforts for a new plant providing end-to-end business process design and solutions, integrated and user-acceptance testing, and end-user training enabling on-time opening of factory

- Implemented two previously unutilized SAP modules (COPA and QM) leading to enhanced product profitability analysis and meeting regulatory material tracking requirements

Process and Technology Integration

- Managed simultaneous API integrations with multiple 3rd Party Logistics (3PL) providers resulting in near real-time access to inventory data and eliminating duplication of data entry
- Designed and deployed improved internal business process utilizing customized technology solution which led to a more efficient process and reduced data entry errors
- Devised standardized business and technology processes that could be quickly deployed at scale across multiple external business partners

Enterprise-Wide Vision

- Oversaw development and deployment of analytic dashboards leveraging business knowledge, Tableau and multiple data sources to create a single reporting portal for business reporting eliminating significant amounts of duplicative data entry and manipulation
- Organized cross-functional team of business leaders to identity, quantify and define key performance indicators (KPIs) then communicated KPIs to development team to create interactive dashboards to meet business requirements
- Provided end user training to all business segments to ensure consistent adoption of new dashboards and to demonstrate new functionality to increase efficient access to information

ADDITIONAL RELEVANT SKILLS

- Project management: Waterfall, Agile, Scrum, SAFe, Kanban
- Meeting facilitation and presentation both remotely and in-person
- Strong business acumen with a degree in accounting
- Document writing & editing
- Business & system process mapping
- Integration & User Acceptance Testing
- Software skills: SAP, JIRA, MS Word, MS Excel, MS PowerPoint, Visio, Crystal Reports, Tableau, Version One, Lucidchart, Loftware Label Printing