

**Patrick Justus Hennessey**

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[LinkedIn Profile, if applicable]

**Summary:**

Results-driven professional with a passion for driving operation excellence and a comprehensive foundation in computer science. Eager to secure an entry-level (or higher) position that leverages my skills in operational improvement, database development (SQL), web development (HTML/CSS/JavaScript), and programming (Python/JavaScript). Adept in critical thinking and effective in interpersonal communication. Ready to contribute to team success through a proactive and detail-oriented approach.

**Skills:**

- Operations Improvement: Proven track record for optimizing processes for efficiency and efficacy.
- Database Development (SQL): Proficient in designing, managing, and maintaining databases to support operational needs.
- Logistics Operations Management: Skilled in coordinating and communicating logistics operations for seamless processes.
- Programming (Python/JavaScript): Strong coding skills with a focus on creating robust and scalable solutions
- Excel Proficiency: Advanced skill in utilizing Excel for data analysis and reporting.
- Critical Thinking: Strategic and persistent problem solver who analyzes complex issues and develops innovative solutions.
- Interpersonal Communication Skills: Effective communicator with a history of building positive relationships with team members and stakeholders

**Work History:**

*Operations Representative | C.H. Robinson – Chicago, IL | 04/2021 to Current*

- Orchestrated freight pick-up and delivery logistics, ensuring timely and accurate communication
- Collaborated with customers, shipping partners, and internal teams to provide real-time freight status updates.
- Generated and distributed comprehensive documentation, maintaining a meticulous record of orders.
- Addressed customer needs promptly and effectively through direct communication.

*Sales/Marketing Associate | DJ Payne – Elk Grove Village, IL | 01/2014 to 04/2021*

- Managed logistics for sample products and service deliveries across the Midwest/Southeast United States.
- Implemented strategic merchandising collateral to enhance customers' sales.
- Supported sales efforts through meticulous data input, facilitating product analysis and pricing strategies.

**Education:**

*Master of Science in Computer and Information*

Marquette University - Milwaukee, WI | Expected Graduation: 05/2024

*Bachelor of Arts in Philosophy*

University Of Illinois - Chicago, IL | Graduated: 04/2021

GPA: 3.8 | Magna Cum Laude with College Honors

