



Riccardo Ranieri

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WORK EXPERIENCE

 **GENERALI GOSP – MILAN, ITALY**

DEVOPS/PLATFORM CLOUD ENGINEER | COST & RESOURCES MANAGER – 16/09/2024 – CURRENT

September 2024 - now

Role: **DevOps/Platform Cloud Engineer | Cost & Resources Manager**

Customer: Generali GOSP

I am responsible for **managing requests** from various stakeholders, **addressing bugs** and infrastructure issues across major cloud providers (AWS, Azure, GCP).

I oversee the **DevOps aspects of GOSP pipelines**, ensuring compliance with established standards and maintaining an efficient operational workflow. This includes **coordinating production releases** for different stakeholders and **structuring a maintenance plan** (Active Application Maintenance and quality checks) to reduce the monthly volume of incident tickets received.

To enhance operational capabilities, I focus on **industrialization efforts** by increasing internal resources through the **hiring** of DevOps Cloud Engineers. I am also responsible for training resources on initial processes and company standards.

I manage the **operational budget** across various cloud providers, monitoring resource expenses and allocating them to respective stakeholders or countries. Through **cost-saving efforts**, more than € 500k was saved across all accounts in 2024. Additionally, I oversee the **purchase of software** used to optimize business processes and support development.

I oversee the management of **cost estimates for contractors**, who provide projections for the applications they intend to implement, while I review and approve the FTEs they propose.

I also supervise costs associated with project suppliers. For PaaS initiatives I lead efforts to centralize operations further, providing **on-demand FTEs to support** countries with Analytics Platform as a Service.

 **CAPGEMINI – ITALY**

DEVOPS CLOUD ENGINEER – 19/05/2022 – 13/09/2024

July 2023 - September 2024

Role: **DevOps Cloud Engineer Client-side contact**

Customer: Leading Italian Insurance Company

I am the **representative of my company with the client** with regards to the **Cloud**. I communicate daily with my client-side contact and tasks are assigned to me directly by them. I participate in calls related to the creation of new applications where I **provide my architectural vision** and I **orchestrate third-party companies** participating in my project through a Jira coordination board.

Alongside my existing responsibilities, a **managerial dimension** has been introduced.

January 2023 - July 2023

Role: **DevOps Cloud Engineer**

Customer: Leading Italian Insurance Company

The goal of the project is to **migrate applications currently running in Google Cloud Platform to the cloud provider AWS**. Operationally, I'm responsible for writing the pipelines to automate the implementation of the architectures and applications.

Technologies used: **GitLab, Terraform, Python, Bash, Docker, AWS Lambda, AWS ECR, AWS API Gateway, AWS Sagemaker.**

May 2022 - December 2022
Role: **AWS Operations team member**
Customer: Leading Italian Insurance Company

The objective of this project was to provide **timely support** for service requests and **resolve tickets efficiently** by regularly **monitoring service logs** to identify and troubleshoot errors, or escalate them when necessary. It was important to ensure smooth operation of the system and meet the customer's needs while monitoring the involved resources on a daily basis.
Technologies used: **Grafana, Prometheus, OpenLens, Linux Shell, PostgreSQL, AWS.**

 **EXPRIVIA** – BARI, ITALY
APPLICATION MAINTENANCE ENGINEER – 24/01/2019 – 10/05/2022

January 2019 - May 2022
Role: **Software Developer & Maintenance Engineer**
Customer: Telephone Company & Postal Service Company

Worked as a **Python and Java developer** consultant on various projects.
Acted as the **first point of engagement** for maintaining existing applications in production, Terraform and CloudFormation pipelines, and Bash scripts.
The goal was to **resolve** any **incidents** as quickly as possible to restore the application to normal operation.

● **EDUCATION AND TRAINING**

09/2018 – 16/03/2022 Bari, Italy
BACHELOR'S DEGREE IN COMPUTER SCIENCE University of Bari "Aldo Moro"

27/06/2022 Italy
AWS CERTIFIED CLOUD PRACTITIONER (CLF - C01) Amazon AWS

27/08/2022 Italy
AWS CERTIFIED ASSOCIATE SOLUTION ARCHITECT (SAA - C02) Amazon AWS

● **LANGUAGE SKILLS**

Mother tongue(s): **ITALIAN**
Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	B2	B2	B2	B2	B2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● **SKILLS**

Terraform Basics | GitLab Pipeline | Linux (Terminal Commands, Bash/Shell) | Python (computer programming) | Ansible | AWS