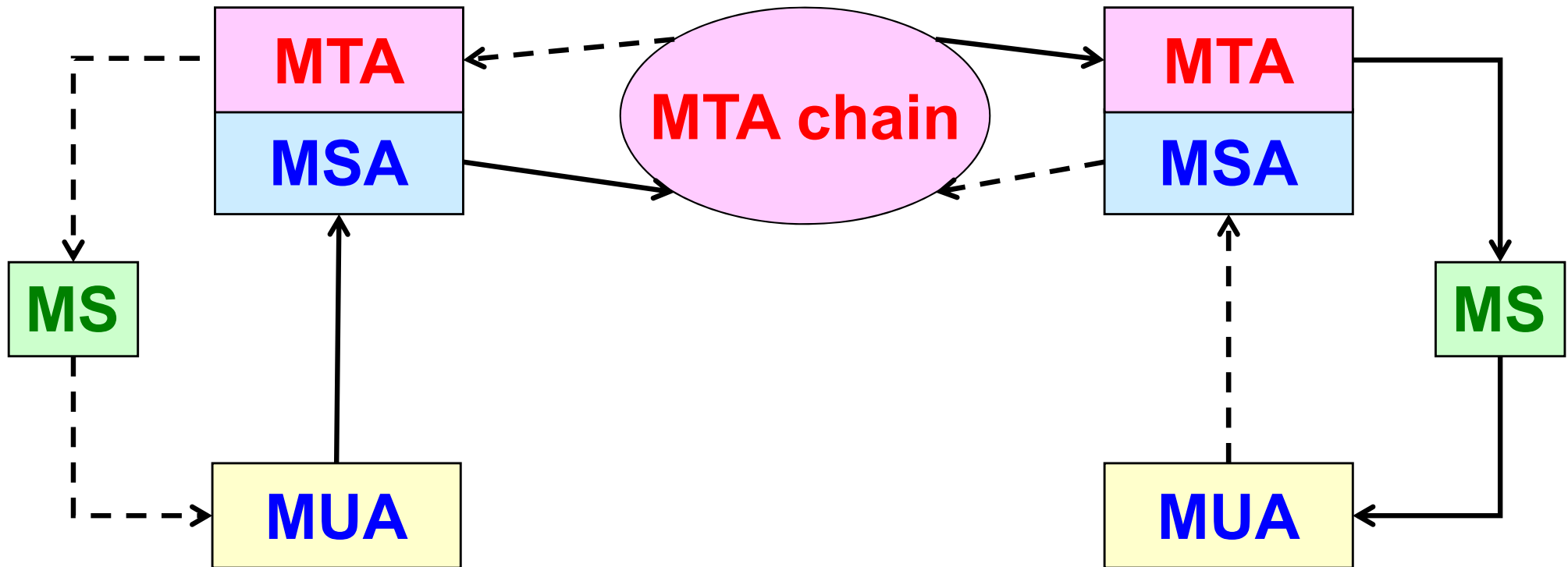


# E-mail security

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# MHS (Message Handling System)



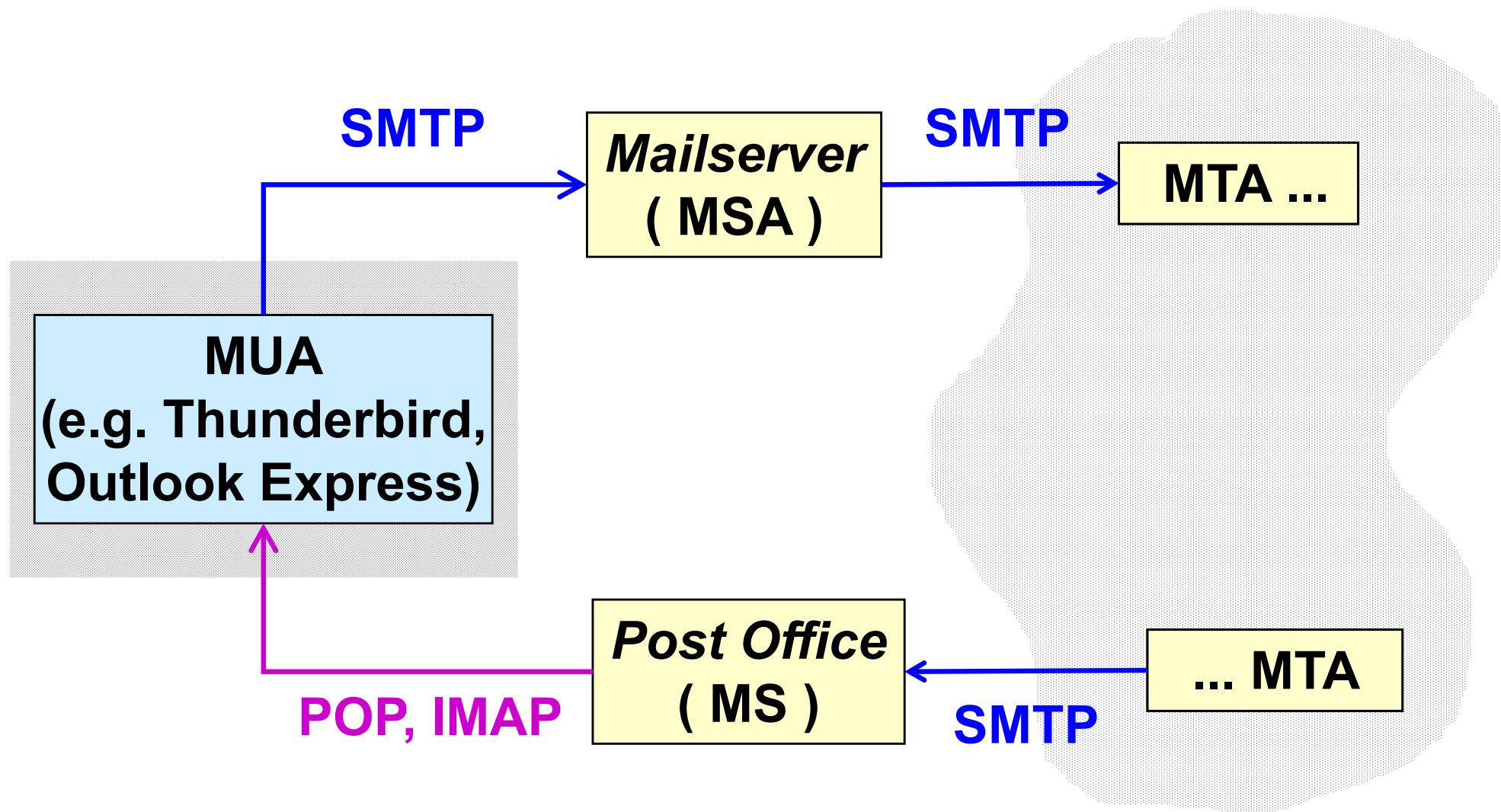
**MUA = Message User Agent**

**MSA = Message Submission Agent**

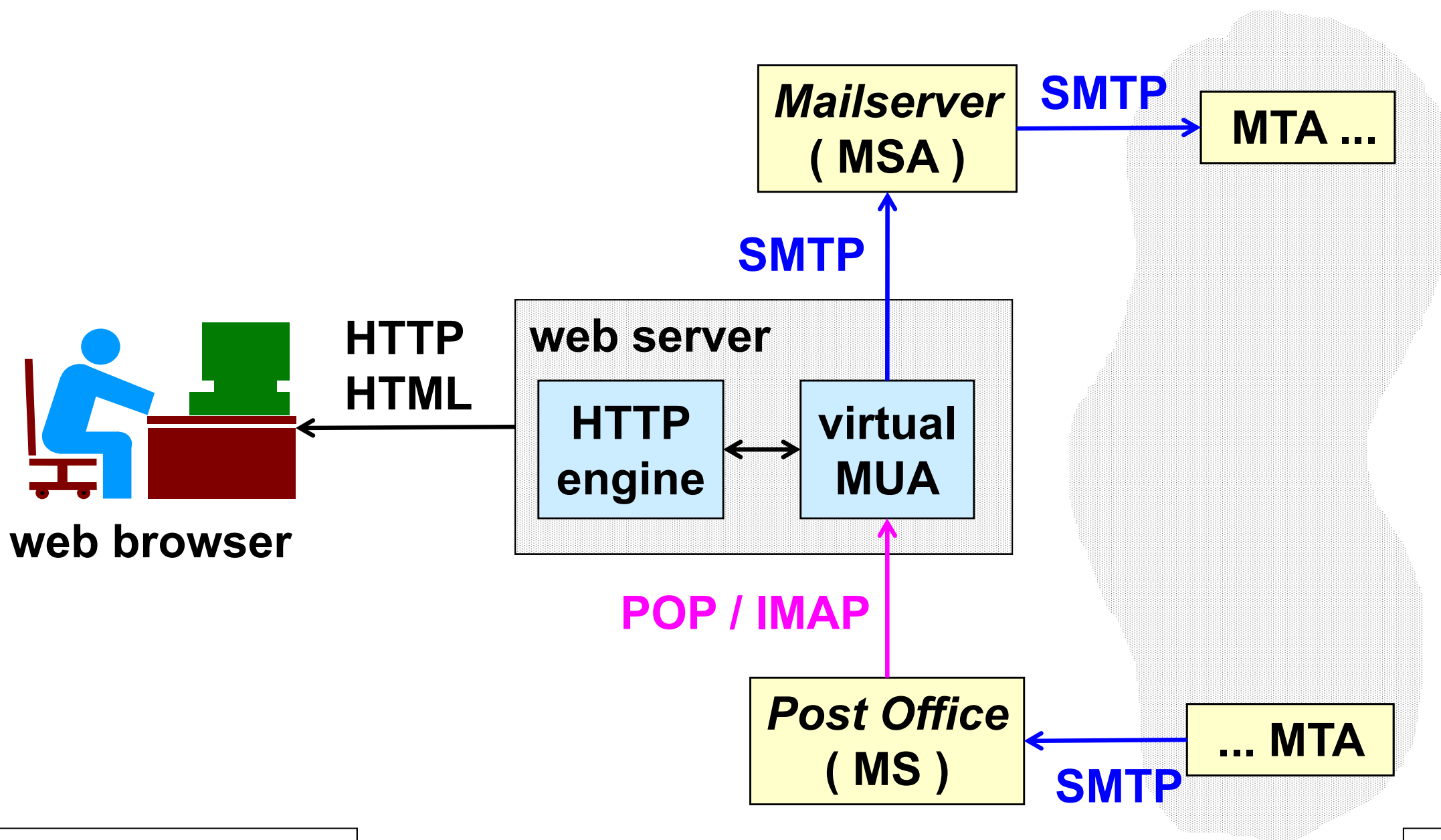
**MTA = Message Transfer Agent**

**MS = Message Store**

# E-mail in client-server mode



# Webmail



# Protocols, ports, and formats

- **SMTP (Simple Mail Transfer Protocol)**
  - 25/tcp (MTA)
  - 587/tcp (MSA)
- **POP (Post Office Protocol)**
  - 110/tcp
- **IMAP (Internet Message Access Protocol)**
  - 143/tcp
- **“RFC-822”**
  - message format (pure text body)
- **MIME**
  - multimedia extension of RFC-822

# RFC-822 messages

- **only US-ASCII characters**
  - encoded on 7 bits
  - MSB once used for error control (“parity” bit)
- **lines terminated by <CR> <LF>**
- **messages composed by header + body**
- **header**
  - keywords at the beginning of the line
  - continuation lines start with a space
- **body**
  - separated from the header by an empty line
  - contains the message

# Header RFC-822

- **From:** sender (logical)  
■ **Sender:** sender (operational)
- **Organization:** organization of the sender
- **To:** destination
- **Subject:** subject
- **Date:** date and hour of sending
- **Received:** intermediate steps
- **Message-Id:** sending ID
- **CC:** copy to  
■ **Bcc:** copy (hidden) to
- **Return-Receipt-To:** return receipt to

# An SMTP / RFC-822 example

**telnet duke.colorado.edu 25**

Trying .....

Connected to duke.colorado.edu

Escape character is '^]

220 duke.colorado.edu ...

**HELO leonardo.polito.it**

250 Hello leonardo.polito.it ... Nice to meet you!

**MAIL FROM: cat**

250 cat ... Sender ok

**RCPT TO: franz**

250 franz ... Recipient ok

**DATA**

354 Enter mail, end with "." on a line by itself



**From: cat@athena.polito.it (Antonio Lioy)**

**To: franz@duke.colorado.edu**

**Subject: vacation**

**Hello Francesco,**

**I renew my invitation to come to my place during  
your vacation in Italy. Let me know when you arrive.**

**Antonio**

**.**

**250 Ok**

**QUIT**

**221 duke.colorado.edu closing connection  
connection closed by foreign host**

# Problems in securing e-mail

- **connectionless system (store-and-forward, also because of MX records)**
- **untrusted MTA's**
- **security of MS**
- **mailing-list encryption**
- **compatibility with what is already installed**
- **concurrent solutions:**
  - Internet = (PEM, MOSS), S/MIME, PGP
  - OSI = X.400

# ESMTP

- Extended SMTP, defined in RFC-1869 and subsequently incorporated (with SMTP) in RFC-2821
- the base protocol and the communication channel is the same
- the ESMTP clients must identify themselves to the communicating parties with:  
**EHLO *hostname***
- if the receiving server speaks ESMTP, it must declare the extensions that it supports, one per line, in its response to EHLO

# SMTP-Auth

- **extension of ESMTP defined in RFC-4954**
- **command AUTH + options of MAIL FROM**
- **to authenticate a client ...**
  - ... before accepting messages from it!!!
  - typically used by MSA
- **authentication process:**
  - after the EHLO command the server sends the authentication mechanisms supported
  - the client chooses one
  - the authentication protocol is executed
  - if the authentication fails, the communication channel is closed

# Negative AUTH example

- the mailer does not know (or does not accept) the authentication method proposed by the client:

```
220 example.polito.it - SMTP service ready
EHLO mailer.x.com
250-example.polito.it
250 AUTH LOGIN CRAM-MD5 DIGEST-MD5
AUTH PLAIN
504 Unrecognized authentication type
```

# AUTH: LOGIN method

220 example.polito.it - SMTP service ready  
EHLO mailer.x.com  
250-example.polito.it  
250 AUTH LOGIN CRAM-MD5 DIGEST-MD5

## AUTH LOGIN

334 VXNlcm5hbWU6 . - - - - - ➔ Username:  
bGlveQ== - - - - - ➔ lioy  
334 UGFzc3dvcmQ6 . - - - - - ➔ Password:  
YW50b25pbw== - - - - - ➔ antonio  
235 authenticated

# AUTH: PLAIN method

- syntax (RFC-2595):  
**AUTH PLAIN** *id\_pwd*<sub>BASE64</sub>
- id\_pwd is defined as:  
**[ authorize\_id ] \0 authentication\_id \0 pwd**

220 example.polito.it - SMTP service ready  
**EHLO** mailer.x.com  
250-example.polito.it  
250 AUTH LOGIN PLAIN  
**AUTH PLAIN** bGlveQBsaW95AGFudG9uaW8=  
235 authenticated

---> **lioy \0 lioy \0 antonio**

# AUTH: challenge-response methods

- **CRAM-MD5**

- RFC-2195
- challenge = base64 ( nonce )
- response = base64 (   
usr SP hmac-md5( pwd, nonce )<sub>LHEX</sub> )

- **DIGEST-MD5**

- RFC-2831
- similar to HTTP/1.1 digest-authentication
- declared obsolete in RFC-6331 (2011) and replaced with SCRAM



# AUTH: CRAM-MD5 method

220 x.polito.it - SMTP service ready

EHLO mailer.x.com

250-x.polito.it

250 AUTH CRAM-MD5 DIGEST-MD5

AUTH CRAM-MD5

334 PDY5LjIwMTIwMTAzMjAxMDU4MDdAeC5wb2xpdG8uaXQ+

bGlveSA1MGUxNjJiZDc5NGZjNDNjZmM1Zjk1MzQ1NDI3MjA5Nw==

235 Authentication successful

<69.2012010320105807@x.polito.it>

lioy hmac-md5(antonio,<69.2012010320105807@x.polito.it>)hex

# Analysis of CRAM-MD5

## ■ advantages:

- client authentication (password)
- no replay (challenge = rnd + timestamp + FQDN)
- resistant to sniffing (hash is not invertible)

## ■ disadvantages:

- no server authentication (but OK if used over TLS which always provides server authentication)
- cleartext storage of the pwd, unless the intermediate steps of HMAC are stored (i.e.  $K' \oplus \text{opad}$  and  $K' \oplus \text{ipad}$ )
- dictionary attack still possible if pwd copied
- possible MITM (channel takeover after CRAM)
  - but this is a general problem of peer authentication ...

# Protection of SMTP with TLS

- **RFC-2487 “SMTP Service Extension for Secure SMTP over TLS”**
- **STARTTLS**
  - option of EHLO
  - command to start TLS negotiation inside a SMTP channel
- **if the TLS negotiation is successful, the protocol status is reset (starts again from EHLO and the extensions supported can be different)**
- **if the negotiated security level is insufficient:**
  - the client sends immediately QUIT and closes the connection
  - the server responds to each command with code 554 (refused due to low security)

# Protection of SMTP with TLS: example

**220 example.polito.it - SMTP service ready**

**EHLO mailer.x.com**

**250-example.polito.it**

**250-STARTTLS**

**250 DSN**

**STARTTLS**

**220 Go ahead**

**... TLS negotiation is started between client and server**

**... and new ESMTP connection is negotiated (because extensions may be different over a secure channel)**

# Security services for e-mail messages

- **integrity (without direct communication):**
  - the receiver will detect if the message was modified in transit
- **authentication**
  - the receiver can exactly identify the sender
- **non repudiation**
  - the sender cannot deny of having sent the mail
- **confidentiality (optional):**
  - messages are not readable both in transit and when stored in the mailbox

# Types of secure messages

- **clear-signed**

- msg in clear (so that anybody is able to read it) + digital signature (as an attachment or inside the msg)
- only who has a secure MUA can verify the signature

- **signed**

- [ msg + dsig ] encoded (e.g. base64, uuencode)
- only who has a secure MUA (or performs operations manually) can decode and verify the signature

- **encrypted / enveloped**

- [ encrypted msg + encrypted key ] encoded
- only who has a secure MUA (and the keys!) can decrypt the message

- **signed and enveloped**

# Secure messages: creation

- **transform in canonical form**
  - standard format, independent from OS / host / net
- **MIC (Message Integrity Code)**
  - integrity and authentication
  - typically:  $\text{msg} + \{ h(\text{msg}) \} \text{SK\_sender}$
- **encryption**
  - confidentiality
  - typically:  $\{ \text{msg} \} K_M + \{ K_M \} \text{PK\_receiver1} + \dots$
- **encoding**
  - to avoid modification by the MTA
  - typically: base64, uuencode, binhex

# Secure electronic mail formats

**IETF**

**PEM**



**MOSS**



**S/MIME**

**underground**

**PGP**



**MIME-PGP**

**DOD + EC**

**X.400**

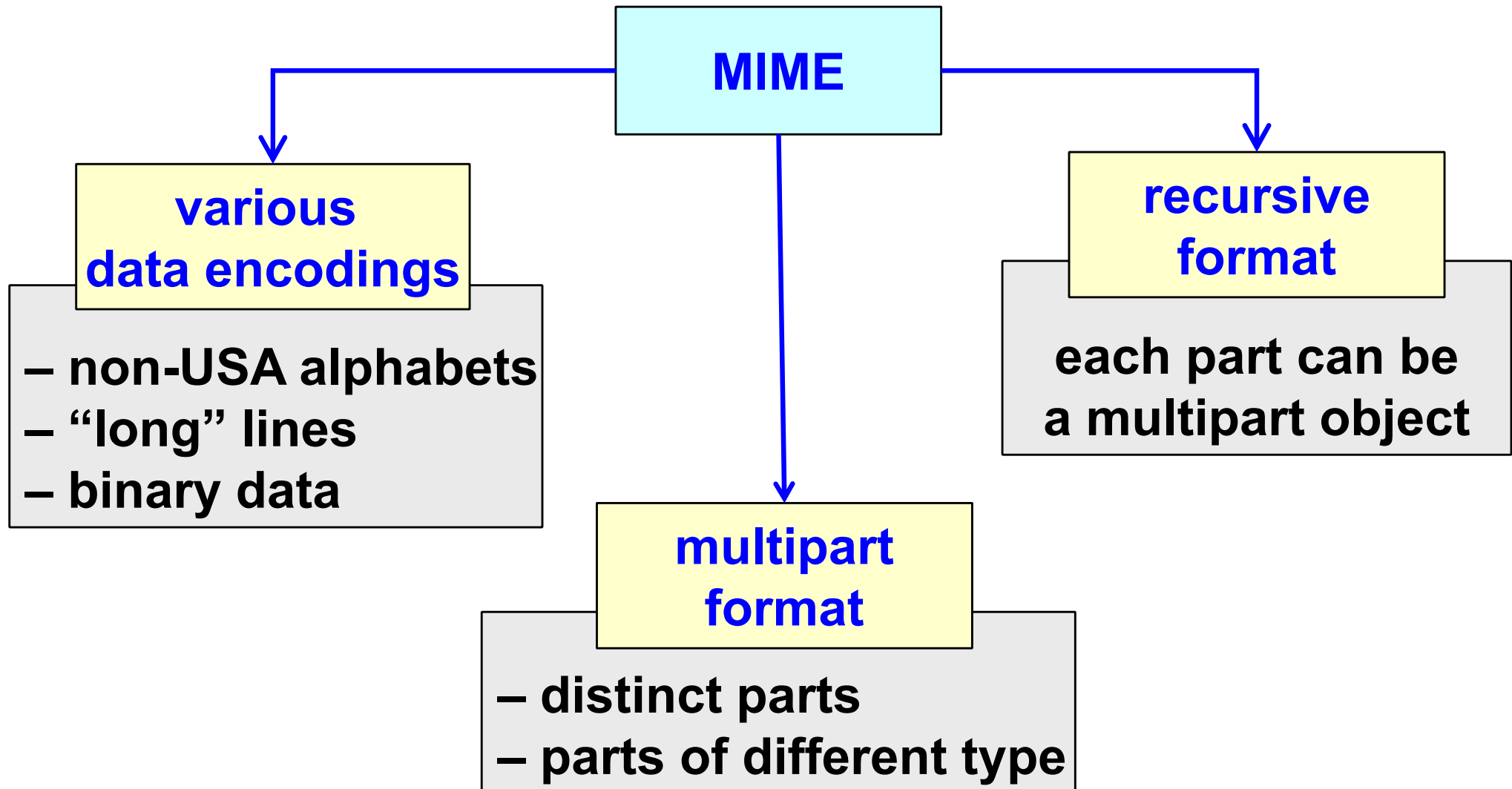


**X.421**



# **MIME**

## **(Multipurpose Internet Mail Extensions)**



# Secure multimedia electronic mail (MOSS or S-MIME)

- digital signature/encryption with X.509 certificates
- protection of MIME messages

*signed*

text
table Excel
docum. Word
digital signature in S/MIME format

*signed and encrypted*

text
table Excel
docum. Word
digital signature in S/MIME format
encrypted envelope in S/MIME format

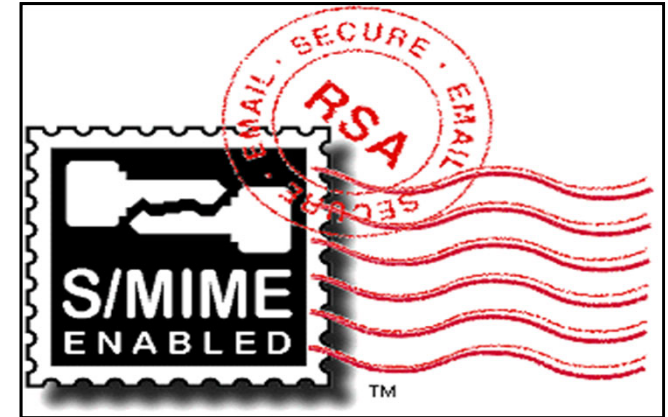
*encrypted*

text
table Excel
docum. Word
encrypted envelope in S/MIME format

# RFC-1847

- MIME extensions for message security
- for digital signature:  
Content-Type: **multipart/signed;**  
**protocol="TYPE/STYPE";**  
**micalg="...";**  
**boundary="..."**
- with N body parts:
  - the first N-1 ones are those to be protected (content-type: ...)
  - the last one contains the digital signature (content-type: TYPE/STYPE)

# S/MIME



- **security of MIME messages**
- **promoted by RSA**
- **v2 published as a series of informational RFC:**
  - RFC-2311 “S/MIME v2 message specification”
  - RFC-2312 “S/MIME v2 certificate handling”
  - RFC-2313 “PKCS-1: RSA encryption v.1-5”
  - RFC-2314 “PKCS-10: certification request syntax v.1-5”
  - RFC-2315 “PKCS-7: cryptographic message syntax v.1-5”

# S/MIME v3, v4

- **proposed standard**
- **S/MIME v3 (jun'99) then v3.1 (jul'04) and v3.2 (jan'10)**
  - RFC-2633, “S/MIME v3 message specification”
  - RFC-2632, “S/MIME v3 certificate handling”
  - RFC-2634, “Enhanced Security Services for S/MIME”
- **S/MIME v4 (apr'19)**
  - RFC-8551, “S/MIME v4 message specification”
  - RFC-8550, “S/MIME v4 certificate handling”

# S/MIME architecture

Architecturally based on:

- **PKCS-7 (S/MIME v2)**  
**CMS** (since S/MIME v3)  
specifies the cryptographic characteristics and the message types (equivalent to PEM)
- **PKCS-10**  
format of certificate request
- **X.509**  
format of public key certificates

# S/MIME v4.0 – algorithms

- **digital signature:**

- (MUST) ECDSA with curve P-256 and SHA-256
- (MUST) EdDSA with curve 25519
- (MUST–) RSA with SHA-256
- (SHOULD) RSASSA-PSS with SHA-256

- **key exchange:**

- (MUST) ECDH with curve P-256
- (MUST) ECDH with curve X25519 with HKDF-256
- (MUST–) RSA encryption
- (SHOULD+) RSAES-OAEP

# S/MIME v4.0 – algorithms

- **confidentiality:**

- (MUST) AES-128-GCM e AES-256-GCM
- (MUST–) AES-128-CBC
- (SHOULD+) ChaCha20-Poly1305

- **micalg (depends also upon digital signature):**

- SHA-256
- SHA-512



# MIME type

- **application/pkcs7-mime, used for:**
  - msg. encrypted (envelopedData)
  - msg. signed (signedData) addressed only to S/MIME users because it is encoded in base64
  - msg. that contain only a public key (= certificate, in a degenerate signedData body)
  - standard extension: **.p7m**
  - always base64-encoded

# MIME type

- **multipart/signed**

- signed messages addressed also to users not supporting S/MIME
- the message is in clear
- the last MIME part is the signature (per RFC-1847) and its base64-encoded
- standard extension for the signature: **.p7s**

- **application/pkcs10**

- used to send a certification request to a CA
- base64-encoded

# S/MIME examples

- **encrypted**
  - B64( P7\_enveloped( msg ))
- **signed (only for S/MIME users)**
  - B64( P7\_signed( msg ))
- **signed (for generic users)**
  - MIME( msg ) + B64( P7\_signed\_detached( msg ))
- **signed and encrypted**
  - B64( P7\_enveloped( P7\_signed( msg )))
  - B64( P7\_signed( P7\_enveloped( msg )))
- **note: msg is the RFC-822 body of the message**

# S/MIME: signature example

```
Content-Type: multipart/signed;  
  protocol="application/pkcs7-signature";  
  micalg=sha1;  
  boundary="-----aaaaa"
```

-----aaaaa

```
Content-Type: text/plain  
Content-Transfer-Encoding: 7bit
```

Hello!

-----aaaaa

```
Content-Type: application/pkcs7-signature  
Content-Transfer-Encoding: base64
```

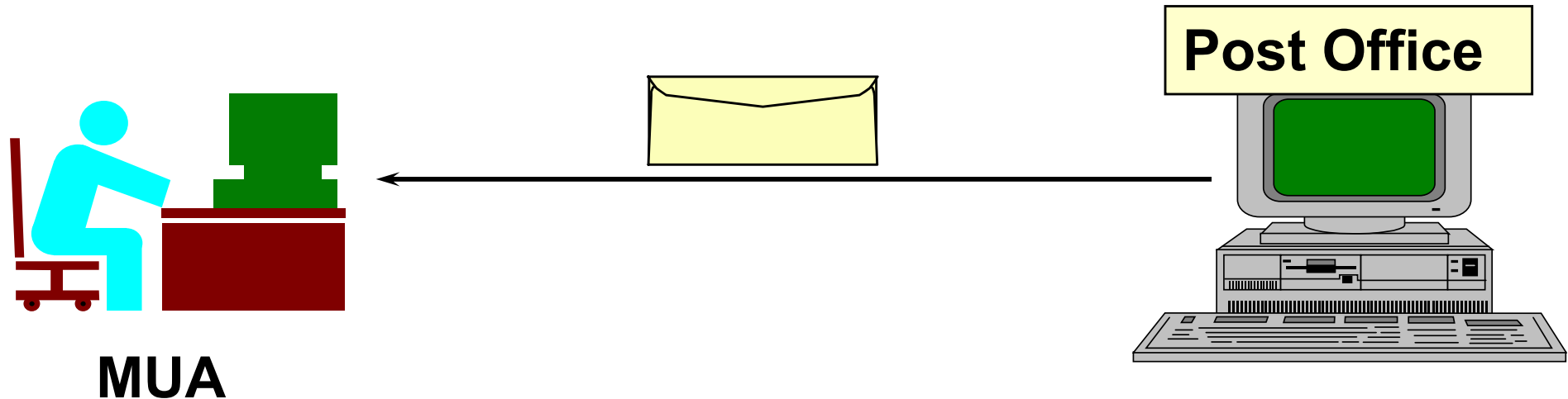
```
MIIN2QasDDSdwe/625dBxgdhdsf76rHfrJe65a4f  
fvVSW2Q1eD+SfDs543Sdwe6+25dBxfdER0eDsrs5
```

-----aaaaa-

# Naming in S/MIME

- **used for:**
  - selecting the certificate
  - verifying the sender's address
- **S/MIMEv2 uses the **Email=** or **E=** fields in the DN of the X.509 certificate, but it is possible to use the extension **subjectAltName** with **rfc822** encoding**
- **S/MIMEv3 mandates the use of the **subjectAltName** extension with **rfc822** encoding**

# Client-server e-mail services



- authentication of the user
- authentication of the server
- confidentiality/integrity of mail messages
  - on the server
  - while in transit

# Client - server e-mail services

## ■ **POP (Post-Office Protocol)**

- POP-2 (RFC-937), POP-3 (RFC-1939)  
user authentication by means of a password in clear (!!!)
- APOP  
user authentication via symmetric challenge-response
- K-POP  
mutual authentication by means of tickets

## ■ **IMAP (Internet Mail Access Protocol)**

- username and password in clear
- can use OTP, Kerberos or GSS-API

# POP-3 example

**telnet pop.polito.it 110**

**+OK POP3 server ready <7831.84549@pop.polito.it>**

**USER lioy**

**+OK password required for lioy**

**PASS antonio**

**+OK lioy mailbox locked and ready**

**STAT**

**+OK 2 320**

**.....**

**QUIT**

**+OK POP3 server signing off**



# RFC-2595 (TLS per POP / IMAP)

- **RFC-2595**  
“Using TLS with IMAP, POP3 and ACAP”
- **first the communication channel is opened then the security characteristics are negotiated by means of a dedicated command:**
  - **STARTTLS for IMAP and ACAP**
  - **STLS for POP3**
- **client and server must allow to be configured to reject *user* and *password***
- **client compares the identity in the certificate with the identity of the server**

# Separate ports for SSL/TLS?

- **discouraged by IETF due to the following reasons:**
  - involve different URLs (e.g. http and https)
  - involve an incorrect secure / insecure model (e.g. is 40-bit SSL secure? is it insecure an application without TLS but with SASL?)
  - not easy to implement “use TLS if available”
  - doubles the number of necessary ports
- **... but it presents some advantages:**
  - simple to filter traffic on packet-filter firewalls
  - TLS with client-authentication allows not to expose the applications to attacks