

# Rick Imai

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## Executive Summary

Staff Technical Program Manager with 20+ years leading security operations, compliance, and risk management programs across enterprise environments. Proven track record championing strategic security initiatives that advance threat detection capabilities, strengthen compliance posture, and drive risk reduction at scale. Expert at translating regulatory requirements into enforceable technical controls through deep engagement with security engineering, compliance, and infrastructure teams.

## Core Competencies

Security Operations • Risk Management • Compliance & Audit • Governance Frameworks • Threat Detection • Security Program Management • Regulatory Readiness • Access Control & IAM • Data Protection • Security Metrics & Reporting • Incident Response • Vulnerability Management • Policy & Standards Development • Cross-Functional Security Leadership

## Professional Experience

**Amazon Web Services (AWS) | San Diego, CA**

**Senior Technical Program Manager—Security Data Platforms | Feb 2024 - Present**

Lead security platform and compliance initiatives across enterprise-scale threat detection infrastructure supporting global security operations. Drive technical decisions on data retention, access governance, and detection capabilities through deep engagement with security engineering and compliance teams.

- Drive security governance framework adoption across engineering organization, establishing automated compliance validation, risk assessment workflows, and audit reporting capabilities enabling proactive risk management and regulatory readiness
- Own security detection automation initiative consolidating 24 distributed detection workflows into unified platform capability, implementing lifecycle management and access controls reducing detection latency 99% (144 minutes → 30 seconds)
- Establish data retention and governance policies ensuring compliance with 10-year regulatory requirements while partnering with Legal and Compliance teams to validate field-level equivalency and risk mitigation strategies
- Build security metrics and reporting framework providing executive visibility into detection coverage, risk posture, compliance status, and program health across global operations
- Partner with security engineering, compliance, and infrastructure teams to drive technical decisions on access controls, data protection, and security architecture aligned to regulatory requirements

**Amazon Stores | Irvine, CA**

**Senior Technical Program Manager—FinTech | Jul 2021 - Feb 2024**

Lead security and compliance programs for financial technology platforms, establishing data protection controls, access governance frameworks, and audit readiness capabilities. Partner with security and compliance stakeholders to ensure regulatory alignment.

- Drive compliance and operational excellence initiatives across 150+ production systems, establishing automated monitoring, access controls, and audit capabilities achieving 90% governance coverage
- Establish operational excellence frameworks including data protection policies, access logging, and security monitoring reducing security incidents 10% YoY
- Partner with security and compliance teams on annual planning, risk assessment, and control validation aligned to regulatory requirements

**Charles Schwab & Co., Inc.** | Westlake, TX

**Managing Director—Cybersecurity Strategy & Portfolio Governance** | Mar 2019 - Apr 2021

Direct strategic cybersecurity initiatives across \$25M+ portfolio spanning threat detection, IAM, data protection, cloud security, and compliance programs. Establish governance frameworks enabling leadership to prioritize security investments and manage risk trade-offs in regulated financial services environment.

- Directed enterprise cybersecurity portfolio spanning threat detection, access management, data protection, and compliance programs, establishing risk-based prioritization and governance frameworks
- Authored firm's 3-year cybersecurity strategy and operating plan, partnering with CISO on strategic planning, regulatory readiness, workforce planning, and board reporting aligned to enterprise risk priorities
- Built enterprise security metrics framework aligned to MITRE ATT&CK, delivering automated dashboards exposing control coverage, detection gaps, and maturity trends enabling data-driven risk management
- Established security governance frameworks including intake processes, risk assessment workflows, and compliance validation mechanisms across 50+ security initiatives
- Led team of 15 FTEs (7 BI Engineers, 8 TPMs) delivering security telemetry, compliance reporting, and program governance capabilities

**Experian PLC** | Allen, TX & Costa Mesa, CA

**Sr. Director—Global PMO, Cybersecurity Strategy** | 2014 - 2019

Directed 3-year, \$60M+ corporate-wide cybersecurity transformation spanning data protection, vulnerability management, identity, cloud security, and compliance initiatives across five global regions. Partnered with COO/CFO on risk-based investment model and regulatory alignment.

- Built Global Cybersecurity PMO from the ground up following major data breach, hiring and leading 20+ program managers while establishing security governance frameworks, risk management processes, and compliance validation mechanisms
- Led portfolio of ~100 security initiatives delivering measurable risk reduction—raised organizational security maturity by +0.76 CMMI points through systematic introduction of security controls and governance frameworks
- Established automated security metrics and compliance reporting providing leadership clear visibility into risk posture, control effectiveness, and regulatory readiness across global operations

- Partnered with Legal, Compliance, and Audit teams to ensure security programs aligned with regulatory obligations including GDPR, SOC2, and ISO27001

#### **IT Director—Global Corporate Systems | 2011 - 2014**

Led team of 6 developers building enterprise security and compliance reporting platforms. Implemented global standards ensuring audit readiness and regulatory compliance across global IT organization.

#### **Earlier Experience | 2007 - 2011**

Experian PLC — Senior Manager, Global PMO | Allen, TX Led team of 20 Technical Program Managers delivering 75+ global programs annually, establishing PMO governance standards and cross-organizational coordination frameworks.

### **Education & Certifications**

University of California, Irvine — B.A. Social Sciences

**Certifications:** Project Management Professional (PMP) | Certified Scrum Master (CSM) | ITIL Foundation | AWS Certified Cloud Practitioner (CLF-C02)

### **Technical Proficiencies**

Security & Compliance Frameworks: MITRE ATT&CK, NIST CSF, ISO27001, SOC2, GDPR compliance, risk assessment methodologies • Security Technologies: SIEM platforms, IAM systems, threat detection, access controls, data protection, vulnerability management • Cloud Security: AWS (IAM, KMS, CloudWatch, Lake Formation), security monitoring, compliance automation • Program Management: JIRA, Confluence, security governance frameworks, risk management tools • Data & Analytics: SQL, Tableau, QuickSight, security metrics, compliance reporting • Methodologies: Agile, security program management, audit readiness, regulatory compliance