Ricky Chen

(270) 231-9933 | ricky.chenwok@gmail.com | linkedin.com/in/rickychenrc10 | Lexington, KY

EDUCATION

University of Kentucky

Lexington, KY

Bachelor of Science in Information Communication Technology

Expected May 2026

Cumulative GPA: 3.48/4.0; Dean's List 2023-2024

Relative Coursework: ICT, C++, Debian OS, Finance, Management, Marketing

Colibri Real Estate

Virtual

Kentucky Real Estate Sales Associate

Sep. 2024 - Feb. 2025

Owensboro Community and Technical College

Owensboro, KY

Associates of Arts

Aug. 2021 - May 2023

Cumulative GPA: 3.88/4.0; Dean's List 2021-2023 Relative Coursework: Python, Economics, Ethics

EXPERIENCE

Store Manager

Owensboro, KY

Mr Wok Express

Feb. 2021 - Aug. 2023

- Managed inventory and purchasing of over \$20,000 per month
- Managed a team of 15 employees, including an assistant manager, and trained them in a variety of merchandising and organizational functions
- Created a comprehensive store brand, including online marketing materials, store signage, and advertising

E-Commerce Dropshipper

Virtual

DreamLights

Feb. 2020 - Feb. 2021

- Created and managed an online Shopify dropshipping store
- Earned an average revenue of \$15,000 per month
- Posting daily content in TikTok, resulting 250% increase in followers and a 200% increase in sales
- Demonstrated exceptional customer service skills, fulfilling orders, and managing multi-media ad campaigns while earning the highest ratings given by Shopify

TECHNICAL SKILLS

Languages:

Spoken: Chinese (Mandarin, Fujianese) (Native Speaker), English (Native Speaker)

Computer: Python, C++, HTML

Developer Tools: Visual Studios, Python IDLE, Capcut, Facebook Ads Manager, Shopify, Excel

INVOLVEMENT

UK Boxing Club
Social Event Chair
UK Kendo Club

Lexington, KY Aug. 2023 - Present

Lexington, KY

New Member Chair

Aug. 2023 - Present