

# Ricky Chen

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## EDUCATION

### University of Kentucky

*Bachelor of Science in Information Communication Technology*

Cumulative GPA: 3.9/4.0; Dean's List 2023-2024

Relative Coursework: ICT, C++, Debian OS, Finance, Management, Marketing

Lexington, KY

*Expected Fall 2025*

### Colibri Real Estate

*Kentucky Real Estate Sales Associate License*

Virtual

*Sep. 2024 - Feb. 2025*

### Owensboro Community and Technical College

*Associates of Arts*

Cumulative GPA: 3.88/4.0; Dean's List 2021-2023

Relative Coursework: Python, Economics, Ethics

Owensboro, KY

*Aug. 2021 - May 2023*

## EXPERIENCE

### Web Developer Intern

*Awesome Inc*

Lexington, KY

*Jan. 2025 - May. 2025*

- Developed a dynamic Fellowship Map webpage using JavaScript, CSS, Sanity, and Google API to visually display program participants, improving accessibility and engagement by 213%.
- Developed a Parking Page that reduced support queries by 80% by consolidating key resources.

### Store Manager

*Mr Wok Express*

Owensboro, KY

*Feb. 2021 - Aug. 2023*

- Managed inventory and purchasing of over \$20,000 per month
- Managed a team of 15 employees, including an assistant manager, and trained them in a variety of merchandising and organizational functions
- Created a comprehensive store brand, including online marketing materials, store signage, and advertising

### E-Commerce Dropshipper

*DreamLights*

Virtual

*Feb. 2020 - Feb. 2021*

- Created and managed an online Shopify dropshipping store
- Earned an average revenue of \$15,000 per month
- Posting daily content in TikTok, resulting 250% increase in followers and a 200% increase in sales
- Demonstrated exceptional customer service skills, fulfilling orders, and managing multi-media ad campaigns while earning the highest ratings given by Shopify

## TECHNICAL SKILLS

### Languages:

**Spoken:** Chinese (Mandarin, Fujianese) (Native Speaker), English (Native Speaker)

**Computer:** Python, C++, HTML, JavaScript

**Developer Tools:** Visual Studio Code, GitHub, Sanity Studio, CapCut, Facebook Ads Manager, Shopify, Excel