Aleksandar Tsankov Mladenov

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Persistence, patience, and programming.

I am highly motivated and interested in developing a career within the Information Technology field. This is where I have a keen interest and determination to develop. I feel this area plays a huge role in every aspect of life and I would like to pursue a career in it. I have currently enrolled in a BSCH of Computing Science at Griffith College using my spare time for something I love. That is why I hope to match academic knowledge with a job in the sector in which I can learn outside of college as well as in.

Education

BSCH Computing Science (Hon) – *in progress*   *Griffith College, Dublin, Ireland*
expected course duration 2019 – 2023
Year 1 PPA is 78 - First Class Honours

Qualified Financial Advisor PIB QFA / APA –
complete July 2019
- QFA – Regulations – 73%
- QFA – Loans - 86%   *University College Dublin*
- QFA - Life Assurance – 71 %   *Institute of Banking, Ireland*
- QFA – Investments - 64%
- QFA – Pensions – 70%
- QFA – Financial Planning 72%

Portfolio Code Projects   -   http://www.meetalex.org/ (Recommended before visiting repository)
GitHub Repository   -   https://github.com/RickyIE?tab=repositories

Programming Languages and Platforms used:

HTML 5	GitLab		
CSS	MySQL		
JavaScript	GitHub		
Java			

Courses Completed

Complete SQL Guide (Udemy)
SQL for data science (Coursera)

Work Experience

Direct Sales Advisor / Permanent TSB / LIB QFA / APA
CBI Controlled Function (Financial Advisor)

Distribution– advising on and completing
applications end to end within discretion limit on
the following:

March 2018 - Present

- **Personal Banking:** (Current Accounts, Deposit Accounts, Savings Accounts).
  Following SLA and competing applications for digitally on Smart and using supporting
  programs and Documentation to open accounts for existing and new customer while adhering
  to strict AML and CPC regulations.
- **Revolving Credit:** (Credit Cards, Overdrafts)
  Following SLA and competing applications for Credit Cards and Overdrafts digitally on Smart
  and using supporting programs and documentation and credit discretion.
- **Term Lending:** (Term Loan Applications)
  Term loan applications as per unsecured lending credit policy. Conducting applications for car
  loans, house improvements loans, personal loans, holiday loans ext.
- **Systems/Platforms:** Smart, UniBank's (uniscreens), Spyglass. MS office – Word, Excel.
  Outlook.
- **General Branch Support:** including assisting branch/retail network by identifying cross sale
  opportunities, conducting outbound sales campaigns & managing agreed number of leads
  daily. Account maintenance and upkeep including documentation and digital support up to
  level 60 and a limit of 10,000.00€ .

https://www.permanenttsb.ie/

Food & Beverage Assistant / Croke Park Hotel

Worked within every section of the Food and
Beverage Department, making sure guests are
attended with impeccable customer service

Jan 2014 –Jan 2018

- **Bar Service***: Morning, Afternoon and Evening – Barista, Drink Service, Cocktail Mixology
- **Restaurant Service:** Breakfast, Bar Food, A la carte and Group Functions
- **Room Service:** Provided room service through all times of the day
- **VIP Lounge:** Taking care and looking after our guests while adhering to the standards of one
  of the highest rated hotels in Ireland

https://www.doylecollection.com/

Food & Beverage Assistant (Student program)

Fort William Henry Hotel and Conference Centre 4˟

Jul 2011 – Sep 2011

Lake George, New York, USA

- Gaining hospitality experience for college in a student work and travel program in the USA.
  (J1 – Visa)

https://www.fortwilliamhenry.com/

Linen Porter (Student program)

Holiday Inn Lake George Turf 4*   *Jun 2011 – Sep 2011*

Lake George, New York, USA

- Gaining hospitality experience for college in a student work and travel program in the USA. (J1 – Visa)

http://www.lakegeorgeturf.com/

Key Achievements
Nearly QFA'd within one year of starting in my job.   **100% call scores within the first few months of starting while adhering to all bank regulation and customer service requirements.**