Richard Braamburg

SOLUTIONS ENGINEER | TECHNICAL ACCOUNT MANAGER

Summary

I am an affable Software Developer and Solutions Engineer who holds over five years of experience understanding and resolving the needs of the clients I support. In both creating user-centric websites and managing relationships with large clients, I love dissecting complex information and strategically communicating important takeaways to both technical and non-technical stakeholders.

Contact me!

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Skills

- Account Management
- Full Stack Software development
- CIW JavaScript Specialist
- On-Boarding
- Management
- Training and Development
- Churn Prevention
- SalesForce
- Excel
- JavaScript
- HTML
- CSS
- React.js
- MongoDB
- MVC
- Node.js
- Express
- PostgrSQL
- SQL
- Ruby on Rails
- Git / GitHub
- Bootstrap
- Bilingual (English & Dutch)
- SPSS

Experience

SOFTWARE ENGINEERING FELLOW

General Assembly | 2019 - 2020

- Worked individually and collaboratively in all stages of development from conception and wire framing to front-end and back-end execution.
- Built a Champions League platform, displaying live fixtures of all matches in the Champions League, the progress per team, and the option to track your favorite team using Vanilla JavaScript, Axios, HTML and CSS.
- Built a Beer and Brewery Search app, enabling the user to search beers and breweries on a variety of search criteria using React, React Router, Axios, FontAwesome and CSS.
- A full stack video directory based around EDM with user authentication that provides filterable and searchable posts using React on Rail, React Router, Axios, FontAwesome, 3D Model-Viewer, React-player and Sass.

SR. KEY ACCOUNT MANAGER

DHL Express | 2016 - 2018

- Managed operations, onboarding, training and customer service for three enterprise accounts contributing over $200 million in revenue.
- Externally consulted on key accounts in order to develop customized product and solution offerings.
- Project managed cross-functional issues across technology, operations, and accounts team.
- Developed and led both internal classroom-style training to educate staff on ongoing issues or new product and software developments.

Education

GENERAL ASSEMBLY

Software Engineering Immersive, Graduated in 2020

LOI UNIVERSITY

CIW JavaScript Specialist, Graduated in 2019

SAXION UNIVERSITY OF APPLIED SCIENCES

B.A. in Business Administration, Graduated in 2014