Richard Braamburg

SOLUTIONS ENGINEER | TECHNICAL ACCOUNT MANAGER

Summary

I am a bilingual (English and Dutch) Software Developer and Solutions Engineer who holds over five years of experience understanding and resolving the needs of the clients. In both creating user-centric websites and managing relationships with large clients, I love strategically communicating important takeaways to both technical and non-technical stakeholders.

Skills

- JavaScript
- HTML5
- CSS
- React.js
- MongoDB
- MVC
- Node.js
- Express
- PostgreSQL
- SQL
- Ruby on Rails
- GitHub
- Bootstrap
- SalesForce
- SPSS
- Account Management
- Full Stack Software development
- CIW JavaScript Specialist
- On-Boarding
- Management
- Training and Development
- Churn Prevention

Contact

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Experience

SOFTWARE ENGINEERING FELLOW

General Assembly | 2019 - 2020

- Worked individually and collaboratively in all stages of development from conception and wire framing to front-end and backend execution.
- Built a Champions League platform, displaying live updates and progress metrics per team in the Champions League, and the option to track your favorite team using Vanilla JavaScript, Axios, HTML5 and CSS.
- Built a Beer and Brewery Search app, enabling the user to search beers and breweries on a variety of search criteria using React, React Router, Axios and CSS.
- Created a full stack video directory based around EDM with user authentication that provides filterable and searchable posts using Ruby on Rails with React, React Router, Axios, 3D Model-Viewer, React-player and Sass.

SENIOR KEY ACCOUNT MANAGER

DHL Express | 2016 - 2018

- Managed operations, onboarding, training and customer service for three enterprise accounts contributing over $200 million in revenue.
- Consulted on key accounts in order to develop customized product and solution offerings.
- Served as a project manager on cross-functional issues for technology, operations, and accounts teams.
- Developed and led internal classroom-style training to educate staff on ongoing issues or new product and software developments.

Education

GENERAL ASSEMBLY

Software Engineering Immersive, 2020

LOI UNIVERSITY

CIW JavaScript Specialist, 2019

SAXION UNIVERSITY OF APPLIED SCIENCES

B.A. in Business Administration, 2014