



# Dhananjay Chavan

## DESTINATION STAFF

"Energetic effective at minimizing hassles and alleviating guest concerns by effectively coordinating schedules adhering to event times and keeping everything smoothly, Highly organized and making guests voyage experience stress-free and enjoyable."

## Contact

### Phone

8007660989

### Email

chavandhananjay19@gmail.com

### Address

Chandivali, Andheri east, Mumbai

## Education

2022

### STCW Courses

STCW BASIC (PST, FPFF, EFA, PSSR)

CERTIFICATE NO. - 20401761012202213

DATE OF ISSUE - 30/04/2022

### STCW (STSDSD)

CERTIFICATE NO. - 2040176621220271

DATE OF ISSUE - 30/04/2022

### PSF

CERTIFICATE NO. - 2040175211220193

DATE OF ISSUE - 07/05/2022

### CROWD & CRISIS MANAGEMENT

CERTIFICATE NO. - B4/CCM/02/04/2022

DATE OF ISSUE - 13/03/2022

2014

### Diploma in tour management

GICED, Mumbai university

2013

### B.com

Lords collage, Mumbai university

## Language

English

Hindi

Marathi

## Experience

○ May 2022-June 2023  
Cordelia cruise I Mumbai

### Destination Staff

Work on onboard sales and marketing of Shore Excursions.

Answering the guest queries.

Coordinating with the supplier for the services.

Dispatching the Shore Excursions.

Escorting the guests in the Shore Excursions.

Noting down the feedbacks of the guests and working on more guests satisfaction.

○ November 2021 - April 2022  
FCM travel solutions I Mumbai, India

### Shorex staff (supernumerary staff)

Assisting the Shorex Team with various duties

Work on onboard sales of Shore Excursions.

Answering the guest queries.

Dispatching the Shore Excursions.

Escorting the guests in the Shore Excursions..

○ December 2017 - June 2020  
FCM travel solutions I Mumbai, India

### Tour Manager

Assisting and escorting groups throughout the tour.

MICE & Leisure tours.

Reconfirming services with the vendors and make sure all the services promised has ben provided to the guest.

Taking Guest feedback.

## DECLARATION

I hereby do solemnly affirm that the details furnished above are correct to the best of my knowledge and i bear the responsibility for the correctness of the above mentioned particulars.

DATE :

PLACE :

SIGNATURE