



PROFILE

Dynamic and customer-focused destination staff with a proven track record of ensuring an exceptional guest experience. Proficient in coordinating logistics, managing arrivals and departures, and providing personalized assistance to enhance overall satisfaction

CONTACT

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ADDRESS:
Santacruz East, Mumbai

HOBBIES

Traveling
Cooking

PRAATHAMESH NAIK

SHOREX STAFF (SUPERNUMERARY STAFF)

EDUCATION

Garware Institute of Career Education and Development
Masters in Travel & Tourism Management
June 2018 – Oct 2021

Alkesh Dinesh Mody Institute for Finance & Management Studies
Bachelors in Management Studies
Jul 2015 – Apr 2017

WORK EXPERIENCE

Costa Cruises (Costa Serena) - Backend Shorex Support
Nov 2023 – Dec 2023

- Helping onboard Shorex team for execution of shore excursion for India season at ports of Mumbai, Goa, Kochi and Lakshadweep.

Cordelia Cruise - Shorex staff (supernumerary staff)

1. FCM Travel Solutions - Shorex staff (supernumerary staff)
Nov 2022 – May 2023

- Assisting the Shorex Team with various duties, Coordinate and facilitate shore excursions for cruise guests.
- Provide comprehensive information about excursion options, local attractions, and activities.
- Ensure efficient logistics for guest tours, and activities during port visits. (Mumbai, Goa, Kochi, Lakshadweep)
- Resolve guest inquiries and issues promptly and professionally.

2. FCM Travel Solutions – Tour Manager (International & Domestic)
Dec 2021 – Till Date

3. Akbar Holidays – Tour Manager (International & Domestic)
June 2023 – Till Date

4. MACH Conferences & Events – Tour Manager (Domestic)
Aug 2021 – Nov 2021

DECLARATION

I hereby do solemnly affirm that the details furnished above are correct to the best of my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

DATE: 18/12/2023

SIGNATURE

PLACE: Mumbai