

# JETRUNNER Privacy Policy

**Last updated:** 13. August 2025

Riddlebit AS (“we”, “us”, “our”) respects your privacy and is committed to protecting your personal data. This Privacy Policy explains what information we collect when you play JETRUNNER (“Game”), how we use it, and your rights.

If you have questions about this policy or your data, please contact:

**Riddlebit AS**

Munkegata 58, 7011 Trondheim

Email: [legal@riddlebit.net](mailto:legal@riddlebit.net)

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## 1. Information We Collect

### 1.1 Personal Data

We collect only the minimum personal data necessary to operate the Game’s online features:

- **Platform ID** – automatically collected to provide online leaderboards or other Platform-connected features. Your Platform ID is public by default on the Platform unless you change your profile settings.
  - We might also collect other publicly available information on your profile
- **Other identifiers** – we do not collect personal information such as your name, email address, or postal address unless you voluntarily provide it (e.g., via support requests, chats, or forms).

### 1.2 Technical / Usage Data

When you play the Game, we may collect:

- Session times, in-game movement, crash reports, menu navigation and gameplay statistics

We do **not** use cookies or tracking technologies for advertising or behavioral profiling.

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## 2. How We Use the Information

We use the collected information to:

- Operate and provide online features (e.g., leaderboards)
- Maintain and improve game stability, performance, and security
- Detect and prevent cheating, fraud, or abuse
- Fix bugs and troubleshoot technical issues

We do not use your data for targeted advertising or automated decision-making.

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## 3. Legal Basis for Processing (EU/EEA/UK Users)

We process your data under the following legal bases:

- **Performance of a contract** – to operate online features you choose to use (e.g., leaderboards)
- **Legitimate interests** – to ensure performance, security, and improvement of the Game
- **Consent** – where required for specific optional features

You may withdraw consent or object to certain processing at any time by contacting us at [legal@riddlebit.net](mailto:legal@riddlebit.net). Additionally you can disable online features on your platform (e.g. Steam or Epic Games Launcher) before using our game.

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#### 4. Third-Party Services

We share and retrieve limited data with trusted third parties to operate the Game:

Service	Purpose	Type of data	Location	Privacy Policy
<b>Valve Corporation (Steam)</b>	Online leaderboards, account linking	Steam ID	USA, EU	<a href="https://store.steampowered.com/privacy_agreement/">https://store.steampowered.com/privacy_agreement/</a>
<b>Epic Games Launcher (Epic Games, Inc.)</b>	Online leaderboards, account linking	Epic ID	USA, EU	<a href="https://www.epicgames.com/site/en-US/privacypolicy">https://www.epicgames.com/site/en-US/privacypolicy</a>
<b>Amazon Web Services (AWS)</b>	Hosting, online functionality	Gameplay/ session data, technical logs	USA, EU	<a href="https://aws.amazon.com/privacy/">https://aws.amazon.com/privacy/</a>
<b>Google</b>	Forms for feedback	Email	USA, EU	<a href="https://policies.google.com/privacy?hl=en-US">https://policies.google.com/privacy?hl=en-US</a>
<b>Discord</b>	Customer support and interactions	Username	USA, EU	<a href="https://discord.com/privacy">https://discord.com/privacy</a>

## 5. Cross-Border Data Transfers

If your data is transferred outside the EEA/UK (e.g., to the United States), we ensure appropriate safeguards, such as:

- Transfers to countries with an **adequacy decision** by the European Commission
  - **Standard Contractual Clauses (SCCs)** approved by the European Commission
  - Encryption in transit and at rest
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## 6. Your Rights (EU/EEA/UK)

You have the right to:

- Access, correct, or delete your personal data
  - Restrict or object to processing
  - Request a copy of your data (data portability)
  - Lodge a complaint with your local data protection authority
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## 7. California Privacy Rights (CCPA)

If you are a California resident, you may request:

- The categories and specific pieces of personal information we have collected about you
- Deletion of your personal information

We do not sell personal information. To make a request, email **legal@riddlebit.net** with your Platform ID.

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## 8. South Korea Privacy Rights (PIPA)

For players located in South Korea:

- **Purpose of collection** – to operate leaderboards, maintain performance, and prevent abuse
- **Third-party recipients** – Steam (Valve Corporation), Epic Games Launcher (Epic Games, Inc.), AWS (Amazon Web Services), Discord (Discord Inc.)
- **Cross-border transfer** – Steam, Discord, AWS and Epic Games Launcher data may be transferred to the USA or EU. Data is encrypted in transit.

### South Korea Regulator Contact:

Personal Information Protection Commission (PIPC)

Website: <https://www.pipc.go.kr>

Phone: +82-1833-6972

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## 9. Data Retention

- Platform ID, leaderboard data and replays – Until you request us to delete it.
    - Deletion of your platform account does not automatically delete your data with us. To do this you must contact us at [legal@riddlebit.net](mailto:legal@riddlebit.net) with your Platform ID and ask us to delete it.
    - This is to maintain the quality of our game as the online leaderboards is a central feature for the game to work properly.
  - Technical logs and analytics – retained for up to 12 months, then deleted or anonymized
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## 10. Security

We use appropriate technical and organizational measures to protect your data. However, no online service can be 100% secure.

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## **11. Children**

The Game is not intended for children under 13. We do not knowingly collect data from them. If you are between 13 and 18, you must have a parent or guardian's consent to use online features. If we learn we have inadvertently collected data from a child under 13, we will delete it promptly.

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## **12. Changes to This Policy**

We may update this Privacy Policy from time to time. Material changes will be clearly communicated in-game or on our website before taking effect. The "Last updated" date will reflect the latest version.

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If you continue to play the Game after updates to this Privacy Policy, you agree to the revised terms.