

# Austin Ridgway

As a business-focused software engineer relocating to a new market, I bring a solid foundation in business principles coupled with hands-on freelance and academic IT/software engineering experience.

I specialize in full-stack development—leveraging React, Next.js, Node.js, and MongoDB—and am proficient in hardware and software installations to deliver scalable, user-centric solutions that align with organizational objectives. I'm eager to apply my technical expertise and business acumen to help organizations streamline processes and drive growth. Find my GitHub and LinkedIn links and projects on my personal website.

## EXPERIENCE

### **Ridgway Rental Mgmt, Joplin Missouri — Owner,**

January 2019 - Present

Implemented CRM tools for property management to streamline rent collection, maintenance tracking/scheduling, and tenant communications.

Managed financial operations using accounting software.

### **Arvest Bank, Neosho Missouri — Commercial Loan Assistant,**

August 2018 - August 2019

Maintained loan documentation and compliance by leveraging financial software to compile client materials, verify financial records, manage digital and paper files, prepare reports, and ensure lender adherence to regulations.

Coordinated communication among loan officers, underwriters, and clients using collaborative workflow platforms to enhance efficiency and transparency in the lending process.

### **US Bank, Joplin Missouri— Personal Banker,**

November 2013 - August 2018

Provided financial guidance to clients by leveraging data driven insights from banking software to recommend suitable products and services while developing strong customer relations through CRM platforms to track interactions.

Educated and assisted customers with setting up and troubleshooting online banking applications, mobile banking, and digital payment systems.

### **Hibbett Sports, Joplin Missouri — Store Manager in Training,**

August 2012 - January 2014

Trained and onboarded new employees on company software while managing cash-handling procedures and ensuring secure, compliant payment processing.

Used data analytics provided by corporate to implement and drive successful sales campaigns.

## CONTACT

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## PERSONAL WEBSITE

<https://aridgwayportfolio.vercel.app/>

## EDUCATION

**Western Governors University, Salt Lake City, Utah— Bachelor of Science in Software Engineering**

October 2022 - February 2025

**Missouri Southern State University, Joplin Missouri — Bachelor of Science in Business**

August 2012 - May 2018

## SKILLS

Languages: Java, Javascript, Python, HTML, CSS

Frameworks: React, Next.js, TailwindCSS, Spring

Databases: MongoDB, PostgreSQL

Tools: VS Code, Android Studio, Git, Vercel, Playwright, Docker

## CERTIFICATIONS

AWS Cloud Practitioner

CompTIA Project+

ITIL 4 Foundations