

AUSTIN RIDGWAY

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As a detail-oriented professional with a solid foundation in software development and a user-focused mindset, I am skilled in delivering technical solutions that align with organizational objectives. My academic background in IT has equipped me with essential programming and problem-solving skills, while my experience in customer service and property management has developed my ability to address user and operational needs effectively. Managing rental properties has further honed my skills in organization, problem resolution, and stakeholder communication. With strong collaboration abilities, I am eager to apply my technical expertise to design, build, and optimize software systems that drive value and innovation.

Website

- <https://vercel.com/ridgwayas-projects/portfolio>

Education

Bachelor of Science in Software Engineering February 2025

WESTERN GOVERNORS UNIVERSITY, Salt Lake City, UT

Bachelor of Science in Business May 2018

MISSOURI SOUTHERN STATE UNIVERSITY, Joplin, MO

Certifications

- AWS Cloud Practitioner
- CompTIA Project+
- ITIL 4 Foundations

Work History

Managing Owner

Ridgway Rental Mgmt., Joplin, MO

January 2019 - Current

- Managed day-to-day business operations for two properties.
- Verified income, assets, and expenses.
- Completed customer profile for each applicant.
- Monitored property condition and scheduled timely repairs as needed.

Commercial Loan Assistant

Arvest Bank, Neosho, MO

August 2018 - August 2019

- Cultivated productive relationships with clients, realtors, and title/escrow officers to increase profits and expand customer base.
- Supported loan officers with administrative assistance
- Supported loan processing by compiling applicant documentation such as credit reports, employment verifications, and financial history paperwork.
- Communicated with customers daily to request information and complete paperwork.

Personal Banker

US Bank, Joplin, MO

November 2013 - August 2018

- Answered 20+ customer questions and explained available services such as deposit accounts, loans, bonds, and securities.
- Promoted financial products by maintaining excellent service offering knowledge.
- Analyzed customers' financial information to deliver personalized account guidance.
- Cross-sold bank products and services to meet customer needs and provide options.

Manager in Training

Hibbett Sports, Joplin, MO

August 2012 - January 2014

- Enhanced supervisory and leadership abilities by working closely with supervisor.
 - Established open and professional relationships with team members which facilitated communication, quickly resolving issues, and conflicts.
 - Assisted with onboarding of new employees by providing training and development resources.
 - Used company reports to analyze sales, gross profit and inventory activities.
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Skills

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| • Python | • HTML |
| • CSS | • JavaScript |
| • Java | • React |
| • Spring | • UI/UX |
| • SQL | • NoSQL |
| • Windows | • MacOS |
| • Linux | • Android |
| • VirtualBox | • Version Control |
| • Hardware and software installation | • Cross-functional team leadership |
| • New business acquisition | • Hiring and staffing |
| • Key partnership cultivation | • Analytical and Critical Thinking |
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References

Terra Oxendine
Commercial Lender
First Community Bank
417-434-1563

Natasha Abner
Senior Program Mentor School of Technology
Western Governors University
385-428-4125