

CREDIT CARD

WEEKLY STATUS REPORT



Project Objective

- Design a dynamic weekly dashboard focused on credit card operations.
- Deliver real-time insights into key performance metrics and emerging trends.
- Empower stakeholders to effectively monitor and analyze credit card activities.

Tools Use

- **Excel**

(ETL Process)

- **PowerBI**

(ETL Process ,Dashboard and Finding the Insight)

- **MySQL Workbench**

(Collected Data and Making a data pipeline for automatic updated the dashboard)



Project Insights

Credit Card Transaction Report

Key Metrics

•Revenue: \$55M Amount: \$45M Transaction Count: 656K Interest Earned: \$8M

Revenue Insights

- Quarterly Revenue: Q3 and Q4 show significant contributions.
- Revenue by Age Group: Highest in 26-35 age group.

Demographics

- Top States: TX, NY, CA, FL, IL.
- Marital Status & Gender: Married females generate the most revenue.
- Dependents & Education: Higher revenue from males with 1-2 dependents.

Top Product Categories

- Use of Chip: Higher revenue from chip transactions.
- Top Expense Types: Entertainment, Fuel, Grocery, Food, Travel.

Project Insights



Credit Card Customer Report

Key Metrics

• **Revenue:** \$55M **Income:** \$8M **Customers:** 576K **CSAT:** 3.19

Revenue Insights

- **Weekly Revenue:** Fluctuations from April to October 2023.
- **Revenue by Age Group:** Highest in 25-34 age group.

Demographics

- **Top Card Categories:** Gold, Platinum, Silver.
- **Education Level:** College graduates generate the most revenue.
- **Customer Job:** Businessmen and salaried employees are top contributors.

Top Product Categories

- **Gasoline, Grocery, Dining, Travel, Entertainment.**



Thank you

Ridwan Parvez

Email: ridwanparvez24@gmail.com

Phone: +8801845811009

LinkedIn: <https://www.linkedin.com/in/ridwanparvez/>

GitHub: <https://github.com/RidwanParvez24>