Create accounts of users; login, logout. I. Auctions [✓] seller creates auctions and posts items for sale [\(\rightarrow \)] set all the characteristics of the item [v] set closing date and time [✔] set a hidden minimum price (reserve) [] a buyer should be able to bid [| let the buyer set a new bid [v] in case of automatic bidding set secret upper limit and bid increment [v] alert other buyers of the item that a higher bid has been placed (manual) [v] alert buyers in case someone bids more than their upper limit (automatic) [✔] define the winner of the auction ✓ when the closing time has come, check if the seller has set a reserve [✔] if yes: if the reserve is higher than the last bid none is the winner. [I if no: whoever has the higher bid is the winner [| alert the winner that they won the auction II. Browsing and advanced search functionality [\] let people browse on the items and see the status of the current bidding [✓] sort by different criteria (by type, bidding price etc.) [✔] search the list of items by various criteria. [a user should be able to: [✓] view all the history of bids for any specific auction [view the list of all auctions a specific buyer or seller has participated in [view the list of "similar" items on auctions in the preceding month (and auction information about them) [✔] let user set an alert for specific items s/he is interested [] get an alert when the item becomes available [✔] users browse questions and answers [✔] users search questions by keywords III. Admin and customer rep functions [Admin (create an admin account ahead of time)

- [✔] creates accounts for customer representatives
- [✔] generates sales reports for:
- [✔] total earnings
- [✔] earnings per:
- [/] item
- [✔] item type
- [end-user
- [✔] best-selling items

- [✔] best buyers
- [✔] Customer representative functions:
- \cite{rel} users post questions to the customer representatives (i.e. customer service)
- [✔] reps reply to user questions
- [✔] edits and deletes account information
- [✔] removes bids
- [removes auctions