

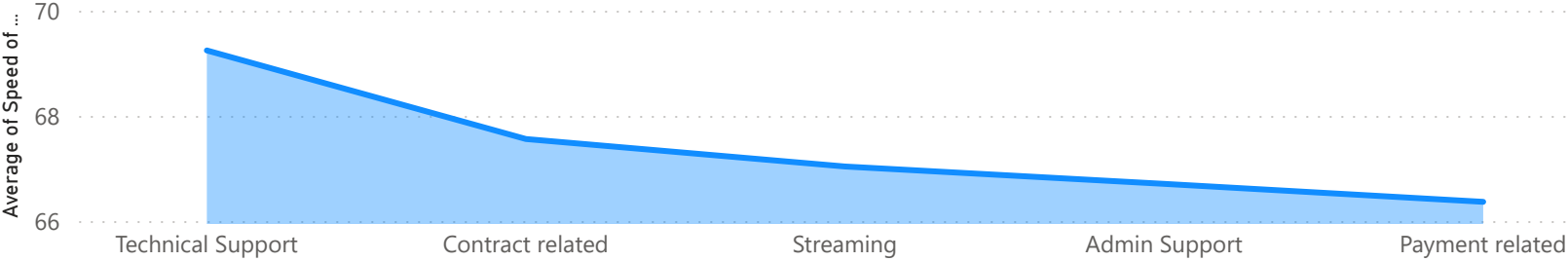
Month ▼

February

March

January

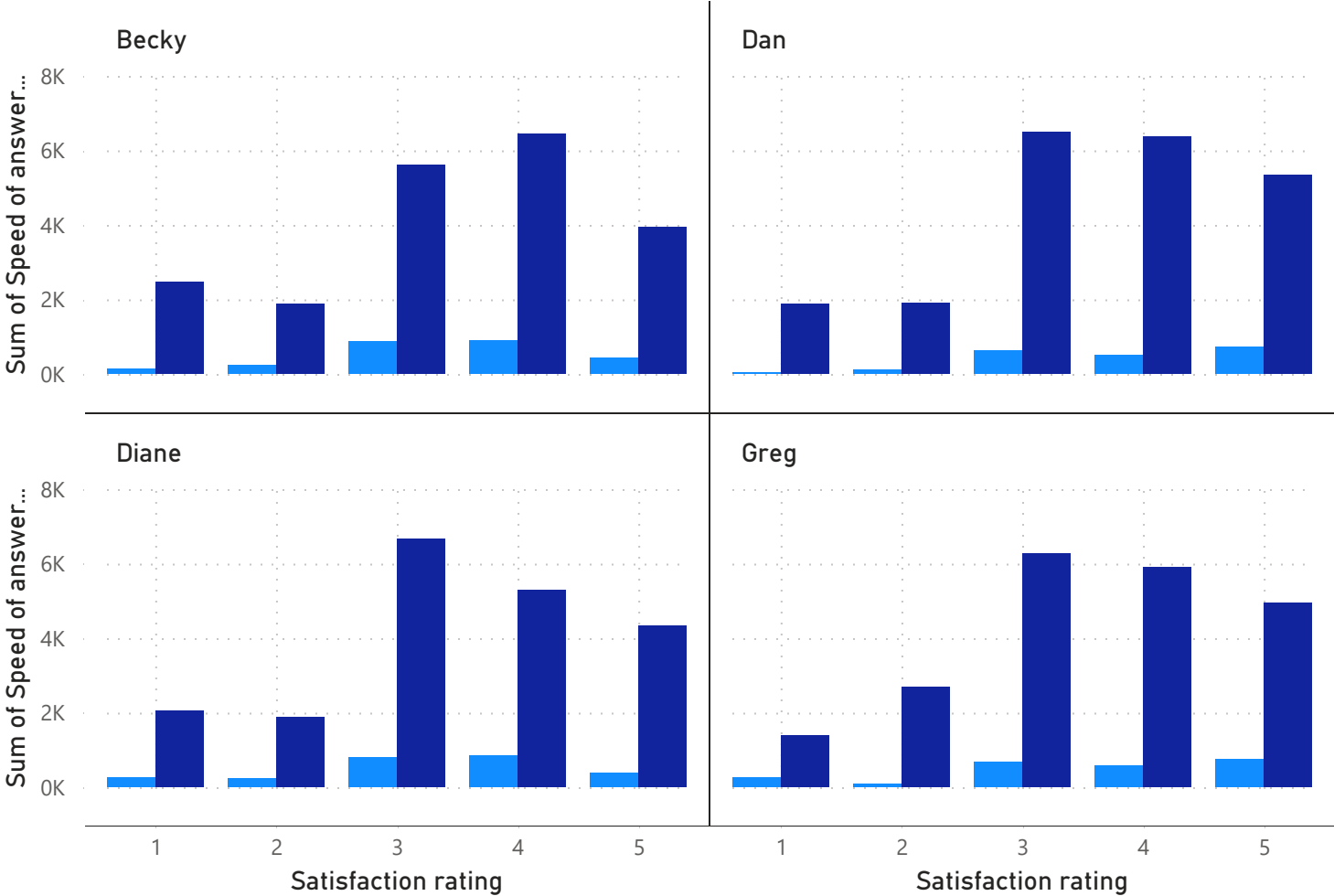
Average of Speed of answer in seconds by Topic



PWC
Call Centre
Analysis

Calls resolved by Agents

Resolved ●N ●Y



Sum of Satisfaction rating by Agent

