

# Matimu Myrieck ndlamini

## Software & Salesforce developer

### EXPERIENCE

#### Quarphix Corporate, Midrand — Salesforce Developer Intern

August 2024 - PRESENT

Specialized in building and optimizing solutions for Sales and Marketing teams using Salesforce Sales Cloud and Marketing Cloud. Experienced in translating business requirements into scalable Salesforce applications, leveraging automation tools such as Flows, Apex Triggers, and Process Builder. Developed custom solutions to enhance lead management, campaign tracking, and customer engagement. Proficient with Agentforce for CRM integration and support operations, contributing to improved team productivity and customer experience

- Customized Salesforce objects, page layouts, and automated processes using declarative tools.
- Developed and tested Apex classes and triggers for custom business logic.
- Created Lightning Web Components using JavaScript, HTML & CSS.
- Managed data imports and exports using Data Loader and wrote SOQL queries for data reporting.

#### VUKETECK / software developer intern

March 2023 to 2024 june

#### Vuke CRM – Implementation and Maintenance

Implemented and maintained Vuke CRM to support client relationship management and improve operational efficiency. Developed backend systems using Django REST Framework, focusing on scalability and reliability. Analyzed, cleaned, and transformed data to uncover usage trends and enhance application insights. Collaborated with cross-functional teams on the design and development of web applications tailored to client needs. Technologies: Django REST Framework, Python, CRM Systems, Data Analysis

- implementing and maintaining vuke CRM
- Developed systems using the Django REST Framework.
- Analyze, manipulate, and clean data to identify usage

#### Personal details

**Id number:** 9810315515083

**Marital status:** single

**License:** code 10

#### Address

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Halfway gardens,

Midrand 1686

#### Contact details

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[!\[\]\(9f3852d68d41e1e95bc4ec10e81aba4b\_img.jpg\) GitHub](#) | [LinkedIn](#) | [Portfolio](#)

### SKILLS

Javascript

[Next.js](#)

REST Api

AWS

Python

Django rest  
framework

Html

Css  
Salesforce  
development

Process  
Automation

Sales,Service &  
Marketing Cloud

Lightning Web  
Component

Apex

SOQL

MS Excel

Admin

Jira

trends and improve application insights. Collaborate on the development of web applications for clients

Github

## EDUCATION

**Richfield Graduate of Technology**, / BSc in Information Technology  
*Pretoria — Feb 2021 – May 2024*

Relevant Modules: Software Dev( C#, JavaScript, HTML/CSS), Data Mining, Big Data & IoT, AI, Operating System, DBMS,

**Denver Technical College** / N-Certificates (Engineering & Electronics)  
*Pretoria — Jan 2018 – Nov 2020*

Courses: Mathematics, Digital & Industrial Electronics, Instrument Trade Theory, Industrial Instrument, Engineering Science

## PROJECTS

**Project Name — Detail**

### Intern Tracking System

*Developed a CRM-like application to monitor interns from onboarding to offboarding, including asset assignment and consultant deployment. Implemented automated email alerts and notifications to stakeholders using workflows, and created reports and dashboards for progress tracking.*  
**Technologies:** Salesforce Platform App Builder, Lightning Pages, Workflow Automation

### Customer Management Admin System

*Built a custom Salesforce interface to manage customer services, permissions, and admin tasks. Integrated Jira for task tracking and issue resolution. Leveraged Lightning Web Components (LWC) for dynamic UI development.*  
**Technologies:** Salesforce, Lightning Web Components (LWC), Jira

### Online Store Backend Development

*Maintained and enhanced the backend of an e-commerce platform. Tested Djabgo rest framework using Postman and collaborated in resolving deployment bugs via GitHub version control.*  
**Technologies:** Salesforce Org, Postman, GitHub

## Certificates

- Certified Platform App Builder
- Certified Salasforce administrator
- Certified salesforce AI
- Certified Agentforce specialist
- Project management
- Scientific Computing with Python

## Technology used

- Salesforce platform builder
- Salesforce App builder
- sandbox
- Visual Studio code
- Postman api
- Jira
- Github actions

## LANGUAGES

English

Sepedi

Xitsonga

Zulu