

#### **Education**

## Multimedia University

2021 - 2023
Bachelor of Information
Technology (Hons.) Data
Communications and
Networking

2018 - 2020 Diploma in Information Technology

### **Skills**

- Arduino
- Computer Hardware Troubleshooting
- Computer Maintenance
- C#
- Angular
- ASP.NET
- C (Programming Language)
- C++
- Java
- Database Design
- HTML
- JavaScript
- PHP
- Cascading Style Sheets (CSS)
- MySQL

# **GHOH RIE RIAN**

**Data Communication and Networking Graduate** 

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## **Experience**

#### **Hardware Intern**

Melaka International College of Science and Technology | Mar 2019 – Jun 2019

- Conducted comprehensive hardware checks on all laboratory equipment, including PCs, keyboards, and mice.
- Ensured the optimal condition of hardware by identifying and addressing issues promptly.
- Collaborated with the IT team to diagnose and troubleshoot hardware problems.
- Assisted in the maintenance and organization of computer labs, ensuring a conducive learning environment for students.
- Documented and reported hardware issues and recommended solutions to improve overall efficiency.
- Acquired in-depth knowledge of hardware components and their functionalities.
- Demonstrated strong attention to detail in identifying and resolving hardware malfunctions.
- Exhibited effective communication skills while coordinating with team members and supervisors.

## **Software Development Intern**

ITM System Sdn. Bhd. | May 2022 - Aug 2022

 Enhanced the POS system for GTMART by resolving bugs and optimizing the software.

- Amazon Web Services (AWS)
- Packet Tracer
- Common Lisp
- Linux
- Microsoft Office

# Language

- English
- Chinese
- Bahasa Malaysia

- Developed new features, including adding a new report type for end inventory tracking.
- Improved user experience by implementing drop-down selection and UI/UX enhancements.
- Contributed to the development of the GTMART web application, such as changing the favicon logo.
- Implemented various reporting enhancements, including profit reports and transaction analysis.
- Implemented security measures, including access checking and member PIN code validation.
- Worked on generating accurate and visually appealing reports for Purchase Order, Stock Adjustment, and Stock Closing.