


RIFAAT KOUAIDER

COMPUTER ENGINEER

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4607 Big Country Ct. Moorpark, CA 93021 

WORK EXPERIENCE

Web Developer & Designer

University Student Union, CSUN

July 2017 – Present

- Designed and developed the organization's website while tracking and analyzing traffic data using Crazy Egg and Google Analytics
- Created, designed and delivered HTML/CSS newsletters and mass e-mails to +210,000 subscribers
- Decreased opt-out rate by 8% by updating e-marketing strategies
- Developed, advanced and tested all e-marketing materials
- Technology Advancement and Efficiency committee member



Marketing Genius Award



Student Employee of the Month – Dec. 2018

IT Specialist

California State University, Northridge

August 2016 – August 2017

- Provided quality IT support via chat, call and in-person for 280,000 users
- Managed student accounts while handling sensitive data
- Created protocols for employees to ensure consistent, professional and effective experiences to all users
- Supervised, trained and managed 35 student employees



IT Outstanding Student Employee Award I 2016-2017

Tech Support Lead

Moorpark College

June 2014 – August 2016

- Founded the IT Help Center for students
- Provided excellent Tech support through chat, call and in-person for 15,000 users
- Created online classes and Canvas video tutorials
- Updated the department's website after analyzing traffic using Google Analytics, to ensure that the pages are modern and relevant to our audience and devices used
- Trained employees and faculty to get their Canvas certificate
- Boosted the Professional Development team through implementing effective digital marketing
- Rolled-out hardware upgrades and software updates



Innovative Student Employee Award I 2015-2016

EDUCATION

California State University, Northridge – BS 2019

Moorpark College – AS 2016

GRADUATION PROJECTS

- Sattelite Laser Communications by NASA
- 2D Ultrasonic Radar

TECHNICAL SKILLS

Software Languages

Java, HTML, CSS, C++, XML, JavaScript

Hardware Languages

VHDL, ARM7

Simulation Software

PSPICE, Xilinx Vivado, MatLab, Keil yVersion

Adobe Creative Cloud

Dreamweaver, Photoshop, Illustrator, InDesign, Premiere Pro and Acrobat

Microsoft Office

Word, Excel, Power Point, Sway and Outlook
Certified by Canvas Learning System

SOFT SKILLS

Written & Verbal Communication

Futuristic

Strategic

Competitive

Realistic

Ideation

Maximizer

EXTRA CURRICULAR

The International Students Association President

- Produced, advertised and organized events for international and local students to make campus more inclusive
- Managed and supervised 9 board members
- Organized the New Students Orientation
- Provided mentorship and guidance workshops

LANGUAGES



English



French



Arabic