# Sarah Johnson

456 Elm Street, Chicago, IL 60616 (312) 555-9876 | sarah.johnson@email.com linkedin.com/in/sarahjohnson | github.com/sarahjohnson (optional)

# **Professional Summary**

Human Resources Specialist with 5+ years of experience in talent acquisition, employee relations, and HR policy implementation. Proven ability to enhance workforce productivity, streamline recruitment processes, and foster a positive workplace culture. Skilled in HRIS management, conflict resolution, and compliance with labor laws.

## **Skills**

- Talent Acquisition & Recruitment
- Employee Relations & Conflict Resolution
- HRIS (Workday, BambooHR, SAP SuccessFactors)
- Onboarding & Training Programs
- Performance Management
- Labor Law Compliance & Reporting
- Compensation & Benefits Administration
- Microsoft Office Suite & ATS software (Greenhouse, Lever)

# **Professional Experience**

### **Human Resources Specialist**

### GlobalTech Solutions, Chicago, IL

May 2020 – Present

- Managed full-cycle recruitment for technical and non-technical roles, reducing time-tohire by 25%.
- Developed and delivered onboarding programs for 100+ new hires annually, improving retention by 15%.
- Advised managers on employee relations issues, mediating conflicts and improving team cohesion.

- Led the rollout of new HRIS system, improving data accuracy and reporting efficiency by 30%.
- Ensured compliance with federal, state, and local employment laws through regular audits and training.

#### **HR** Coordinator

### Bright Horizons Inc., Chicago, IL

*June* 2017 – April 2020

- Supported recruitment activities including job postings, candidate screening, and interview coordination.
- Maintained employee records and managed benefits enrollment and changes.
- Organized employee engagement events and professional development workshops.
- Assisted with performance review process and collected feedback for process improvements.

# **Education**

Bachelor of Business Administration (BBA) in Human Resource Management

University of Illinois at Urbana-Champaign — 2017

## **Certifications**

- SHRM Certified Professional (SHRM-CP) 2021
- Professional in Human Resources (PHR) 2019

# **Projects**

- **Diversity & Inclusion Initiative:** Designed and implemented a company-wide program increasing diversity hiring by 20% within one year.
- Employee Wellness Program: Coordinated wellness activities and resources that improved employee satisfaction scores by 12%.

## **Additional Information**

- Excellent interpersonal and communication skills
  Proficient in data-driven HR analytics
  Volunteer HR consultant for local non-profit organizations