

Privacy Policy

Effective Date: August 15, 2025

Tech-Store ("we," "our," or "us") respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, and safeguard your information when you visit or make a purchase from our e-commerce website, Tech-Store, operated in Nepal. By accessing or using our website, you agree to the practices described herein.

1. Information We Collect

We may collect the following types of information:

- Personal Information: Name, email address, phone number, shipping address, billing address, and payment details.
- Non-Personal Information: Browser type, operating system, IP address, device information, pages visited, and time spent on our website.
- Transactional Information: Details of products purchased, order history, and communication with our support team.

2. How We Use Your Information

We use your information for the following purposes:

- To process and fulfill your orders.
- To communicate with you regarding your account, orders, or inquiries.
- To improve our website, products, and services.
- To send promotional emails or updates (you may opt out at any time).
- To comply with legal obligations or enforce our Terms of Service.

3. Information Sharing

We do not sell or rent your personal information to third parties. However, we may share information in the following circumstances:

- Service Providers: We may share information with third-party service providers that help us operate our website, process payments, deliver products, or analyze data.
- Legal Requirements: We may disclose your information if required by law, regulation, or legal process.
- Business Transfers: In the event of a merger, acquisition, or sale of assets, your information may be transferred as part of the transaction.

4. Cookies and Tracking Technologies

We use cookies and similar technologies to enhance your experience, analyze website usage, and serve personalized content. You can manage or disable cookies through your browser settings, but some features of our website may not function properly without them.

5. Data Security

We implement reasonable technical and organizational measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

6. Your Rights

You have the right to:

- Access, correct, or update your personal information.
- Request the deletion of your personal information, subject to applicable law.
- Opt out of receiving promotional communications.

To exercise these rights, please contact us at rijanshakya123@gmail.com.

7. Children's Privacy

Our website is not directed to individuals under the age of 13. We do not knowingly collect personal information from children. If we become aware that we have inadvertently collected information from a child, we will take steps to delete it.

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The updated version will be posted on our website with the "Effective Date" revised. We encourage you to review this Privacy Policy periodically.

9. Contact Us

If you have any questions or concerns about this Privacy Policy or our practices, please contact us at:

Tech-Store

Email: rijanshakya123@gmail.com

Location: Nepal