

## Mentor Portal

### Mentor Submission Points: (Tripti + Rina)

- Course Selection -> Ongoing batches-> Batch 1-> Week's selection which was set in 'Course Submission' tab in Admin Backend

- Add Week's bar below the 'Batches' like Batch 1, batch 2 as mentioned above.

Table contents:

Change the existing table fields to this format by adding the below mentioned new fields

S.no	Student Name	Week - Topic	Project Title	Submission Date	Download	Pass	Fail
1	Akhil	Week 1 – DSA	N / A	1 <sup>st</sup> Jan, 2024	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Kiran	Week 3 – first quarter	Hostel Management System [Data Structures]	2 <sup>nd</sup> Jan, 2024	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- Refer Figma, self explanatory

- Show only the uploaded students submissions in this above table.

- When mentor clicks on download button, the file should open in new tab but should not download automatically.

- When mentor selects multiple rows & clicks on download all, all the files should download into a single folder

- Give an option box to select all rows by a single click beside the S.No.

- Till the Mentor clicks on 'Pass' button, show the status of this in student's portal as 'Submitted', Once mentor ticks on 'Pass' or 'Fail' & saves the changes, then show this status as 'Passed' or 'Failed' in student's portal Submission points.

- By default the 'Pass' or 'Fail' Button boxes will be unticked.

- New student submissions should always be shown at the top of the records.

- Once after course completion, when mentor raises a request on 'release & course completion' to Admin from 'Courses' tab, once Admin approves, these students in whatever 'Ongoing Batches' will be automatically moved to 'Previous Batches'
- Once a batch moves from 'Ongoing Batches' to Previous Batches' then for that batch 'Pass' or 'Fail' buttons should not work/ or it will become uneditable field.
- Instead of 'Pagination for rows' make that student submission rows scrollable. Remove the below pagination effect and add that in Mentor's 'Teaching Flashcards Page' + Student's 'Practice' + 'Quiz' + 'Mock' Flash card pages.
- Make the above search button functional, in this page, using that 'search' option, mentor can search the student names / week name/ topic name/ project title.
- Fetch 'Project title' from (fetch this from student table -> <https://devdjango.maangcareers.com/admin/userManagement/student/914/change/>), if don't find any 'project title' there or 'Project title' is mentioned as N/A, then show here as 'N/A'
- Upon Clicking student name, same like FAQ's, this particular box will enlarge, and mentor can add a comment there and click on send button, which will be shown to student in his submission points records.

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### **Mentor Dashboard: (Sonai + Rina)**

- Design layout same as student portal but in side menu bar you can see new tabs (Refer Figma)
- Next Lecture -> Is the immediate next lecture considering even when mentor deals with multiple courses
- Show this data on Next Lecture box in the same format:
  - Topic : Data Structures (Add day 1,2,3 boxes here  
<https://devdjango.maangcareers.com/admin/courseManagement/week/13/change/> next to topic name field, & from here fetch topic name with respect to each day)
  - Course Batch: Batch 38 : Week 4 : Class 1
  - Start date & time: 26 December 2023 [8:00 PM]
  - Venue: Live Classes [Google Meets]
  - Add 'Teach button' next to join button in Orange button colour (After clicking on this, it should automatically open that week's practice flashcard's compiler page)
  - Upcoming lecture -> Is the next to 'Next lecture' considering even when mentor deals with multiple courses but buttons will be grayed out.
  - Delete Others Section & Bring Notice Board up

- Calendar:
- When mentor dealing with multiple courses, show 'course 1 circle' in sky blue colour, 'course 2 circle' in orange colour.
- Upon hovering on 'Course 1' show Course 1 Name, same for 'Course 2'.
- My progress
  - Show 2 courses numbers of classes taken per batch (refer Figma)

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### **Mentor Timetable: (Tripti + Rina)**

- Same as Student portal timetable.
- When dealing with multiple courses, in right side upcoming meetings+ previous meetings, show mixture of multiple meetings in sorted order, based on their near by date & time.
- In centre timetable, show all classes.

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### **Mentor Teaching: (Imran + Riju)**

(Same as Practice in student Portal, just rename the practice tab to Teaching)

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### **Mentor Profile: (Sonai + Rina)**

(Same as Profile in student Portal but in progress bar show 2 batches classes taken so far performance, refer figma)

- Show same progress bar which is in Dashboard.
- Replace Existing text format with the below format, same like in student portal

Email:tester@gmail.com

Phone Number:9898989898

Course : Interview Preparation Course1	Start Date : Jan 1 <sup>st</sup> , 2024	End Date : Ongoing
Course : Interview Preparation Course2	Start Date : Jan 4 <sup>th</sup> , 2024	End Date : Ongoing

Change Password

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### **Mentor Whiteboard: (Imran + Riju)**

- Refer (<https://www.tutorialspoint.com/whiteboard.htm>)
- Build similar to that, take reference from existing online real time Django projects & just put our company logo on that whiteboard.
- Upon clicking on whiteboard tab, it should open in next tab

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### **Mentor Courses: (Imran + Riju)**

- Backend: Add Mentor Syllabus tab in Admin Backend & Give provision to upload course wise, week wise, day wise material for mentor, so mentor can download material from his frontend.
- Refer Figma for frontend.
- In courses -> syllabus tab -> show the day1, day2, day3....topic names -> fetch this topic names from <https://devdjango.maangcareers.com/admin/courseManagement/week/13/change/> (same as student portal provision)
- In courses -> Batches tab ->
  - For Ongoing batches
    - a) Show current batches taken by Mentor for that course
    - b) Once Batch is completed, mentor will click on 'Course completion Request' & 'Release Certificate Request' -> request goes to Admin -> now the request button status show as 'pending'(in red colour) till the Admin approves.

c) Add 'Approvals' tab in Admin Backend, mentor request will appear here, upon Admin approves it, two things will happen at a time.

- 1) 'completed' button from

<https://devdjango.maangcareers.com/admin/courseManagement/batch/35/change/> in that Batch will be ticked automatically

- 2) Automatically update 'End date' of this batch from the last week's last class date.

- 3) If above point 1 & 2 satisfies, then shooting student emails + enabling student certificate download option in student portal depends on this 'completed' tick button.

- 4) If any one of the above point 1 & point 2 meets, 'revoke' the access for the students in that batch after 1 month from the above assigned end date.

d) Mentor side: Once Admin approves, the batches will disappear from 'Ongoing Batches' and move to 'Previous Batches' and now the button status will be updated to 'Completed' (Orange Colour) and also in Student Portal, students can download the certificate + receive the emails regarding certificates.

- For Previous batches :

a) Just show the completed batches here which are been moved from 'Ongoing Batches' & rename the 'Course completion Request' & 'Release Certificate Request' buttons in 'Completed' in Orange Colour.

- Revocation Logic:

When a batch gets completed, mentor will raise a request to Admin by clicking on 'Course completion Request', once Admin approves, students access should be revoked after 1 extra month of course end date & in mentor portal, this batch will be automatically moved to Previous batches.

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## **Terms & Conditions page + Rules & Regulations Pages: (Subhankar & Tripti)**

- remove cross mark for Terms & conditions Page, show only agree & continue -> same as student portal, this page appears on the very first time login.

## **Mentor Rules & Regulations:**

- Refer Figma (Self Explanatory)

- When mentor logs in to his account for the first time -> show 'Terms & Conditions' pop up then -> all the other tabs will be locked, directly redirect him to click on 'Rules & Regulations' tab. When mentor reaches to final page in 'Rules & Regulations' tab and clicks on finish button then keep the count of number of times he clicks on finish button and update that in Admin Backend with respect to Mentor details.

- Page 9, Last page, replace the 'next' button with 'finish' button.

- Upon clicking on finish button in final page, update the count & redirect him to Mentor 'Dashboard' page.

- After 1 attempt on finish button in 'Rules & Regulations' tab, then allow him to access other tabs like 'Dashboard', 'Timetable, etc....

- But always update the count of number of times he looks into this 'Rules & Regulations' tab from the number of times he clicked on the last finish button.

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## **Messaging System (Sonai & Riju)**

### **Student Messaging System:**

#### **- Class Updates (Option 1):**

-> 1 way Communication (Admin to single batch of students)

-> Automatic Class start reminders before 15 mins to class time

-> Manual Postpone class reminders-> bulk msg to all students in a batch in 1 single click -> batch specific

-> Caption :: Dear Student, all your class related updates will be shown here! -> Always show this msg 1st when student opens the chat & tries to click on "request" button.

### **- Doubt Session (Option 2):**

-> 2 way communication

-> Ticket based

-> Student will create/end the ticket + JL(Junior Lecturer) can end the ticket upon success doubt clearance

-> Tickets will be automatically assigned to JL's based on there online/offline feature in their Django portal, incase if no JL is online, we show student, your request is in pipeline, please wait!

-> While closing the ticket, we need to show the feedback form to student on JL explanation. Ex- Rating form & this form will be saved against JL Ratings db

-> Store the ticket opening & closing time & date.

-> After opening the ticket, if student side is idle, Timer will be run in background for 15 mins & after that if still there is no response, close the ticket automatically by showing this msg "You left the screen idle for 15 mins, so your previous raised ticket has been closed."

-> Chat Data persist - yes

-> Caption :: Hi MaangSter! For Instant Coding Help, please raise a ticket below-> Always show this msg 1st when student opens the chat & tries to click on "request" button.

### **- Technical Support (Option 3):**

-> 2 way communication

-> Ticket based

-> Student will create/end the ticket + support team can end the ticket upon doubt clearance

-> Caption :: Hi there, for all password/payment/website related issues please raise a ticket below -> Always show this msg 1st when student opens the chat & tries to click on "request" button

### **- Admin (Option 4):**

-> 1 way communication

-> Admin can send msg to single person or bulk msg to all students in a batch by single click.

-> Caption :: Hi there, for other related issues, our team will be sending messages here, please keep an Eye on this section. -> Always show this msg 1st when student opens the chat & tries to click on "request" button

## **Mentor Messaging System:**

### **- Class Updates (Option 1):**

- > 1 way Communication (Admin to mentor)
- > Automatic Class start reminders before 15 mins to class time
- > Manual Postpone class reminders-> bulk msg to all students & mentor in a batch in 1 single click -> batch specific
- > Caption :: Dear Mentor, all your class related updates will be shown here! -> Always show this msg 1st when mentor opens the chat.

### **- Technical Support (Option 2):**


- > 2 way communication
- > Ticket based
- > Mentor will create/end the ticket + support team can end the ticket upon doubt clearance
- > Caption :: Hi there, for all password/website related issues please raise a ticket below -> Always show this msg 1st when mentor opens the chat & tries to click on "request" button

### **- Admin (Option 3):**

- > 2 way communication
- > Ticket based
- > Admin can send msg to single mentor or mentor can send message to Admin.
- > Caption :: Hi there, for other class postpone/prepone related issues, our team will be sending messages here, please keep an Eye on this section. -> Always show this msg 1st when mentor opens the chat & tries to click on "request" button



## **Admin Backend Messaging System:**

In Admin Backend there should be a separate tab/option for called Tickets, under which there should be sub segments in which students/mentors raised tickets will be routed to. 

1. Junior Lecturer Tickets -> All student doubts tickets will come under Junior Lecturer Doubts section -> option to assign to JL's automatically & manually.
2. Support Team Tickets -> All student/mentor issues related will come under Technical Team section -> option to assign to support team members automatically & manually.
3. Admin Tickets -> All Admin related tickets will come here -> option to assign to admin manager members automatically & manually.

## **Junior Lecturer (JL Section): (Chat from Django Portal)**

- JL will be given a separate django portal, where he/she can view their assigned tickets on their UI. . These tickets will be assigned from Admin.

-> 2 way communication

-> Ticket based

-> Student will create/end the ticket + JL(Junior Lecturer) can end the ticket upon success doubt clearance

-> Tickets will be automatically assigned to JL's based on there online/offline feature in their Django portal, incase if no JL is online, we show student, your request is in pipeline, please wait!

-> While closing the ticket, we need to show the feedback form to student on JL explanation. Ex- Rating form & this form will be saved against JL Ratings db

-> Store the ticket opening & closing time & date.

-> After opening the ticket, if student side is idle, Timer will be run in background for 15 mins & after that if still there is no response, close the ticket automatically by showing this msg "You left the screen idle for 15 mins, so your previous raised ticket has been closed."

-> Chat Data persist - yes

### **Technical Support Team: (Chat from Django Portal)**

Support Team members will be given a separate django portal, where he/she can view their assigned tickets on their UI. These tickets will be assigned from Admin.

-> 2 way communication

-> Ticket based

-> Student/Mentor will create/end the ticket + Technical Team member can end the ticket upon success  
doubt clearance

-> Tickets will be automatically assigned to Technical Team member based on there online/offline feature in their Django portal, incase if no Technical Team member is online, we show student, your request is in pipeline, please wait!

-> While closing the ticket, we need to show the feedback form to student on Technical Team member support. Ex- Rating form & this form will be saved against Technical Team member support Ratings db

-> Store the ticket opening & closing time & date.

-> After opening the ticket, if student/mentor side is idle, Timer will be run in background for 15 mins & after that if still there is no response, close the ticket automatically by showing this msg "You left the screen idle for 15 mins, so your previous raised ticket has been closed."

-> Chat Data persist - yes

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**Rina -> Course weeks Pagination**