# A Comparative Analysis Of Credit Rating Model Used In Peer to Peer Lending

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A comparative study of credit risk model for P2P lending

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Abstract

The aim of the thesis is to study the credit rating system used in P2P lending platforms like Zopa.

This study specifically investigates the factors which makes a loan to be successful or default. It

examines the critical factors in assessing credit quality and probability of default from the

perspective of the investor. This study will explore the datasets of two large peer to peer platforms,

namely Zopa and RateSetter. This study shows a correlation matrix to see which factors play an

important role in determining the nature of the loan. A logistic regression model is used to see the

variables which effect the status of the loan and by how much. It will take a dynamic review of

the current developments of P2P lending based on previous literature.

Keywords: credit rating, peer to peer lending (P2P), correlations, regression

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	Definitions
SME	Small and Medium Enterprise
IFISA	Innovation Finance Individual Savings Account.
FSCS	Financial Service Compensation Scheme.
FCA	Financial Conduct Authority

#### Introduction

P2P refers to peer-to-peer or peer -to-person. Peer to Peer lending companies provides a platform which act as an intermediary to match lenders and borrowers to transact. P2P platforms reduce overhead and infrastructure cost compared to that of traditional banks. Financial transactions which bypass conventional intermediaries by directly connecting the borrower to the lender classify as P2P lending<sup>1</sup>. They can offer low interest rate for the borrowers and higher returns for investors.

Borrowers provide information such as occupation, financial leverage, loan purpose, collateral, and loan history which are used for the qualitative evaluation by the P2P platform. Quantitative attributes such as loan amount, credit scores, debt-to-income ratio, monthly income are used to classify borrowers into various risk groups. Investors can browse this information to decide whether to invest and the amount for investment.

It cuts the middlemen, a traditional financial institution, and connects multiple investors and potential borrowers to invest capital and to borrow credit. For the investors, this market provides the opportunities to receive a greater return on their capital as compared to depositing it in a savings account in a traditional bank and mitigating the risk. However, there is a great risk of borrower defaulting and not repaying the loan with interest. Therefore, there is a need to identify which characteristics make a borrower's loan bad and enables investors to make better decisions.

The largest players globally in the peer-to-peer lending market are Lending Club, Prosper, Zopa, Funding Circle based on the amount of loans generated. The rapid growth in P2P lending, along with an apparent investor appetite to provide them with equity funding and use them to channel funds directly into consumer and SME lending, has led some to predict profound disruption of the traditional banking model.

The emergence of more P2P lending platform makes the marketplace for such financial practices stronger. With the IPO of Lending Club<sup>2</sup> in 2014, has been witness to the amount of growth in P2P lending. This growth has forced traditional institutions such as banks to take notice and develop relationships with the industry. Hedge funds show interest in purchasing loan

<sup>&</sup>lt;sup>1</sup> <u>Peer-to-peer lending wiki</u> <sup>2</sup> <u>Lending Club wiki</u>

products from P2P lending platform. The interest is due to attractive returns as well as stable products offered by P2P lending platforms. There is also a trend of financial institutions to open their own department focusing on P2P lending to be with the times. Consolidation of credit is one of the main reasons for borrowing loans from P2P platforms.

Asymmetric information is found everywhere in P2P lending. The P2P lending market lacks historical data. Therefore, chances of investors being more prone to borrower's default is quite high. P2P lending is a two-sided market. In order to further boost market growth, P2P lending platforms also need to enhance the ability of investors to assess credit risks. By doing this, platforms can offer higher return, and thus, attract more participation of investors. in lending activity.

This study attempts to evaluate the critical risk factors which could help the investor to assess credit risk of their investments. To achieve the objective, data from prominent P2P lending platforms (publicly available) is utilized. The rationale of the study is that the investor would properly vet the credit risk of the potential borrower therefore, a model to calculate will aid in loan selection. This model will act to mitigate information asymmetry on P2P lending and gaming philosophy of borrowers. Besides, this study will also take a review of the current development of P2P lending built on previous literature.

It has been almost 15 years since the first P2P lending platform was founded in the UK. While P2P lending has been growing rapidly within the past 15 years, it is still in the infant stage compared to the traditional banking industry. There are over 100 academic papers about P2P lending between 2008 and 2018, but from different perspectives, including analyses of determinants of a loan to be successfully funded by investors, regulations, credit risks, determinants of credit quality and default probability, business model of P2P lending across countries, internal information system and literature reviews.

Even though a handful of papers did research on credit risks using data mining methodologies, most of them were focused on explaining the determinants of a loan being successfully funded.

It is seen in recent years, there has been a scene in peer-to-peer lending. The purpose of these alternative financing seems to work well. Many investors find a new source to make profit and borrowers are managing to get loans easily. This is a legitimate area of investing which is

being made secured through providing credit scores as well as information on borrowers but there exists a risk of losing money.

The study is organized as follows. Section 2 presents process of peer-to-peer lending. Section 3 presents the market view of the peer-to-peer lending market. Section 4 presents the literature review which give a picture of the previous research done on the subject. Section 5 presents the loan book from Zopa and RateSetter. It also provides the analysis of the data. Section 6 compares the features between Zopa and RateSetter. Section 7 concludes.

#### **Process**

P2P lending platform acquires borrowers by asking them for their private information. Information such as loan amount, credit rating, monthly income, occupation, purpose etc. are provided by the borrowers to the platform. The assessment of the documents in done by the platform. A fixed interest rate is decided upon for the loan. Then the listing goes on to the platform for the investors to watch. The investors can access all the loan details and decide on whether to invest on a loan or not.

P2P platforms allow lending to borrowers without any prior knowledge. Zopa platform is the oldest and credit providing company in UK since 2005.

Institutional Retail Lenders Accesses P2P platform to invest. Borrowers pay back the principal with interest Lenders lend money to P2P Platform over the period of the borrowers for a specified Matches investors to borrowers. loan Also manages payments. period of time **Borrowers** Borrows money from the platform. Consumer **Property** 

Business

Figure 1:Peer-to-Peer Process

#### **Borrowers:**

**Consumer lending**: The loans are granted for a variety of purposes like car financing, home renovations, debt consolidation like credit card bills and weddings. Typical loan size is between 260 to 35000 pounds. Loan origination is one of the main issues in this sector. High quality borrowers are always sought after by platforms to provide loans.

**Business lending**: This type of lending accounts for 35% of overall P2P market<sup>3</sup>. It usually lends to manufacturing, engineering, transport, utilities, finance and retail. Loan size can be large, for example, Funding Circle<sup>4</sup>, a P2P platform started in UK in 2010, funds around 5000 up to 350000 pounds to businesses.

**Property lending**: Products such as long term commercial and residential mortgages, lending for construction and development are included in this type of lending. Companies like LendInvest<sup>5</sup> provide a range of financial models and products.

### **Lenders:**

**Retail**: Big companies and institutional normally do not get involved in emerging market segments like the P2P lending market. Large institutions can lend large amounts of money, which in turn could lead to a large proportional of a platform. Major P2P platforms are in the process of getting regulated and getting the stamp of approval. Big companies can stay away from platforms like that. Since P2P lending is still in its baby stages, independent research and necessary due diligence is unavailable. This is a possibility of institutions choosing the best loans available for themselves as being large proportional investor.

*Corporate banks*: Corporate banks often invest through P2P platforms to credit small and medium sized companies. For example, the British Business bank<sup>6</sup> invests in small loans through Funding Circle.

 $<sup>^3 \, \</sup>underline{\text{https://www.statista.com/statistics/461645/smes-share-stock-outstanding-business-loans-intotals-uk/}$ 

<sup>&</sup>lt;sup>4</sup> https://www.fundingcircle.com/uk/

<sup>55</sup> https://www.lendinvest.com/

<sup>&</sup>lt;sup>6</sup> https://www.british-business-bank.co.uk/

#### **Investment Trusts:**

Investment trusts like P2P Global Investments<sup>7</sup> provide high yield to institutional investors. A negative can be, it rates fluctuate significantly from net asset value (NAV), that may cause large losses.

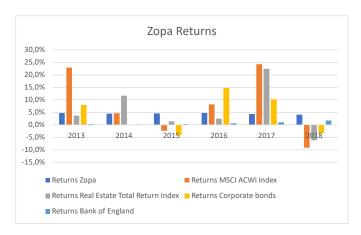


Figure 2: Comparision of returns of Zopa platform to other popular investments.

# **Growth of Peer-to-Peer Lending:**

Banks became inaccessible: The consumer lending is becoming more crowded with the traditional institutions branching out into peer-to-peer lending services. This has reduced the yield of the investor. All though it is good for the borrowers but bad for the lenders. The increased competition can slow down the P2P market. To counter this, platforms like Funding Circle provide loans on an average below £100000, which usually is below what large institute look for.

### Most investments return lower yields:

10-year government bonds and cash in banks provides near zero returns. The investor looks for alternative finance for making profits.

### Innovations in technology:

Technology has the power to disrupt traditional business. Like Uber created new opportunities for taxi service and Airbnb provided alternative solutions to travellers, P2P platforms connects lenders and borrowers around the world. The advantage of better user

<sup>&</sup>lt;sup>7</sup> https://www.bloomberg.com/profile/company/1367667D:LN

experience and speed drives the P2P market. Traditional institutions are stuck with legacy systems and organizational structures which obstruct business to excel.

### Low trust on banks:

There has been a growing public distrust towards the traditional financial institutes after the 2008 credit crisis. An example can be seen in the UK's Edelman's Trust Barometer<sup>8</sup>, which runs a continuous survey on public's trust on financial institutions. People are frustrated with their banks and are in search for alternatives.

# **Regulation of Peer-to-Peer platforms:**

### Innovative Finance ISA:

Launched in 2016, provided P2P platforms with tax-efficient solutions to their products. This shows the commitment of the regulator on the P2P market and it provides a secure product for the investor.

# FCA Regulation:

The regulations will become stricter as the market matures and grows. Due to early stages of the market, many intermediaries do not participate in the market. Independent third party like investor education is likely to create hopeful scenarios in the future.

 $<sup>{}^8\</sup>underline{\ https://www.edelman.com/sites/g/files/aatuss191/files/2021-01/2021-edelman-trust-\underline{barometer.pdf}}$ 

### Market review

The main market of P2P lending is the size of unsecured loan like the unsecured personal loans. The US consumer credit is 4.1 trillion from 2010-2020 as assessed by the Federal Reserve. China has a large market for new P2P lending platforms. It manages 99.7 billion USD in 2015 compared to UK which has a market of 4.1 billion USD <sup>9</sup>.

The following section shows loans issued in prominent P2P lending marketplace around the world.

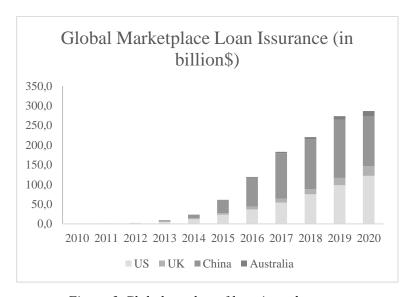


Figure 3:Global number of loan issued.

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Table to the graph is provided at the appendix of the study <u>here</u>

The following graph shows the awareness among public segregated by age.

<sup>&</sup>lt;sup>9</sup> Source: The Global Alternative Finance Market Benchmarking Report by Cambridge Centre for Alternative Finance (2020).

<sup>&</sup>lt;sup>10</sup> Source: Company Data, Morgan Stanley Research estimates

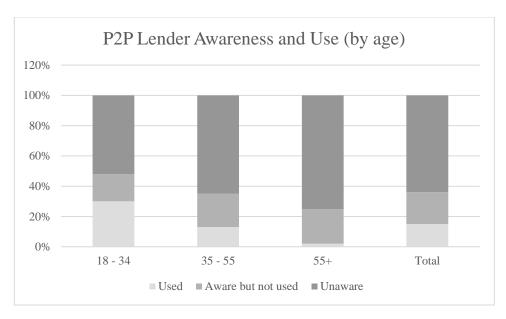


Figure 4:Peer-to-peer awareness.

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Table to the graph is provided at the appendix of the study here

# Key players and Respective Marketplace

Platform	Year of conception	Total Loan Issued (in bn)	Crowdfunding Type	Currency	Country
Lending Club <sup>12</sup>	2007	59,60	Personal lending	USD	US
Prosper <sup>13</sup>	2006	17	Personal lending	USD	US
Zopa <sup>14</sup>	2005	6,04	Personal lending	GBP	UK
Plenti/RateSetter <sup>15</sup>	2009	4,03	Personal lending	GBP/AUD	UK (RateSetter)/AUS
LendingWorks <sup>16</sup>	2012	0,21	Personal lending	GBP	UK
Funding Circle <sup>17</sup>	2015	10	Business lending	GBP	Ger/UK
Auxmoney <sup>18</sup>	2007	2.0	Personal lending	Euro	Ger

Sources: AlphaWise, Morgan Stanley Research
 Sources: Lending Club <a href="https://www.lendingclub.com/info/statistics.action">https://www.lendingclub.com/info/statistics.action</a>
 Sources: Prosper: <a href="https://www.prosper.com/;">https://www.prosper.com/;</a>
 Sources: Zopa: <a href="https://www.zopa.com/invest/historical-performance">https://www.zopa.com/invest/historical-performance</a>
 RateSetter: <a href="https://www.ratesetter.com/invest/statistics">https://www.ratesetter.com/invest/statistics</a>

Lending Works: https://www.lendingworks.co.uk/about-us/statistics
 Funding Circle: https://www.fundingcircle.com/uk/statistics/
 Auxmoney: https://www.auxmoney.com/infos/statistiken

These are some of the players in the market. It shows Lending Club of US to be more matured compared to the UK platforms like Zopa although it started operations in 2005 before any other platform. German P2P marketplace is in its infancy.

#### Literature Review

Banks have been a solution at an institutional level to the issue of asymmetric information in the credit market when we look at the history of lending as ascertained by (Stiglitz, 1981) and (Akerlof, 1970). The credit market is between the provider of funds and the receiver of those funds. Banks can mitigate adverse selection and the moral hazard asymmetric as they have the expertise in screening and monitoring borrowers at a reduced cost compared to individual lenders, stressed by (Leland, 1977).

Therefore, in comparison to individual lenders, in a hypothetical scenario of perfect screening and monitoring, banks can extend funding opportunities to many firms and individuals who may not have a chance. In such a case, the borrowers should pay the right price as well as not be rationed to obtain the loan. All consumers who have the right price to pay (interest) would have access to credit and there would be no scope for new business ideas to complete with the banking sector. But contrary to that, in recent years with the growth of internet have led to crowd-based platforms which match lenders and borrowers progressively. In this way of lending the power is put in the hands of private lenders and borrowers. The decision making in the process of loan origination is between the two parties.

As (Herzenstein, 2011), (Galloway, 2009) and (Morse, 2015) stressed that in this kind of lending model, the mediation of banks in not required. Borrowers (either households or firms) post their loan request online and provide information on their current financial situation, e.g., income and open credit lines (other loans). On the other hand, lenders investigate a pool of credit seekers and search the ones that best fit their risk-return preferences. The final decision in the screening process rests with the lenders.

The success of P2P lending is all over the world. There is a positive trend for demand of credit through P2P platforms at the same time, comparable segments of the credit market via the banking sector are showing a negative trend.

Several studies have been conducted for the P2P lending market in the US, but there are very few papers which investigate this question in a developed country other than the US. Moreover, the interest rate comparison between the P2P platforms versus the banks have not been done explicitly due to the unavailability of public statistics on interest rates on consumer loan. Furthermore, US has more mixed market which includes non-banking loans (payday loans). Several studies have been conducted on the mechanism of transmission of rates. The meaning of transmission rate here is the changes in the market rate affects the retail rate. But not much research has been conducted on flexibility of credit demand with respect to interest rates on loans. This area of study is critical as in recent years there have been changes like lower interest rates, non-traditional monetary policy and more constraints for acquiring bank capital. The interest in borrowing and lending via web-based platforms has been investigated by looking at the Google Trends database provided by Google.

As a sector P2P lending is relatively young which started in 2005 with the launch of Zopa, there is a continuous trend of research in this topic. The interest was triggered when a competitor of Zopa, US based Prosper made its platform's data public in 2007 as evidenced by (Ravina, 2012) and (Pope, 2011). P2P platforms have online presence which provides access to minute data on credit provision and provides an opportunity to investigate new aspects. In previous literature scholars have researched to what extent do customers' characteristics affect their interest rates. The impact of trustful pictures on interest rates have been evaluated by (Duarte, 2012) and (Lin, 2013) evaluated the impact of friendship connections on interest rates, and (Ravina, 2012) evaluates the effect of beauty and skin colour on interest rates. Information facilitation and institutional design may magnify chances of credit provision to a certain extent, is topic for research. (Hildebrand T. M., 2015) investigates the extent of the change of interest rate from auctions to rates that are pre-determined by the P2P platforms affects the amount of credit provision. (Herzenstein, 2011) analyses to what extent investors herd with each other when analysing which loan to fund.

A borrower applies for loans by providing private information such as loan amount, term, credit rating score, monthly income, occupation and the loan purpose. Platforms will then assess

the information and decide a fixed interest rate for the loan. After the interest is agreed on by the borrower, the loan will be listed on the platform for investors to browse. Then investors can browse loan information and decide whether to invest and how much to invest.

Between 2008 and 2018, many papers were on the topic of P2P lending. Out of them 21 papers discussed how to increase the possibility of loans being successfully funded and what are the key determinants. (Gregor, 2010) says verified variables play a much more significant role in determining whether to invest in a loan compared to unverified variables. Also, borrowers who are willing to disclose more information normally pay less interest rate (Bohme, 2010). Social ties will increase the chances of having the loan fully funded (Herrero-Lopez, 2009) (Greiner, 2009) (Hildebrand T. P., 2010) thereby reducing the interest charged on the loan, and also decrease the default risk associated with the loan (Lin, 2013). Furthermore, some research is focused on the contribution of demographic information of borrowers on loan funding such as appearance and gender.

Research shows that appearance also does influence the decision of lenders to fund a loan or not (Jefferson Duarte, 2012). Female borrowers are less likely to get loans funded than are male borrowers. The objective of lending money on P2P platforms is to gain high return and mitigate default risk. Investors on P2P lending platforms are inclined to invest in loans with higher return, which also carry higher default risk. Assessing default risks based on previous loans' performance is another focus of academic papers.

There are 10 papers that built models to investigate what are the key determinants of default risk, so investors can use this as a guideline to avoid adverse selection. Loans with lower credit grade and longer terms will result in higher default risk (Riza Emekter, 2015). There are discrepancies between risk premiums charged and real default risk associated with loans on P2P lending platforms (Kumar, 2007). This conclusion is supported by the fact that the proof shows that the premium charged by P2P platforms is not enough to cover the potential loss of investors (Riza Emekter, 2015). Recommendations were also imposed that another way to mitigate default risk of loans is to set up a social reputation system in P2P lending platforms (Everett, 2010). Platforms will charge borrowers a loan origination fee once the loan is successfully funded. Investors will also be charged a service fee of managing instalment payments from borrowers. A handful of papers were focused on building the internal information system of P2P platforms. For instance, (Collier, 2010) informed practice and theory on

developing community reputation that can improve information asymmetry on Prosper and mitigate adverse selection. Also, as an intermediary in the financial market, platforms are regulated by both Securities and Exchange Commission (SEC) and Consumer Financial Protection Bureau (CFPB). Five papers uncovered the current regulations on P2P lending and inform implications for further development of specific regulation for P2P lending. A multiagency regulatory approach of P2P lending should be implemented that intimates the approach applied to regulate traditional lending (Rapp, 2012).

Borrowers need to pay monthly instalments until the loans reach maturity. If desired, they can also choose to repay all principal payments ahead of the loan's maturity by paying a service fee. Platforms also provide a trading system to investors who want to sell holding loans with a certain discount. This trading system helps platforms to provide more flexibility to investors. However, some loans default in early stages of instalment payments. This causes a huge loss for investors. Investors are inclined not to hire an agency to collect net principal loss due to the small amount of investment (Jin, 2014). Further research into after-default management of P2P lending is an urgent need because it can help mitigate net principal loss of investors and improve the risk-adjusted return of platforms as a whole.

There are different types of P2P lending platforms based on the activity they do as shown in the table below:

Type of loan	Platform
General loans/Personal loans	Lending Club, Prosper,
World Poverty reduction loans	Kiva, Zidisha
Family and Friends loans	TrustLeaf, LoanKin
Others	Funding Circle, Kabbage, Sofi

The next section presents the types of business models which exists in the P2P market currently.

# Business Models of P2P Lending<sup>19</sup>

- 1. One to Many Model (diffused): The platform actively decides in loan selection as well as matching borrower and investors. The platform collect money from the investor and allocated it to several loans depending on the investors agreed upon amount to lend, expected returns and risk appetite (depends on the risk expected from the investor's portfolio). Advantage of this model is borrowers get money quickly and many borrowers can get their request of funds.
- 2. One to One Model(direct): Here the investor selects the loan, according to the documents submitted during loan application. The investor decides the loan amount to fund the borrower. It is more time consuming and does not assure diversification of portfolio of investor. In this model, borrowers may not be fully satisfied because of being selected partially.

# Finance processing Models<sup>20</sup>

- 1. Client segregated model: The platform matches investors and borrowers, and the money is collected in a separate account different from platform's account. The financing is done through reverse auction (Milne A, 2016). The quotes of the common fund are displayed on the platform. This is done to preserve the funds if the platform fails. Reverse Auction: The benefit is the lowest bid(s) get the loan. In a conventional auction (at least in theory) each bidder makes an individual judgement on how much the item is worth to them and bids up to that limit. The item is then won by the person who values it highest. In a conventional auction items usually go for above the reserve price. So in a reverse auction for a loan each lender decides the minimum rate they are willing to accept from that borrower and the loan is funded by the lender(s) who are prepared to lend at the lowest rate.
- 2. Partnering Model: Loans are generated by partner banks. Platforms only acts as a broker.

<sup>&</sup>lt;sup>19</sup>Information from different websites and papers on peer-to-peer lending.

<sup>&</sup>lt;sup>20</sup> Information from different websites and papers on peer-to-peer lending.

- 3. Guaranteed return Model: Platforms performs the assessment of credit worthiness of the borrower and sets up the interest. It collects funds from the investor. There are two ways of execution of the model:
  - a. The research and pre-screening of financiers is done outside the platform. The loan request is displayed on the platform and lenders can make offers. This model works when there are more supply than demand for loans.
  - b. An algorithm invests the collected fund depending on risk credit. In this method there is remuneration depending on the rate and loan period.
- 4. Balance sheet Model: Platform takes the loan and shows it in their balance sheet so it can sell them to institutions for investments. The platforms collect the money, provide it to borrowers who pay interest to the platform. This can be dangerous if the platform fails, the investor may not be able to get money back.

# Methodology

# Data collection and preparation: Zopa

Zopa being the oldest<sup>21</sup> financial peer-to-peer lending platform company has a risk of losing due to credit risk. Now the credit risk has been improved. To understand better what makes these loans riskier, I analysed the loan book<sup>22</sup> of Zopa. Some patterns behind borrowers are observed and how they link to default or successful loan.

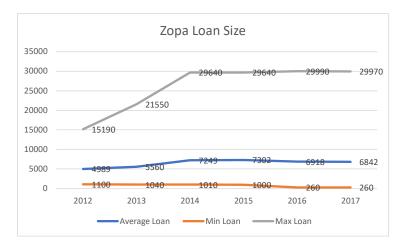


Figure 5: Loan size of Zopa

In traditional lending, a loan is evaluated based on the borrower's credit score from an independent credit assessing agency<sup>23</sup>. These loans are provided by banks traditionally. In contrast, the P2P lending platforms provide more riskier loans. If these loans are assessed by the traditional credit agencies, they will always be categorized as high-risk loan. These factors which make these loans high risk could be questionable to investors. So, the metrics used in Peer-to-Peer loans properly are different from traditional credit metrics.

22 <u>loanbook</u>

<sup>&</sup>lt;sup>21</sup> Zopa wiki

<sup>&</sup>lt;sup>23</sup> peer-to-peer lending

Zopa started in 2005<sup>24</sup>. The total amount of loans provided by Zopa till 2021 is close to 5 billion pounds<sup>25</sup>. Zopa provides personal loans to individuals. These loans are repaid within 5 years. The rate of return for lenders is between 3.5 to 3.7 percent. This excludes bad loans.

Since it is the oldest peer-to-peer lending platform, it has a huge set of loan data which makes it easier to approve new loans come in and fix interest rates based on how the borrowers have done in the past.

Even though the stock market has seen a significant low ever since the peer-to-peer lending platform has started, Zopa has shown an excellent positive return every year for its lenders, even though the financial crisis of 2008. It is a good choice for any lending portfolio.

The minimum amount of money investors can lend is £ 1000. The borrowers repay back the money lent to them with interest. The interest repaid is between 3-34%, which depends on strength of the possibility of repayment. Zopa makes this assessment on the basis of the data they acquire from the credit reference agencies as well as its previous experience providing more than 600,000 loans.

The money lent out by the investor is spread across many loans, at least 100 loans, to reduce the risk of losses due to default. Investors have the option to lent out more money in the first 3 years and relent the repayments received to counter losses.

Zopa has reliable products such as Zopa Plus, where investors can lend to a mix of creditworthy borrowers. The interest earned is fixed at 5.2% regardless of losses incurred. Zopa provides other products such as Zopa Core, with a possibility of earning 4.5% interest excluding the bad loans. Zopa Core includes highest grade borrowers. There is also the possibility to earn more if there are less bad debts and earn lower interest than target rate if there are more bad debts. This is designed to provide satisfactory returns to majority of investors.

<sup>&</sup>lt;sup>24</sup> <u>Zopa wiki</u> <sup>25</sup> <u>Zopa</u>

Zopa performs certain tasks to maintain satisfactory performance through years. It finds new borrowers. They assess the loan applications with data provided by the borrower. After approval, investors are assigned small loan amounts. It collects repayments by the borrowers which it pays back to the investor. In case of bad loans, it tracks the borrower repayment patterns. It also restricts applications and provide less loans in weak economic conditions as well as in crisis.

Zopa also provides the possibility to earn £1000 interest tax free using personal savings allowance or if invested through a Zopa IFISA.

Zopa earns income in the form of loan serving fee from the borrower. Investors also have to pay a 1% sale fee in case they exit early.

Investors can exit loans by turning off auto-relend to get back money normally from borrower repayments. There is also a possibility to sell existing loans other investors, if any investor wants to exit early. Zopa finds investors for them. When an investor sells the loans, they get the outstanding loan amount back. But bad loans cannot be sold. Loans can be sold early depending on availability of other investors ready to buy loans.

The investment which has not been lent yet is protected by FSCS. But after the loan is lent out, it's not regulated by FSCS. Loan closure plans are already set before giving out loans, in case of such cases. Money is set aside to process closures. The whole process is regulated under United Kingdom's financial regulator FCA.

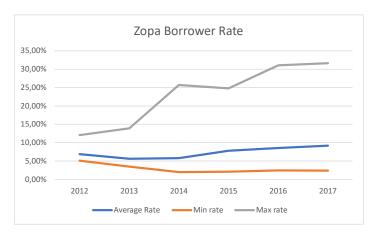


Figure 6: Borrower rates for loans from Zopa over the years.

Zopa accepts a borrower of a wide range, borrowers who had under average financial position. But borrowers have to show good track record of repayments. It usually accepts 20% of its loan applications, at least during normal times. Borrowers need to have a good credit history, a repayment record and if they can afford the loan. During COVID-19 pandemic, Zopa has tightened lending criteria to ensure the borrowers have lower rate and lower risks due to the economic fallouts of lockdown.

Recovery of bad loans is usually not a big mention is personal loan platforms like Zopa. But the bad debt is in line with other peer-to-peer lending companies in the industry and close to the recovery for traditional banks.

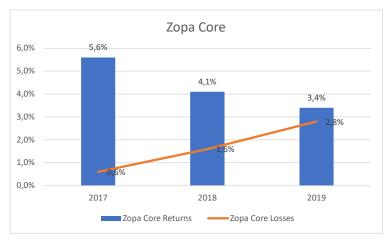


Figure 7: Zopa Core returns vs losses.

Zopa Core<sup>26</sup> lending account provides a return of 2-19% interest to lenders. The average lending rate is estimated to be 8.63% in Zopa Core loans excluding the bad loans. A minor data is omitted due to irregularities. The target return for Zopa is 3.2% in Zopa Core product.

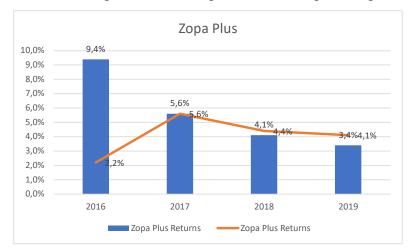


Figure 8: Zopa Plus returns vs losses

In Zopa Plus<sup>27</sup>, a return of 34% in some loans is provided. The average rate till the pandemic started was 11.73%. After the bad debts, the target return for Zopa Plus is 3.7%

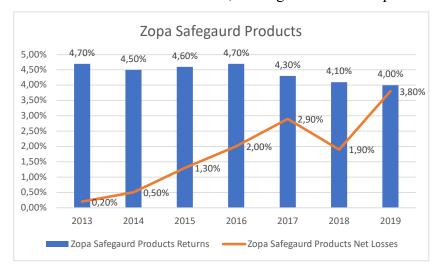


Figure 9: Zopa products with Safeguard returns vs losses

<sup>27</sup> zopa

<sup>&</sup>lt;sup>26</sup> <u>zopa</u>

## Data processing: Zopa

The Zopa dataset was obtained from their website<sup>28</sup> under the statistics section available for public downloads. It can be downloaded here. There are 16 variables and 734079 observations for each loan during the period 2005 to 2020, which can be divided into three categories:

- Loan Status: It indicated the status of the loan such as Active, Late, Default or complete.
- Borrower Data: These show the data provided by the borrower such as PostCode
- Loan Data: Basics of the loan such as term of the loan, Lending rate, disbursal date, original loan amount, principal collected, interest collected, total no. of payments made, term of the loan, date of last payment, latest status of the loan and in case of default, the date of default is also mentioned.

The  $Zopa^{29}$  variable table which are of interest for analysis is as follows:

# Key Variables:

Variable name	Type	Definition
Original loan amount	Quantitative	The amount of the loan
Principal collected	Quantitative	Amount of the principal of the loan collected.
Interest collected	Quantitative	Amount of the interest collected
Total no. of payments	Quantitative	No. of instalments
Term	Quantitative	The length of the term
Lending rate	Quantitative	Interest rate the borrower needs to pay
Latest status	Qualitative	Whether the loan is active, complete or default
Date of Default	Quantitative	Date on which the loan of defaulted.
Post Code	Qualitative	Location of the loan taker.

Initial question of interest is can investors always make money on riskier loans?

Taking a first look on their website indicates that credit assessment metrics on P2P lending platforms have some value, which is been referred when making a decision in favor of

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<sup>&</sup>lt;sup>28</sup> Zopa loan book

<sup>&</sup>lt;sup>29</sup> Source: Zopa Loan book collected from their website: https://www.zopa.com/invest

the loan. Something similar can be observed in other successful lending platforms such as Lending Club. These is not a lot of information about the borrowers on their platform, except for the metrics provided by them. Although credit metrics used to be part of the loan book they provide on the website but it has been scraped for a few years. The loanbook does not contain any personal information on the credit rating or credit score of the individual borrowers. This information is for the investors for seizing opportunities to earn money. So a better question is what properties of borrowers in P2P platform are relevant to identifying the nature of the loan and how they are linked to default loans? If there are some trends in these properties, maybe that can be important points in calculating a loan as good or bad.

I analysed the Zopa loanbook in R software. Firstly, I loaded the necessary packages in R studio. The packages included ggplot2, tidyr, dplyr, ggthemes, gridExtra, RColorBrewer, knitr, GGally, psych, corrplot libraries. Thereafter, I loaded the loanbook of Zopa in R. I changed it from .csv format to .xlsx . The dimensions of loanbook is that it contains 14 variables and 734079 observations for each loan data.

First, I looked at the loan status of the loans in the dataset. The same could be found at the 'Latest Status' column of the loanbook. The variables in the column are as follows:

- 1. Active
- 2. Completed
- 3. Default
- 4. Late

There are four loan status. I wanted to know about the risky loans in the dataset, so I focused on the Default and Late variables in the Latest Status column of the dataset. So I combined the two categories into one category. I changed the format of the column into variable. The number of observations (loans) in each category is as follows:

Category	No. of observations
Active	257302

Category	No. of observations
Completed	416772
Default	37533
Late	22472

The barplot of distribution of the loans are as follows:

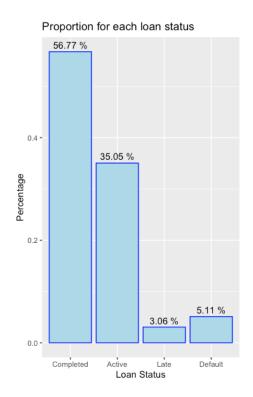


Figure 10: Distribution of all loans of Zopa

I created a new variable called the CompleteOrRisk to assign to risky loans included late and default. The high risk category included loans which are late or default and the completed loans are assigned to completed category. The active loans have been removed from this new variable as the nature of loan could not be determined at the time of analysis.

I created a bar chart to see the distribution of the terms of the loans. The 'Term' column indicates the no. of terms the loan has been provided for.

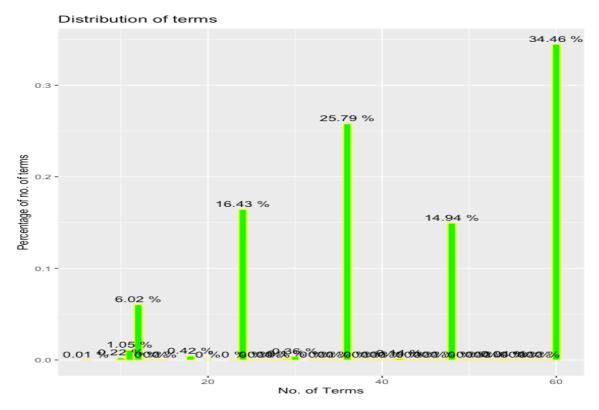


Figure 11: Distribution of terms of loans of Zopa

This shows the higher frequency of loans been given for 12 months, 24 months, 36 months, 48 months and 60 months. The various terms for the loans are as follows:

Months	No. of
	observations
6	56
10	1629
11	7703
12	44216
18	3101
24	120629
29	698
30	2646
36	189329
42	1024
48	109639
54	287
60	252992

The distribution of the loans based on different location in UK is as follows. I have included here a table to indicate the locations to the largest number of loans from UK.

Location	Post Code	No. of
		observations
Croydon	CR0	1853
Greater London	E17	1261
Leicestershire	LE3	1150
Lancashire	PR7	1072
Nottingham	NG5	1050

I created a subset of the data which contains only Completed and HighRisk loans. The no. of observations in the subset has reduced to 476777, containing 15 variables.

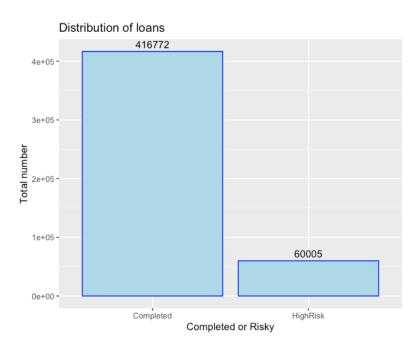


Figure 12: Distribution of loans which are completed or at high risk to default.

After removing active loans, the no. of loans for each category is as follows:

Status	No. of
	loans
Completed	416770
Late	22472
Default	37533

The proportion of each loan category is shown in the following bar chart.

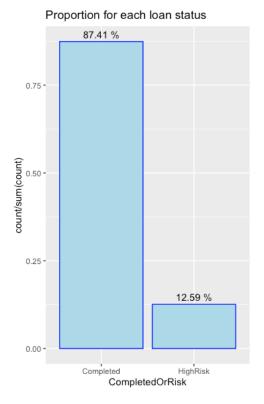


Figure 13:Prportion of loans in each category of Zopa

The proportion of the active loans are 35.05%. The unknown nature of these loans make it unusable for this analysis. We don't know if they are defaulted or completed. There are 56.77% loans completed. There are 3.06% loans which are late, means there is a possibility that the investor may lose money.

Next, we look at the lending rates of Zopa dataset.

The loan data will give a better picture about the dataset. The lending rate for the loans is summarised as follows:

No. of observations	734079
Mean	9%

No. of observations	734079
Standard deviation	+-6%
Median	7%
Median absolute	6%
deviation	
Minimum	1%
Maximum	34%
Skew	1.23
Kurtosis	0.85

The above table shows the average lending rate is 9% in all of the loans. The range is about 1% - 34%, with slightly right skewed. It has a spike at 2.94%.

The histogram of the lending rates is as follows:

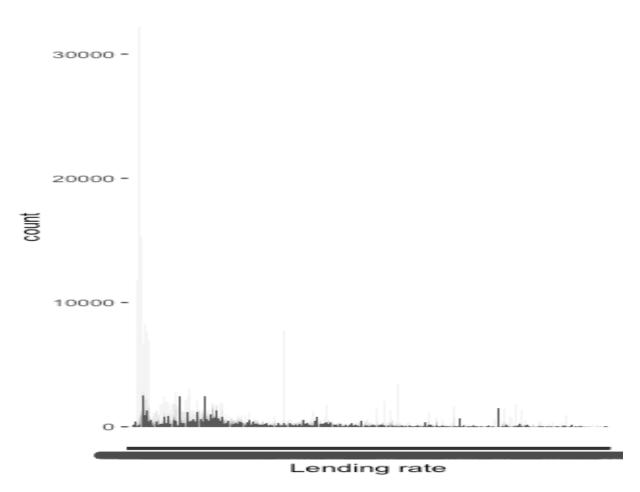


Figure 14: Distribution of lending rates of Zopa

The frequency of the lending rate often given to borrowers are as follows:

Lending Rate	No. of observations
2.94%	32241
3.04%	15286
2.84%	11823
3.24%	8291
11.61%	7758

The following section shows the lending rate distribution within the completed or risky loan category.

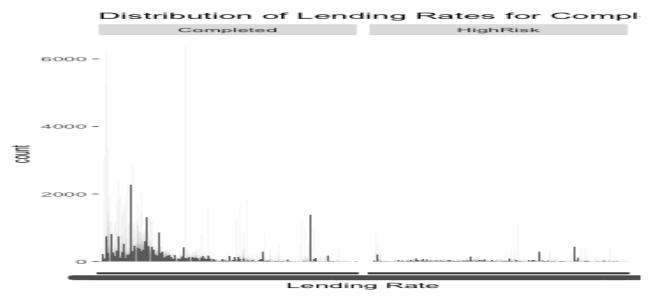


Figure 15: Distribution of loans in each category i.e. completed loans or high risk loans.

The summary of lending rates in the completed and risky loans are as follows:

No. of observations	476777
Mean	9%
Standard deviation	+-6%
Median	7%
Median absolute	4%
deviation	
Minimum	1%
Maximum	34%
Skew	1.31

No. of observations	476777
Kurtosis	1.09

The most frequent interest rates is 3.04% with 6742 observations.

Lending Rate	No. of observations
3.04%	6742
11.61%	6483
2.94%	6075
3.24%	3685
2.84%	3516

The following shows the summary of the lending rates in the completed and high risk categories:

Feature	Completed	HighRisk
Minimum rate	1%	2.42%
Maximum rate	33.78%	33.78%
Average rate	8.73%	14.60%
Median	7.06%	14%

The average lending rate for high risk loans is 14.6%, with spikes at 3.04% and the rate with completed loans are around 8.73%, which is slightly right-skewed. Generally, completed loans have lower lending rates compared to high risk loans. The highest rates in high risk loans go up to 33.78%. This may be specific to a particular year. There could be a financial crisis in a particular year to make the rates so high. And the rates are sensitive to financial conditions.

The following shows the summary of Original Loan amount for the Completed and high risk category.

The lending rates for each year could give a better understanding of the situation. I created a column of year to check that.

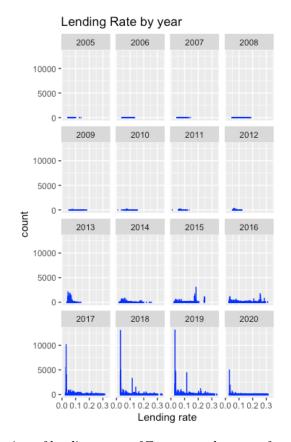


Figure 16: Distribution of lending rates of Zopa over the years from inception.

Year	2005 2006		2007	2007 2008		'	2009		2010		2011		2012		
Category	All	Comp.	All	Comp.	All	Comp.	All	Comp.	All	Comp.	All	Comp.	All	Comp.	All
	'	or	1	or	1 '	or Risk	1 '	Or	1	Or	1 '	Or	1 '	Or	1 7
	<u> </u>	Risk	<u> </u>	Risk	<u> </u>	<u>1</u> '	<u> </u>	Risk	<u> </u>	Risk	<u> </u>	Risk	1'	Risk	1 /
Min rate	4.4%	4.4%	3.9%	3.9%	4.3%	4.3%	4.85%	4.85%	5%	5.01%	1%	1%	1%	1%	5.12%
Average	6%	6%	5.65%	5.65%	7.09%	7.09%	9.03%	9.03%	8.61%	8.61%	8.63%	8.63%	7.15%	7.15%	6.83%
Max rate	14%	14%	13.4%	13.4%	14.33%	14.33%	18.5%	18.53%	15.19%	18.2%	15.19%	15.19%	13.32%	13.31%	12.09%

Year	2013		2014		2015		2016		2017		2018		2019		2020
Category	All	Comp.	All	Comp.	All	Comp.	All	Comp.	All	Comp.	All	Comp.	All	Comp.	All
		or		or		Or		Or		Or		Or		Or	
		Risk		Risk		Risk		Risk		Risk		Risk		Risk	
Min rate	3.5%	3.5%	2%	2%	2.14%	2.14%	2.49%	2.49%	2.42%	2.42%	2.84%	2.84%	2.8%	2.84%	2.889
Average	5.78%	5.78%	6.11%	6.11%	8.6%	8.68%	9.76%	10.08%	9.8%	10.63%	9.27%	10.87%	10.72%	12.94%	10.28
Max rate	13.9%	13.9%	25.7%	25.7%	24.75%	24.75%	31.03%	31.03%	31.62%	31.62%	33.61	33.61%	33.78%	33.78%	31.5

During the financial crisis of 2008-2009, we can observe that the minimum lending rate has decreased to 1%. There is a gradual decrease in the average lending rate over the years. The rates increased again in 2015 onwards. In average lending rate of completed or high risk loans increased from 2016 onwards with regards to the average lending rate of all loans. The interest rate for the loans have a clear pattern over the years for high risk loans compared to all loans. It

seems the rise in the interest rate is due to the higher risky nature of the loans and the possibility of default.

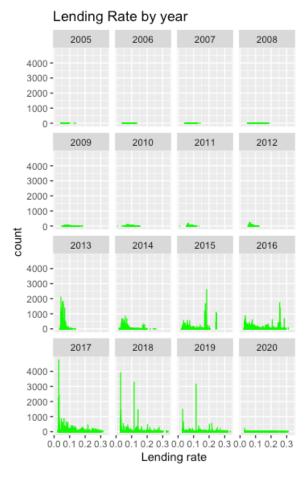


Figure 17: Distribution of lending rates of completed or high risk loans of Zopa.

In 2011 and 2012, there are fewer risky or completed loans. A significant factor could be the aftereffects of the financial crisis of 2008 and the high inflation market environment in UK. Next, we have a look at the amount of loan applied for over all loans as well as risky and completed loans.

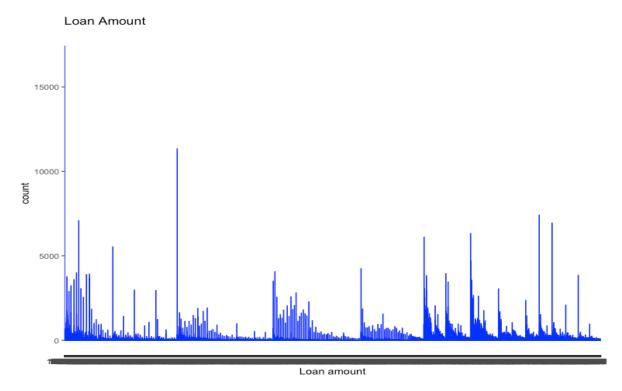


Figure 18: Loan amount for all Zopa loans

Looking at the graph shows loans of ten thousand pounds to spike. Average loan amount applied for is £7183.

Feature	All loans
Minimum amount	260
(in pounds)	
Maximum amount	35000
(in pounds)	
Average rate (in	7183
pounds)	
Median (in	5430
pounds)	

The following table shows the occurrences of popular amount applied as loans.

Original Loan Amount (in pounds)	No. of observations
10000	17424
15000	11338
7500	7407
1060	7082
8000	6938

The following shows the summary of Original Loan amount for the Completed and high risk category. The amount of money borrowed often as loan in the Completed or HighRisk category is as follows:

Original Loan	No. of observations
Amount (in pounds)	
10000	5835
1060	5301
3010	4406
1010	3673
3130	3580

Looking at both categories, all loans as well as risky or complete loans, we see a loan of  $\pounds$  10000 to be common for both categories.

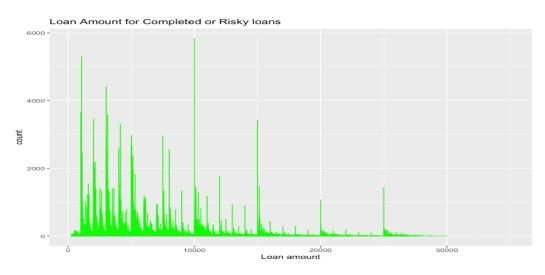


Figure 19:Distribution of total loan amount for completed or risky loans of Zopa

Feature	Completed	HighRisk
Minimum amount	260	260
(in pounds)		
Maximum amount	35000	29910
(in pounds)		
Average rate (in	6230	7947
pounds)		
Median (in	5010	6250
pounds)		

There is a clear trend that the average loan amount for riskier loans are considerably higher compared to successful loans.

The following shows the summary of Principal collected for the Completed and high risk category.

Feature	Completed	HighRisk
Minimum amount (in	260	0
pounds)		
Maximum amount (in	35000	2.964e+10
pounds)		
Average rate (in pounds)	6230	2.082e+09
Median (in pounds)	5010	1.093e+09

Now, we look at the total no. of payments collected for all loans.

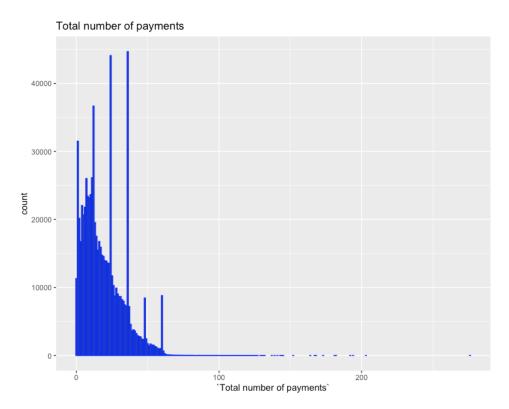


Figure 20: Number of payments of loan

Feature	All loans
Minimum no.	0
Maximum no.	276
Average no.	19.2
Median	16

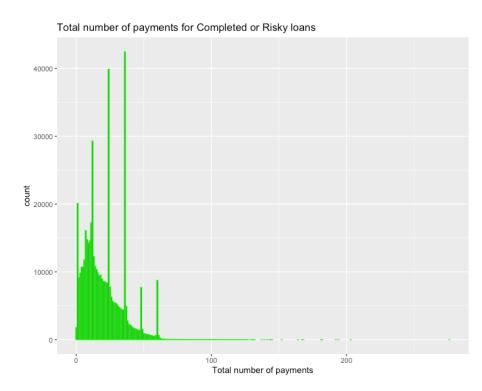


Figure 21: Distribution of total number of payments made by borrowers for completed or risky loans of Zopa.

Feature	Completed	High Risk
Minimum no.	0	0
Maximum no.	141	276
Average no.	21	17.6
Median	19	17

The average number of times of payment of loans made is higher in case of successful loans compared to high-risk loans.

#### Data collection and preparation: RateSetter

RateSetter started in 2010. One of the striking features of RateSetter is it distributes the risk associated with loans by putting a fraction of investment on all loan. It diversifies its loan profile by using all investment and distributing it to many loans, thereby reducing the losses associated with default of a particular loan.

Ratesetter also has a Provident Fund. This fund is used as a protection against bad loans. It's size has increased over time as the mix of loans have changed, thereby providing a secure future.

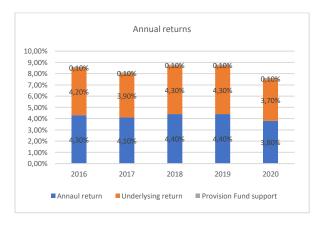


Figure 22:RateSetter Annual returns

The platform also allows early exit for lenders. In case of emergencies, the lender can sell their loans to other lenders, getting their investments back.

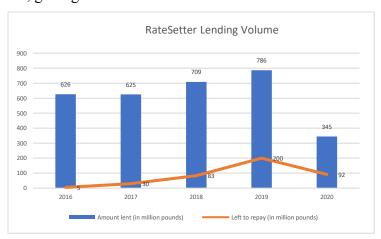


Figure 23: RateSetter Lending Volume

The current rate paid to lenders is 1.5% and 1.75% in Access IFISA account.

### **Data processing: RateSetter**

Next, we analyse the loan book of RateSetter.

The key variable found in the loan book

Variable name	Туре	Definition
Finance Amount	Quantitative	The amount of the loan
Principal outstanding	Quantitative	Amount of the principal of the loan not paid.
Finance purpose	Qualitative	Purpose of the loan
Loan term	Quantitative	The length of the term
Annual rate	Quantitative	Interest rates the borrower needs to pay
Repayment status	Qualitative	Whether the loan is active, complete or default
Borrower age	Quantitative	Age of the borrower
Employment status	Qualitative	Full time or contract or self employed
Borrower income	Quantitative	Income of borrower
Housing status	Qualitative	If the borrower has a mortgage or not
Early Payments made status	Qualitative	If the borrower has made an early payment (yes/no)
Borrower state	Qualitative	State the borrowers belongs

The RateSetter loan book<sup>30</sup> dataset will be explored here. I will try to find some patterns behind the loan takers properties and how they are related to default of loans or a successful loan.

The dataset has some basic properties. I have divided into three major categories:

1. Repayment Status: This indicates the status of the loan. The values which can indicate the status of the loan are loans which are in time indicated by "On Schedule", loans which are less than 30 days old are indicated by "<30 days late", loans which are more than 30 days late are indicated by ">30 days late", loans which are in hardships

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<sup>&</sup>lt;sup>30</sup> Appendix

are indicated by "Hardship", loans which are already defaulted are indicated by "In Default" and lastly, the loans which have already being paid up are indicated by "Repaid".

- 2. Borrower's Data: Some of the variables in the loan book show personal data regarding the borrower, such as the purpose of applying for the loan, the status of employment of the borrower, the income range of the borrower, the age range of the borrower and the housing status of the borrower.
- 3. Loan Data: This variables show the characteristics of the loan. It included variables like amount of the loan, indicated by "Finance Amount", the amount of the principal of the loan outstanding, indicated by "PrincipalOutstanding", the yearly rate of the loan, indicated by "Annual rate" of the loan, if the borrower has made some early payments, it's indicated by the variable "EarlyPaymentsMade", also date of starting the loan is indicated by "ContractDate". The term of the loan is indicated by "LoanTerm".

The first query that comes to mind looking at the dataset, is which variables could be connected to defaults of some of the loans. And what else factors indicate the successful completion of the loan.

I explored the data using the R software. I start with loading common libraries. Then the data set is loaded into the software. The file available on the RateSetter website is in .csv format. (now not available). I converted it into .xls format before loading in the software.

The dataset has 14 variables with loan 49942 observations.

#### Analysis:

First, I started with the status of repayment variable. There are 6 repayment status. My focus was to figure out the loans which has potential to be high risk loans. I changed the variables into characters. I plotted out the distribution of the loans based on their status. The graph shows 47.67% of loans, have been repaid. The current ongoing loans are at 46.32%. The high risk loans such as loan which are less than 30 days late are 0.98%, more than 30 days are 0.73% and loans under hardships are 1.47% and the percentage of loans defaulted are 2.83%.

Next, I created a variable called "CompleteOrRisk" to indicated all loans which are either completed, meaning which has been successfully paid off or the loans which are under stress, like the loans which are late, in hardships or have defaulted. I created a column with the variable name CompleteOrRisk. I excluded the loans which are currently active as well as repayment is on time.

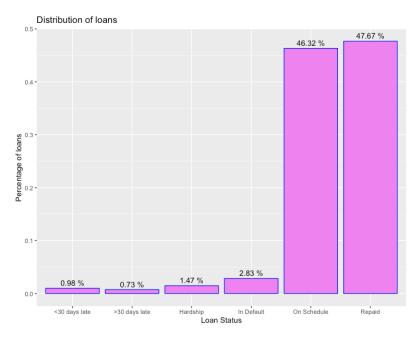


Figure 24:Loan distribution based on status of repayment of RateSetter.

I separated the data form the dataset in a subset which included data only from completed and high risk loans. The new dataset is called the sub\_loans. The new dataset has 15 variables with 26807 loan observations.

I plotted the data from the CompletedOrRisk category loans. The plot below shows, 88.81% of loans have been repaid and 11.19% of the loans is under the high risk loans.

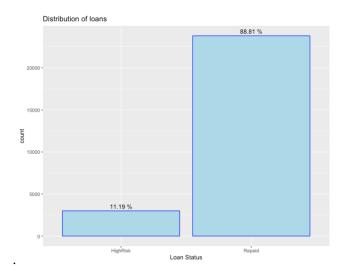


Figure 25:Loan proportion which have been repaid or are in high risk category

Now, I look at the annual rate of the loans of RateSetter. The annual rates of all loans are as follows:

Feature	Value
Minimum rate	2.05%
Average rate	6.65%
Maximum rate	16.5%
Median	6.92%

The annual rates which have maximum occurrences for the loans in the dataset are as follows:

Interest rate	No. of loans
6.92%	2563
7.02%	1731
6.5%	1668
9.61%	1080
8.48%	976

The figure below shows the distribution of annual rates for all loans in the data set.

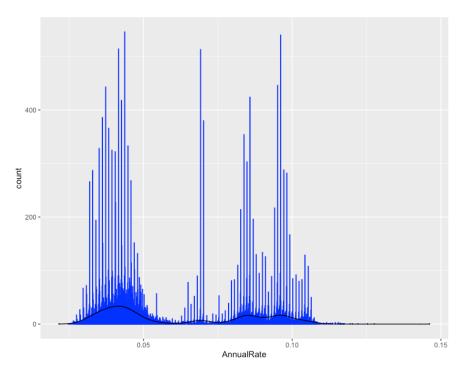


Figure 26:Distribution of annual rates of loans of Ratesetter

The annual rate on an average is 6.65%. The range of the interest lie between 2%-16.5%. It has a spike close to 7% and 9.6%.

Now I can check the annual rate distribution of the loans in the sub\_loan data. The sub\_loan consists of all loans which are either completed and risky in nature. Looking at the loans, we can observe the following.

Feature	Value
Minimum rate	2.16%
Average rate	6.17%
Maximum rate	14.6%
Median	4.8%

The interest rates which have been higher occurrences are as follows:

Interest rate	No. of loans
4.37%	546
9.61%	540
4.16%	514
6.92%	513
9.5%	446

The figure below shows that the annual rate of the high risk loans, with the increase in the annual rate, the nature of the loans to be more riskier also increase. This trend is opposite to that of the completed loans which show, higher no. of loans with lower annual rates.

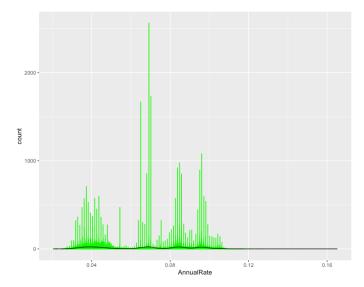


Figure 27:Annual rate of risky and repaid loans together.

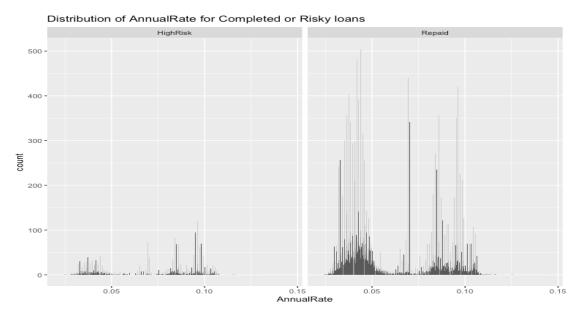


Figure 28:Annual rates of repaid and high risk loans of Ratesetter

On average the interest rate for borrowers in the category of CompletedOrRisk is 6.17%. The interest rate for high risk loans is 7.33% on average and repaid loans have an annual rate of 6%. But maximum annual rates for high risk loans are 12.76% whereas repaid loans have an annual rate of 14.62%.

Feature	Repaid	High risk
Minimum rate	2.16%	2.5%
Average rate	6%	7.33%
Maximum rate	14.6%	12.76%
Median	4.6%	8.3%

To understand better, the annual rates changes over time, I analysed the annual rate based on different years from inception. I created a column in the dataset with year in mind. I changed the contract date of the loan into a numeric and formatted it to years. The annual rates per year is as below:

Year	2014		2015		2016		2017		2018		2019		2020	
Category	All	Comp.	All	Comp.	All	Comp.	All	Comp.	All	Comp.	All	Comp.	All	Comp.
		or		Or		Or		Or		Or		Or		Or
		Risk		Risk		Risk		Risk		Risk		Risk		Risk
Min rate	5.9%	5.9%	3.37%	3.37%	3%	3%	2.87%	2.87%	2.16%	2.16%	2.15%	2.46%	2%	2.64%
Average	8.4%	8.4%	7.9%	7.8%	7.5%	7.3%	6.37%	5.92%	6.76%	5.81%	6.51%	6%	6.35%	5.59%
Max rate	11.2%	11.2%	11.9%	11.9%	11.7%	11.7%	10.23%	10.23%	14.6%	14.6%	16.5%	9.44%	10.44%	9.21%

On an average, the annual rate of RateSetter have decreased over time, both all loans as well as repaid and risky loans. The annual rate of repaid and risky loans is lower steady compared to all loans for all years.

The chart below shows the annual rate distribution over the years.

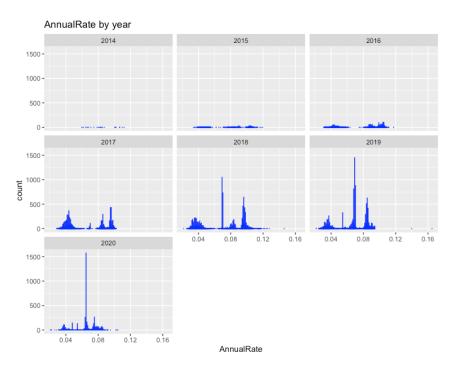


Figure 29:Annual rate by year of Ratesetter.

The following chart shows the annual rate of high risk or repaid loans over the years from its inception.

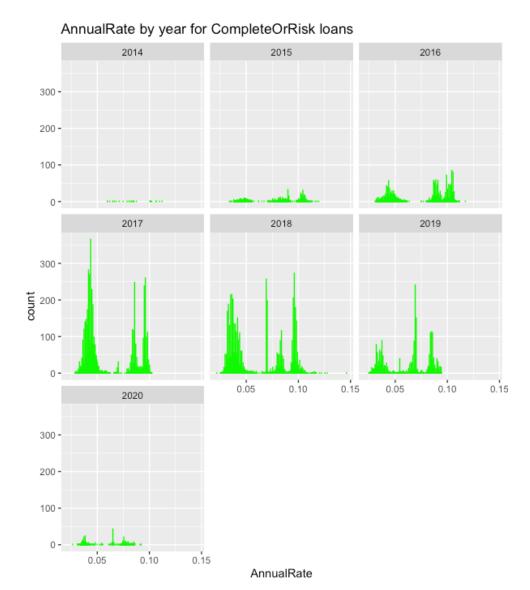


Figure 30:Annual rate of repaid or risky loans by RateSetter

Next, I look at the borrower data such as the income of the borrow and the housing status.

The distribution of the loans based on different location in Australia is as follows.

Location	Post Code	No. of observations
New South Wales	NSW	7270
Greater London	QLD	6998
Leicestershire	VIC	6615
Lancashire	WA	3459
Nottingham	SA	1397

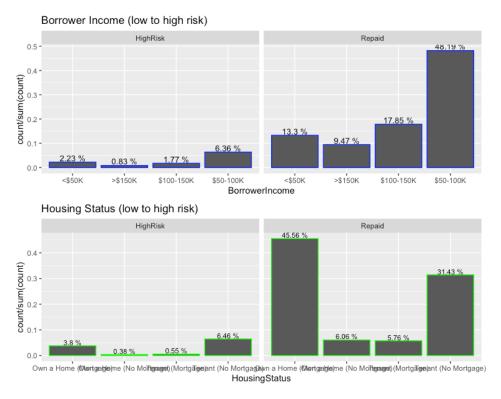


Figure 31:Borrower Income and Housing Status of high risk and repaid loans of RateSetter.

In the figure above shows, borrower income and housing status of the borrower in risky or repaid category. In the high risk loan category, most of the borrowers earn an income between 50K-100K, which is 6.36% of the all borrowers in that category. This has similarities with the repaid loans category. Most of the borrowers who have successful paid their loans, earn in the range of 50K -100K.

Also a similar trend in the housing status of the borrowers. The borrowers in the high risk loan category do not have a mortgage and they are a tenant. On the other hand, the borrowers who have repaid their loans, have a house and a mortgage. This suggests having a home is a good indicator of a loan been successfully repaid compared to borrowers who do not have a home or a mortgage.

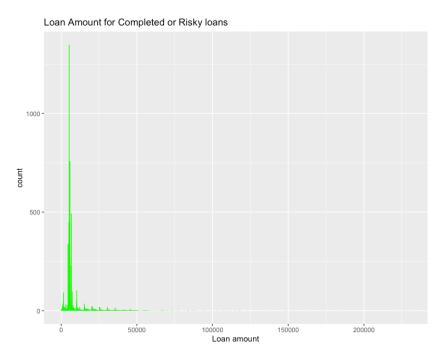


Figure 32:Total loan amount distribution of high risk or repaid loans of RateSetter.

Feature	Repaid	High risk
Minimum amount	110	219
Average amount	12120	14615.3
Maximum	230473	122965
amount		
Median	11842.5	8413

The average loan amount borrowed in the risky category is higher compared to loan repaid category. Higher amount of loan borrowed could be a possibility of not been able to pay back.

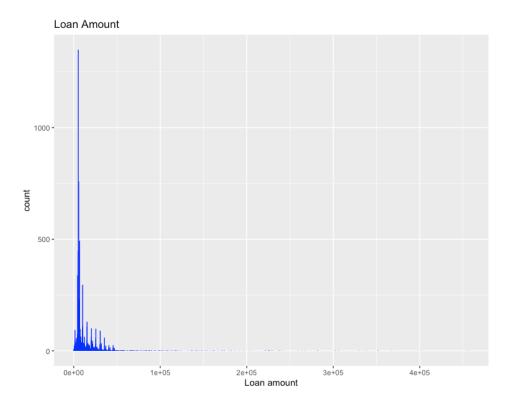


Figure 33:Total loan amount distribution of all loans of RateSetter

Feature	Loan Amount
	(in pounds)
Min amount	110
Avg. amount	13843
Max amount	456609
Median	10501

The average loan amount borrowed is 13843 pounds which is lower than the high risk category loans of 14615.3.

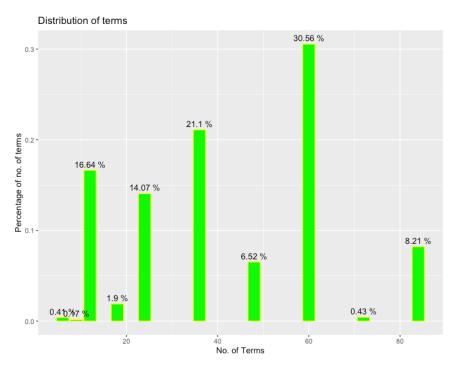


Figure 34:Distribution of terms of all loans of RateSetter

Feature	Loan term
	( in months)
Min term	6
Avg. amount	42.02
Max amount	84
Median	36

The most popular term for borrowers of loan is 60 months.

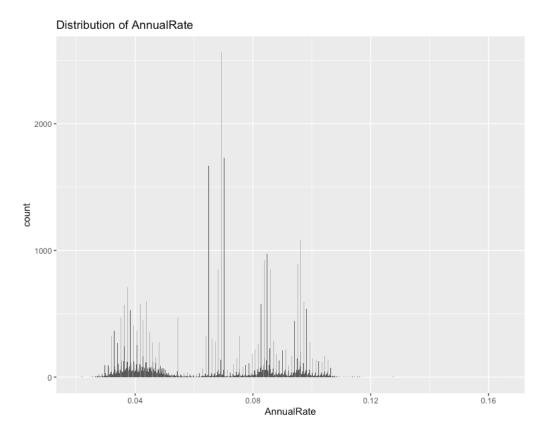


Figure 35:Distribution of annual rate of all loans of RateSetter.

Feature	Annual rates
Min term	2%
Avg. amount	6.6%
Max amount	16.5%
Median	6.9%

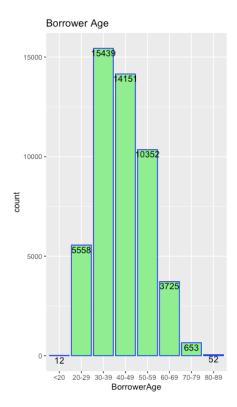


Figure 36:Distribution of Borrowers Age of RateSetter

The graph above suggests the maximum number of loan takers are in the age range 30-39 years. These are middle age applicants who have certain small requirements of money which is been met with these loans.

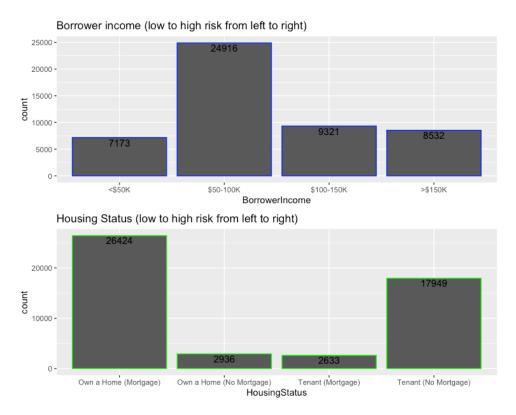


Figure 37: Borrower's Housing status and income range distribution of all loans.

Most of the borrowers have an annual income in the range of 50K -100K and majority of them owns a house with a mortgage.

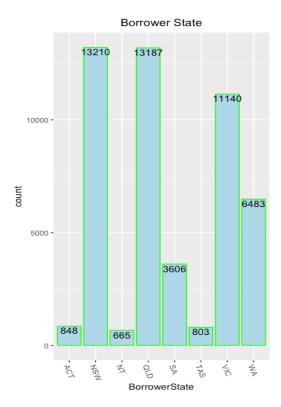


Figure 38:Distribution of Borrowers of loans from each state.

The most popular location for borrower of loans is from Australia's New South Wales and Queensland.

Code	State
ACT	Australian Capital Territory
NSW	New South Wales
NT	Northern Territory
QLD	Queensland
SA	South Australia
TAS	Tasmania
VIC	Victoria
WA	Western Australia

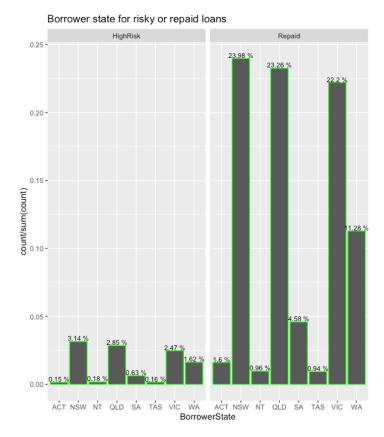


Figure 39:Distribution of Borrower of repaid or high risk loans from each state.

From the graph above we can see, the highest rate of default is observed in the state of New South Wales, Australia. Then comes Queensland and Victory. But the pattern is similar in repaid loans category. The proportion of high risk loans in the state of New South Wales is 1 in 13 borrowers.

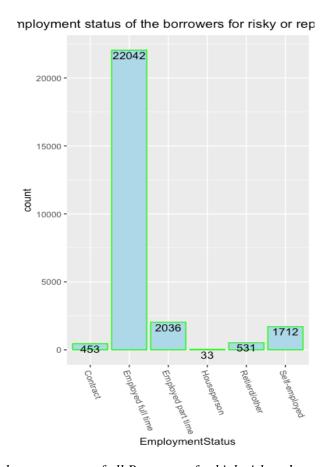


Figure 40: Employment status of all Borrowers for high risk and repaid loans.

Most of the borrowers are fully employed in the risk or repaid category. A small portion of borrowers are self-employed as well as partly employed.

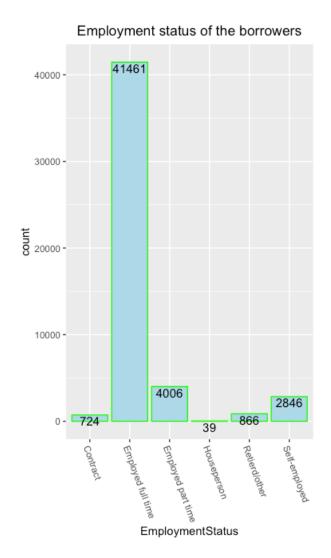


Figure 41: Employment status of Borrowers of all loans of RateSetter

Borrowers in all loan category, have full employment as was the trend seen above in the risk or repaid category.

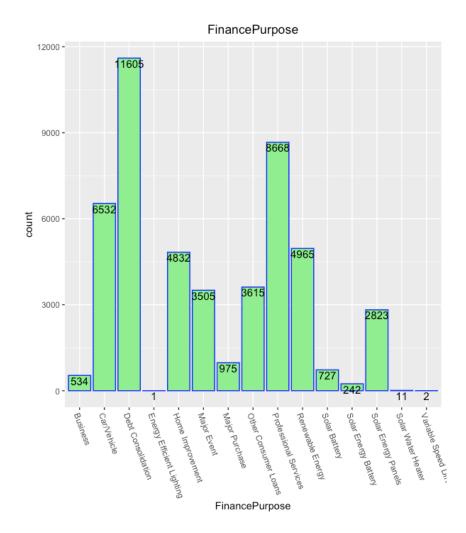


Figure 42: Purpose of loan for Borrowers of RateSetter

The most common purpose to get a loan for the borrowers are debt consolidation, professional services and to buy a car or a vehicle.

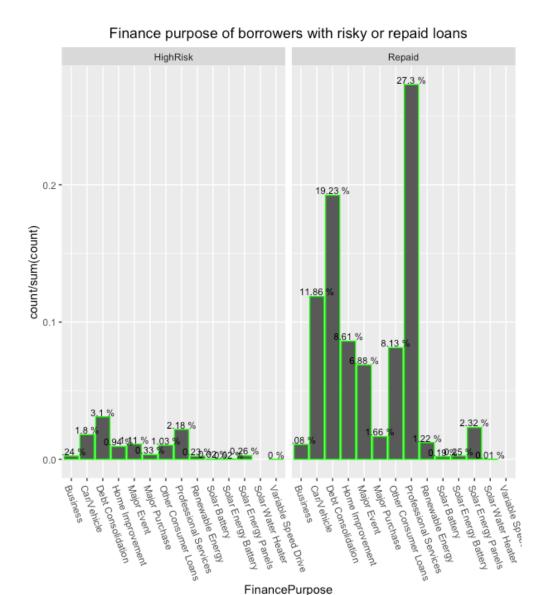


Figure 43: Purpose of loan for high risk and repaid loans of borrowers

In case of high risk loans, borrowers get loans for debt consolidation and professional services. This trend continues in repaid loans category.

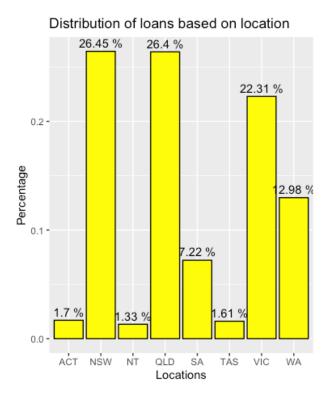


Figure 44 Distribution of all loans from particular states

Code	State
ACT	Australian Capital Territory
NSW	New South Wales
NT	Northern Territory
QLD	Queensland
SA	South Australia
TAS	Tasmania
VIC	Victoria
WA	Western Australia

Most of the loans are from New South Wales and Victoria of Australia.

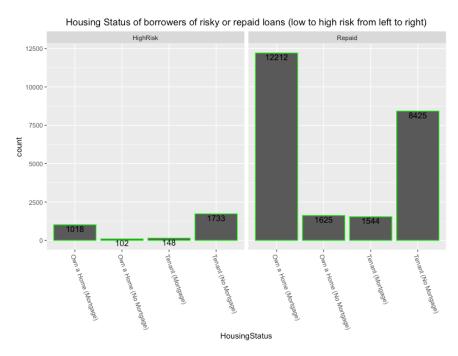


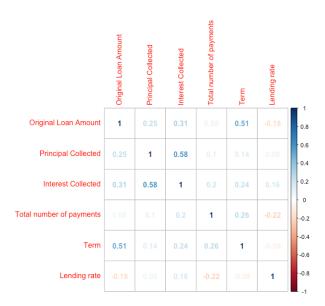
Figure 45: Housing status of Borrowers at RateSetter

High risk loan borrowers are tenants with no mortgage whereas repaid loan borrowers have a house with a mortgage.

## **Data Analysis and Modeling**

The intent of building the model is to determine the conditions for the possibility of default loans.

## Zopa



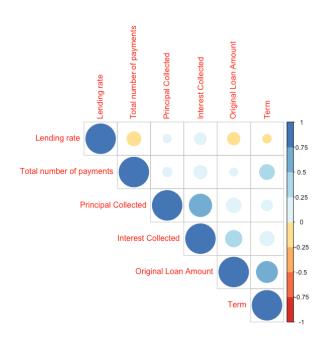


Figure 46: Correlational matrix for all loans of Zopa

The correlation matrix of Zopa for all loans show that, Total number of payments have a negative correlation with lending rate. It means that when the lending rate is higher, the

possibility to make payments for the loan becomes less. So loans with higher lending rates will find it difficult to make payments to repay the loan.

The principal amount collected is slightly positively related to lending rate. So higher lending rates may slightly influence the principal amount collected. The same goes with the interest collected. But the lending rate is more related to interest collected compared to principal collected. It shows similar trend.

The loan amount is slightly negatively related to lending rate. This means that if the amount of loan applied for is higher, the loan may get a lower lending rate. This is more favourable to borrowers compared to investors.

The term of the loan is negatively related to lending rate. The longer term of loan results into a slight lower lending rate. This is commonly seen in loans provided around the world, when the interest rates are lower, if the loan is applied for a longer period of time.

The amount of the principal collected is slightly positively related to no. of payments made. This is quite intuitive. More payments made will result into more principal collected.

Similarly, the amount of the interest collected is higher when the no. of payments made is higher.

The longer the term of the loan, the higher are the number of payments collected over time.

Principal collected is strongly positively related to interest collected. If the principal collection is more so will be the interest collection.

The higher the loan amount, the higher will be the principal collected.

The principal collected is slightly positively connected to term of the loan. It means that if the loan is applied for a longer period, the amount of principal collected is more.

Similar is the case for interest collected. If the loan amount is higher, the interest collected will be higher. It is also positively related to the term of the loan.

The bigger the amount of the loan applied for, the term of the loan is higher correspondingly.

So, important relationship is observed between lending rate and total number of payments made, principal collected and interest collected and loan amount with the term of the loan.

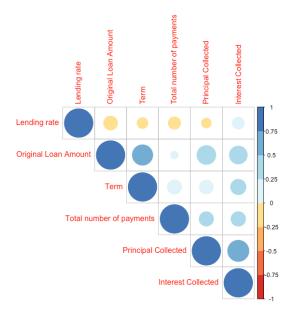


Figure 47: Correlational matrix of risky or completed loans of Zopa

In case of risky loans or completed loans, we see that lending rate is negatively related to amount of the loan applied for. So higher the loan amount, lower is the lending rate.

The lending rate is also slightly negatively related to term of the loan, principal and total no. of payments collected. The longer the loan is applied for the lower is the lending rate. There is an inverse relationship between principal collected as well as interest collected.

The longer the loan is applied for the longer is the loan amount. The loan amount is positively related to principal and interest collected.

Here too, there is a strong relationship between principal collected to interest collected.

An important distinction between the correlation matrix of all loans compared to risky or completed loans is the negative correlation between lending rate and principal collected as well as interest collected in case of risky or completed loan.

Next I looked at the relationship between lending rate with the rate of default. I created a list on indices where the defaulters data matches up with all loan data. I created a table of lending rates with the proportion of the default loans. The graph below shows the relationship between defaulted with others based on lending rate.

### Ratio of Defaulter to Non-Defaulters based on Lending Rate

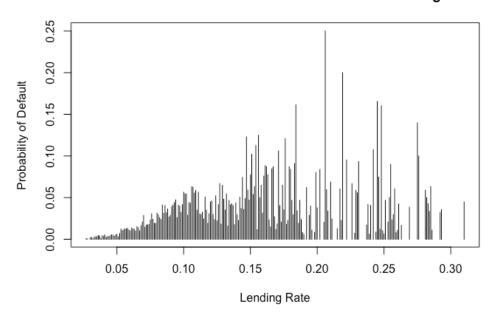


Figure 48: Ratio of defaulters to non-defaulters of loan borrowers of Zopa

The no. of observations is relatively smaller at around 9000. This may account to instability in larger loans as higher rates are given to low number of loans.

I used the logarithmic scale to give me a better view of the defaults per lending rate.

# Logarithm of Frequency of Defaults per Lending Rate

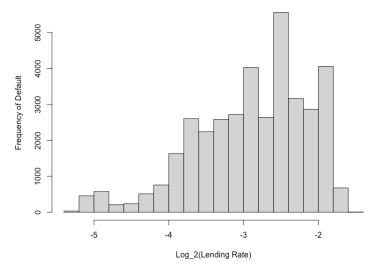


Figure 49: Frequency of default per rate (log)

Next, I looked for the amount of money as loans given out per month. I wanted to see if there is some economic condition present such as an inflation or a strong up market. I plotted the disbursal value i.e. amount of money out per month. So the following graph gives the loan amount with the disbursal date relationship.

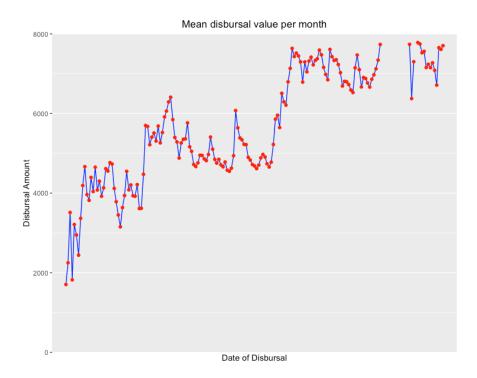


Figure 50: Mean disbursal amount per month of loans of Zopa

I smooth out the graph to see a better trend.

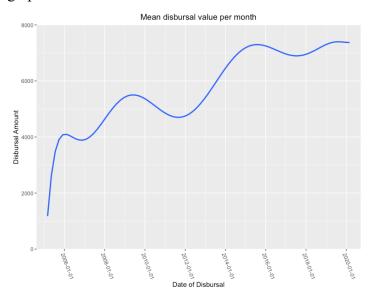
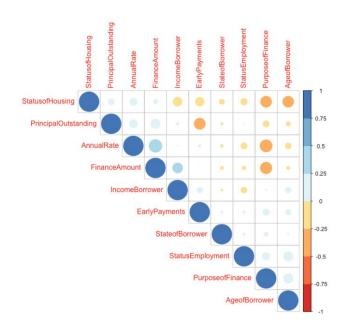


Figure 51: Amount of loan per month of loans of Zopa

The figure above gives the amount of the loans given out has increased over the years. There are some heights and tufts in the amount of the loan which can be interpreted as effect of the financial markets and overall environment.

Next we look at the correlation matrix of variables in the RateSetter loans.

### RateSetter



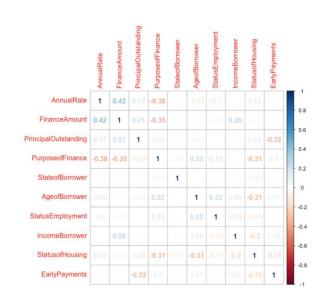


Figure 52: Correlational matrix of RateSetter.

Taking a look at the correlation matrix of RateSetter for all loans, the annual rate is positively related to the amount of the loan. The higher the loan amount, higher is the interest rate. This trend continues for the principal outstading amount with the annual rate. There is a strong positive relation with the loan amount and the principal outstanding amount.

We can see a similar pattern even for risky or completed loans of RateSetter. The annual rate is positively related to amount of loan.

The housing status of the borrower of loan is negatively correlated to age of the borrower.

Housing Status	Mapping
Owns a Home (Mortgage)	1
Owns a Home (No	2
Mortgage)	
Tenant (Mortgage)	3
Tenant(No Mortgage)	4

Borrower	Mapping
Age	
<20	1
20-29	2
30-39	3
40-49	4
50-59	5
60-69	6
70-79	7
80-89	8

The higher the mapping no. on housing status of the borrower, the lower is the mapping no. on borrower's age. This is intuitively correct. A young person in the age range of <20 years, does not own a house and probably does not have a mortgage to pay. The young person is most likely to be a tenant. On the other hand, an elderly person in age range of 80-89, own a house and most likely a mortgage or no mortgage.

Next we look at the finance amount compared to the date of loan provided. I changes the date into months.

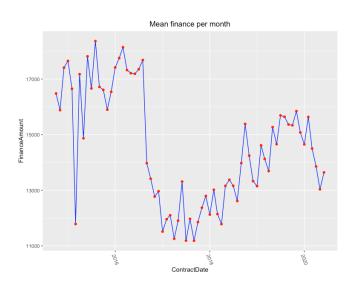


Figure 53 Mean finance amount per month of RateSetter

I smoothed out the graph to see a trend

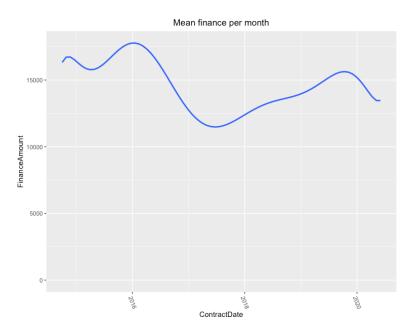


Figure 54 Mean of finance amount per month for RateSetter(smooth)

There is a significant change in in amount of the loan provided over time. It deepen a bit in the middle. A reason could be due to financial situations. The lending amount increase again when the situation improved over time.

# **Model Building and Interpretation**

I wanted to check how some critical variables could possibly effect the nature of the loan from being successful to being risky. To do that I created a logistic regression model. Firstly, I created a variable called the Status. The variable has two values 0 and 1.1 is for High risk loans and 0 is for completed loans.

## Zopa

In the correlational matrix, we have seen that some variable have a relationship with the some other variables in the dataset. Now I want to check out of these variable which one has implications on a loan been risky or successful. I choose 4 variables from the data set. Lending rate, Original loan amount, principal collected and interest collected. I want to see if these variables have impact on status of the loan and by how much.

I ran a linear logistic function on the data. I observed the following results.

There is a negative coefficient for interest collected. It predicts that if all other variables are kept constant, the higher the interest collected is less likely to a risky loan. The positive coefficient for the lending rate, principal collected and loan amount suggests that the higher these variables are there is a greater possibility of the loans to be risky. Sa loans with higher lending rates may be more risky to default compared to lower lending rates. The higher the loan amount, the higher are the chances of the loan to be risky. A important relationship is observed in principal collected. The higher the principal collected may result the loan to be more risky to default.

Next I wanted to see the impact of each of these variables on the status of the loan. If we keep all other factors constant, if the lending rate goes up by 1 point, the changes of the loan to be risky is 1.8%. Similarly, keeping other variables constant, if the loan amount increases by a point, then risk of the loan increases by 5.3%.

The principal collected is positively related to the loan being risky. If there is a single point increase in the value of principal collected, the risk odds of the loan increase by 5%, keeping all other variables constant.

And in case of interest collected, if there is 1 point increase in the value of interest collected, the loan becomes more secure by 5.4%, keeping all other variable constant.

### RateSetter

Firstly, looking at the data, it shows some NA (Not Applicable) values. I filled them median values to generate continuous values for the model. I also created a variable called "Status" which can hold values of only 1 or 0. For high-risk loans it assigns 1 and for completed loans it assigns 0. From the analysis above, it seems some variables are more important than others. From the dataset, variables such as Annual Rate, Principal Outstanding Borrower Income, Borrower Age and Finance Amount seems to have a better change to predict whether a loan could default or not in the future. So, I used these variables as my predictor variables in the model.

I made sure that I did not have any undefined values in the predictor variables. If there were any, I changed it with the median values. I tried to fit the logistic model with the values.

The results of the model shows negative coefficients for Finance Amount and Borrower Income where as positive coefficient for Principal Outstanding, Annual rate as well as Borrower Age. The negative coefficient for Finance Amount predictor suggests that, when all other variables are equal, The higher the loan amount is less likely to be of high risk. The same goes for Borrower's income too. Taking all other factors to be same, if a borrower's income is higher, its less likely to be a high risk loan for the borrower.

On the other hand, it turns out if the Annual rate of a loan is high, the chances of the loan being default increases. This can be also said for the principal outstanding. If the principal outstanding of a borrower is high, the loan has a higher possibility to go bad with all other variable be same. Another surprising point, turns out to be the borrowers age, if the borrowers age is higher, changes are the loan may not be repaid. This fall in the high risk category.

Furthermore, if we consider all other factors constant, for a single point increase in annual rate, we can expect the loan to be a high risk by 5.4%. With one point increase in principal outstanding for a loan, the chances of the loan being high risk increase by 2.71%. Also with the case of borrowers age, the loan to be more riskier is higher if there in increase in age of the borrower. For borrowers with the age range of 20-29, the loans are riskier by 3.3%, in the age range of 30-39, the loans are riskier by 1.9%, in the age range of 40-49, the loans are riskier by

2.3%, in the age range of 50-59, the loans can be riskier by 2.3%, I. the age range of 60-69, the loans becomes riskier by 1.9%, in the age range of 70-79, the loans get riskier by 2.3% and in the age range of 80-89, the loans get riskier by 2.6%.

On the other hand, Taking all other factors to be constant, if there is a single point of increase in amount of the loan, the loan becomes less likely to be high risk by 1.7%. Even when the borrowers income increases by one point, the chances of the loan becoming high risk reduces, for the income range of 50K-100K, the risk decreases by 3.3%, for the income range of 100K-150K, the risk decreases by 5% and for the income range of above 150K, the risk decreases by 5.7%.

# **Comparative study**

This section will compare findings from Zopa and RateSetter in terms of similarities and dissimilarities and try to interpret the reasons behind it. Both the peer-to-peer companies operate in different countries. Zopa operates in UK where RateSetter operates in Australia.

The loan book of Zopa has less variables compared to that of RateSetter. Some critical variables as the credit rating or credit score was missing from the loan book. Although, these P2P platform loan book used to have details like this but over time they have decided to remove personal credit information from the loan book. Having variables like credit details could have getting the existing study more depth. The credit data on individuals are not available in public without any assist from the credit companies. So these variables are outside the scope of this study.

The rate of default in case of Zopa is 5.11% whereas RateSetter has a default rate of 2.83%. Although, the length of observations from the time of inception is higher in case of Zopa from 2005-2020 but in case of RateSetter, it is 2014-2020. The proportion of high risk loans in Zopa is 12.59% compared to 11.19% at RateSetter.

The number of locations for the loans in case of Zopa is much larger all around UK compared to RateSetter, which dominated in 4 major states.

The loan amount given by Zopa is much more uniform and spread around over a period of time as compared to RateSetter which is much more concentrated. This has been the trend is both all loans as well as complete or risky loans.

There is a gradual growth in the amount of loans given per month i.e. the mean disbursal value per month is more in case of Zopa compared to RateSetter over the years. Both have ups and downs in loan amount but Zopa have shown a better performance compared to RateSetter.

The interest rates for both Zopa and RateSetter have been comparatively higher in the last 4 years from 2017-2020 for all loans. The interest rates for the high risk and completed loans show similar patterns in distribution over the years.

There seems to be more similarities than differences in the two peer-to-peer platforms.

#### Conclusion

With the advent of Web 3.0 and blockchain technology, more confidence has been seen in the P2P lending marketplace. New start-ups are making use of these high secure technologies to bring in the P2P market. Lenders and investors feel more secure with their investments. These technologies will revolutionise the traditional lending institute like the banks. It's been 16years from the inception of P2P lending in the world. This industry is still in its growing phase.

Better legislation, rules and connected ecosystem is expected in the future. More third party companies are getting involved in this market like payments, data cleaning and sorting, research analysis are slowing coming into the ecosystem.

Analysing the data of the P2P platforms, the rates provided are in terms with the market sensitive environment. But there is a fear of artificial rates due to inflation which can cause problems in the market. Also, comparatively newer P2P platforms tend to present lower default rates to attract customers when can be a trap for investors and put a bad name for the peer-to-peer industry.

Conclusions drawn from the analysis of the two P2P platform are: Firstly, with the increase in the interest rate of the loans, the chances of the loan to be risky is higher in both the platforms. So higher annual rates will lead to loans to be risky and possibly default.

Secondly, when amount of principal of the loan collected is higher, the chances of the loan been more risky in case of Zopa on the other the hand, when the principal outstanding is higher, the loan is more risky in case of RateSetter. This is unusual with normal intuition.

Thirdly, the older the borrower, the loan becomes more risky but with higher income range of the borrower, the loan becomes less risky in case of RateSetter. So relatively younger, middle age borrower with high income makes the loans less riskier.

Fourthly, the higher the amount of the loan, less risky it becomes. This is also unusual observation in case of RateSetter.

There are many benefits of P2P lending platforms: Risk adjusted Return, Efficient asset class, uncorrelated, diversification and some risks such as performance risk, platform risk, market risk, liquidity risks.

**Appendix** 

Table for global marketplace loan issuance

	US	UK	China	Australia
2010	1,0	0,0	0,0	0,0
2011	1,4	0,0	0,0	0,0
2012	2,4	0,0	0,0	0,0
2013	5,2	0,8	3,0	0,3
2014	12,0	2,3	8,9	0,5
2015	23,2	4,0	33,2	0,8
2016	36,7	7,0	73,8	1,6
2017	54,2	9,9	115,3	3,4
2018	75,2	13,1	126,3	5,7
2019	98,2	18,1	147,7	9,0
2020	122,1	24,1	127,8	12,3

Compounded Annual Growth rate = 123% (2010 - 2014), 51%(2015 - 2020)

Table for global awareness of peer-to-peer lending

Age	Used	Aware but not used	Unaware
18 -34	30%	18%	52%
35 - 55	13%	22%	65%
55+	2%	23%	75%
Total	15%	21%	64%

Plenti(RateSetter)	Zopa
Loan Term	Term
Annual Rate	Lending Rate
Finance Amount	Original Loan Amount
Principal Outstanding	Disbursal date
Finance purpose	Interest collected
Borrower state	Post Code
Borrower age	Principal collected
Employment status	Total no. of payments
Borrower income	Latest status
Housing Status	Date of default
Early payments made	
Repayment status	

Provider	Cumulative Total (in mill, 2017)	2016 Total (in million)
Zopa	2529	688
RateSetter	2010	665
LendingWorks	76	21

Zopa Loan Size  Average Loan	2012 4989	2013 5560	7249	7302	6918	6842
C			, = .,		0, -0	
Min Loan	1100	1040	1010	1000	260	260
Max Loan	15190	21550	29640	29640	29990	29970
Zopa Borrower Rate	2012	2013	2014	2015	2016	2017
Average Rate	6,90%	5,62%	5,80%	7,83%	8,56%	9,20%
Min rate	5,12%	3,50%	2,00%	2,14%	2,49%	2,42%
Max rate	12,09%	13,90%	25,70%	24,75%	31,03%	31,62%

	Zopa Core	Zopa Plus
Rate	3,90%	6,10%

	Zopa Core	Zopa Plus
Safeguard Fund Protection	No	No
Early Access Fee	1%	1%
Minimum Investment	1000	1000
Loan Type	A* - C	A* - E

Zopa (	Core		
Year		Returns	Losses
	2017	5,6%	0,6%
	2018	4,1%	1,6%
	2019	3,4%	2,8%

Year(RateSetter)	2016	2017	2018	2019	2020
Annaul return	4,30%	4,10%	4,40%	4,40%	3,80%
Underlysing return	4,20%	3,90%	4,30%	4,30%	3,70%
Provision Fund support	0,10%	0,10%	0,10%	0,10%	0,10%

Zopa Plus			
Year		Returns	
	2016	9,4%	2,2%
	2017	5,6%	5,6%
	2018	4,1%	4,4%
	2019	3,4%	4,1%

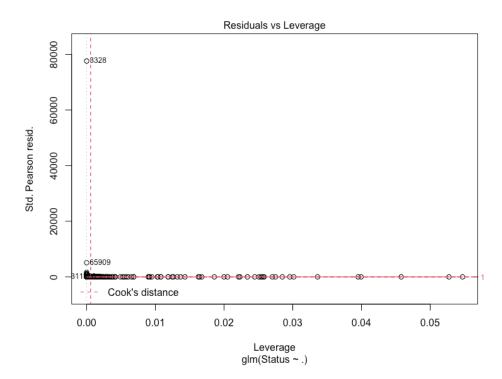
# Zopa Safeguard Products

Year	Returns		Net Losses
2013		4,70%	0,20%
2014		4,50%	0,50%
2015		4,60%	1,30%
2016		4,70%	2,00%
2017		4,30%	2,90%
2018		4,10%	1,90%
2019		4,00%	3,80%

Returns					
Year	Zopa	MSCI ACWI	Real Estate Total Return	Corporate bonds	Bank of England
		Index	Index		
2013	4,7%	22,91%	3,7%	8,0%	0,3%
2014	4,5%	4,64%	11,70%	-0,10%	0,2%
2015	4,6%	-2,39%	1,40%	-4,20%	0,3%
2016	4,7%	8,22%	2,50%	14,80%	0,6%
2017	4,3%	24,35%	22,50%	10,20%	1,0%
2018	4,1%	-9,15%	-6,20%	-3,30%	1,7%
2019	4,0%	26,70%			

Year (RateSetter)	2016	2017	2018	2019	2020
Amount lent (in million pounds)	626	625	709	786	345
Left to repay (in million pounds)	5	30	83	200	92





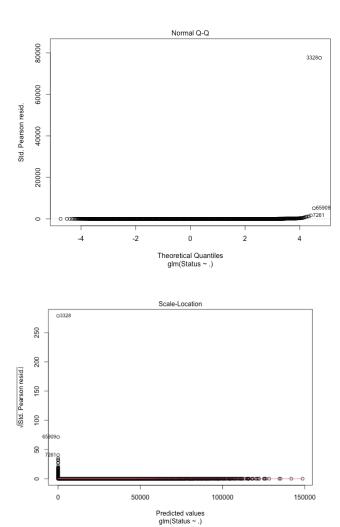


Figure 55: Zopa Logistic Regression plots

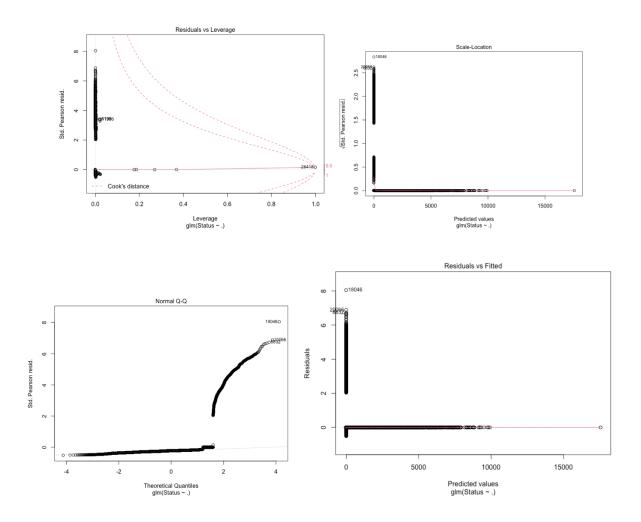


Figure 56: RateSetter Logistic Regression plots

### Code used in R.

```
title: "A Comparative Analysis Of Credit Rating Model Used In Peer to Peer Lending"
        author: "Rik Choudhury"
        date: "January 23, 2021"
        #Zopa loan book analysis
        library(ggplot2)
        library(tidyr)
        library(dplyr)
        library(ggthemes)
        library(gridExtra)
        library(RColorBrewer)
        library(knitr)
        library(GGally)
        library(psych)
        library('corrplot')
        library(tidyverse)
        library(scales)
        library(RColorBrewer)
        library(tidyverse)
        library(grid)
        library(ggthemes)
        library(pander)
        library(readx1)
        Zopa_Loan_book <- read_excel("/Volumes/MacSD/Documents/Thesis/Credit Rating Modeling/Loan
Book/Zopa Loan book.xlsm")
        View(Zopa_Loan_book)
        summary(Zopa_Loan_book)
        glimpse(Zopa_Loan_book)
```

```
loan <- Zopa Loan book
dim(loan)
table(loan$`Latest Status`)
loan$`Latest Status` <- as.character(loan$`Latest Status`)</pre>
Completed <- c("Completed")
Late <- c("Late")
Default <- c("Default")
loan$`Latest Status` [loan$`Latest Status` %in% Completed] <- "Completed"
loan$`Latest Status`[loan$`Latest Status` %in% Late] <- "Late"
loan$`Latest Status`[loan$`Latest Status` %in% Default] <- "Default"
loan$`Latest Status` <- factor(loan$`Latest Status`,</pre>
                levels = c("Completed", "Active",
                       "Late", "Default"),
                ordered = T)
table(loan$`Latest Status`)
Figure Latest Status
ggplot(aes(x= `Latest Status`, y = ..count../sum(..count..)), data = loan) +
 geom_bar(color="blue", fill="violet") +
 geom_text(stat='count',
       aes(label= paste(round(..count../sum(..count..)*100, 2),"%"))
       , vjust=-0.5)+ggtitle("Distribution of loans")+
 ylab("Percentage of loans")+xlab("Loan Status")
Figure Terms
ggplot(aes(x= Term, y = ..count../sum(..count..)), data = loan) +
 geom_bar(color="yellow", fill="green") +
 geom_text(stat='count',
       aes(label= paste(round(..count../sum(..count..)*100, 2),"%"))
       , vjust=-0.5)+ggtitle("Distribution of terms")+
 ylab("Percentage of no. of terms")+xlab("No. of Terms")+
 theme(plot.title = element_text(hjust = 0.5),axis.text.x = element_text(angle = 290,hjust = 0))
sort(table(loan$PostCode), decreasing=TRUE)[1:20]
# create CompletedOrRisk column
loan$CompletedOrRisk<- ifelse(
 loan$`Latest Status` %in% c("Default","Late"),
```

```
"HighRisk", as.character(loan$`Latest Status`))
sub_loan<- subset(loan, CompletedOrRisk!= "Active")</pre>
dim(sub_loan)
table(sub_loan$`Latest Status`)
Figure for risky or completed loans
ggplot(aes(x= CompletedOrRisk), data = sub_loan) +
 geom bar(color="blue", fill="light blue") +
 geom_text(stat='count', aes(label=..count..), vjust=-0.5)+ggtitle("Distribution of loans")+
 ylab("Total number")+xlab("Completed or Risky")
Figure loan proportion
ggplot(aes(x= CompletedOrRisk, y = ..count../sum(..count..)), data = sub_loan) +
 geom_bar(color="blue", fill="light blue") +
 geom_text(stat='count',
       aes(label= paste(round(..count../sum(..count..)*100, 2),"%")),
       vjust=-0.5) + ggtitle("Proportion for each loan status")
 labs(x = "Loan Status", y = "Percentage")
Figure latest status proportion
ggplot(aes(x= `Latest Status`, y = ..count../sum(..count..)), data = loan) +
  geom_bar(color="blue", fill="light blue") +
  geom_text(stat='count',
        aes(label= paste(round(..count../sum(..count..)*100, 2),"%")),
        vjust=-0.5) + ggtitle("Proportion for each loan status")+
 labs(x = "Loan Status", y = "Percentage")
loan$`Lending rate`<-as.numeric(loan$`Lending rate`)</pre>
summary(loan$`Lending rate`)
describe(loan$`Lending rate`)
sort(table(loan$`Lending rate`), decreasing=TRUE)[1:5]
Figure lending rate histogram
ggplot(aes(x = Lending rate), data = loan) +
 geom_histogram(stat="count",binwidth = 0.0005)+ggtitle("Distribution of Lending Rates")+
 labs(x = "Lending Rate")
sub_loan$`Lending rate`<-as.numeric(sub_loan$`Lending rate`)</pre>
describe(sub_loan$`Lending rate`)
```

```
sort(table(sub_loan$`Lending rate`), decreasing=TRUE)[1:5]
        Figure lending rate histogram for risky or completed loans.
        ggplot(aes(x = `Lending rate`), data = sub_loan) +
         geom_histogram(stat="count",binwidth = 0.005) +
         facet_wrap(~CompletedOrRisk, ncol = 2)+ggtitle("Distribution of Lending Rates for Completed or
Risky loans")+
         labs(x = "Lending Rate")
        glimpse(sub_loan)
        by(sub_loan$`Lending rate`, sub_loan$CompletedOrRisk, summary)
        sub_loan$`Original Loan Amount`<-as.numeric(sub_loan$`Original Loan Amount`)
        by(loan$`Original Loan Amount`, loan$CompletedOrRisk, summary)
        describe(loan$`Original Loan Amount`)
        sort(table(loan$`Original Loan Amount`), decreasing=TRUE)[1:5]
        by(sub_loan$`Original Loan Amount`, sub_loan$CompletedOrRisk, summary)
        describe(sub_loan$`Original Loan Amount`)
        sort(table(sub_loan$`Original Loan Amount`), decreasing=TRUE)[1:5]
        sub_loan$`Principal Collected`<-as.numeric(sub_loan$`Principal Collected`)</pre>
        by(sub_loan$`Principal Collected`, sub_loan$CompletedOrRisk, summary)
        sort(table(sub_loan$`Principal Collected`), decreasing=TRUE)[1:5]
        table(sub loan$`Principal Collected`)
        table(sub loan$`Interest Collected`)
        sub_loan$`Interest Collected`<-as.numeric(sub_loan$`Interest Collected`)</pre>
        by(sub_loan$`Interest Collected`, sub_loan$CompletedOrRisk, summary)
        sort(table(sub_loan$`Interest Collected`), decreasing=TRUE)[1:5]
        sub_loan$`Total number of payments`<-as.numeric(sub_loan$`Total number of payments`)
        by(sub_loan$`Total number of payments`, sub_loan$CompletedOrRisk, summary)
        sort(table(sub_loan$`Total number of payments`), decreasing=TRUE)[1:5]
        summary(loan$`Total number of payments`)
```

```
sort(table(loan$`Lending rate`), decreasing=TRUE)[1:5]
        loan$`Disbursal date` <- as.Date(loan$`Disbursal date`)</pre>
        loan$year <- as.numeric(format(loan$`Disbursal date`, format = "%Y"))
        sub_loan$year <- as.numeric(format(sub_loan$`Disbursal date`, format = "%Y"))</pre>
        loan$year <- factor(loan$year)</pre>
        sub_loan$year <- factor(sub_loan$year)</pre>
        table(loan$year)
        by(sub_loan$`Lending rate`, sub_loan$year, summary)
        Figure lending rate per year
        ggplot(aes(x = Lending rate), data = loan) +
         geom_bar(color="blue",binwidth = 0.005) +
         facet_wrap(~year) + ggtitle("Lending Rate by year")+
         labs(x = "Lending rate")
        Figure lending rate for risky or completed loans
        ggplot(aes(x = `Lending rate`), data = sub_loan) +
         geom_bar(color="green",binwidth = 0.005) +
         facet_wrap(~year) + ggtitle("Lending Rate by year for CompleteOrRisk loans")+
         labs(x = "Lending rate")
        loan$`Date of Default` <- as.Date(loan$`Date of Default`)</pre>
        table(loan$`Date of Default`)
        sub_loan$`Date of Default`<- sapply(sub_loan$`Date of Default`,function(x){x=1})</pre>
        loan1<-loan%>% select(`Lending rate`,`Date of Default`)
        zopa_all$Date.of.Default <- sapply(zopa_all$Date.of.Default,function(x){if (x != ""){x=1} else if (x
== ""){x=0}
        Figure lending rate with trendline
        ggplot(loan, aes(x=`Lending rate`)) +
         geom_histogram(stat="count", binwidth=.005, position="dodge") +
         geom_density(alpha=.3)
        Figure lending rate with risky or completed loans with trendline
```

```
ggplot(sub_loan, aes(x=`Lending rate`)) +
         geom_histogram(stat="count",binwidth=.005, position="dodge") +
         geom_density(alpha=.3)
        describe(loan)
        describe(sub_loan)
        summary(loan$`Original Loan Amount`)
        Figure loan amount distribution
        ggplot(aes(x = `Original Loan Amount`), data = loan) +
         geom_histogram(stat="count", color = "blue")+ ggtitle("Loan Amount")+
         labs(x = "Loan amount")
        Figure loan amount for risky or completed loans
        ggplot(aes(x = `Original Loan Amount`), data = sub_loan) +
         geom_histogram(stat="count", color = "green")+ ggtitle("Loan Amount for Completed or Risky
loans")+
         labs(x = "Loan amount")
        summary(loan$`Principal Collected`)
        Figure principal collected histogram
        ggplot(aes(x = Principal Collected), data = loan) +
         geom_histogram(stat="count", color = "blue")+ ggtitle("Principal Collected")+
         labs(x = "Principal amount")
        Figure principal collected histogram with risky or completed loans
        ggplot(aes(x = `Principal Collected`), data = sub_loan) +
         geom_histogram(stat="count", color = "green")+ ggtitle("Principal Collected for Completed or Risky
loans")+
         labs(x = "Principal amount")
        summary(loan$`Interest Collected`)
        Figure interest collected distribution.
        ggplot(aes(x = `Interest Collected`), data = loan) +
         geom_histogram(stat="count", color = "blue")+ ggtitle("Interest Collected")+
         labs(x = "Interest amount")
        Figure interest collected for risky or completed loans
        ggplot(aes(x = Interest Collected), data = sub_loan) +
```

```
geom_histogram(stat="count", color = "green")+ ggtitle("Interest Collected for Completed or Risky
loans")+
         labs(x = "Interest amount")
        summary(loan$`Total number of payments`)
        Figure Interest collected histogram
        ggplot(aes(x = Total number of payments), data = loan) +
         geom_histogram(stat="count", color = "blue")+ ggtitle("Total number of payments")+
         labs(x = "`Total number of payments`")
        Figure interest collected for risky or completed loans dist.
        ggplot(aes(x = Total number of payments), data = sub_loan) +
         geom_histogram(stat="count", color = "green")+ ggtitle("Total number of payments for Completed or
Risky loans")+
         labs(x = "Total number of payments")
        ds$`Lending rate` <- as.numeric(ds$`Lending rate`)</pre>
        ds\'Original Loan Amount\' <- as.numeric(ds\'Original Loan Amount\')
        ds$`Principal Collected` <- as.numeric(ds$`Principal Collected`)</pre>
        ds$`Interest Collected` <- as.numeric(ds$`Interest Collected`)</pre>
        Model
        glimpse(sub_loan)
        sub loan$Status <- ifelse(</pre>
         sub_loan$CompletedOrRisk == "HighRisk", 1, 0)
        ds <- sub_loan[, c("Status", "Lending rate", "Original Loan Amount", "Principal Collected", "Interest
Collected")]
        sapply(ds, function(x) sum(is.na(x)))
        model <- glm(Status ~.,family=binomial(link='logit'),data=ds)
        summary(model)
        print(model)
```

```
coefs <- coef(model)
exp(coefs)
(exp(coefs)-1)*100
ds\`Lending rate` <- as.numeric(ds\`Lending rate`)
d$`Original Loan Amount` <- as.numeric(d$`Original Loan Amount`)
d\rincipal Collected\rangle <- as.numeric(d\rangle\rangle Principal Collected\rangle)
d$`Interest Collected` <- as.numeric(d$`Interest Collected`)
d\`Total number of payments` <- as.numeric(d\`Total number of payments`)
ds$`Lending rate` <- ifelse(
 is.na(ds\`Lending rate`), 0, ds\`Lending rate`)
ds$`Original Loan Amount` <- ifelse(
 is.na(ds$`Original Loan Amount`), 0, ds$`Original Loan Amount`)
ds\Principal Collected\ <- ifelse(
 is.na(ds\Principal Collected\), 0, ds\Principal Collected\)
ds$`Interest Collected` <- ifelse(
 is.na(ds\Principal Collected\), 0, ds\Interest Collected\)
ds\Principal Collected\ <- ifelse(
 is.na(ds\Principal Collected\), 0, ds\Principal Collected\)
```

#### **Correlation Matrix**

```
loan$`Original Loan Amount`<-as.numeric(loan$`Original Loan Amount`)
loan$`Principal Collected`<-as.numeric(loan$`Principal Collected`)
loan$`Interest Collected`<-as.numeric(loan$`Interest Collected`)
#Corr with loan(Fig19)
corr_loan = cor(loan[,c(5,6,7,8,10,11)])
plot(corr_loan)
corrplot(corr_loan, type="upper", order="hclust",col = brewer.pal(n=8,name = "RdYlBu"))
```

```
Correlation Matrix with risky or completed loans
        corr\_sub\_loan = cor(sub\_loan[,c(5,6,7,8,10,11)])
        corrplot(corr_sub_loan, type="upper", order="hclust",col = brewer.pal(n=8,name = "RdYlBu"))
        sub\_loan\_new < -subset(sub\_loan, select = c(11,13))
        sub_loan_new<-subset(sub_loan_new,subset = sub_loan_new$`Date of Default`!="NA")
        sub_loan_new$`Date of Default`<-sapply(sub_loan_new$`Date of Default`,function(x){x=1})
        sub_loan1 < -subset(loan, select = c(11, 13))
        Figure lending rate with default
        hist(log(sub_loan_new$`Lending rate`,2), xlab = "Log_2(Lending Rate)", ylab = "Frequency of
Default", main = "Logarithm of Frequency of Defaults per Lending Rate")
        zopa_date_amount <- subset(loan, select = c(5,4))
        zopa_date_amount <- zopa_date_amount[order(zopa_date_amount$`Disbursal date`),]</pre>
        zopa_date_amount$`Disbursal date`<-lubridate::ymd(zopa_date_amount$`Disbursal date`)</pre>
        zopa_date_amount$month <- lubridate::floor_date(zopa_date_amount$`Disbursal date`,"month")
        zopa_date_amount$`Original
                                      Loan
                                             Amount`<-as.numeric(zopa_date_amount$`Original
                                                                                                    Loan
Amount`)
        table(zopa_date_amount$`Original Loan Amount`)
        zopa aggregate <- aggregate(`Original Loan Amount`~ month, zopa date amount,mean)
        names(zopa_aggregate) <- c("DisbursalDate", "OriginalLoanAmount")
        Figure disbursal rate
        ggplot(data = zopa_aggregate, aes(x=DisbursalDate, y = OriginalLoanAmount)) +
         geom_line(color="blue") +
         geom point(color="red") +
         expand_limits(y=0) +
```

```
scale\_x\_date(expand = c(0,200),breaks = pretty(zopa\_aggregate\$`Disbursal \ date`, \ n = 10)) + scale\_y\_continuous(expand=c(0,0),limits = c(0,8000)) + \\ xlab("Date of Disbursal") + ylab("Disbursal Amount") + \\ ggtitle("Mean disbursal value per month") + \\ theme(plot.title = element\_text(hjust = 0.5),axis.text.x = element\_text(angle = 290,hjust = 0)) \\ Figure Disbursal rate \\ ggplot(data = zopa\_aggregate, aes(x=DisbursalDate, y = OriginalLoanAmount)) + \\ stat\_smooth(method = "lm", formula = y \sim poly(x, 9), size = 1,se=FALSE) + \\ expand\_limits(y=0) + \\ scale\_x\_date(expand = c(0,200),breaks = pretty(zopa\_aggregate\$DisbursalDate, n = 10)) + \\ scale\_y\_continuous(expand=c(0,0),limits = c(0,8000)) + \\ xlab("Date of Disbursal") + ylab("Disbursal Amount") + \\ ggtitle("Mean disbursal value per month") + \\ theme(plot.title = element\_text(hjust = 0.5),axis.text.x = element\_text(angle = 290,hjust = 0)) \\ \end{cases}
```

```
title: "A Comparative Analysis Of Credit Rating Model Used In Peer to Peer Lending"
author: "Rik Choudhury"
date: "January 5, 2021"
"RateSetter loan book analysis"
# Load all necessary packages
library(ggplot2)
library(tidyr)
library(dplyr)
library(ggthemes)
library(gridExtra)
library(RColorBrewer)
library(knitr)
library(GGally)
library(psych)
library('corrplot')
library(tidyverse)
library(scales)
library(RColorBrewer)
library(tidyverse)
library(grid)
library(ggthemes)
library(pander)
library(readxl)
Plenti_Loan_Book <- read_excel("/Volumes/MacSD/Documents/Thesis/Credit Rating Modeling/Loan
Book/Plenti Loan Book.xlsx")
View(Plenti_Loan_Book)
attach(Plenti_Loan_Book)
summary(Plenti_Loan_Book)
loan <- Plenti_Loan_Book
dim(loan)
```

```
table(Plenti_Loan_Book$RepaymentStatus)
loan$RepaymentStatus <- as.character(loan$RepaymentStatus)</pre>
loan$RepaymentStatus <- factor(loan$RepaymentStatus,</pre>
                          levels = c("Repaid", "On Schedule", "Hardship",
                                 "<30 days late", ">30 days late", "In Default"),
                          ordered = T)
Plenti_Loan_Book$CompletedOrRisk<- ifelse(
 Plenti_Loan_Book$RepaymentStatus %in% c("<30 days late", ">30 days late", "Hardship", "In Default"),
 "HighRisk", as.character(loan$RepaymentStatus))
sub_loan<- subset(Plenti_Loan_Book, CompletedOrRisk!= "On Schedule")</pre>
dim(sub_loan)
Figure loan status
ggplot(aes(x= RepaymentStatus, y = ..count../sum(..count..)), data = loan) +
 geom_bar(color="blue", fill="violet") +
 geom_text(stat='count',
       aes(label= paste(round(..count../sum(..count..)*100, 2),"%"))
       , vjust=-0.5)+ggtitle("Distribution of loans")+
 ylab("Percentage of loans")+xlab("Loan Status")
Figure terms
ggplot(aes(x= LoanTerm, y = ..count../sum(..count..)), data = loan) +
 geom_bar(color="yellow", fill="green") +
 geom_text(stat='count',
       aes(label= paste(round(..count../sum(..count..)*100, 2),"%"))
       , vjust=-0.5)+ggtitle("Distribution of terms")+
 ylab("Percentage of no. of terms")+xlab("No. of Terms")
Figure post code
ggplot(aes(x= BorrowerState, y = ..count../sum(..count..)), data = loan) +
 geom_bar(color="black", fill="yellow") +
```

```
geom text(stat='count',
       aes(label= paste(round(..count../sum(..count..)*100, 2),"%"))
       , vjust=-0.5)+ggtitle("Distribution of loans based on location")+
 ylab("Percentage")+xlab("Locations")
Figure loan dist. with risky or complete loans.
ggplot(sub_loan,aes(CompletedOrRisk)) +
 geom_bar(color="blue", fill="light blue") +
 geom_text(stat='count', aes(label= paste(round(..count../sum(..count..)*100, 2),"%")),
       vjust=-0.5) +
 labs(x = "Loan Status")+ggtitle("Distribution of loans")
loan$`AnnualRate`<-as.numeric(loan$AnnualRate)</pre>
summary(loan$AnnualRate)
describe(loan$AnnualRate)
sort(table(loan$AnnualRate), decreasing=TRUE)[1:5]
Figure annual rate histogram
ggplot(aes(x = AnnualRate), data = loan) +
 geom_histogram(stat="count",binwidth = 0.0005)+ggtitle("Distribution of AnnualRate")+
 labs(x = "AnnualRate")
sub_loan$AnnualRate<-as.numeric(sub_loan$AnnualRate)</pre>
summary(sub_loan$AnnualRate)
describe(sub_loan$AnnualRate)
sort(table(sub_loan$AnnualRate), decreasing=TRUE)[1:5]
Figure annual rate of risky or repaid loans
ggplot(aes(x = AnnualRate), data = sub\_loan) +
 geom_histogram(stat="count",binwidth = 0.005) +
 facet_wrap(~CompletedOrRisk, ncol = 2)+ggtitle("Distribution of AnnualRate for Completed or Risky
loans")+
 labs(x = "AnnualRate")
```

```
by(sub loan$AnnualRate, sub loan$CompletedOrRisk, summary)
sub_loan$FinanceAmount<-as.numeric(sub_loan$FinanceAmount)</pre>
by(sub_loan$FinanceAmount, sub_loan$CompletedOrRisk, summary)
describe(sub_loan$FinanceAmount)
sort(table(sub_loan$FinanceAmount), decreasing=TRUE)[1:5]
sub_loan$PrincipalOutstanding<-as.numeric(sub_loan$PrincipalOutstanding)
by(sub_loan$PrincipalOutstanding, sub_loan$CompletedOrRisk, summary)
sort(table(sub_loan$PrincipalOutstanding), decreasing=TRUE)[1:5]
sort(table(sub_loan$BorrowerState), decreasing=TRUE)[1:5]
table(loan$BorrowerState)
sort(table(loan$AnnualRate), decreasing=TRUE)[1:5]
loan$ContractDate <- as.Date(loan$ContractDate)</pre>
loan$year <- as.numeric(format(loan$ContractDate, format = "%Y"))</pre>
sub loan$year <- as.numeric(format(sub loan$ContractDate, format = "%Y"))
loan$year <- factor(loan$year)</pre>
sub_loan$year <- factor(sub_loan$year)</pre>
table(loan$year)
by(sub_loan$AnnualRate, sub_loan$year, summary)
by(loan$AnnualRate, loan$year, summary)
Figure annual rate per year
ggplot(aes(x = AnnualRate), data = loan) +
 geom_bar(color="blue",binwidth = 0.005) +
 facet_wrap(~year) + ggtitle("AnnualRate by year")+
 labs(x = "AnnualRate")
Figure annual rate in risky or repaid loans per year
ggplot(aes(x = AnnualRate), data = sub_loan) +
 geom_bar(color="green",binwidth = 0.005) +
 facet_wrap(~year) + ggtitle("AnnualRate by year for CompleteOrRisk loans")+
```

```
labs(x = "AnnualRate")
```

```
Figure annual rate with trendline
ggplot(loan, aes(x=AnnualRate)) +
 geom_histogram(stat="count", binwidth=.005, position="dodge",color="green") +
 geom_density(alpha=.3)
Figure annual rate of risky or repaid loans with trendline
ggplot(sub_loan, aes(x=AnnualRate)) +
 geom_histogram(stat="count",binwidth=.005, position="dodge",color="blue") +
 geom_density(alpha=.3)
describe(loan)
describe(sub_loan)
summary(loan$FinanceAmount)
Figure finance amount histogram
ggplot(aes(x = FinanceAmount), data = loan) +
 geom_histogram(stat="count", color = "blue")+ ggtitle("Loan Amount")+
 labs(x = "Loan amount")
Figure finance amount for risky or repaid loans
ggplot(aes(x = FinanceAmount), data = sub_loan) +
 geom_histogram(stat="count", color = "green")+ ggtitle("Loan Amount for Completed or Risky loans")+
 labs(x = "Loan amount")
summary(loan$PrincipalOutstanding)
Figure principal outstanding dist.
ggplot(aes(x = PrincipalOutstanding), data = loan) +
 geom_histogram(stat="count", color = "blue")+ ggtitle("PrincipalOutstanding")+
labs(x = "Principal amount")
Figure principal outstanding of risky or repaid loans.
ggplot(aes(x = PrincipalOutstanding), data = sub_loan) +
 geom histogram(stat="count", color = "green")+ ggtitle("PrincipalOutstanding for Completed or Risky
loans")+
```

```
labs(x = "Principal amount")
sub_loan$Status <- ifelse(</pre>
 sub_loan$CompletedOrRisk == "HighRisk", 1, 0)
Model
ds <- sub_loan[, c("Status", "AnnualRate", "FinanceAmount", "PrincipalOutstanding", "BorrowerIncome",
"BorrowerAge")]
sapply(ds, function(x) sum(is.na(x)))
model <- glm(Status ~.,family=binomial(link='logit'),data=ds)
summary(model)
print(model)
plot(model)
coefs <- coef(model)
exp(coefs)
(\exp(\operatorname{coefs})-1)*100
Correlation Matrix with risky or repaid loans
d <- sub_loan[, c("AnnualRate", "FinanceAmount", "PrincipalOutstanding")]
d$AnnualRate <- as.numeric(d$AnnualRate)
d$FinanceAmount <- as.numeric(d$FinanceAmount)
d$PrincipalOutstanding <- as.numeric(d$PrincipalOutstanding)
d$AnnualRate <- ifelse(
 is.na(d$AnnualRate), 0, d$AnnualRate)
d$FinanceAmount <- ifelse(
 is.na(d$FinanceAmount), 0, d$FinanceAmount)
d$PrincipalOutstanding <- ifelse(
is.na(d$PrincipalOutstanding), 0, d$PrincipalOutstanding)
d <- na.omit(d)
M_sub_loan <- cor(d)
corrplot(M_sub_loan, type="upper", order="hclust",col = brewer.pal(n=8,name = "RdYlBu"))
Correlation Matrix with all loans
d <- loan[, c("AnnualRate", "FinanceAmount", "PrincipalOutstanding")]
d$AnnualRate <- as.numeric(d$AnnualRate)
d$FinanceAmount <- as.numeric(d$FinanceAmount)
d$PrincipalOutstanding <- as.numeric(d$PrincipalOutstanding)
```

```
d$AnnualRate <- ifelse(
 is.na(d$AnnualRate), 0, d$AnnualRate)
d$FinanceAmount <- ifelse(
 is.na(d$FinanceAmount), 0, d$FinanceAmount)
d$PrincipalOutstanding <- ifelse(
 is.na(d$PrincipalOutstanding), 0, d$PrincipalOutstanding)
d <- na.omit(d)
M loan <- cor(d)
corrplot(M_loan, type="upper", order="hclust",col = brewer.pal(n=8,name = "RdYlBu"))
Figure amount with contract date
rs date amount \leftarrow subset(loan, select = c(2,5))
rs_date_amount <- rs_date_amount[order(rs_date_amount$ContractDate),]</pre>
rs_date_amount$ContractDate<-lubridate::ymd(rs_date_amount$ContractDate)
rs_date_amount$month <- lubridate::floor_date(rs_date_amount$ContractDate,"month")
rs_date_amount$FinanceAmount<-as.numeric(rs_date_amount$FinanceAmount)
rs_aggregate <- aggregate(FinanceAmount~ month, rs_date_amount,mean)
names(rs_aggregate) <- c("ContractDate", "FinanceAmount")</pre>
sub_loan$FinanceAmount<-as.numeric(sub_loan$FinanceAmount)</pre>
ggplot(data = rs_aggregate, aes(x=ContractDate, y = FinanceAmount)) +
 geom_line(color="blue") +
 geom_point(color="red") +
 xlab("ContractDate") + ylab("FinanceAmount")+
 ggtitle("Mean finance per month") +
 theme(plot.title = element_text(hjust = 0.5), axis.text.x = element_text(angle = 290, hjust = 0))
Figure amount with date
ggplot(data = rs_aggregate, aes(x=ContractDate, y = FinanceAmount)) +
 stat\_smooth(method = "lm", formula = y \sim poly(x, 9), size = 1, se=FALSE)+
 expand_limits(y=0) +
 xlab("ContractDate") + ylab("FinanceAmount")+
 ggtitle("Mean finance per month") +
 theme(plot.title = element_text(hjust = 0.5),axis.text.x = element_text(angle = 290,hjust = 0))
```

# Figure annual rate for risky or repaid loans

```
ggplot(Plenti_Loan_Book,aes(AnnualRate)) +
geom_histogram(stat = "count", binwidth = 0.5)+
facet_wrap(~CompletedOrRisk, ncol = 2)
by(sub_loan$AnnualRate, sub_loan$CompletedOrRisk, summary)
sort(table(Plenti_Loan_Book$AnnualRate), decreasing=TRUE)[1:5]
```

### Figure Borrower Income for all loans

```
Plenti_Loan_Book$BorrowerIncome <- factor(Plenti_Loan_Book$BorrowerIncome, levels =c("<$50K", "$50-100K", "$100-150K", ">$150K"), order = T)

ggplot(subset(Plenti_Loan_Book,BorrowerIncome != ""), aes(BorrowerIncome)) + geom_bar(color="blue") + geom_text(stat='count', aes(label=..count..), vjust=1.2, size = 4) + ggtitle("Borrower income (low to high risk from left to right)")
```

### Figure Borrower income of risky or repaid loans

# Figure HousingStatus for all loans

```
Plenti_Loan_Book$HousingStatus <-
factor(Plenti_Loan_Book$HousingStatus,
levels =c("Own a Home (Mortgage)", "Own a Home (No Mortgage)", "Tenant (Mortgage)", "Tenant (No Mortgage)"),
```

```
order = T)
ggplot(subset(Plenti_Loan_Book, HousingStatus != ""),
      aes(HousingStatus)) +
 geom_bar(color="blue") +
 geom_text(stat='count', aes(label=..count..), vjust=1.2, size = 4) +
 ggtitle("Housing Status (low to high risk from left to right)")+
 theme(plot.title = element text(hjust = 0.5),axis.text.x = element text(angle = 290,hjust =0))
Figure HousingStatus for risky or repaid loans
sub_loan$HousingStatus <-
 factor(sub_loan$HousingStatus,
     levels =c("Own a Home (Mortgage)", "Own a Home (No Mortgage)", "Tenant (Mortgage)", "Tenant (No
Mortgage)"),
     order = T)
ggplot(subset(sub_loan, HousingStatus != ""),
      aes(HousingStatus)) +
 geom_bar(color="green") +
 geom_text(stat='count', aes(label=..count..), vjust=1.2, size = 4) +
 ggtitle("Housing Status of borrowers of risky or repaid loans (low to high risk from left to right)")+
 facet\_wrap(\sim CompletedOrRisk, ncol = 2)+
 theme(plot.title = element_text(hjust = 0.5),axis.text.x = element_text(angle = 290,hjust =0))
Figure Finance purpose for all loans
Plenti_Loan_Book$FinancePurpose <-
 factor(Plenti_Loan_Book$FinancePurpose,
     levels =c("Business", "Car/Vehicle", "Debt Consolidation", "Energy Efficient Lighting", "Home
Improvement",
           "Investment", "Major Event", "Major Purchase", "Other Consumer Loans", "Professional
Services",
           "Renewable Energy", "Solar Battery", "Solar Energy Battery", "Solar Energy Equipment ",
           "Solar Energy Panels", "Solar Water Heater", "Variable Speed Drive"),
     order = T)
ggplot(subset(Plenti Loan Book,FinancePurpose != ""), aes(FinancePurpose)) +
 geom_bar(color="blue",fill="light green") +
```

```
geom text(stat='count', aes(label=..count..), vjust=1.2, size = 4) +
 ggtitle("FinancePurpose")+
 theme(plot.title = element_text(hjust = 0.5),axis.text.x = element_text(angle = 290,hjust =0))
Figure Finance purpose for risky or repaid loans
sub loan$FinancePurpose <--
 factor(sub_loan$FinancePurpose,
     levels =c("Business", "Car/Vehicle", "Debt Consolidation", "Energy Efficient Lighting", "Home
Improvement",
           "Investment", "Major Event", "Major Purchase", "Other Consumer Loans", "Professional
Services",
           "Renewable Energy", "Solar Battery", "Solar Energy Battery", "Solar Energy Equipment",
           "Solar Energy Panels", "Solar Water Heater", "Variable Speed Drive"),
     order = T)
ggplot(subset(sub_loan,FinancePurpose != "" ),
    aes(FinancePurpose,..count../sum(..count..))) +
 geom_bar(color="green") +
 geom_text(stat='count',
       aes(label= paste(round(..count../sum(..count..)*100, 2),"%")),
       vjust=-.2, size = 3) +
 ggtitle("Finance purpose of borrowers with risky or repaid loans") +
 facet_wrap(~CompletedOrRisk, ncol = 2)+
 theme(plot.title = element_text(hjust = 0.5),axis.text.x = element_text(angle = 290,hjust = 0))
```

### Figure Borrowers State All loans

```
geom text(stat='count', aes(label=..count..), vjust=1.2, size = 4) +
 ggtitle("Borrower State")+
 theme(plot.title = element_text(hjust = 0.5),axis.text.x = element_text(angle = 290,hjust =0))
Figure Borrower State (Risky or Repaid)
sub loan$BorrowerState <-
 factor(sub_loan$BorrowerState,
     levels =c("ACT", "NSW", "NT", "QLD", "SA",
           "TAS", "VIC", "WA"),
     order = T)
ggplot(subset(sub_loan,BorrowerState != "" ),
    aes(BorrowerState,..count../sum(..count..))) +
 geom_bar(color="green") +
 geom_text(stat='count',
       aes(label= paste(round(..count../sum(..count..)*100, 2),"%")),
       vjust=-.2, size = 3) +
 ggtitle("Borrower state for risky or repaid loans") +
 facet_wrap(~CompletedOrRisk, ncol = 2)
Figure Borrower Age (All loans)
Plenti_Loan_Book$BorrowerAge <- factor(Plenti_Loan_Book$BorrowerAge,
                         levels =c("<20", "20-29", "30-39", "40-49",
                               "50-59", "60-69", "70-79", "80-89"),
                         order = T)
ggplot(subset(Plenti_Loan_Book,BorrowerAge != ""), aes(BorrowerAge)) +
 geom bar(color="blue",fill="light green") +
 geom_text(stat='count', aes(label=..count..), vjust=1.2, size = 4) +
 ggtitle("Borrower Age")
Figure Borrower Age (Risky or Repaid)
sub_loan$BorrowerAge <- factor(sub_loan$BorrowerAge,</pre>
                       levels =c("<20", "20-29", "30-39", "40-49",
                             "50-59", "60-69", "70-79", "80-89"),
                       order = T)
```

```
ggplot(subset(sub_loan,BorrowerAge != "" ),
    aes(HousingStatus,..count../sum(..count..))) +
 geom_bar(color="green") +
 geom_text(stat='count',
       aes(label= paste(round(..count../sum(..count..)*100, 2),"%")),
       viust=-.2, size = 3) +
 ggtitle("Borrower's Age") +
 facet_wrap(~CompletedOrRisk, ncol = 2)+
 theme(plot.title = element_text(hjust = 0.5),axis.text.x = element_text(angle = 290,hjust = 0))
Figure EmploymentStatus
table(loan$EmploymentStatus)
table(sub_loan$EmploymentStatus)
Plenti_Loan_Book$EmploymentStatus <-
 factor(Plenti_Loan_Book$EmploymentStatus,
     levels =c("Contract", "Employed full time", "Employed part time", "Houseperson", "Retierd/other",
           "Self-employed"),
     order = T)
ggplot(subset(Plenti_Loan_Book,EmploymentStatus != ""), aes(EmploymentStatus)) +
 geom_bar(color="green",fill="light blue") +
 geom_text(stat='count', aes(label=..count..), vjust=1.2, size = 4) +
 ggtitle("Employment status of the borrowers")+
 theme(plot.title = element text(hjust = 0.5),axis.text.x = element text(angle = 290,hjust =0))
sub_loan$EmploymentStatus <-
 factor(sub_loan$EmploymentStatus,
     levels =c("Contract", "Employed full time", "Employed part time", "Houseperson", "Retierd/other",
           "Self-employed"),
     order = T)
ggplot(subset(sub_loan,EmploymentStatus_!= ""), aes(EmploymentStatus)) +
 geom_bar(stat='count',color="green",fill="light blue") +
```

```
facet\_wrap(\sim CompletedOrRisk, ncol = 2) ggtitle("Employment status of the borrowers for risky or repaid loans") + theme(plot.title = element\_text(hjust = 0.5), axis.text.x = element\_text(angle = 290, hjust = 0))
```

RateSetter loan book. As RateSetter has decided on some changes, its loan book is not available online for download. I had done my analysis on the loan book that used to be available at the point of the study. I have attached an embedded excel page to give a glimpse of the loan book which is available with me. I can provide the file if interested.

CRETISTED CRETISTED COMMON ANNUARIES FORMADEL PROCESSORY (NATIONAL COMMON CRETISTED COMMON CRETISTED CRETI	NOW   50-69   Employed full time   51.50x     NOW   30-29   Employed full time   55.00x     NOW   30-29   Employed full time   550-100x	Tenant No Mortgage) Nos Repaid Tenant No Mortgage) Nos Repaid Tenant No Mortgage) Nos Repaid	earthfales				
\$646FC23-960200 18.11.54 9 6,699 500.60 50,000 Major Event FE1C6069-197960 18.11.54 60 10,099 518.673 50,00 Car/Vehicle	URA 30-29 Employed full time > \$1500 C QLD 60-89 Employed full time 550-1000 C	Own a Home (Mortgage) Not Repaid Own a Home (Mortgage) Not Repaid					
284.7980-9024 15.15.51 12 5,991 512.63 50,00 Home Improved 8125034 50,00 Home Improved 8125034 54660 26.15.61 36 6,215 52.708 50,00 Investment	### ### ##############################	Own a Home (No Monga/Nec Repaid Own a Home (Notatgage) No Repaid					
85000686-54309 28.11.54 36 8,20% 533.884 56,00 (betr Consideration September 28.11.54) 36 8,44% 55.5086 50,00 (art/sericle September 28.11.54) 36 8,44% 55.5086 50,00 (art/sericle September 28.11.54) 36 8,44% 55.5086 50,00 (art/sericle September 28.11.54) 56.000 (art/sericle September 2	on NSW 80-69 Employed full time >5150K WA 50-69 Employed full time \$100-150K Var 50-00 Enforcement \$50-150K	Own a Home (Mortgage) Nos Repaid Own a Home (Mortgage) Nos Repaid Own a Home (Mortgage) Nos Repaid					
08/1157-21666 02:13:50 36 8,685 \$3.978 \$6,00 Car/website 1525165-66059 02:13:50 60 10,645 \$27.550 \$6,00 Car/website 999899-9579 03:12:50 60 11,215 \$33.800 50.00 Date Consolidate	QLD 80-99 Employed full time \$50-500K VIC 80-99 Employed full time >5150K so NOW \$0-99 Employed full time \$50-500K	Own a Home (Mortgage) No. Repaid Tenant (No Mortgage) No. Repaid Own a Home (Mortgage) No. Repaid					
\$21,000,60,608(6) 03.13.5( 60) 10,070( 528.00) 50,00 kmm improved \$27,022,429(7) 03.13.5( 52,00) 52,00 53,660 50,00 kmm improved ASPREAIC-6960( 08.13.5( 12.5( 50.00) 528.5(6) 50,00 kmm improved ASPREAIC-6960( 08.13.5( 52.5	er(NYC 30-39 Employed full time \$100-150K Lc(85W 50-59 Employed full time \$50-100K WKK 80-89 Contract \$100-150K	Tenant (Mortgage) No Repaid Tenant (No Mortgage) No Repaid Own a Home (Mortgage) No Repaid					
92793109-605.22 17.13.54 36 7,5656 55.599 50,00 Business  BARDNED-04322 18.12.54 34 7,115 503.680 50,00 Car/lenkide  DIBROWS-34275 18.13.54 60 10,056 503.630 50,00 Car/lenkide	\(\foatig \) \(\fo	Tenant (No Mortgage) No Repaid Tenant (No Mortgage) No Repaid Own a Home (Mortgage) No Repaid					
A0089516 479986 16.13.54 36 8,00% 251.606 50,000 bet Consolidate 3PS1509-960791 2.13.54 36 8,166 513.046 50,000 bet Consolidate 02225036-16651 24.13.55 36 6,92% 536.666 50,000 Business	an VIC 80-89 Employed full time \$100-150X an QLD 30-29 Employed full time \$50-100X VIC 80-89 Employed full time \$50-100X	Tenant (No Mortgage) No. Repaid Tenant (No Mortgage) No. Repaid Tenant (No Mortgage) No. Repaid					
BOACKCR-1/F/III 40.11.55 40. 10,77% 34.76 50,000 Credit Consumer S2821364-15555 30.11.54 60. 10,07% 515.885 50,000 Credit Consumer 71995399-13096 31.13.54 36 8,75% 50.769 50,000 Credit Consumer	LORU. 80-89 Employed full time \$50-100K LOQUD \$0-99 Employed full time \$50-100K LOBER \$0-29 Employed full time \$100-150K	Chair a Holme (Mortgage) Fins Repaid Tenant (No Mortgage) Fins Repaid Own a Home (Mortgage) Fins Repaid					
\$2034006-643211 06.00.15 34 6,519 55.478 50,00 Orber Consume \$2034006-643211 06.00.15 34 6,519 55.478 50,00 Orber Consume \$4054207-70007 06.00.15 34 6,719 527.463 50,00 Home Improved \$60507-70,057790 6,00 15 34 6,719 527.463 50,00 Home Improved \$60507-70,057790 6,00 15 34 6,719 527.463	Lc(MSW   30-39   Employed full time   500-100K   ec(MSW   50-30   Employed full time	Tenant (No Mortgage) No Repaid Tenant (No Mortgage) No Repaid Tenant (No Mortgage) No Repaid					
2009FBCD-299890 07.07.515 36 9,670 533.656 59,00 betr Consolidate FA209FC-0-2180 08.01.51 48 10,02% 52.439 50,00 home reproved PA709FLD-7995 08.01.51 48 10,02% 52.439 50,00 home reproved PA709FLD-7995 08.010 fluid reproved		Cours a Home (Mortgage) Nos Repaid Cours a Home (Mortgage) Nos Repaid Tener (Min Mortgage) Nos Repaid					
012CF768-967729 09.01.55 36 9,199 515.572 50,00 Car/sehicle 0048A959-643011 10.01.55 36 9,219 50.3246 50,00 Car/sehicle 905250C-643094 13.01.55 36 5.219 56.661 50.00 Home Intercover	WA 50-69 Employed full time 550-500K VC 30-39 Employed full time 550-500K or 950W 50-59 Employed full time 55150K	Tenart (No Mortgage) No Repaid Tenart (Mortgage) No Repaid Own a Home (Mortgage) No Repaid					
166AF3CD-1708D 13.01.15 36 9,219 515.314 50,00 Other Consumer 58056496-9898C 13.01.15 36 9,889 50.903 50,00 Det Consultant 5202082C-9998B 14.01.15 36 5,99 515.605 50,00 Det Consultant	LOSA 60-69 Employed full time CSDK or WA 80-99 Employed full time SSD-100K or WA 70-79 Employed full time SSD-100K	Own a Home (No Mortga/No Repaid Tenant (No Mortgage) Nos Repaid Tenant (Mortgage) Nos Repaid					
\$1805(34A-722AC) 14.01.15 60 10.61% \$24.924 50.00 Debt Consolidar 1D05(500-72400) 20.01.15 34 5,750 54.50 50.00 CarlyNebicie \$896(600-04716) 20.01.15 48 11,150 52A-740 54,00 Major Event	on NSW 63-69 Employed full time \$100-150K QLD 50-59 Employed full time \$50-100K QLD 60-69 Employed full time \$100-150K	Tenant (No Mortgage) Nos Repaid Own a Home (Mortgage) Nos Repaid Tenant (Mortgage) Nos Repaid					
\$FFFFEX3-306644 22.05.15 48 11,85% 50.775 50,075 50,00 Major Event \$FFFEX3-64266 22.05.15 60 11,57% 534.889 50,00 Event Consolidates \$6610726-50030 27.01.15 36 5,66% \$54.643 \$0,00 Event Consolidates	NOW 83-89 Employed full time \$50-0000 on NOW 83-89 Employed full time \$50-0000 on NOW 33-39 Employed full time \$50-0000	Tenant (No Mortgage) No. Repaid Tenant (No Mortgage) No. Repaid Tenant (No Mortgage) No. Repaid					
BLASSA-1 ISBAT   27.01.51   26   5,50%   52.004   56,000 Laber Consolidate   26.005   52.004   50,000 Laber Consolidate   50505665   428609   26.01.55   36   8,50%   503.000   50,000 Major Gueret   50505665   428609   26.01.55   36   8,31%   503.000   50,000 Major Gueret	VIC. 83-99 Employed full time \$50-00000 on NSW 83-99 Employed full time \$50-00000 QLD 83-99 Employed full time \$50-00000	Tenant No Mortgage) No. Repaid Tenant No Mortgage) No. Repaid Tenant No Mortgage) No. Repaid					
9891106-25707 30.01.5 36 8,775 50.157 50.00 Car/rehicle 2738942-18294 30.01.5 60 11.6% 531.740 50.00 betr Consolidat 2748942-18294 30.01.5 60 11.6% 531.740	165W 20-29 Employed full time CSSIX 201/167C E0-69 Self-employed \$100-150X	Tenart (No Mortgage) No Repaid Tenart (No Mortgage) No Repaid					
PRODUCTS-7820ES 02.03.55 60 11,276 517.769 50,00 Home Improved 2284/SAR-2-930EQ 03.03.55 36 8,761 527.830 50,00 Business 9884/SC-940EX 0.00.03 50 60 80 8799 536.005 50.00 Debt Consolidate SERVICES 0.005 50.00 Debt Consolidate SERVICES 0.005 50.000 Debt	erMCT 80-89 Employed full time \$100-150K SA 30-79 Employed full time \$100-150K so ACT \$0-59 Employed full time \$50-150K	Own a Home (Mortgage) Not Repaid Own a Home (Mortgage) Not Repaid Own a Home (Mortgage) Not Repaid					
FRESESZO-JASSOD 03.03.55 60 11,25% \$11.607 \$0,00 Car/Webside 62/CSC54-679/70 60.03.55 60 10,69% \$06.335 \$0,00 Investment 67/28/931-46/830 04.03.55 34 5,27% \$4.945 \$0,00 Early Consolidate	QLD 30-39 Employed full time - QLSOK NSW 30-39 Employed full time SSD-100K on NSW 30-39 Employed full time SSD-100K	Own a Home (Mortgage) No Repaid Own a Home (Mortgage) No Repaid Tenant (No Mortgage) No Repaid					
\$200668-28460 04.03.55 24 5,6210 57.0651 50,000 bath consolidate 50C10796-35732 05.03.55 36 8,8010 503.968 50,00 Major Consolidate 05A0C130-98030 06.03.55 48 10,5610 503.729 50,00 Car/precision	IN IN ISO-39 Employed full time   SSO-50K   NSW   60-69 Employed full time   SSOSK   NS   SO-69 Employed full time   SSOSK	Tenant (No Mortgage) No Repaid Own a Home (Mortgage) No Repaid Own a Home (Mortgage) No Repaid					
642965FF-866030 06.00.15 36 9,10% 515.439 50,00 Car/levelicle 28965659-20546 06.00.15 36 90.10% 510.000 50,000 Car/levelicle C7602747-805692 09.00.15 36 9,20% 500.333 50,00 Home Improvem	NOW 83-89 Employed full time >5150K NOW 83-89 Employed full time \$50-100K er (QLD 50-59 Employed full time < 550K	Tenant (No Mortgage) Nos Repaid Own a Home (Mortgage) Nos Repaid Own a Home (No Mortga/Nos Repaid					
NUCLEST-VIRIAL 00.02.55 at 0,0276 50.005 50,000 Extra Consolidate	VIC. 83-89 Employed full time \$100-150K ser. ACT \$2-59 Employed full time \$100-150K solveC 83-89 Employed full time \$100-150K	Tenant No Mortgage) No. Repaid Tenant No Mortgage) No. Repaid Tenant No Mortgage) No. Repaid					
10420C9-59958 11.03.15 36 5,60% \$32.100 \$6,00 Car/relecte 90482693-68193 12.03.15 36 8,17% 58.754 \$6,00 Forescional Sec 6F3010F9-68263 13.03.15 38 5.87% \$7.766 \$6.00 Car/relection	\$A 30-39 Self-employed <\$50K loVMC 30-39 Employed full time \$100-150K ACT \$0-69 Employed full time \$50-150K	Tenart (No Mortgage) No Repaid Tenart (No Mortgage) Foc Repaid Own a Home (Mortgage) No Repaid					
C992A3R2-36656 13.03.55 60 10,64% 515.800 50,00 Debt Consolidate 600951-60992 16.00 15 84 8,66% 53.922 50,00 Debt Consolidate 5278361-60216 17.03.55 36 8,66% 55.839 50,00 Debt Consolidate	no MIA 30-39 Employed full time \$50-100K NOW 30-39 Employed full time \$100-150K no MIA 30-39 Employed full time \$50-100K	Own a Home (Mortgage) Nos Repaid Own a Home (Mortgage) Nos Repaid Own a Home (Mortgage) No Repaid					
EA42226-21814 170.215 48 10.716 536.225 50,000 Over Consolidate C1448271-43221 170.015 60 10.686 522.665 50,00 Over Consume E446274-43221 170.015 60 10.786 522.665 50,00 Over Consume	on QLD 50-59 Employed full time \$100-150K LcQLD 90-99 Employed full time <550K NSW 50-69 Employed full time 550-100K	Own a Home (Mortgage) Nec Repaid Tenant (Mortgage) Nec Repaid Tenant (No Mortgage) No in Defa	it.				
1867   1874   1875   1870   1870   187   1870   1	on toow 50-59 Employed full time \$50-500c en(0,0) \$0-69 Self-employed \$50-500c en(0,0) \$0-39 Employed full time \$50-500c	Chun a Home (Mortgage) Nec Repaid Own a Home (Mortgage) Nec Repaid Own a Home (Mortgage) No Repaid					
#6 K, PRN \$8.428 \$0,00 Major Event \$1.07 mg \$8.428 \$0,00 Major Event \$1.07 mg \$8.428 \$0.00 Major Event \$1.07 mg \$8.428 \$0.00 Major Event \$1.07 mg \$1.00 mg \$	no NOW So-59 Employed full time \$50-100K no QLD 30-39 Employed full time \$50-100K NOW So-50 Employed full time \$50-100K	Own a Home (Mortgage) No Repaid Tenant (No Mortgage) No Repaid Tenant (No Mortgage) No Repaid					
		Own a Home (Mortgage) No Repaid Tenant (No Mortgage) No Repaid Tenant (No Mortgage) No Repaid					
28/76188-382220 25.00.15 60 11.66% \$22.652 \$5,000 Obst Consolidate 62007255-9528 \$6,000 Obst Consolidate 62007255-9528 \$6,00.15 96 7,86% \$6.799 \$6,000 Obst Consolidate 6200600-04115 \$6.00.15 96 8,00% \$6.7774 \$6.00 Malor Evert	on NOW 50-69 Employed full time 550-500K LCNVC 90-99 Employed full time 550-500K VVC 90-99 Employed full time 550-500K	Tenant (No Mortgage) No Repaid Own a Home (Mortgage) No Repaid Own a Home (Mortgage) No Repaid					
March   Marc	March   Marc	Section					
12600064-004020 02.03.15 36 8,00% \$30.028 \$50,00 + one improved		Chur a Home (Mortgage) No Repaid Tenant (No Mortgage) No Repaid Tenant (No Mortgage) No Repaid					
CV-NetCol-General OLD 15 do 10,0410 S010 TOURNE SQUID CHRIS CONSUME 0912756-898120 0.00.01.51 34 5,881 501738 50,00 Chris Consume 8570999-16589 09.03.51 12 4,801 52.312 50,00 Major Event 0912758-95130 CT 10 4,801 52.312	LOCALD IS-S9 Self-employed SSD-SD0K LCQLD IS-S9 Self-employed SSD-SD0K NSW IS-S9 Employed full time SSD-SD0K	Terant (no Mortgage) (no Repaid Own a Home (Mortgage) (no Repaid Own a Home (Mortgage) (no Repaid					
2003F468-862760 12.03.15 34 5,4515 58.344 59,00 Criter Consume 057308F468196 12.03.15 34 5,4515 56.903 50,00 Preferencial Sec 057208F468196 12.03.15 34 5,4815 56.903 50,00 Preferencial Sec	Lc(MSW 80-99 Employed full time   5000-150K   lc(MSD   80-99 Employed full time   500-150K   lc(MSD   80-99 Employed full time   500-100K   lc(MSD   80-99 Employed fu	Cours a Home (Mortgage) Nos Repaid					
BeBDAAA-8000 12.03.15 60 10,676 515.615 50,00 Other Consume Feb.0000-04200 12.03.15 34 5,665 55.388 50,00 Major Purchase FSDC513-86411 2.03.15 38 5.469 530,000 50,000 80,000 80,000	LCMIA IG-59 Employed full time ISS-100K MIA IG-39 Employed full time ISS-100K SA IG-59 Sef-employed ISS-100K	Own a Home (Mortgage) Nos Repaid Tenant (Mortgage) Nos Repaid Own a Home (Mortgage) No Repaid					
18380305-43962 13.03.15 60 10,681 58.310 50,001 Home Improved 6879961-916806 13.03.15 60 10,7816 59.835 50,001 Home Improved 6879961-916806 13.03.15 60 10,7816 59.835 50,001 Home Improved 6879961-916806 13.03.15 12 4,8916 52,783 50,001 Home Improved 6879961-916806 13.03 12 4,8916 52,8	er 900W 63-69 Employed full time 550-500K or TAS 50-59 Employed full time 550-500K er 5A 50-59 Employed full time 550-500K	Own a Home (Mortgage) No Repaid Own a Home (Mortgage) No Repaid Tenant (No Mortgage) No Repaid					
TODISDB-06-0659  16.03.15  36  7,909  503.770  50,00 Major Sweet     SD36ACSF-62506  16.03.15  36  7,509  50.209  50,00 Evet Consolidate     SD36ACSF-62506  16.03.15  36  5,609  513.571  50,00 Home Improvem	INIX	Own a Home (Mortgage) Nec Repaid Own a Home (No Mortga/Nec Repaid Tenant (Mortgage) No Repaid					
AD38966-048300 16.03.15 36 7,6616 50.0438 50,000 bett consolidat 70107/229-12966 16.03.15 12 4,8610 54.322 50,00 Other Consolidat C1209820-06800 17.03.15 36 8,6616 512.888 50,00 Other Consolidat	on/MIX 50-59 Employed full time   550-50K LC/MSW   30-29 Employed full time   550-50K LC/MSC   60-69 Employed full time   550-50K	Tenant (Mortgage) No Repaid Tenant (No Mortgage) No Repaid Tenant (No Mortgage) No Repaid					
05671362-68366 17.03.15 60 10,699 50.002 50,000 50,000 000 000 000 000 000 000 0	an QLD 83-89 Employed full time \$50-500x on WA 50-59 Employed full time \$500-500x QLD 60-69 Employed full time \$500-500x	Tenant (No Mortgage) No. Repaid Own a Home (Mortgage) No. Repaid Tenant (Mortgage) No. Repaid					
NAMES AND HILLDRAY ATOMATIS AND INC. (1779) \$17,980 \$19,000 DOING COMMISSION (1870) \$10,000 DOING COMMISSION (1870) \$1,000 D	50 NOW 80-89 Contract 550 100K 5A 80-89 Employed full time 550 100K VVC 90-99 Employed full time 550 100K 50 00 00 Employed full time 550 100K	Tenart (No Mortgage) (No Repaid Own a Home (Mortgage) (No Repaid Tenart (No Mortgage) (No Repaid Tenart (No Mortgage) (No Repaid					
86F6509 435611 21.03.15 34 5,50% 57.993 50,00 Car/sehicle 5166F306-57509 23.03.15 34 7,94% 521.340 50,00 Date Consolidation 56F7366-12702 23.03.15 60 10.96% 505.570 50.00 Home Intercover	WA 60-69 Employed full time \$100-150K on NSW 60-69 Employed full time <550K or NSA 60-69 Self-employed \$50-100K	Tenant (No Mortgage) Foc Repaid Own a Home (Mortgage) Foc Repaid Own a Home (Mortgage) No Repaid					
AGB/0766-782302 S.G.0.3.5 85 7,679 \$6.257 \$6,000 Debt Consolidate 43738365-925562 S.G.0.3.5 36 8,669 \$5.340 \$6,000 Car/(rencise 66572-347-76691 \$6.00.3.5 36 8,669 \$6.207 \$6,000 Debt Consolidate 66572-347-76691 \$6.00.3.5 36 8,669 \$6.207 \$6,000 Debt Consolidate	on SA SO-S9 Employed full time SSO-500K VIC 30-39 Employed full time SSO-500K on QLD SO-S9 Employed full time SSO-500K	Own a Home (Mortgage) No Repaid Own a Home (Mortgage) Nec Repaid Own a Home (Mortgage) Nec Repaid					
DE20123-0-06569 26.03.15 36 8,06% 522.542 50,00 hajor hurchase 1260000-64552 70.03.5 3 4,69% 52.247 50,00 hojor horizontal 07130040-36369 27.03.15 38 5,22% \$11.695 50,00 hojor Consolidat	VIC 50-59 Employed full time (\$50x to 100x to	Tenant (No Mortgage) No Repaid Own a Home (Mortgage) Nos Repaid Own a Home (Mortgage) Nos Repaid					
6F326F8-14774E 27.03.15 60 (0,50% 52.280) 50,00 Professional See EARMOSE-1705G 27.03.15 34 5,24% 57.473 50,00 hatjor Sever ECD074F9-39079 30,00.35 36 5,16% 56.768 50,00 Carylvehicle	COMCT   SO-59   Employed full time   \$100-100	Tenant (No Mortgage) No in Deta Tenant (No Mortgage) No Repaid Own a Home (Mortgage) No Repaid	2				
4780F689-9800ci 31.03.15 34 5,176 533.500 50,00 Other Consume 1004898-56179 03.04.15 60 10,576 50.450 50,00 50,00 Major Sweet 0FEC000-24756 03.04.15 60 10,579 536.000 50,00 Date Consultati	LCMC 30-39 Employed full time \$50-1000 MSW 30-39 Employed full time \$5	Tenart (No Mortgage) Foc Repaid Own a Home (Mortgage) No Repaid Tenart (No Mortgage) Foc Repaid					
36926435-21851 02.04.15 19 5,28% 512.887 50,00 betr Consolidor A1Dx6820-24789 02.04.15 34 8,07% 56.169 50,00 betr Consolidor 6688970-15586 07.04.15 0 10,27% 566.265 50,00 betr Consolidor	an QLD 80-39 Employed full time 550-500K an NSW 80-89 Employed full time 550-500K er/86K 50-59 Employed full time 550-500K	Own a Home (Mortgage) Nos Repaid Tenant (No Mortgage) Nos Repaid Own a Home (Mortgage) No In Defa					
9F067254-99888 07.04.15 36 7,6610 521.267 50.00 beht Consolidati 08D48A56-27750 07.04.15 36 7,6610 520.509 50,00 beht Consolidati 78E86C02-9G0840 07.04.15 34 5,2810 57.663 50,00 Business	on/VIC 80-89 Employed full time \$100-150K Lc/85W 60-69 Employed full time >5150K WKK 80-89 Self-employed <550K	Tenant (Mortgage) No Repaid Tenant (No Mortgage) No Repaid Tenant (No Mortgage) No In Defa	že –				
180C2366-185121 08.04.151 6 5,12% 55.253 55,000 hatjor foundt 920066C-16518 06.04.151 12 4,57% 5315.055 55,000 hatjor foundt 018258G-62487 09.04.15 60 9,000 513.651 50,00 Car/Vehicle	\(\foatig) \text{VIC}  \text{SO-SGB}  \text{Employed full time } \text{\$500-150K} \\ \(\foatig) \text{VIC}  \text{SO-SGB}  \text{Self-employed } \text{\$450K}  \text{Employed full time } \text{\$50-100K} \\ \text{WIX}  \text{SO-60B}  \text{Employed full time } \text{\$50-100K} \\ \text{VIC}  \text{SO-60B}  \text{Employed full time } \text{\$50-100K} \\ \text{VIC}   \text{VIC}  \text{VIC}  \text{VIC}  \text{VIC}  \text{VIC}  \text{VIC}  \text{VIC}   \text{VIC}  \text{VIC}  \text{VIC}   \text{VIC}   \text{VIC}   \text{VIC}   \qua	Own a Home (Mortgage) Nec Repaid Own a Home (No Mortgage) Nec Repaid Own a Home (Mortgage) Nec Repaid					
Chargosce 7/2709 MIDELS 28 5,68% 200.720 Sq.(DC.Car/relection (E1428218-65346 00.00.15) 36 7,70% 56.53 50.00 Car/relection (EC07605-9682) 10.04.55 36 5.25% 55.268 50.00 Major Event	QLD 30-39 Employed full time \$50-0000 BMX 30-39 Employed full time \$50-0000 BMX 30-39 Employed full time \$50-0000	Terant No Mortgage) No. Repaid Terant No Mortgage) No. Repaid Own a Home (Mortgage) No. Repaid					
C768CCS2-01775 10.04.15 60 10,026 503.000 50,00 Car/relecte 122A0994-722221 13.04.15 48 9,9276 525.700 50,00 Major Sweet 64573495-906520 13.04.15 28 5.279 512.578 50.00 Car/relecte 64573495-906520 525.700 525.578 50.00 Car/relecte	ACT 30-39 Employed full time \$50-5000 MA 50-69 Employed full time \$50-5000 MW 30-39 Employed full time \$50000 MW 30-39 Employed full time \$5000	Tenart (No Mortgage) Foc Repaid Tenart (Mortgage) Foc Repaid Tenart (Mortgage) Foc Repaid					
C38CSAC1-90002 13.04.15 18 5,50% 535.578 50,00 bet Consolidat ADEPARS-46772 18.04.15 36 7,50% 535.578 50,00 CarlyNebicle SABARDO3-65130 14.04.15 36 7,50% 515.709 50,00 bet Consolidat	on VIC 80-89 Employed full time \$500-150K QLD 50-59 Employed full time \$50-100K on QLD 50-59 Employed full time \$50-100K	Tenant (No Mortgage) No Repaid Own a Home (Mortgage) No Repaid Own a Home (Mortgage) No Repaid					
SART736"-22127   14.04.15   60   10.200   528.720   50.00   0x8rt Consolidari   SBR02515"-78422   14.04.15   60   10.210   528.001   50.00   0x8rtment   18600555-66798   14.04.15   60   0.900   505.265   54.00   Major Purchase	on VIC 80-89 Employed full time \$100-150K NSW 80-99 Employed full time \$100-150K NSW 80-99 Employed full time \$500-150K	Own a Home (Mortgage) No Repaid Tenant (Mortgage) Nos Repaid Tenant (No Mortgage) Nos In Defa	že –				
SARGOSET-PARKE   Lot Let   40   15,13   53-0.00   56,00   Insurbanet	100 100 100 100 100 100 100 100 100 100	Own a Home (Mortgage) No. Repaid Own a Home (Mortgage) No. Repaid Own a Home (Mortgage) No. Repaid					
CECUMBNE-UNION 18-D1 15 at 7,74% 318-b5.2 SQL00 CPRie Consume DAGGED19-25660 17.04.15 60 10,66% 522.100 50,00 CPRier Consume SEGRADO-56661 17.04.15 18 5.42% 58.344 50,00 Major Sweet							
1680940-36256 17.04.15 60 10,881 527.175 50,00 Debt Consolidate 04F9276-368058 17.04.15 60 10,4610 521.230 50,00 Major Sever 5903755-36150 17.04.15 38 5,476 56389 50,00 Car/Sebide	00 NOW 60-69 Kinglayed fall time 50-100K VIC 60-69 Kinglayed fall time 50-100K NOW 60-69 Kelf-engloyed 50-100K	Tenant No Mortgage) Nes Repaid Tenant No Mortgage) Nes Repaid Own a Home (No Mortgage) Nes Repaid					
\(\text{Y-10060G-698962}\) 2.0.04.15 12\(\text{4.9695}\) 52.221 50.00 Csr/Prehicite \(\text{AER-68F-38006}\) 2.0.04.15 60 10.098 52.158 50.00 Oser Consolidate \(\text{SEC-68F-2-06864}\) 2.0.04.15 60 10.098 52.158 52.158 52.00 Oser Consolidate \(\text{SEC-68F-2-06864}\) 2.0.04.15 60 10.098 52.158	NOW   60-69   Employed full time   550-500K   2015A   20-29   Employed full time   550-500K   2015A   20-29   Employed full time   550-500K   2015A	Own a Home (Mortgage) Nec Repaid Own a Home (Mortgage) Nec Repaid Own a Home (Mortgage) Nec Repaid					
T0088450-202489   20.04.15   34   7,799   52.694   50,00 Major Svert   65184847-082817   20.04.15   34   7,799   53.893   50,00 Professional Ser   34285C17-18289   21.04.15   34   5,249   515.698   50,00 Home Improver	VIC 93-99 Employed full time \$50-00K lo 6A 93-99 Employed full time <550K er 8MA 60-69 Employed full time \$100-150K	Tenant (No Mortgage) No Repaid Tenant (No Mortgage) Nos Repaid Own a Home (No Mortga/Nos Repaid					
202.75% 50.00 Car/vinicia 202.0055 60 0.072% 50.00 60.00 50.00 50.00 60	NOW   90-99   Employed full time   \$50-1000	Tenan (No Morgage) No Repaid Tenan (No Morgage) No Repaid Own a Home (Morgage) No Repaid Own a Home (Morgage) No					
DARGEST 45747 22.04.15 6 4,60% 53.222 50,00 Major Event SDRAKEY-GORGE 22.04.15 60 10,61% 53.263 50,00 Other Consume AMERICAL - SDRAM 22.04.15 48 10.75% 53.263 5000 Date Consumer	NOW   10-59   Employed full time   550-500K   LightQW   10-59   Employed full time   550-500K   10-59   Employed full time   550-500K   10-59   Employed full time   555-500K   10-59   Employed full time   550-500K   10-59   Employed full time	Tenart (Mortgage) No Repaid Tenart (No Mortgage) No Repaid Tenart (Mortgage) No Repaid					
Manual Colon,   10 cl   10 c	on SA 30-39 Employed full time <sssk en'80W 93-99 Self-employed \$100-150K VIC 50-59 Employed full time \$100-150K</sssk 	Tenant (No Mortgage) No Repaid Own a Home (Mortgage) No Repaid Own a Home (Mortgage) Nes Repaid					
memorah-dru7/12 ACUSTAN 60 10,66% \$85.510 50,00 Obst Consolidate (8050578-5066) ADUSTS 8 7,75% \$80.055 50,00 Major Swort CAC10077-6229 A0.04.55 60 10,76% \$5.675 50,00 Car/feebicis (905054-4,4407) \$6.69 50 77.50	ViC   30-39   Employed full time   \$100-150K     ViC   30-39   Employed full time   \$50-100K     QLD   30-39   Employed full time   \$50-100K     QLD   \$0.00   Employed full time   \$50-100K     QLD   \$0.00   Employed full time   \$50-100K	Tenanc (No Mortgage) Nec Repaid Tenanc (No Mortgage) Nec Repaid Tenanc (No Mortgage) Nec Repaid Tenanc (No Mortgage) Nec					
CF20AGE-07111   20.01.51   60   10.711   20.01.52   60   10.711   20.01.52   60   10.711   20.01.52   60   10.711   20.01.52   60   60.00		Tenant (No Mortgage) No Repaid Tenant (No Mortgage) No Repaid Tenant (No Mortgage) No Repaid Tenant (No Mortgage) No					
1AG88960-27853 20.04.15 60 10,789 531.110 50,00 Other Consumer 38G86640-19750 01.05.15 3e 4,2en 500.950 50,00 Major Severt 68688128-57111 04.05.15 0 10,6en 51.000 50,00 (cg/ehicle	LC/MOW 80-69 Self-employed SGD-100K QLD 80-39 Employed full time SGD-100K QLD 80-39 Employed full time SGD-100K	Tenant (Mortgage) Nos Repaid Tenant (No Mortgage) Nos Repaid Own a Home (Mortgage) No Repaid					
March   Marc	QLD         30-39         Employed full time         \$50-100K           Lcjssx         30-39         Employed full time         \$100-150K           erQLD         30-39         Employed full time         <550K	Tenant (No Mortgage) Nec Repaid Tenant (No Mortgage) Nec Repaid Own a Home (Mortgage) No Repaid					
\$7900202-79806	QLD         30-29         Employed full time         SS0-100K           NSW         30-29         Employed full time         SS0-100K           QLD         60-69         Employed full time         SS0-100K	Own a Home (Mortgage) Nec Repaid Tenant (No Mortgage) Nec Repaid Own a Home (Mortgage) Nec Repaid					
180 000 / 79 - 79 000 000 000 000 000 000 000 000 000	NSW 30-29 Employed full time \$100-150X MSW 30-29 Employed full time \$100-150X MSX 80-89 Employed full time \$550X	Terant (Nortgage) No Repaid Terant (No Mortgage) No Repaid Own a Home (Mortgage) No Repaid					
C18FAD6-80227 07.05.51 60 10,678 512.076 50,00 Other Consume 6458522-386538 07.05.51 60 10,678 515.575 50,00 Carylericle 8232000-18638 08.05.51 8 40.078 545.575 510.00 Other Consume 823200-18638 08.05.51 8 40.078 545.575 510.00 Other Consume	LCNC 80-69 Employed full time \$50.00K max 80-69 Employed full time \$100-150K LCSA 80-69 Employed full time \$100-150K LCSA 80-99 Employed full time \$50.00K	Cours a Home (Mortgage) No. Repaid Own a Home (Mortgage) No. Repaid Own a Home (Mortgage) No. Repaid Own a Home (Mortgage) No. Repaid					
C707283-86881 08.05.15 60 10,64% 536.770 50,00 Business 5036360-96067 11.05.15 8 7,56% 51.913 50,00 Cayrelecide C4C5605-47215 11.05.15 60 10,48% 503831 50,00 Date Consolidate	IRIA 63-69 Self-employed 550-500K ACT 30-39 Employed full time 550-500K on QLD 63-69 Employed full time 550-500K	Own a Home (No Morga/No Repaid Tenant (No Morga/ge) No Repaid Tenant (No Morga/ge) No Repaid					
1CC65180-48800 11.05.15 60 10.640 503.430 50.00 Major Purchase 70C6422-C48200 12.06.15 60 10.600 505.546 50.00 Major Event 50100C64-80077 12.05.15 36 7,176 54.360 50,00 Home Improvem	TAS   80-89   Employed full time   SSO-000K   QLD   30-39   Employed full time   SSO-000K   en/orC   80-89   Employed full time   SSO-000K	Tenant (No Mortgage) No Repaid Own a Home (Mortgage) No Repaid Tenant (No Mortgage) No Repaid					
FAMFREG-41800 12.05.15 36 4,099 517.982 50,00 Deter Consolidate 1199CDG-1-70159 12.05.15 36 4,149 56.25 50,00 Deter Consolidate 1199CDG-1-70159 12.05.15 36 7,125 58.208 50,00 Cary/Website SIGNST-568-6587 14.05.15 36 7,125 58.208 50,00 Cary/Website	000   000	Own a Home (Mortgage) No Repaid Tenant (No Mortgage) No Repaid Tenant (No Mortgage) No Repaid					
88477.97-49911 14.05.15 34 3,178 30.865 (20.00) 5000 149767. 1349764975530 14.05.15 34 7,200 512.071 50,000 belt Consolidati C12C8A11.46509 14.05.55 48 10,640 534.523 50,00 belt Consolidati C12C8A11.46509 14.05.55 48 10,640 534.523 50,00 belt Consolidati	ACT 80-89 Employed full time \$50-0000 sor WAX \$0-99 Employed full time \$50-0000 sor WAX \$0-99 Employed full time \$50-0000 \$0-90 Employed full time \$50-0000	Tenant No Mortgage) No Repaid Tenant No Mortgage) No Repaid Tenant No Mortgage) No Repaid					
SAME		Own a Home (Mortgage) Nes Repaid  Own a Home (Mortgage) Nes Repaid  Tenant (No Mortgage) Nes Repaid  Tenant (No Mortgage) No					
DE2002/23-47926   15.05.15   48   10.279   50.257   50.257   50.00 Car/Vehicle   6464159-394006   10.05.15   36   7.479   50.3232   50.00 Car/Vehicle   6464159-394006   10.05.15   36   8,001   50.02323   50.00 Car/Vehicle   5460 Car/Vehicl	QLD         SO-59         Employed part time         SIG-100K           NOW         60-69         Employed full time         SIG-100K           no QLD         30-39         Employed full time         SIG-100K	Coun a Home (Mortgage) Nes Repaid Own a Home (Mortgage) Nes Repaid Tenant (No Mortgage) Nes Savonid					
0011828-07900 10.05.15 36 8,00% \$55.700 \$50.00 Dest Consolidate 005780-0-82015 15.05.15 36 8,07% \$8.19 \$50.00 Dest Consolidate 005780-0-82015 15.05.15 36 8,77% \$8.19 \$50.00 Dest Consolidate 005780-0-82016 15.05.15 36 8,00% \$77.853 \$50.00 Periodicional Sec	on QLD 60-69 Employed full time \$100-150K QLD 60-69 Employed full time <\$50K Iolesk 80-99 Employed full time \$50-100K	Own a Home (Mortgage) Nec Repaid Own a Home (Mortgage) Nec Repaid Own a Home (Mortgage) Nec Repaid					
yeaho6123-08090   19.05.15   36  8.796  55.014   50,000 (as/feeholes 656090-99627) 20.05.15   60  10,176  50.089  50,000 best Consolidary 50006879-78855   20.05.15   60  10,285   51,178   50,000 (as/feeholes 650088879-78855)   20.05.15   60  10,2856   51,178   50,000 (as/feeholes 650088879-78855)   60,000 (as/feeholes 650088888888888888888888888888888888888	100W   30-39   Employed part time   CSDX	renarz (No Mortgage) No Repaid Own a Home (Mortgage) No Repaid Tenarz (Mortgage) No Repaid					
**************************************	No.	renum yed Mortgage) nos Repaid Own a Home (Mortgage) No Repaid Own a Home (Mortgage) Nos Repaid Tenant No Mortgage) Nos					
CERTCHY0-CHRS.11 22.05.15 et 0.0,22ml 30.000   50.00 Cert Consolidate   CONSOLIDATE   50.000 Cert Consolidate   CONSOLID		Own a Home (Mortgage) No Repaid Tenant (Mortgage) No Repaid Tenant (Mortgage) No Repaid					
	VIC 90-99 Employed full time 550-500K er/NIC 93-99 Employed full time 550-500K er/NSW 50-99 Employed full time 550-500K	Tenant (No Mortgage) No Repaid Own a Home (Mortgage) No Repaid Tenant (Mortgage) No Repaid					
(r.4F70A)-961882 36.05.15 36 7.60% 503.551 500.00 Other Consumer 5098900-0-07579 36.05.15 36 7.74% 502.246 50,000 Other Consulidation 546606FA-63037 26.05.15 60 10,22% 58.000 50,00 Carylenholze	Lcomm.         30-39         Employed full time         \$50-500x           sol NSW         60-69         Employed full time         \$50-500x           QLD         60-69         Employed full time         \$50-500x	renart (No Mortgage)   Nes   Repaid Tenart (No Mortgage)   Nes   Repaid Tenart (No Mortgage)   Nes   Repaid					
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