Rikke Jorgensen

Full Stack Web Developer

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PROFESSIONAL STATEMENT

I am a full stack web developer with a diverse background covering customer service and communication along with database and project management. Web development has been an interest of mine for years, which finally pushed me to transition into tech, turning my hobby into a career.

Commended for being approachable and caring within a team environment, as well as being extremely forward thinking and always developing new ideas, I am always aiming to provide solutions benefitting both my team and clients.

I am always seeking new challenges and interesting projects to work on within an agile team environment, while offering a supportive and caring team member with a love for problem solving and a thirst for continued development.

STRENGTHS, SKILLS & ATTRIBUTES

★ Git/GitHub
★ HTML/CSS
★ JavaScript
★ Node.js
★ Express.js
★ React.js
★ Redux/Redux Thunk
★ RESTful JSON API's.
★ Jest/manual testing
★ Cypress E2E automated testing tool
★ Microsoft Office

★ Competent typist at 70wpm
★ Highly reliable
★ Problem solver
★ Fast learner
★ Project management minded

★ Love web development!
★ Positive, kind and empathetic.
★ Works well within a team and on my own.
★ Agile and adaptable
★ Strong communicator
★ Bubbly, positive and a sarcastic sense of humor.
★ English and Danish speaker

EMPLOYMENT

ENSPIRAL DEV ACADEMY
2020

FULLSTACK WEB DEVELOPER - APPRENTICE
An intense bootcamp with focus on JavaScript, Node.js, Express and React within an agile team environment. Introduced to TDD (exploring and utilising unit test framework Jest and automated test tool Cypress E2E testing) and using RESTful API's to build our applications. I have worked on numerous team-based projects, expanding from both 1-day projects, a 4-day project and our final EDA project using React/Redux/Redux Thunk to build a Road Trip generator, taking in API's from the Department of Conservation.

LIONBRIDGE
2020 - PRESENT

INTERNET ASSESSOR
I have assisted with assessments of search results and website quality ratings in the hopes of delivering a better user experience for the day to day use of Google search, hereunder the functionality/search results of Google maps.

SELF-EMPLOYED
2012 - PRESENT

TRANSLATOR/QA SPECIALIST - REMOTE
Managing a larger client portfolio and delivering high quality translations of English to Danish using Microsoft Word/Excel or the clients own tool. This often means I need to learn a new tool while also reaching a tight deadline. Most recent projects include translating the application Microsoft Azure.

NZ POLICE
2019 - 2020

POLICE COMMUNICATOR
Taking calls on the 105-communicator line dealing with the public in often stressful and emotional situations, as well as assisting our officers with taking reports over the phone.

NIELSEN
2018 - 2020

RMS DATA CODER
Set up and maintain data for a significant number of databases to ensure accurate data is available for our analysts and client portfolio. Hereunder validation and quality assurance hereof. Software used in particular was Excel, Nielsen Software, and other in-house software such as pIMDB and OGRDS.

HARMONEY
2016 - 2018

COLLECTIONS OFFICER
Inbound/outbound role maintaining a large client portfolio of overdue accounts averaging over 100 on a daily basis. Customer Service assisting with any payment enquiries over the phone, email and face-to-face. Use of Microsoft Office (word/excel), Gmail and Salesforce. and taking on an active role in developing new methods to administer our client portfolio in Excel.

CSD/NZ RELAY
2013 - 2016

RELAY ASSISTANT
Processing calls between deaf, hearing – and speech impaired to the general public, phone and text-based and the ability to emphasize with the customers. Maintaining a typing speed above 60 wpm with a high level accuracy, customer service and IT support all in one.

VOLUNTEER WORK

JAVASCRIPT INTERNATIONAL
2020 - PRESENT

GROUP MODERATOR
Managing new member requests and assisting with any membership queries and posts, including JavaScript related questions.

NZ LOST PET REGISTER
2019 - PRESENT

COORDINATOR

Assisting with reuniting lost and found pets throughout New Zealand communicating with often upset and distraught families through Facebook.

EDUCATION

ENSPIRAL DEV ACADEMY
2020

NZQA Level 6 training scheme in Web Development

NYK. F. KATEDRALSKOLE
2007 - 2011

STX (university entrance), Biology, Mathematics and Chemistry.